# Brisbane City Council Annual Report 2021-22

**Brisbane City Council acknowledges this Country and its Traditional Custodians.**

**We acknowledge and respect the spiritual relationship between Traditional Custodians and this Country, which has inspired language, songs, dances, lore and dreaming stories over many thousands of years.**

**We pay respect to the Elders, those who have passed into the dreaming; those here today; those of tomorrow.**

**May we continue to peacefully walk together, in gratitude, respect and kindness in caring for this Country and one another.**

Brisbane City Council is pleased to present the Annual Report for 2021-22.

Council’s responsibility is to provide leadership and good governance for the people of Brisbane, and to manage our resources to ensure Brisbane is a prosperous, liveable, sustainable and inclusive city.

The Annual Report 2021-22 describes Council’s progress and performance over the course of the financial year, reporting on Annual Plan and Budget and Corporate Plan 2021-22 to 2025-26 objectives.

All care has been taken to ensure content is complete and accurate. However, Council does not guarantee it is without error.

Council’s website contains more information about the organisation’s activities, policies and plans for the future. Visit **brisbane.qld.gov.au**

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## Section 1: Introduction

**In this section:**

* Brisbane in profile
* Brisbane at a glance
* Lord Mayor’s report
* Chief Executive Officer’s report

### Brisbane in profile

Aboriginal and Torres Strait Islander peoples have lived in Australia for more than 60,000 years and Brisbane’s history can be traced back to when Traditional Custodians of the land lived in the area we now call Moreton Bay. Aboriginal people have walked and cared for this land that is now our shared home, for thousands of years. Their spiritual relationship with their Country and their cultural and spiritual beliefs are still as important today.

Brisbane is named after Sir Thomas Makdougall Brisbane, the sixth Governor of New South Wales. In 1823, Lieutenant John Oxley, on instructions from Governor Brisbane, became the first European to explore the Moreton Bay area, including the Brisbane River and its surrounding fertile land. An interim penal camp was established at Redcliffe in 1824, moving to the area now known as William Street, in Brisbane’s city centre, the following year. The penal camp eventually closed, and in 1842 the Moreton Bay area was opened for free settlement, with Brisbane as its centre.

Today, Brisbane is a safe, vibrant, green and prosperous city, valued for its friendly and optimistic people and enjoyable lifestyle. Brisbane benefits from rich biodiversity and is home to more than

800 species of wildlife, 2500 species of native plants and many thriving areas of bushland, parks

and waterways. Often referred to as the River City, Brisbane is built around the winding Brisbane

River and is characterised by a warm subtropical climate, outdoor lifestyle, hilly suburban pockets

and Queenslander-style housing.

Brisbane is home to vibrant retail and dining precincts from the city to the suburbs, with extensive parkland spaces for sport and leisure, festivals, arts and entertainment. Brisbane has a multicultural and linguistically-diverse population, with more than one-third of residents born overseas and 28% speaking a language other than English at home. Brisbane is a global hub in scientific innovation, mining and resources, technology, higher education and cultural attractions. Greater Brisbane has an economy of $180 billion, accounting for 49% of Queensland’s and 9% of Australia’s economic output.

### Brisbane at a glance in 2021-22

#### Community

* 1,280,504 people currently call Brisbane home
* 35 years median age
* 36% residents born outside Australia
* Main countries of origin:
* Australia
* New Zealand
* England
* China
* India
* Vietnam
* 28% speak a language other than English at home

#### Environment

* 1342.7 km2 land area
* 114 km length of Brisbane River (within LGA)
* 26.3°C average daily high temperature
* 16.6°C average daily low temperature
* >800 species of wildlife
* >2500 species of native plants

#### Economy

* $181 billion economy, Greater Brisbane (GRP)
* 917,151 people employed
* 68% of these both live and work in Brisbane
* 130,570 businesses registered
* 97.1% are small businesses
* 5.3 million visitors to Brisbane

Population and demographic data source: Australian Bureau of Statistics and Council estimates.

### Lord Mayor’s report

**On behalf of Brisbane City Council, I am pleased to present the Annual Report 2021-22.**

In another year of strength and perseverance, our city adapted to living with COVID-19 and rallied together to recover from the devastating floods in February 2022. As Council embarked on the biggest rebuild and recovery effort Brisbane had ever seen, I was inspired by the selfless and heroic actions of Brisbane residents, who stepped up to do what they could for our city. While Council had a busy and challenging year, there were also some outstanding achievements.

#### Rebuild and recover

The rainfall and flooding we experienced in February was unlike anything seen in Brisbane’s history. Over three consecutive days, more than 200 mm of rain fell each day, saturating our catchments and causing an unforeseen combination of river, creek and overland flow flooding.

As the city began to emerge from the three-day deluge, Council crews worked around the clock to collect more than 75,000 tonnes of waste across more than 3300 streets and 144 suburbs, and we restored key bus operations within 36 hours and the full network was operational within nine days. Then, as the water receded, we repaired more than 17,000 potholes, a record. More than 1700 volunteers were deployed, alongside State Emergency Services and Australian Defence Force to assist in Brisbane’s clean-up.

We made important headway in our recovery up to 30 June 2022, including cleaning and making safe 170 km of bikeway and 201 parks, and resuming services to 13 out of 21 ferry terminals.

We have now turned our attention to our *Rebuild & Recover: Flood Resilience Action Plan*, investing almost $60 million in damaged bikeways and bikeway bridges, almost $53 million in restoring flood-damaged parks and playgrounds, and $27.6 million in our ferry network, which will continue into the years ahead.

Council supported residents, business owners and community clubs impacted by the flood with financial assistance including rates deferrals, a $250 rates rebate for flood-impacted residents and a one-off payment of $5000 to assist Council-leased community organisations to clean up and repair their facilities.

In partnership with the Brisbane Sustainability Agency, we continue to help the community prepare for and recover from severe weather events. Our Flood Resilient Homes Program is working with flood affected residents and the Rebuild and Recover Flood Resilient Communities Program is supporting Council-leased community groups to rebuild and improve their flood resilience.

#### Prioritising Brisbane's prosperity

Our economic recovery over the past two years is a testament to the community’s resilience and Council’s strong and responsible financial management. Council continued to support Brisbane businesses through the financial impacts of the pandemic, granting more than $2.5 million in business fee waivers to more than 2800 customers in 2021-22.

Our transport initiatives, including free fares on Council buses across key dates in December 2021, along with free and discounted parking, boosted the local economy by encouraging people to return to the CBD and support businesses. The Small Business Roundtable was established to identify opportunities and initiatives to drive growth and help local businesses thrive.

The launch of the Brisbane app was an exciting milestone in 2021, providing easy access to the many events, venues, and entertainment available in our city. By 30 June 2022, the Brisbane app exceeded 220,000 downloads, with 4100 businesses registered and interest continues to grow. As we expand offerings on the app, it continues to be a valuable resource in supporting Brisbane’s local businesses and Brisbane’s prosperity.

#### Preparing our Olympic legacy

In July 2021, Brisbane was named the Host City of the 2032 Olympic and Paralympic Games, marking the start of a green and gold runway of opportunity for the advancement of our city. The Games are estimated to deliver an $8.1 billion boost to Queensland, and will allow us to fast-track the major projects Brisbane needs to secure our city’s unique lifestyle for generations to come.

Brisbane will be home to 18 of the 32 Olympic venues, including Victoria Park / Barrambin. Major projects currently underway, including Brisbane Metro and the Kangaroo Point Green Bridge, will be critical in 2032, ensuring residents, visitors and athletes can travel around our region.

#### Creating a connected and liveable city

As our city grows, Council is working hard to deliver innovative projects and initiatives that embrace, celebrate and connect Brisbane’s iconic outdoor lifestyle. In 2021-22, Council continued to upgrade and improve safety and traffic flow in major transport routes, such as the Moggill Road Corridor Upgrade in Brisbane’s busy western suburbs.

Council’s Green Bridges program will provide greater connectivity across the river to the thriving hubs of the city, giving residents and visitors more opportunities to walk or ride. In 2021-22, Council started construction on the Kangaroo Point Green Bridge and the Breakfast Creek Green Bridge.

The turn-up-and-go Brisbane Metro project continues to gain momentum with the Brisbane Metro pilot vehicle arriving for testing on our roads and busways, and major construction works underway including the Adelaide Street tunnel, new Cultural Centre station and state-of-the-art Metro depot at Rochedale.

We are committed to building a better-connected ferry network, giving residents and visitors more options to leave the car at home and get around our city. Ferry users have told us they predominantly use our river transport for leisure and sightseeing, and rapid reinstatement of ferry terminals after the February weather event will get Brisbane’s visitors and residents travelling throughout the city again. This includes the new Howard Smith Wharves ferry terminal and upgraded South Bank ferry terminal, with further service expansion as more terminals are restored.

#### Renewing our suburban precincts and providing valuable services

Brisbane is a city of neighbourhoods and Council continued to ensure more than 80 percent of investment went towards delivering quality suburban services and facilities, open spaces, and thriving precincts for residents.

In 2022, the Hanlon Park Rejuvenation project and new Vera Canale Park in Lutwyche were completed, creating more recreation and social opportunities through revitalised waterways, upgraded picnic shelters and playgrounds, new pathways and more trees and public artwork.

The Carindale Library extension provided an additional 460 square metres of space to read, learn, work and connect, and the refurbished Inala Library was unveiled, providing more vibrant spaces for the diverse community. Planning is also underway for the new Everton Park Library, which will be twice the size of the existing library to meet the needs of the growing community.

We continued to make Brisbane cleaner, greener and more sustainable, launching our food waste recycling service pilot in March to approximately 6000 households across 30 suburbs. This pilot will help reduce food waste by nearly 2000 tonnes a year by offering residents the opportunity to dispose of organic food waste in their green bins. We look forward to using the learnings to expand the pilot citywide.

I am in awe of the tenacity and adaptability that the Brisbane community and Council employees have demonstrated over the past year. I thank you for your dedication and commitment, which defines the power of working together. I look forward to working with all of you in 2022-23, where we can continue making our city an incredible place to live, work and relax.

**Adrian Schrinner**

**Lord Mayor**

### Chief Executive Officer’s report

**Amidst a continuing global pandemic, 2021-22 saw Brisbane facing its most significant natural disaster in more than a decade. Council employees have once again shown their extraordinary dedication and resilience in supporting our city in its time of need.**

Each year, I undertake an assessment of our performance against the medium-term objectives outlined in the Corporate Plan to ensure Council is on-track to deliver for the community. Council has continued to work hard to ensure we have the right plans and people to deliver our strategic directions for the city, while also monitoring the impacts of our flood recovery and the ongoing effects of COVID-19 on our city and Council's operations.

#### Responding with care and agility during a local disaster

As the rain fell across Brisbane and caused widespread flooding across the city, Council quickly stood up the Local Disaster Coordination Centre to coordinate round-the-clock emergency response and recovery operations. This included establishing two Council evacuation centres, mobilising field personnel to focus on flood waste collection, assess asset damage and recovery solutions, and working with contractors to provide temporary food waste bins, flood waste disposal sites and emergency 24-hour landfill operations. The Contact Centre provided critical and continuous support to Brisbane residents, and was a central point of contact for customers who needed help as well as those who were offering help, and managing more than 4300 calls on behalf of the Brisbane State Emergency Service.

Throughout our response, Council prioritised the safety of our workforce by identifying and managing risks associated with recovery activities, including fatigue, manual labour and safety surrounding Council’s significant deployment of heavy fleet and plant. We implemented alternative working arrangements to limit travel across the city and communicated critical information quickly through the new employee SMS emergency broadcast system.

I am immensely proud and inspired by the commitment and community spirit Council employees displayed in such a challenging time for our city; going above and beyond to deliver an enormous scope of work with care and empathy for communities affected. Given the scale of the disaster, it will take our city some time to recover, but I know our people will continue to be there for each other and our community, every step of the way.

#### Adapting to the ‘new normal’

The pandemic entered a new phase in 2021-22, and Council continued to respond to emerging developments through flexible and proactive workplace strategies. We supported our employees to get vaccinated with an additional leave day, regularly reviewed and updated our COVIDSafe measures to limit potential workplace exposure, rapidly deployed mental health support and much more.

The future of work is changing at a rapid pace, and trends born through the pandemic require organisations like Council to consider the long-term impacts on the way we work. Continuing our support for flexible working arrangements has allowed Council to ensure business continuity through lockdowns, while attracting and retaining the best talent to deliver for our city.

Our new Organisational Workforce Plan outlines how Council will continue to respond and adapt to future ways of working, incorporating these arrangements in our long-term strategy while focusing on talent mobility, adaptive learning and diversity to ensure we have the workforce to deliver our vision for Brisbane.

#### Customer engagement and experience

In 2021, we proudly celebrated Council’s Contact Centre’s 25th birthday. Since the Contact Centre launched in 1996, staff have worked tirelessly to support Brisbane residents, upholding Council’s valuesbased performance culture and creating a nationally recognised standard of customer service. This is demonstrated by the Contact Centre’s award-winning history, which this year included the Queensland and National Customer Award in the Auscontact Awards.

From July 2022, Council’s new customer vision, *Our Community Experience 2022-2026*, will guide how we respond to evolving customer needs and expectations by tailoring customer experiences to our commitments of community, connection and care. Our employees strive towards this vision every day, as evidenced by the Customer Solutions team, who received two awards at the 2021-22 Australian Business Awards for their two-year customer experience improvement project.

#### Our Agreement

Council’s employee agreement is critical to supporting a responsive and adaptive workforce by safeguarding employment security and competitive employment conditions. In 2021-22, Council passed on all remaining benefits to all Agreement-covered employees, such as two pay increases of two percent. An increase in primary caregiver leave from eight to 12 weeks, and the commencement of superannuation paid on unpaid parental leave to a maximum of 12 months.

Council values our people, and I am proud of the positive community outcomes we continue to achieve thanks to our dedicated workforce, and meaningful and competitive employment opportunities.

#### Supporting people impacted by domestic and family violence

Council has a zero-tolerance position on domestic and family violence (DFV) and is committed to providing a safe workplace, where those impacted by DFV feel able to seek help, and leaders and employees are confident to support someone in a DFV situation. As part of this commitment, we introduced a variety of support resources developed in partnership with Workhaven, a Brisbane-based organisation formed by corporate leaders who have lived experiences of DFV.

The resources guide impacted employees through support options at work, the DFV leave framework, how to develop safety plans, local and specialist support services, and support leaders in understanding, empathising with and supporting impacted employees, including recognising warning signs to proactively assist team members.

Through effective leadership and accountability, Council will continue to foster a culture of zero harm and prioritise the wellness, safety and health of all employees.

#### Awards

Council’s achievements continue to be recognised by various awarding bodies in 2021-22, actively demonstrating the strength of our people to persevere in our vision for a better Brisbane, despite the many challenges they continue to face.

We were honoured that the positive transport, safety, urban amenity and greenspace outcomes achieved through the Kingsford Smith Drive upgrade project were recognised, with the project winning Queensland Project of the Year at the 2021 Institute of Public Works Engineering Australasia Excellence Awards.

South Bank Parklands and Roma Street Parklands retained the Green Flag Award for the eighth consecutive year, placing our valuable outdoor spaces amongst some of the very best in the world.

I thank Lord Mayor Adrian Schrinner and members of the Establishment and Coordination Committee for their leadership through these challenging times. I also thank the Executive Management Team and Council employees for continuing to go above and beyond for our community. I look forward to progressing our recovery and building the future, together, in 2022‑23.

**Colin Jensen**

**Chief Executive Officer**

## Section 2: Our Council

**In this section:**

* Our Council
* Organisational structure
* Our elected representatives
* Standing Committees
* Executive Management Team
* Our people
* Awards and recognition

### Our Council

#### Our role

As Queensland’s capital and Australia’s fastest growing city, Brisbane plays a critical role in our region’s identity and prosperity. Our prominence on the national and world stage continues to grow and Council remains dedicated to building the Brisbane of tomorrow with support from the community, industry representatives, non-government organisations and other levels of government.

Council is dedicated to ensuring Brisbane is a great place to live, work and relax, and has a fundamental role in making the city the best it can be for current and future residents, businesses and visitors.

Council proudly and passionately serves Brisbane’s diverse communities by funding, providing and advocating for services, facilities and infrastructure which enable everyone to participate fully in community life. We strive to create a better Brisbane for all by listening to our residents and understanding their needs and priorities. We want everyone who lives, visits or works or studies in Brisbane to love and contribute to our city, just as we do.

#### Our values

Council is driven by strong corporate values that guide our thinking, actions and decisions:

* Getting things done - Adapting to meet changing needs and priorities
* Value for money - Looking for opportunities to contribute to the growth of the city
* Passion for Brisbane - Delivering value to Brisbane, its residents and customers
* Courage to make a difference - Committed to continuous improvement and a city and workplace free of discrimination, harassment, and offensive behaviour
* Responsive customer service - Adding value to every customer interaction
* Working together - Looking for opportunities to collaborate and connect to deliver a better Brisbane
* Respect for people - Embracing diversity and communicating openly and honestly

#### Our framework

Council's long and medium-term strategies and plans set the goals and direction for the city's future, and are integrated with annual planning and reporting through the strategic planning framework. Integrated financial, asset, land use, infrastructure and service planning is necessary to ensure the achievement of outcomes together with effective and efficient delivery of

community services.

#### Council’s strategic planning framework



#### Long-term community plan

*Brisbane Vision 2031* (the Vision) is Council’s long-term community plan and guides our role in the community by setting aspirations and targets for Council, its partners and the people of Brisbane to achieve. Through this, Council will:

* maintain or improve quality of life for the Brisbane community
* ensure Brisbane has the services and infrastructure to meet the liveability and sustainability challenges of the future
* partner with and advocate for funding from various levels of government, other organisations and international partners.

Everyone living and working in Brisbane has a role to play in achieving the Vision, and can contribute by following the community actions listed in the Vision. Guided by the Vision, Council will continue to plan and deliver services and projects that help make Brisbane a great place to live and do business.

#### Long-Term Asset Management Plan

Council provides, owns and manages much of Brisbane’s public infrastructure. The *Long-Term Asset Management Plan 2012-2022* (LTAMP) is a 10-year strategic planning document for Council’s extensive asset portfolio. The LTAMP includes a summary of the asset management principles such as levels of service, risk management and continuous improvement when managing an asset from acquisition to disposal. A new long-term asset management plan will be adopted in 2022.

#### Council strategies and plans

Council works with the community to guide our city’s future growth and development. To support the achievement of the Vision, long-term plans and targeted strategies are put in place to set out specific objectives for the future. These strategies are also supported by corporate policies, such as the Environmental Policy, Sustainability Policy and the Customer Charter, which recognise Council’s commitments and responsibilities in the delivery of strategies and services.

#### Corporate Plan

The *Corporate Plan 2021-22 to 2025-26* (Corporate Plan) sets out Council’s medium-term priorities and objectives. The Corporate Plan provides connection between Council’s long-term plans and the Annual Plan and Budget. It defines the strategic directions of Council and sets out guiding principles for how Council will conduct business over the next five years. Through the plan, Council will ensure Brisbane remains a prosperous, sustainable, liveable, inclusive and well-managed city for everyone. The Chief Executive Officer’s assessment of progress against the Corporate Plan objectives is included in section 4 of this report.

#### Annual Plan and Budget

In June each year, the Lord Mayor presents and Council adopts the Annual Plan and Budget.

The Annual Plan and Budget sets out the funding and initiatives to deliver Corporate Plan objectives across annual timelines. It allocates budget to program outcomes and to the services, activities and projects that contribute to them.

#### Performance monitoring and reporting

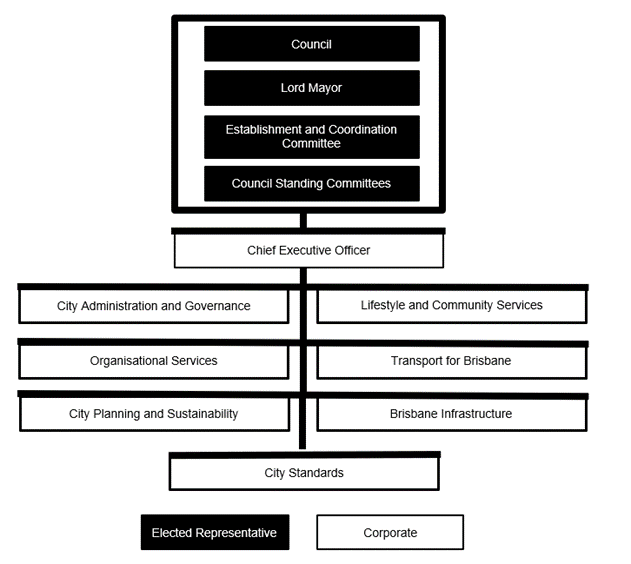
Council monitors and reports to the community and other stakeholders on our progress and performance against our strategies and plans. Council’s various monitoring and reporting methods aid decision-making, service improvement and ensure transparency. These include:

* community feedback on initiatives and services through resident and customer surveys
* statutory performance reporting and disclosures, including Council’s quarterly and annual reports
* voluntary disclosures, such as the climate-related disclosures, which aim to evolve Council’s frameworks and inform the community on how Council is responding
* operational performance monitoring, which tracks progress of internal divisional and branch plans.

Financial statements are formal records of financial performance. Regular monitoring and reporting of Council's financial performance ensures we:

* manage revenue and expenses to meet budgetary commitments
* meet regulatory obligations
* support transparent and accountable decision-making
* manage financial risks
* make information available to the community about Council’s financial management, asset management and long-term financial sustainability.

### Organisational Structure



### Our Elected Representatives

**As at 30 June 2022**

Brisbane was declared a municipality – an area with its own local government – in 1859. In 1924, Queensland Parliament passed the *City of Brisbane Act 1924*, setting up a single, citywide local government for the whole region. William Jolly, Brisbane’s first Lord Mayor, took office in October 1925 and served until 1931. By this time, the Brisbane area comprised of 20 local authorities and joint boards, which combined to form the modern Brisbane City Council and now operates under the *City of Brisbane Act 2010*.

Today, Council is Australia’s largest local government in both population and budget. It consists of 26 wards and 27 elected Councillors, including the Lord Mayor. Eligible residents in each ward elect a Councillor with the Lord Mayor being directly elected by residents across the Brisbane Local Government Area.

This image shows a map of the 26 wards across the Brisbane local government area. Four colours are used in the map to distinguish the political parties representing those wards. Wards which are represented by the Liberal National Party (LNP) are shaded in blue and includes the following wards: Pullenvale, The Gap, Enoggera, McDowall, Marchant, Bracken Ridge, Northgate, Hamilton, Central, Paddington, Walter Taylor, Jamboree, Doboy, Coorparoo, Holland Park, Chandler, MacGregor, Runcorn and Calamvale. The Australian Labor Party is shaded in orange and includes the following wards: Deagon, Wynnum Manly, Morningside, Moorooka and Forest Lake. The Green party is shaded in green and includes the following ward: The Gabba. The Independent Party is shaded in white and includes the following ward: Tennyson.

#### LORD MAYOR

#### Cr Adrian Schrinner (LNP)

City Treasurer

Chair of Civic Cabinet

Ex-officio member of all other Council Standing Committees

Office of the Lord Mayor

GPO Box 2287

Brisbane Qld 4001

(07) 3403 4400

[lord.mayor@brisbane.qld.gov.au](mailto:lord.mayor@brisbane.qld.gov.au)

Elected as Councillor 2005

Appointed as Lord Mayor 2019

Elected as Lord Mayor 2020

Number of voters 828,993

#### BRACKEN RIDGE

#### Cr Sandy Landers (LNP)

Deputy Chair, Community, Arts and Nighttime Economy Committee

Member, Environment, Parks and Sustainability Committee

Bracken Ridge Ward Office

Cnr Bracken and Barrett Streets

Bracken Ridge Qld 4017  
(07) 3667 6000

[brackenridge.ward@bcc.qld.gov.au](mailto:brackenridge.ward@bcc.qld.gov.au)

Appointed to Council 2019

Elected 2020

Number of voters 30,558

#### CALAMVALE

#### Cr Angela Owen (LNP)

Deputy Chair, Transport Committee

Member, Finance and City Governance Committee

Calamvale Ward Office

Shop 10, Central Park Medical Centre

168 Algester Road

Calamvale Qld 4116

(07) 3131 7022

[calamvale.ward@bcc.qld.gov.au](mailto:calamvale.ward@bcc.qld.gov.au)

Elected 2008

Number of voters 33,764

#### CENTRAL

#### Cr Vicki Howard (LNP)

Civic Cabinet Chair, Community, Arts and Nighttime Economy Committee

Central Ward Office

Suite 1, 5 Lamington Street

New Farm Qld 4005

(07) 3403 0254

[central.ward@bcc.qld.gov.au](mailto:central.ward@bcc.qld.gov.au)

Elected 2012

Number of voters 34,104

#### CHANDLER

#### Cr Ryan Murphy (LNP)

Civic Cabinet Chair, Transport Committee

Chandler Ward Office

Shop 8, Millennium Centre

14 Millennium Boulevard

Carindale Qld 4152

(07) 3407 1400

[chandler.ward@bcc.qld.gov.au](mailto:chandler.ward@bcc.qld.gov.au)

Appointed to Council 2019

Elected 2012

Number of voters 29,875

#### COORPAROO

#### Cr Fiona Cunningham (LNP)

Civic Cabinet Chair, Finance and City Governance Committee

Coorparoo Ward Office

Suite 6, 737 Logan Road

Greenslopes Qld 4120

(07) 3403 2101

[coorparoo.ward@bcc.qld.gov.au](mailto:coorparoo.ward@bcc.qld.gov.au)

Appointed to Council 2019

Elected 2020

Number of voters 32,594

#### DEAGON

#### Cr Jared Cassidy (ALP)

Leader of the Opposition

Shadow Chair, Transport Committee

Shadow Chair, Economic Development and the Brisbane 2032 Olympic and Paralympic Games Committee

Member, Environment, Parks and Sustainability Committee

Deagon Ward Office

Level 1, Suite 2A/47 Brighton Road

Sandgate Qld 4017

(07) 3667 6011

[deagon.ward@bcc.qld.gov.au](mailto:deagon.ward@bcc.qld.gov.au)

Appointed to Council 2015

Elected 2016

Number of voters 33,494

#### DOBOY

#### Cr Lisa Atwood (LNP)

Member, Finance and City Governance Committee

Member, City Planning and Suburban Renewal Committee

Doboy Ward Office

Shop 5, 1181 Wynnum Road

Cannon Hill Qld 4170

(07) 3407 8800

[doboy.ward@bcc.qld.gov.au](mailto:doboy.ward@bcc.qld.gov.au)

Appointed to Council 2019

Elected 2020

Number of voters 30,138

#### ENOGGERA

#### Cr Andrew Wines (LNP)

Civic Cabinet Chair, Infrastructure Committee

Enoggera Ward Office

9 South Pine Road

Alderley Qld 4051

(07) 3407 2510

[enoggera.ward@bcc.qld.gov.au](mailto:enoggera.ward@bcc.qld.gov.au)

Elected 2008

Number of voters 32,448

#### FOREST LAKE

#### Cr Charles Strunk (ALP)

Shadow Chair, Finance and City Governance Committee

Member, Infrastructure Committee

Member, City Planning and Suburban Renewal Committee

Forest Lake Ward Office

Inala Library Building

Cnr Wirraway Parade and Corsair Avenue

Inala Qld 4077

(07) 3407 1211

[forestlake.ward@bcc.qld.gov.au](mailto:forestlake.ward@bcc.qld.gov.au)

Elected 2016

Number of voters 32,804

#### HAMILTON

#### Cr David McLachlan (LNP)

Chair of Council

Member, Transport Committee

Member, Environment, Parks and Sustainability Committee

Hamilton Ward Office

42 Racecourse Road

Hamilton Qld 4007

(07) 3403 1095

[hamilton.ward@bcc.qld.gov.au](mailto:hamilton.ward@bcc.qld.gov.au)

Elected 2006

Number of voters 32,368

#### HOLLAND PARK

#### Cr Krista Adams (LNP)

Deputy Mayor

Civic Cabinet Chair, Economic Development and the Brisbane 2032 Olympic and Paralympic Games Committee

Holland Park Ward Office

Shop 13, 1290 Logan Road

Mt Gravatt Qld 4122

(07) 3403 7791

[hollandpark.ward@bcc.qld.gov.au](mailto:hollandpark.ward@bcc.qld.gov.au)

Elected 2008

Number of voters 31,792

#### JAMBOREE

#### Cr Sarah Hutton (LNP)

Deputy Chair, Economic Development and the Brisbane 2032 Olympic and Paralympic Games Committee

Member, Infrastructure Committee

Member, City Standards Committee

Jamboree Ward Office

Shop 146A,

Mt Ommaney Shopping Centre

171 Dandenong Road

Mt Ommaney Qld 4074

(07) 3407 7000  
[jamboree.ward@bcc.qld.gov.au](mailto:jamboree.ward@bcc.qld.gov.au)

Elected 2020  
Number of voters 30,472

#### MACGREGOR

#### Cr Steven Huang (LNP)

Deputy Chair, Finance and City Governance Committee

Member, Transport Committee

Member, Economic Development and the Brisbane 2032 Olympic and Paralympic Games Committee

MacGregor Ward Office

Ground Floor, 2072 Logan Road

Upper Mt Gravatt Qld 4122

(07) 3407 8500

[macgregor.ward@bcc.qld.gov.au](mailto:macgregor.ward@bcc.qld.gov.au)

Appointed to Council 2011

Elected 2012

Number of voters 30,428

#### MARCHANT

#### Cr Fiona Hammond (LNP)

Deputy Chair, City Planning and Suburban Renewal Committee

Member, Infrastructure Committee

Marchant Ward Office

North Regional Business Centre

Level 1, 375 Hamilton Road

Chermside Qld 4032

(07) 3407 0707

[marchant.ward@bcc.qld.gov.au](mailto:marchant.ward@bcc.qld.gov.au)

Elected 2008

Number of voters 33,035

#### MCDOWALL

#### Cr Tracy Davis (LNP)

Civic Cabinet Chair, Environment, Parks and Sustainability Committee

McDowall Ward Office

Shops 5 and 6,

Rode Shopping Centre

271 Appleby Road

Stafford Heights Qld 4053

(07) 3403 7690

[mcdowall.ward@bcc.qld.gov.au](mailto:mcdowall.ward@bcc.qld.gov.au)

Appointed to Council 2019

Elected 2020

Number of voters 32,156

#### MOOROOKA

#### Cr Steve Griffiths (ALP)

Shadow Chair, Environment, Parks and Sustainability Committee

Shadow Chair, Community, Arts and Nighttime Economy Committee

Shadow Chair, Infrastructure Committee

Moorooka Ward Office

Shop 2, 122 Beaudesert Road

Moorooka Qld 4105

(07) 3403 1730

[moorooka.ward@bcc.qld.gov.au](mailto:moorooka.ward@bcc.qld.gov.au)

Appointed to Council 2003   
Elected 2004  
Number of voters 30,174

#### MORNINGSIDE

#### Cr Kara Cook (ALP)

Shadow Chair, City Planning and Suburban Renewal Committee

Member, Economic Development and the Brisbane 2032 Olympic and Paralympic Games Committee

Morningside Ward Office

Ground Floor, 63 Oxford Street

Bulimba Qld 4171

(07) 3407 8200

[morningside.ward@bcc.qld.gov.au](mailto:morningside.ward@bcc.qld.gov.au)

Elected 2018  
Number of voters 30,678

#### NORTHGATE

#### Cr Adam Allan (LNP)

Civic Cabinet Chair, City Planning and Suburban Renewal Committee

Chair, Councillor Ethics Committee

Northgate Ward Office

Banyo Library Building

284 St Vincents Road

Banyo Qld 4014

(07) 3403 2210

[northgate.ward@bcc.qld.gov.au](mailto:northgate.ward@bcc.qld.gov.au)

Elected 2016  
Number of voters 32,466

#### PADDINGTON

#### Cr Peter Matic (LNP)

Deputy Chair of Council

Deputy Chair, Infrastructure Committee

Member, City Planning and Suburban Renewal Committee

Paddington Ward Office

44 Latrobe Terrace

Paddington Qld 4064

(07) 3403 2520

[paddington.ward@bcc.qld.gov.au](mailto:paddington.ward@bcc.qld.gov.au)

Appointed to Council 2007   
Elected 2008  
Number of voters 33,232

#### PULLENVALE

#### Cr Greg Adermann (LNP)

Member, Economic Development and the Brisbane 2032 Olympic and Paralympic Games Committee

Member, City Standards Committee

Pullenvale Ward Office

Kenmore Library Building   
9 Brookfield Road

Kenmore Qld 4069

(07) 3407 0220

[pullenvale.ward@bcc.qld.gov.au](mailto:pullenvale.ward@bcc.qld.gov.au)

Elected 2020  
Number of voters 32,179

#### RUNCORN

#### Cr Kim Marx (LNP)

Civic Cabinet Chair, City Standards Committee

Runcorn Ward Office

BCC Sunnybank Centre   
121 Lister Street

Sunnybank Qld 4109

(07) 3407 0566

[runcorn.ward@bcc.qld.gov.au](mailto:runcorn.ward@bcc.qld.gov.au)

Elected 2012  
Number of voters 31,576

#### TENNYSON

#### Cr Nicole Johnston (IND)

Member, City Standards Committee

Tennyson Ward Office

Fairfield Gardens   
180 Fairfield Road

Fairfield Qld 4103

(07) 3403 8605

[tennyson.ward@bcc.qld.gov.au](mailto:tennyson.ward@bcc.qld.gov.au)

Elected 2008  
Number of voters 29,891

#### THE GABBA

#### Cr Jonathan Sri (GRN)

Member, Finance and City Governance Committee

Member, Transport Committee

The Gabba Ward Office

2/63 Annerley Road (Cnr Crown Street)

Woolloongabba Qld 4102

(07) 3403 2165

[thegabba.ward@bcc.qld.gov.au](mailto:thegabba.ward@bcc.qld.gov.au)

Elected 2016  
Number of voters 32,745

#### THE GAP

#### Cr Steven Toomey (LNP)

Deputy Chair, City Standards Committee

Member, Community, Arts and Nighttime Economy Committee

The Gap Ward Office

477 Waterworks Road

Ashgrove Qld 4060

(07) 3407 1900

[thegap.ward@bcc.qld.gov.au](mailto:thegap.ward@bcc.qld.gov.au)

Appointed to Council 2015   
Elected 2016  
Number of voters 32,203

#### WALTER TAYLOR

#### Cr James Mackay (LNP)

Deputy Chair, Environment, Parks and Sustainability Committee

Member, Community, Arts and Nighttime Economy Committee

Walter Taylor Ward Office

Ground Floor, 70 Station Road   
Indooroopilly Qld 4068

(07) 3407 0005

[waltertaylor.ward@bcc.qld.gov.au](mailto:waltertaylor.ward@bcc.qld.gov.au)

Appointed to Council 2019   
Elected 2020  
Number of voters 33,888

#### WYNNUM MANLY

#### Cr Peter Cumming (ALP)

Shadow Chair, City Standards, Committee

Member, Community, Arts and Nighttime Economy Committee

Wynnum Manly Ward Office

3A/212 Bay Terrace (Cnr Pine Street)

Wynnum Qld 4178

(07) 3403 2180

[wynnummanly.ward@bcc.qld.gov.au](mailto:wynnummanly.ward@bcc.qld.gov.au)

Elected 1994  
Number of voters 29,931

### Standing Committees

**As at 30 June 2022**

Brisbane City Council has ten standing committees made up of and chaired by elected representatives. Each committee considers Council policies, provides advice to Council and delivers results for the people of Brisbane. This includes a wide range of areas such as infrastructure, public transport and the environment.

With the exception of the Establishment and Coordination Committee (also known as Civic Cabinet), the public are welcome to attend Council and standing committee meetings.

#### ****Standing Committees****

* Establishment and Coordination Committee (Civic Cabinet)
* City Planning and Suburban Renewal Committee
* City Standards Committee
* Community, Arts and Nighttime Economy Committee
* Councillor Ethics Committee
* Environment, Parks and Sustainability Committee
* Finance and City Governance Committee
* Infrastructure Committee
* Transport Committee
* Economic Development and the Brisbane 2032 Olympic and Paralympic Games Committee

Most standing committee meetings are held on Tuesday mornings while Council is in session.

#### ****Establishment and Coordination Committee****

The Civic Cabinet Chairs of each standing committee make up Council’s Establishment and Coordination Committee (Civic Cabinet). The Lord Mayor is the Chair of Civic Cabinet. The Chief Executive Officer acts as Secretary of the Committee, providing executive advice and reporting back to Council as an organisation.

At its highest level, Civic Cabinet sets the strategic direction for Brisbane as a city and Council as an organisation. Civic Cabinet acts with Council’s authority on a range of matters including procurement, reporting and policy development. Civic Cabinet also reviews and makes recommendations to full Council on major plans, corporate documents and city finances.

The Establishment and Coordination Committee generally meets weekly, regardless of whether Council is in session or recess.

#### Councillor Adrian Schrinner

**Lord Mayor**

* Member of Civic Cabinet since 2008
* Deputy Mayor from 2011-2019
* Lord Mayor since 8 April 2019
* Previous appointments include Chair of Finance and Administration, Infrastructure and Public and Active Transport Committees

**Lord Mayor responsibilities**

* Elected leader of Brisbane City Council
* Chair of Civic Cabinet and an ex-officio member of all Standing Committees
* Spokesperson for Council to the media or at community events
* Ceremonial duties such as citizenship ceremonies and opening new facilities
* Working with the Chief Executive Officer on Council business
* Delivering Council’s Annual Plan and Budget
* Represent Brisbane and Council in matters of regional, state and national significance

#### Councillor Krista Adams

**Deputy Mayor and Civic Cabinet Chair, Economic Development and the Brisbane 2032 Olympic and Paralympic Games**

* Chair of Council from 2010-2012
* Member of Civic Cabinet since May 2012
* Deputy Mayor since 8 April 2019
* Previous appointments include Chair of Council, Brisbane Lifestyle, Finance and Economic Development, Public and Active Transport, Economic and Tourism Development, and City Planning and Economic Development Committees

**Committee responsibilities**

* Coordinate the Council-wide response to the Brisbane 2032 Olympic and Paralympic Games (the Games)
* Implement projects related to the Games venues as determined in conjunction with relevant state and federal governing bodies
* Plan for the Games precincts and sites in partnership with other relevant Council Committees
* Ensure that economic development opportunities of the Games are harnessed for the benefit of Brisbane residents, multicultural communities, corporate organisations and the business community
* Build Brisbane’s capacity for long-term economic growth through economic research, forecasting and analysis
* Deliver programs, events, initiatives and other measures that support Brisbane business at any level of growth
* Work with the small business community to ensure Council is responsive to the needs of the sector and support the creation of local jobs
* Ensure the successful operation of Brisbane Economic Development Agency
* Promote investment in Brisbane, including business attraction and encouraging new opportunities in the tourism sector

#### Councillor Adam Allan

**Civic Cabinet Chair, City Planning and Suburban Renewal Committee and Chair, Councillor Ethics Committee**

* Member of Civic Cabinet since May 2019
* Previous appointments include Chair of Finance, Administration and Small Business Committee

**Committee responsibilities (City Planning and Suburban Renewal Committee)**

* Plan for the sustainable development of Brisbane to ensure economic prosperity and maintain quality of life
* Collaboration with other councils and Queensland Government authorities in regional planning and implementation of the Queensland Government's South East Queensland Regional Plan 2017 in relation to the Brisbane local government area
* Plan sustainable neighbourhoods where Brisbane residents want to live and work
* Deliver on the outcomes of Brisbane's Future Blueprint
* Ensure Brisbane retains the unique character of its architecture and natural attributes
* Promote a range of housing choices to cater for our diverse and growing population
* Partner with the business and development industry to ensure the sustainable development of Brisbane
* Work with local communities, industry and other levels of government to facilitate urban renewal projects in Brisbane's suburbs and suburban shopping strips
* Streamline development assessment

**Committee responsibilities (Councillor Ethics Committee)**

* Consider findings and recommendations put forward in the report of the Councillor Conduct Tribunal regarding suspected inappropriate conduct by a Councillor

#### Councillor Fiona Cunningham

**Civic Cabinet Chair, Finance and City Governance Committee**

* Member of Civic Cabinet since April 2020
* Previous appointments include Chair of Environment, Parks and Sustainability Committee

**Committee responsibilities**

* Enable the efficient functioning of Council as an organisation and maintain and enhance the financial strength and performance of Council
* Ensure sound corporate governance and security
* Ensure that Council's risks are identified and managed
* Promote and protect Council's values, brand and reputation, and ensure the community is brought up to date with the latest initiatives of the Council
* Ensure the procurement of Council's goods and services provides best value for money while considering the benefits of using local suppliers
* Improve the quality and lower the cost of Council services
* Ensure the effective management of Council's human resources, business processes, information and communications technology (ICT) and property assets
* Prepare the community to minimise the impact of disasters

#### Councillor Vicki Howard

**Civic Cabinet Chair, Community, Arts and Nighttime Economy Committee**

* Member of Civic Cabinet since 2018
* Previous appointments include Chair of Field Services Committee

**Committee responsibilities**

* Develop vibrant and caring local Brisbane communities
* Ensure a focus on the customer in the design and delivery of Council services
* Ensure contact with Council is made as easy as possible through Customer Centres and other channels
* Promote and provide opportunities for Brisbane residents to have an active and healthy lifestyle
* Provide libraries, pools, community halls and meeting spaces for Brisbane residents
* Provide exciting, vibrant cultural and artistic activities for Brisbane residents
* Partner with community and business organisations to sponsor and deliver family and community services
* Provide high-quality community venues and recreation facilities
* Manage Council’s relationships with community groups that operate from Council-owned facilities and provide support to improve and maintain facilities
* Work with sporting organisations to support community-based sport and recreation activities
* Work with the business community to enhance the nighttime economy in key precincts of the city such as Fortitude Valley and the Brisbane Central Business District

#### Councillor Kim Marx

**Civic Cabinet Chair, City Standards Committee**

* Member of Civic Cabinet since April 2020

Councillor Steven Toomey was acting Civic Cabinet Chair from May to July 2022.

**Committee responsibilities**

* Ensure that Brisbane is a leading city in waste management and resource recovery
* Minimise environmental health risks and safety hazards
* Maintain parks and greenspaces including grass cutting, trees on Council land, street and park furniture, park signs, and playgrounds
* Manage road and footpath maintenance including signs, lines, pothole repairs and weed control
* Manage urban cleansing activities including city malls cleansing, litter control, street sweeping, and gum removal
* Ensure citywide removal of graffiti
* Ensure the conduct of mosquito, vegetation and pest control
* Ensure coordination with the State Emergency Services during localised incident and disaster response activities
* Ensure a firm but fair approach to compliance and regulation to maintain city amenity standards
* Ensure compliance with local laws and regulations

#### Councillor Andrew Wines

**Civic Cabinet Chair, Infrastructure Committee**

* Member of Civic Cabinet since August 2021
* Previous appointments have included Chair of Council

**Committee responsibilities**

* Ensure the planning and development of new infrastructure and management of Council's existing infrastructure to achieve the objectives and outcomes in Council's programs
* Define the objectives and strategy for the infrastructure network and assets owned by Council
* Oversee the implementation of Brisbane's traffic management plans and road network operations with a focus on tackling traffic congestion
* Ensure the management of the capital works program to ensure the optimum performance of Council's road network
* Manage the recurrent maintenance program of structures such as bridges and culverts

#### Councillor Tracy Davis

**Civic Cabinet Chair, Environment, Parks and Sustainability Committee**

* Member of Civic Cabinet since August 2021

**Committee responsibilities**

* Protect and enhance Brisbane’s environment including the Brisbane River, waterways, biodiversity, air quality and natural areas
* Create new and improve existing parks across the city
* Ensure Brisbane is a leading city in energy efficiency and sustainability
* Encourage the protection of Brisbane’s native wildlife such as the koala
* Foster Brisbane’s development as a green and shady city with a focus on its parks, gardens and natural areas
* Partner with the community and businesses to enhance the environment
* Support volunteer organisations in their contribution to the protection and enhancement of Brisbane’s environment
* Enhance waterway health and access as well as managing drainage and flood resilience
* Ensure environmental risks are minimised
* Manage the city’s comprehensive parks and open space network including bushland reserves

#### Councillor Ryan Murphy

**Civic Cabinet Chair, Transport Committee**

* Member of Civic Cabinet from April-May 2019, and again since April 2020
* Previous appointments have included Chair of Public and Active Transport Committee

**Committee responsibilities**

* Plan for integrated public and active transport services across Brisbane
* Ensure the effective and efficient operations of Brisbane’s public transport services, including buses, ferries and CityCats
* Collaborate with Queensland Government authorities to deliver integrated transport plans and services for Brisbane
* Ensure Brisbane is a leading city in the use of green and active transport, including the management of e-bike and e-scooter arrangements
* Oversee the implementation of Council’s transport plans relating to public and active transport infrastructure such as bikeways, footpaths and green bridges
* Ensure the travelling public is satisfied with Brisbane’s bus and ferry services
* Plan for the necessary growth in Brisbane’s public transport services to meet population growth and public expectations, including the delivery of the Brisbane Metro

#### Councillor David McLachlan

**Chair of Council**

* Member of Civic Cabinet from 2008-April 2019, and again since October 2019 until August 2021
* Previous appointments include Chair of Field Services, Environment, Parks and Sustainability and Infrastructure Committees

**Committee responsibilities**

* Control of the Council Chamber and surroundings
* Presiding officer at all meetings of Brisbane City Council
* Citizenship and civic education responsibilities

### Executive Management Team

The Chief Executive Officer (CEO), divisional and executive managers form Council’s Executive Management Team (EMT). The CEO is responsible to Council.

#### Colin Jensen

**Chief Executive Officer**

Joined Council and EMT in 2010

As Chief Executive Officer, Colin oversees the largest local government in Australia and delivers Council’s key initiatives in the pursuit of its *Brisbane Vision 2031*.

Colin is committed to ensuring Brisbane is and always will be a great place to live, work and relax, and empowers this commitment through championing and modelling clear organisational values across Council.

Before joining Council, Colin had an extensive public career in Queensland Government, including serving as Director-General of the Department of Infrastructure and Planning, and Coordinator-General for Queensland.

In recognition of his significant achievements, Colin received the Queensland University of Technology Chancellor’s Outstanding Alumnus Award and the Faculty of Built Environment and Engineering Outstanding Alumni Award for 2011. Colin was also awarded the Queensland

2010-11 National Emergency Medal for sustained service by the Governor-General for the role he played in the January 2011 floods.

Colin holds a Bachelor of Civil Engineering (Honours) and is a fellow of the Australian Academy of Technological Science and Engineering, and an Honorary Fellow of Engineers Australia.   
He is also a graduate of the Australian Institute of Company Directors.

#### David Chick

**Divisional Manager, City Planning and Sustainability**

Joined Council and EMT in 2021

As Divisional Manager, City Planning and Sustainability, David is responsible for the future planning and shaping of Brisbane, development assessment, environment, parks and sustainability, and economic development. He provides leadership to manage and integrate the demands of urban growth and economic development and Council's sustainability agenda.

Before joining Council, David was Chief City Planner at Wellington City Council, where he oversaw the design, development, resilience, sustainability and management of Wellington's urban environment and the strategic design and policy direction to support the city's future.

David also worked for the Cross River Rail Delivery Authority as Executive Director, Precincts, Planning and Assessment, where he guided the development of precincts to maximise the project’s potential to deliver longer-term economic and community inspired urban development.

David holds directorships on the Boards of Brisbane Sustainability Agency Pty Ltd and City Parklands Services Pty Ltd. He holds a Bachelor of Environmental Design from the University of Tasmania and a Graduate Diploma Landscape Architecture from the Queensland University of Technology.

#### Anne Lenz

**Divisional Manager, Organisational Services**

Joined Council in 2018 and EMT in 2022

As Divisional Manager, Organisational Services, Anne is responsible for leading, developing and managing Council’s business functions to ensure sound fiscal management, effective delivery   
of ICT, asset optimisation, human resources, support services and centre-led procurement. Anne is passionate about fostering strong partnerships and is committed to driving transformational change, optimising workplace practices and making it easier for residents to do business with Council.

Previously, Anne was Branch Manager for Compliance and Regulatory Services, Lifestyle and Community Services, where she was responsible for local law policy and responsive frontline licensing and compliance services, while playing a key role in supporting Brisbane’s economic recovery from the COVID-19 pandemic.

Before joining Council, Anne spent more than 17 years working in various roles in the Queensland Government, including as Executive Director, Strategy Support and Compliance with the Department of Environment and Science.

Anne holds an Executive Master of Public Administration, Graduate Certificate in Public Sector Management, Graduate Diploma in Legal Practice, Skills and Ethics, as well as a Bachelor of Laws and Bachelor of Environmental Science.

#### Geoffrey Beck

**Divisional Manager, Transport for Brisbane**

Joined Council and EMT in 2009

As Divisional Manager, Transport for Brisbane, Geoffrey is responsible for one of Australia’s largest public transport enterprises, comprising of buses, ferries and e-mobility arrangements. Geoffrey is passionate about meeting the changing expectations of our customers and the community through professional, frequent, reliable and safe transport solutions.

Geoffrey has significant public sector experience in Australian Government, where he held the roles of Defence-Director General of Capital Infrastructure and Head of Defence Infrastructure. Geoffrey has also held senior roles in the private sector with engineering and defence companies such as Raytheon and GHD. Before this, Geoffrey had an extensive military career, including operational roles in Namibia.

Geoffrey holds a Bachelor of Engineering (Civil), Master of Applied Science and Graduate Diplomas in Management and Strategic Studies. He is also a graduate of Army Command and Staff College and the Centre for Defence and Strategic Studies.

#### Tim Wright

**Divisional Manager, City Administration and Governance**

Joined Council in 1999 and EMT in 2021

As Divisional Manager, City Administration and Governance, Tim provides high-level impartial advice and executive support to the CEO, Civic Cabinet and Council, as well as strategic leadership, direction and oversight of the division.

Prior to this appointment, Tim has held a number of executive roles within Council including Manager, Natural Environment, Water and Sustainability, City Planning and Sustainability and Manager, Asset Services, Brisbane Infrastructure. Both of these roles saw Tim lead large diverse teams and significant budgets to enhance the public space outcomes, and implement strategic sustainability initiatives for Brisbane.

Tim holds a Bachelor of Business (Marketing), Certificate IV in Competitive Systems and Practices (LEAN) and is a graduate of the Australian Institute of Company Directors. He is also the Executive Sponsor of the Aboriginal and Torres Strait Islander Community of Inclusion within Council.

#### Scott Stewart

**Divisional Manager, Brisbane Infrastructure**

Joined Council in 2005 and EMT in 2006

As Divisional Manager, Brisbane Infrastructure, Scott is responsible for the delivery of Council’s infrastructure portfolio of approximately $2 billion per annum, including asset management, infrastructure planning, design, project management, construction services, maintenance, waste and resource recovery, and transport planning and operations. By managing public funding and

public-private partnerships, and establishing progressive delivery models, Scott is instrumental in the progressive and financially responsible delivery of Council’s major assets.

Scott has more than 30 years of infrastructure and executive leadership experience across local and international roles in the private and public sectors, including major road, rail and urban infrastructure projects in Hong Kong, the United Kingdom, Singapore and Australia. Since joining Council, Scott has played an integral part in the development and delivery of major city-shaping projects including Brisbane Metro, Green Bridges program, and the TransApex program, including Go Between Bridge and Legacy Way toll roads.

Scott holds a Bachelor of Engineering (First Class Honours), Master of Engineering Science (Project Management) and completed the INSEAD Advanced Management Program in France. He is also a Fellow of the Institution of Engineers Australia and a graduate of the Australian Institute of Company Directors.

#### Matt Anderson

**Executive Manager, City Standards**

Joined Council in 2008 and EMT in 2021

As Executive Manager, City Standards, Matt is responsible for maintaining and enhancing Council’s high standards of amenity, asset maintenance and service delivery across Brisbane. This includes the safe and efficient delivery of fleet services, civil construction, quarry products, asphalt manufacture and laying, waste management and delivery of park maintenance and city cleaning activities. Matt has significant experience in leadership and management at both operational and strategic levels.

Prior to this appointment, Matt held the position of Manager, Bus Operations, Transport for Brisbane, where he was responsible for the management of more than 2400 employees and 1260 buses across seven bus depots, eight maintenance facilities and the Network Coordination Centre. As manager, Matt devised and implemented a successful business improvement strategy to enhance bus operations and the customer experience of bus services in Brisbane.

Matt holds a Master of Human Resource Management and a Bachelor of Arts (Politics) from the University of New South Wales. He also has obtained a Certificate IV in Competitive Systems and Practices (LEAN) and is a graduate of the Royal Military College Duntroon.

#### Tash Tobias

**Divisional Manager, Lifestyle and Community Services**

Joined Council and EMT in 2019

As Divisional Manager, Lifestyle and Community Services, Tash is passionate about leading to deliver experiences that matter for Brisbane’s communities. Tash draws on her executive experience leading global teams in customer experience to drive the strategic direction of Council’s community facilities and venues, libraries, compliance and regulatory services, customer services, immunisation services, social inclusion programs and rich offering of festivals and events.

Prior to joining Council, Tash was the General Manager, Customer Experience and Product at Virgin Australia Airlines, which was the largest General Manager Portfolio in the Virgin Group with more than 3000 employees. Tash also chaired the Virgin Australia Customer Experience Board, delivering improvements in customer satisfaction and guiding multiple teams to win global industry awards. In recognition of her achievements, Tash received a commendation from Richard Branson for Leadership on Virgin.com in 2017.

Before her time with Virgin Australia, Tash held executive positions with the Intercontinental Hotels Group, across five different countries. During this tenure Tash was recognised as the Blue Mountains International Hotel Management School Alumni of the Year, 2017.

Tash holds a Graduate Certificate in Business Administration, an Advanced Diploma of Hotel Management, and a Certificate of Executive Leadership. Tash also completed the General Managers Program (Singapore) and is a graduate and member of the Australian Institute of Company Directors.

#### Bill Lyon

**Divisional Manager, Organisational Services**Served at Council from 2017-2021

As the previous Divisional Manager, Organisational Services, Bill was responsible for leading, developing and managing Council's business functions to ensure sound fiscal management, effective delivery of ICT, asset optimisation, human resources, support services and centre-led procurement. Bill brought more than 20 years in senior management experience and extensive local government business acumen to the role.

During his time at Council, Bill was instrumental in the implementation of Organisational Services’ outcomes-focused strategic plan, which outlines values and behaviours to drive a positive culture.

Bill holds a Bachelor of Business (International Business and Marketing), an Associate Diploma in Electrical Engineering (Telecommunications) and a Certificate of Management. He is also a graduate of the Australian Institute of Company Directors and completed the General Manager Program at the Australian Graduate School of Management.

#### Kate Davies

**Divisional Manager, City Administration and Governance**

Served at Council from 2020-2021

As the previous Divisional Manager, City Administration and Governance, Kate provided high level impartial advice and executive support to the Chief Executive Officer, Civic Cabinet and Council, as well as strategic leadership, direction and oversight of the City Administration and Governance division.

Kate brought more than 20 years of leadership in public administration, policy and governance to the role, after holding a variety of executive roles in the Australian public sector as well as senior advisory roles across several Australian Government portfolio areas, including small business, tourism, employment and workplace relations.

Kate holds a Bachelor of Arts (Government) and Bachelor of Business (Management), a Graduate Certificate of Public Relations from Deakin University and is a graduate of the Australian Institute of Company Directors.

### Our people profile

#### Workforce mix (headcount)

* Permanent: 6984
* Temporary: 1134
* Casual: 792
* Contractor: 810

#### Employment type (headcount)

* Full time: 80%
* Part time: 8%
* Casual: 9%
* Flexible Part time: 3%

#### Age

* Average workforce age: 47
* Average Retirement age: 64

#### Gender\*

* Males = 54%
* Females = 46%
* Other identifier = 0.1%

\*Excludes commercial business unit Transport for Brisbane: 88% Males, 12% Females, 0.5% Other identifier

#### Women in Council

Women represent 50.7% of the Brisbane population and Council is actively seeking to ensure this is reflected in our workforce.

* 40% of leadership roles are filled by women
* 39.5% of executives are women

#### Five communities of inclusion

* Aboriginal and Torres Strait Islander peoples (One Mob)
* People with Disability (BrisAbility)
* LGBTIQ+ (River City Pride)
* Cultural and Linguistically Diverse (CaLD)
* Women in STEM, Trades and Leadership

#### Employment Program Participation

* Pre-Trade work experience: 125 target, 145 total
* Trainee Pathways: 15 target, 19 total
* Apprentices commenced: 30 target, 35 total
* Apprentices finished: 23 total
* Cadetships: 15 target, 17 total
* Corporate Diversity and Inclusion Cadetships: 2 target, 6 total
* Graduate Pathways: 12 target, 20 total
* Emerging Capabilities/Talent Pathways: 1 target, 6 total
* DisABILITY Action at Work (DAWW): 23 target, 23 total

### Our people

As a leading local government employer, Council is proud of our people who work hard to deliver valued services to our community.

During a year where our city has faced ongoing challenge and adversity, our people continue to persevere in their dedication and passion for Brisbane, demonstrating our values-based culture of trust, collaboration, accountability, safety, and courage.

Council’s Corporate Plan will guide our workforce to continue to deliver outcomes that matter by harnessing opportunities from change and disruption, remaining future focused, measuring performance and valuing the power of data and technology.

Together with *Our People 2020-2024*, Council will attract and retain the workforce we need by providing contemporary and meaningful benefits and offering fulfilling roles to serve our community.

We support our people to develop skills and capabilities essential to delivering our vision for Brisbane. Leaders at all levels of our dynamic workforce are supported and developed to effectively lead change, shape and actively contribute to our values-based culture with energy and passion. This underpins the strength of our workforce as we continue to deliver a better Brisbane now and into the future.

#### Did you know …?

There are more than 300 different job types at Council, meaning our people cover diverse and unique roles in support of our community and city.

* **Waterway Scientist**: Protect our precious waterways by assessing, rehabilitating and improving waterway health and management.
* **Drone Pilot**: Capture valuable information on Council’s assets across the city to maintain high-quality infrastructure for residents to enjoy.
* **Network Scheduling Manager**: Implement innovative, cost-effective business solutions and processes to enhance the viability and effectiveness of Council’s bus network.
* **Design and Innovation Officer**: Work with industry and the community to encourage good design of building, streets and spaces to reflect Brisbane’s character, climate and lifestyle.

### Awards and Recognition

| Awardee  Branch, Team, Project | Award Title | Awarding Body | Month Received |
| --- | --- | --- | --- |
| City Planning and Economic Development, Design Brisbane, Traditional Housing: Alterations and Extensions Design Guide | Recognised project, 2021 Minister’s Award for Urban Design, Delivering or promoting good design in local communities | Queensland Government, Department of Energy and Public Works | July 2021 |
| Heather Beech, Customer Services | Queensland winner, Customer Contact Professional category, 2021 | Auscontact Awards | September 2021 |
| Narelle Bullock, Customer Services | Queensland and National winner, Team Leader category, 2021 | Auscontact Awards | September 2021 |
| Customer Services | Queensland and National winner, Customer category, 2021 | Auscontact Awards | September 2021 |
| Customer Services, Customer Service Solutions | Winner, Australian Business Award, Service Excellence category, 2021 | Australian Business Awards | September 2021 |
| Customer Services, Customer Service Solutions | Winner, Australian Business Award, Process Improvement category, 2021 | Australian Business Awards | September 2021 |
| City Planning and Economic Development, Strategic Planning, Guide to Green Building Elements | Winner, 2021 National Landscape Architecture Award, Research, Policy and Communications category | Australian Institute of Landscape Architects | October 2021 |
| City Projects Office, Indooroopilly Riverwalk | Highly Commended, IPWEA 2021 Excellence Awards, Projects over $20 million category | Institute of Public Works Engineering Australia | October 2021 |
| Natural Environment, Water and Sustainability, Major Projects, Bradbury Park Scooter Track | Winner, 2021 AILA National Landscape Architecture Award, Play Spaces category | Australian Institute of Landscape Architects | October 2021 |
| Transport Planning and Operations, Transport Network Operations, SAMs for Schools | Winner, Excellence Award, Road Safety Infrastructure, 2021 | Institute of Public Works Engineering Australia | October 2021 |
| Transport Planning and Operations, Transport Network Operations, School Traffic Management Plans and Improvements | Winner, Excellence Award, Community Road Safety, 2021 | Institute of Public Works Engineering Australasia | October 2021 |
| City Projects Office, Major Projects, Kingsford Smith Drive Upgrade | Winner, Excellence Award, Innovation, 2021 | Institute of Public Works Engineering Australasia | October 2021 |
| City Parkland Services, South Bank Parklands and Roma Street Parkland | Green Flag Award 2021 | Parks and Leisure Australia | November 2021 |
| City Parkland Services, Roma Street Parklands | Winner, World’s Top 10 Green Flag Award parks | Parks and Leisure Australia | November 2021 |
| City Planning and Economic Development, Design Brisbane, Design-Led City Strategy | Commendation, 2021 Place Leaders Asia Pacific Awards | Place Leaders Asia Pacific | November 2021 |
| City Planning and Economic Development, Design Brisbane, BNE Local and Liveable – Ellen Grove | Winner, Council Program Initiative, Mainstreet Australia Awards, Activity or Event Award: With a budget under $100,000 category, 2021 | Mainstreet Australia | November 2021 |
| City Projects Office, Brisbane Metro | Special Recognition Award, UITP Awards 2021, Operational and Technological Excellence category | UITP (The International Association of Public Transport) | February 2022 |
| Cara Spence, Cathy Allen, Dawson Courneya, Kamania McKee, Kelly Gray, Marie-Elize Van Zyl and Suvela Tieken, Brisbane City Council | Winner, 2022 Australasian Management Challenge, Queensland | Local Government Managers Australia, Queensland Awards for Excellence | May 2022 |
| Transport Planning and Operations, Policy Strategy and Planning, Move Safe Brisbane Pedestrian Safety Review | Winner, Excellence Award, Road Safety, 2022 | Institute of Public Works Engineering Australasia | May 2022 |

## Section 3: Community Financial Report

**In this section:**

* Our assets
* Financial summary
* Annual Plan and Budget 2021-22
* Revenue
* Expenses
* Assets
* Liabilities
* Community equity
* Measures of financial sustainability
* Financial ratios
* Rates: fair and equitable rates and rates concessions
* Climate-related disclosure

### Our assets

* 2187 parks (natural areas and urban parks)
* 6280 bus stops
* 30 community halls
* 4986 km length of paths and walkways
* 92 wharves, jetties, pontoons and boat ramps
* 165 dog off-leash areas in parks
* 9971 ha of natural areas managed by Council
* 12 cemeteries and crematoria
* 6764 ha of urban parks managed by Council (includes sports parks)
* 34 libraries
* 8 cross river bridges
* 22 swimming pools
* 5761 km length of road network
* 6 Kittycats and 23 Citycats
* 1267 buses
* 601 picnic grounds

### Financial Summary

* $2.7 billion revenue
* $33.1 billion assets
* $27.5 billion community equity
* $3.2 billion expenditure (operating and capital)
* $5.6 billion liabilities
* Strong credit rating

#### 2021-22 Annual Plan and Budget

Key initiatives of the $3.6 billion budget included:

#### Creating better suburbs

* Investing $73.2 million on improved community facilities including the new Carindale Library, Inala Library and Hamilton Town Hall upgrade.
* Providing $5.2 million for festivals and events across the city and suburbs.
* Supporting sport facilities with $1.6 million for a new four-year $6.6 million Community and Sport Partnership Program.

#### Building a better Brisbane

* Investing in clean and green transport, including progressing construction on the Brisbane Metro and Green Bridges programs.
* Improving the ferry network with two brand-new double-decker CityCats and $25.5 million for new and upgraded ferry terminals.
* Continuing to fund the popular Blue and Maroon CityGliders, and undertaking planning for a Gold CityGlider to take commuters from Hamilton to Woolloongabba
* Maintaining and upgrading our road network including $90 million for resurfacing works.

#### Making Brisbane cleaner and greener

* Investing in environmental offsets, acquiring additional bushland, maintaining conservation reserves and managing weeds.
* Continuing to deliver the $100 million Oxley Creek transformation through the newly formed Brisbane Sustainability Agency.
* Providing $25.7 million for iconic parks, including the Victoria Park / Barrambin transformation.
* Delivering new lifestyle and leisure opportunities including $93.5 million investment in new parks, sports parks, park maintenance and improved playground facilities.
* Maintaining and improving waste management by continuing free larger recycling bins, extending waste vouchers to all residents, reinstating kerbside collection, providing compost bin and worm farm rebates, and launching a new pilot organic waste program.

#### Backing Brisbane Businesses

* Continuing to provide a 50% discount on footpath dining fees.
* Investing $708,000 to support the Asia Pacific Cities Summit.
* Supporting business owners with a $250,000 grant program for women in business.
* Continuing to invest 80% of Council’s procurement spend locally, through our Local Buy procurement policy.
* Maintaining seven-day payment terms for small business suppliers.

### Revenue: Where did the money come from?

Council received $2.7 billion in revenue. The largest contribution was from rates and utility charges, which totalled $1.2 billion (after discounts and rebates).

Total revenue increased by $238.3 million (9.7%) from the previous year.

* Rates and utility charges: $1,239,509,000
* Contributions, donations, subsidies and grants: $453,497,000
* Fees and charges: $195,370,000
* Public transport revenue: $368,397,000
* Interest revenue: $3,571,000
* Other revenue: $441,718,000
* Total revenue: $2,702,062,000

### Expenditure: Where was the money spent?

Council spent $3.2 billion between operations ($2.5 billion) and capital projects ($0.7 billion) in 2021-22.

* Materials and services: $933,107,000
* Employee costs: $812,929,000
* Depreciation and amortisation: $548,372,000
* Finance costs: $88,208,000
* Loss on disposal of property, plant and equipment and intangibles: $60,328,000
* Capital grants expenses: $24,010,000
* Other expenses: $57,404,000
* Total operating expenses: $2,524,358,000

Council manages its budget by grouping related outcomes in programs. Programs invest funding in services and projects allocated within the Annual Plan and Budget.

* Transport for Brisbane: $483,644,000
* Infrastructure for Brisbane: $725,957,000
* Clean, Green and Sustainability City: $343,975,000
* Future Brisbane: $103,882,000
* Lifestyle and Community Services: $271,815,000
* City Standards, Community Health and Safety: $494,703,000
* Economic Development: $42,087,000
* City Governance: $353,170,000
* Business Units: $ 390,860,000
* Total expenses (operating and capital): $3,210,093,000

### Assets: What do we own?

As at 30 June 2022, Council’s assets were valued at $33.1 billion. This includes:

* Land: $4.6 billion
* Buildings: $0.9 billion
* Plant and equipment: $0.2 billion
* Infrastructure: $22.4 billion
* Capital works in progress: $1.1 billion
* Other: $0.1 billion.

### Liabilities: What do we owe?

Council borrows to fund future long-term infrastructure assets to provide ongoing benefits to the community. The most recent credit review issued by Queensland Treasury Corporation in November 2021 provided Council with a ‘strong rating’ and ‘neutral outlook’.

At 30 June 2022, Council’s liabilities totalled $5.6 billion (up from $5.1 billion in 2020-21). This was principally made up of:

* loans owing to Queensland Treasury Corporation
* service concession liabilities
* lease liabilities
* amounts owed to suppliers
* employee leave entitlements
* other liabilities.

### Community equity ($ million)

Council’s community equity is defined as its net worth – what Council owns, less what it owes.

As at 30 June 2022, Council’s community equity was $27.5 billion.

|  |  |
| --- | --- |
| Financial Year | Equity ($ million) |
| 2003-04 | 10,778 |
| 2004-05 | 13,352 |
| 2005-06 | 13,696 |
| 2006-07 | 15,249 |
| 2007-08 | 16,747 |
| 2008-09 | 18,543 |
| 2009-10 | 19,804 |
| 2010-11 | 19,227 |
| 2011-12 | 18,741 |
| 2012-13 | 18,224 |
| 2013-14 | 19,017 |
| 2014-15 | 19,079 |
| 2015-16 | 19,308 |
| 2016-17 | 19,755 |
| 2017-18 | 20,586 |
| 2018-19 | 20,888 |
| 2019-20 | 26,097 |
| 2020-21 | 26,316 |
| 2021-22 | 27,482 |

### Measures of financial sustainability

The *City of Brisbane Regulation 2012* requires that Council reports its results for the financial   
year against selected financial sustainability ratios. The ratios, definitions and Council’s results   
at 30 June 2022 are stated below.

* **Operating surplus ratio:** The extent to which revenues raised cover operational expenses only or are available for capital funding purposes or other purposes.
* **Asset sustainability ratio:** An approximation of the extent to which the infrastructure assets managed by a local government are being replaced as they reach end of useful life.
* **Net financial liabilities ratio:** The extent to which the net financial liabilities of a local government can be serviced by its operating revenues.

|  |  |  |
| --- | --- | --- |
| Ratio | How the measure is calculated | 2022 Result |
| **Operating surplus ratio** | Net result (excluding capital operating surplus ratio items) divided by total operating revenue (excluding capital items) | -4.9% |
| **Asset sustainability ratio** | Capital expenditure on the replacement of infrastructure assets (renewals) divided by depreciation expense of infrastructure assets. | 54.5% |
| **Net financial liabilities ratio** | Total liabilities less current assets divided by operating revenue (excluding capital items). | 133.7% |

*Ratios as presented above exclude the impacts of AASB 1059 Service Concession Arrangements: Grantors. The Financial Management (Sustainability) Guideline 2013 does not specifically address the treatment of service concession arrangements.*

Council’s current year financial sustainability statement, the related Auditor-General’s report and Council’s long-term financial sustainability statement are located at the end of Council’s Annual Financial Statements in section 7 of this report.

### Rates: fair and equitable rates and rates concessions

Council ensures fair and equitable rates for all Brisbane ratepayers. This is achieved by:

* complying with the requirements of Australian and Queensland Government legislation when making and levying rates, and being transparent in the making and levying of rates and charges
* applying the principle of ‘user pays’, where appropriate, when making charges to minimise the impact on the efficiency of the local economy
* equity relating to the value or quality of land
* clearly communicating the responsibilities of Council and ratepayers with regard to rates and charges
* timing the levying of rates with the financial cycle of local economic activity, in order to help with the smooth running of the local economy
* having a rating regime that is efficient to administer.

The average increase for owner occupied residential properties was 3.75% from 1 July 2021.

Council offers a range of rates concessions in support of a fair and equitable rates system.

When applying rates concessions, Council is guided by:

* requirements of Queensland legislation
* equity by reference to the value or quality of land
* equality by providing the same treatment for ratepayers with similar circumstances
* transparency by making clear the requirements necessary to receive concessions
* flexibility to allow Council to respond to local economic issues
* responsiveness to community expectations of what activities should attract assistance from Council.

Council offered various rates concessions in 2021-22, including:

* rates exemptions for eligible properties used for public, religious, charitable or educational purposes
* rebates on pensioner-owned land (in addition to the Queensland Government’s 20% subsidy), on application to Council
* Bushland Preservation Levy rebates of 100% for land owners who have signed either a Voluntary Conservation Agreement or Land for Wildlife Agreement with Council
* rebates for eligible not-for-profit organisations that provide or support essential welfare or community services to Brisbane residents
* rebates of 100% for eligible not-for-profit kindergartens
* rebates for eligible first home owners of 50% (up to $1000) for 12 months for eligible first home owners who bought an existing home from 1 October 2019 to 30 June 2021
* rebates of 100% (up to $2000) for 12 months for eligible first home owners who bought or built a new home, from 1 October 2020 to 30 June 2021
* rebates to assist ratepayers experiencing financial hardship through unemployment and who receive the Australian Government’s JobSeeker payment
* a special rebate of $250 for ratepayers impacted by the February 2022 rainfall and flooding event
* rate capping for residential owner-occupied properties at 7.5% and commercial/nonresidential properties in the ‘CBD frame’ rating categories at 12.5%

Council is the only local government in South East Queensland that has provided rebates on water and wastewater utility charges for eligible pensioners. From 1 July 2017, pensioners receiving maximum pension were eligible for a water rebate of 40% up to $300 per year and pensioners receiving a part pension were eligible for a water rebate of 20% up to $150 per year. The pensioner water rebate on Council’s rates bills continues to be available to eligible pensioners who were receiving Council’s rates and water rebate as at 30 June 2017.

\*All listed concessions were subject to eligibility criteria outlined in full in the Annual Plan and Budget 2021-22.

### Climate-related disclosure 2021-22

**Our approach and ongoing commitment to climate-related disclosure**

As the largest local government in Australia, with an asset portfolio of $33.1 billion, Council recognises the importance of managing the risks and opportunities presented by changes in our subtropical climate conditions. Many external factors can act to disrupt Brisbane, or impact Council operations and the city’s liveability. The events of 2022 serve as an important reminder of the consequences that increasing climate change impacts can have at a local level, and the implications this has for Council’s ability to plan for the future of the city and fund recovery, while maintaining our focus on other priorities and essential services that are relied upon by our community. Council continues to reflect on and refine mitigation and adaptation strategies, as well as monitor the long-term financial sustainability of the organisation to ensure Brisbane and Council are prepared for existing and emerging climate-related threats.

#### Recovery and resilience

Damage costs from the February floods were initially estimated at $660 million. While Council will draw on support from State and Federal funding, a significant portion of the cost will still need to be funded directly. Resources have been redirected to fix more than 290 playgrounds, 863 parks, 106 sports fields, 285 km of roads, over 4000 streetlights and 198 community clubs that were damaged.

While the physical and immediate impacts of the flood can be seen across the city in our assets and infrastructure, there are also significant indirect costs as well as operational and service implications for Council to manage. Through our focus on 'Build Back Better', Council will actively pursue outcomes that mitigate or address risks to essential public infrastructure, and improve resilience. This will preserve and enhance how essential services and assets that support our community function during disaster events, and protect Council's long-term financial sustainability.

Beyond flood recovery, Council implements projects and initiatives that reduce Brisbane’s exposure to climate-related risks and capture opportunities. This is managed through funding, partnership and advocacy as Council continually refines its approach to align with best practice and globally recognised standards and methodologies, such as the recommendations released by the Task Force on Climate-related Financial Disclosures.

#### Governance

Council’s general governance arrangement (refer to sections 2 and 5) applies to all matters of decision-making, with specialised multi-disciplinary groups formed to provide oversight of and recommendations for matters of strategic importance. Council has a detailed knowledge of its emission sources, reports its operational carbon footprint and maintains a certified carbon neutral status. These activities are in line with the Australian Government’s Climate Active Carbon Neutral Standard for Organisations which certifies Council as carbon neutral under the Climate Active program.

Council’s carbon neutral status is achieved through a combination of energy efficiency projects, investment in and purchase of renewable energy, and the procurement and surrender of carbon offsets. Expenditure on each of these activities is now being significantly impacted by volatile markets, supply chain issues and increasing global ambitions in response to climate change. This is a direct transitional risk to Council with financial implications. In response to this, oversight of Council’s carbon neutral certification program is provided by an Energy and Carbon Project Control Group, which incorporates senior members of Council's Natural Environment, Water and Sustainability branch and other branches, including the Chief Financial Officer.

Council continues to identify, plan and respond to emerging or priority natural hazard risks and issues through a dedicated steering committee and associated working groups, including responding and building resilience to drought, flood, bushfire and natural hazards more broadly including coastal hazards.

Council's Carbon Neutral Public Disclosure Statement, is available through Council’s or the Climate Active Carbon Neutral Program websites. The statement is prepared annually and endorsed by Council's Chief Executive Officer.

#### Strategy

The *Corporate Plan 2021-22 to 2025-26* reinforces Council's commitment to sustainability over the next five years and identifies indicators to assist with monitoring Council’s progress towards these outcomes.

Through the Corporate Plan, Council considers both transitional (i.e. those that may occur as a result of a widespread shift to low-carbon economies) and physical (i.e. those that may occur during or after a climatic event) risks and opportunities in establishing a strategic response to climate-related outcomes.

*Brisbane. Clean, Green, Sustainable 2017-2031* is Council’s pre-eminent environment and sustainability strategy, which sets out Council’s activities and targets to:

* support individual action to create low-carbon communities
* improve Brisbane’s energy efficiency and the uptake of clean energy technology
* reduce the carbon intensity of the built environment
* actively manage emissions from waste disposal.

Council will continue to implement actions outlined in the strategy, and align responses with emerging needs and priorities.

*Brisbane’s FloodSmart Future Strategy 2012-2031* outlines Councils strategy for managing flooding. It outlines a risk-based approach to flood management, underpinned by understanding the behaviour and consequences of a full range of floods. It promotes best practice flood risk management through the coordinated integration of all types of management tools – Flood Awareness and Information, Flood Mitigation Infrastructure, Land Use Planning and Emergency Management.

An independent review was undertaken on Council’s on-the-ground and operational response to flooding to capture opportunities for improving community and Council resilience. The independent review by Hon. Paul de Jersey, *Brisbane City Council 2022 Food Review*, made 37 recommendations, all of which Council plans to action.

##### Mitigation strategies

* Council takes a 'measure, reduce, offset' approach to improving the performance of our own operations; maintaining and continuing to improve Council’s carbon neutral status across direct and indirect emissions. The use of recycled asphalt to reduce requirements for bitumen and aggregate in asphalt production for road and footpath projects is one of Council's largest emission avoidance projects. In 2021-22, Council offset more than 1,369t CO2-e through the use of recycled asphalt. Council also supported the installation of two new biogas engines at Brisbane Landfill to bring the total to seven. The capture and conversion of methane into renewable electricity can offset more than 52,000 tonnes of CO2-e each year.
* Exploring ways to support citywide transition to a low-carbon, low-waste and energy-efficient economy. The food waste recycling pilot was launched in 2022, and supports residents to reduce their waste sent to landfill and associated greenhouse gas emissions by collecting waste through existing green bins. Through the pilot, Council diverts food waste from landfill to be transformed into valuable compost for urban gardens, farms and public spaces.
* Maintaining Brisbane’s position as a sustainability leader and continuing to act and engage the community through our membership with the Cities Power Partnership, using renewable energy in Council and community facilities, energy efficiency, sustainable transport and collaboration outcomes.

##### Adaptation strategies

* Making public infrastructure more resilient and adaptable to a changing climate, such as the improved resilience of our ferry terminals, evidenced by their optimal performance and reduced damage costs in 2022.
* Enabling built form adaptation through development and planning strategies and policy.
* Supporting residents to improve their resilience to increasing severe weather events. The Flood Resilient Homes Program was launched in 2018 to help residents prepare for, and recover from, overland flow flooding events. The program is currently being trialled in locations across the city that have a history of frequent and severe overland flow flooding. Program resources are freely available through the Brisbane Sustainability Agency website: <http://www.sustainablebrisbane.com.au/programs/floodwise/>.
* Ensuring the availability and agility of essential services, maintaining our financial sustainability and enabling the resilience of the community.

A summary of Council’s Climate Action initiatives is on our website: [www.brisbane.qld.gov.au/clean-and-green/councils-commitment/councils-climate-action](http://www.brisbane.qld.gov.au/clean-and-green/councils-commitment/councils-climate-action).   
The site outlines Council’s approach to delivering a low-carbon and climate-resilient city for current and future residents of Brisbane.

Councils strategic approach ensures connection of our response and recognition of climate‑related matters, from long-term opportunities and commitments through to the delivery of individual initiatives and each year. Council’s strategic planning framework sets out the roles and relationships between medium and long-term strategic planning instruments (refer to section 2).

#### Risk Management

Council is actively responding to transitional and physical risks by assessing and implementing locally appropriate measures to build the city’s resilience. Council continues to research, test and apply methods for further improvement in the strategic management of climate-related risks.

In 2021-22, Council progressed a review to better embed climate risk considerations into its corporate risk framework and ensure service, operational and financial outcomes, and outcomes for the city are considered. By identifying potential climate implications as they relate to all aspects of Council internal functions and services, Council will ensure risk is managed in a way that enables the delivery of its holistic strategic vision for Brisbane – an inclusive, prosperous, liveable, well-managed and sustainable city.

The Manager, Natural Environment, Water and Sustainability, has responsibility for a range of climate-related risks impacting waterways, biodiversity and natural resources. Risks are managed through targeted initiatives, development and city planning policies such as *Brisbane City Plan 2014*, and partnership with the community. Similarly, the Chief Financial Officer is responsible for ensuring Council’s long-term financial sustainability and guiding the organisation through any immediate and longer term financial impacts from the emergence of climate-related risks.

#### Metrics and Targets

*Brisbane. Clean, Green, Sustainable 2017-2031* performance indicators and priority actions

##### Household Carbon Reduction Target: average six tonnes of CO2 equivalent emissions by 2031. Actual: between 2016-17 and 2018-19, household emissions reduced by 4.3% to an estimated 10.96 tonnes.

##### Carbon Neutral Council Target: remain a carbon neutral Council Actual: 2021-22 is the sixth year that Council has maintained carbon neutral status.

## Section 4: Progress and Performance

**In this section:**

**Our progress against the Corporate Plan**

**Our 2021-22 performance and highlights**

* Our inclusive city
* Our sustainable city
* Our prosperous city
* Our liveable city
* Our well-managed city

**Programs**

* Program 1: Transport for Brisbane
* Program 2: Infrastructure for Brisbane
* Program 3: Clean, Green and Sustainable City
* Program 4: Future Brisbane
* Program 5: Lifestyle and Community Services
* Program 6: Community Health and Safety
* Program 7: Economic Development
* Program 8: City Governance

**Business Units**

* City Parking
* Transport for Brisbane

### Our progress against the Corporate Plan

#### Medium-term snapshot

The Corporate Plan sets out medium-term objectives for how Council will deliver on the vision for the city. It reflects our strategic direction and feedback from the community on Council’s operations, activities and services.

The strategic directions of the Corporate Plan are progressed through the delivery of the projects and services of Council's programs and business units, as set out in the Annual Plan and Budget.

In accordance with the *City of Brisbane Regulation (2012)*, Council monitors our progress against the Corporate Plan strategic directions. Through this we can understand what is working, and prioritise projects and services to support our community.

The following scorecards reflect the five strategic directions within the Corporate Plan and their indicators of success.

* Our inclusive city
* Our sustainable city
* Our prosperous city
* Our liveable city
* Our well-managed city

Council uses a three-tier rating system to summarise performance against the indicators in the Corporate Plan. The additional status of 'monitor closely' has been applied for those objectives that continue to be impacted by the COVID-19 pandemic, or have been affected by the 2022 floods. The statuses are:

* **Delivered**: objective is achieved or completed
* **On track**: work is continuing as planned and budgeted
* **Action** required: work has stopped or progress is insufficient to achieve the objective
* **Monitor closely**: progress is being made but, due to external drivers, does not match what was planned and budgeted, or progress is difficult to measure.

### Our inclusive city

Council advocates for a Brisbane that is a city for everyone, free from discrimination with inclusive and supportive services and culture.

#### Medium-term (five year) highlights

* Delivered 1696 bus stop upgrades to meet accessibility standards since 2017-18
* Increased the number of customers engaged annually to have their say by 42,456 (or 1258%) since 2017-18
* Increased the number of women in executive roles by 23.5% since 2017-18

| Indicators of progress | Status |
| --- | --- |
| Increased participation in community consultation and engagement activities | On track |
| Sustained community satisfaction with ability and access to opportunities to have a say | On track |
| Increased accessibility and affordability of Council services and facilities | Monitor closely |
| Improved metrics of inclusion within Council and community | On track |

#### Strategic focus areas for future years

* Ongoing disruption from the pandemic and floods has impacted how Council seeks and receives community feedback, leading to Council making greater use of online engagement while balancing support to communities who rely on more traditional methods. Council commits to maintaining our human presence in the community through in-person information and feedback initiatives.
* Council is committed to increasing diversity group representation in our workforce, ensuring our employee mix reflects our diverse community. We will continue to seek opportunities to reduce disadvantage that can be caused by job access and design, through attraction and retention activities and encouraging workforce flexibility, diversity and inclusion. This will ensure our workplace, and as a result our community, benefit from the innovation and greater advantages that a diverse and inclusive workforce creates.

### Our sustainable city

Through partnership, advocacy, direct action and intervention, Council supports a clean, green and sustainable Brisbane.

#### Medium-term (five year) highlights

* Installed 388 kW of solar system capacity at 18 community leased facilities as part of the Resilient Clubs Support Program
* Increased the amount of green waste diverted from landfill each year by approximately 12% since 2017-18
* Hosted 9495 electric vehicles for free charging in King George Square car park since 2017‑18
* Facilitated an increase in e-mobility ridership of 148% since introducing the first shared e‑scooters in 2018

| Indicators of progress | Status |
| --- | --- |
| Maintain carbon neutral status of Council | On track |
| Reduced household carbon emissions | On track |
| Increased sustainable transport patronage and active travel | On track |
| Improved environmental health of the city | On track |
| Reduced waste generation and increased resource recovery | Monitor closely |
| Increased resilience and reduced risks to residents and property from natural hazards | Monitor closely |
| Improved quality and network of natural habitat and greenspaces within the city | On track |
| Increased community participation in Council environmental programs and education activities | On track |

#### Strategic focus areas for future years

* Natural disasters have significant social and economic consequences and Council remains committed to building resilience. While repairing flood damage and addressing the 37 recommendations in the *Brisbane City Council 2022 Flood Review*, and through the rebuild and recovery process, Council will maintain long-term financial sustainability and continue delivering projects that are important for our future.
* Council’s focus on being a carbon neutral organisation through practical solutions, like emission reduction projects and engaging communities to live more sustainably, demonstrates Council’s commitment to our sustainable city. External factors, including the steep rise of carbon offset pricing, must be carefully managed in support of our commitment to carbon neutrality, and advocating for a low-carbon city.
* Food waste currently accounts for more than a quarter of general waste bins content. External factors are influencing waste behaviours with people spending more time at home, but also through the disposal of disaster-related waste. Through community partnerships and the implementation of the Food Waste Recycling program, Council aims to significantly reduce food waste that is generated and disposed of in general waste.

### Our prosperous city

We harness global and local opportunities and encourage a pipeline of investment, jobs and businesses to support the economic growth of our city.

#### Medium-term (five year) highlights

* Expanded the active transport network to almost 475 km of off-road bikeway and shared paths since 2017-18
* Supported 7273 businesses through the Brisbane Business Hub since opening in 2020-21
* Constructed 73 congestion busting projects since 2017-18
* Invested more than $4.8 Billion with local businesses since 2017-18, now exceeding the annual target of 80%

| Indicators of progress | Status |
| --- | --- |
| Strengthened economic performance of the city | Monitor closely |
| Increased tourism visitation and expenditure | Monitor closely |
| Increased use of digital technology to support business and the economy | On track |
| Improved efficiency and timeliness of movement of goods and services | Monitor closely |
| Increased participation in Council’s business support activities and events | Monitor closely |

#### Strategic focus areas for future years

* We must continue to support economic diversity as a way of creating a productive and prosperous economy. Council’s goal is that everyone can independently access business and employment opportunities across the city, a key objective of *A City for Everyone: Inclusive Brisbane Plan 2019-2029*.

Responding to economic diversity is an issue to be met by multiple levels of government. Council continues to make a difference at a local level through its comprehensive small business support programs including:

* launching the Women in Business Grant to support business owners
* creating skills development and employment opportunities through the Indigenous Art program and Gathering
* fostering a multicultural community through the Lord Mayor’s Multicultural Roundtable and Business Scholarship scheme.

### Our liveable city

Council celebrates and connects Brisbane’s communities with the activities, events and places that make Brisbane great.

#### Medium-term (five year) highlights

* Grew Cycling Brisbane program membership by 41% since 2017-18
* Delivered 18 Village Precinct Projects since 2017-18, and kicked off engagement and planning on another four
* Where SAMs have been installed, they have reduced the number of speeding motorists by 40.5% since 2017-18
* Partnered to increase attendance at the Brisbane Festival by 15.4% since 2017-18

| Indicators of progress | Status |
| --- | --- |
| Maintained infrastructure delivery in line with city growth | On track |
| Increased participation in local events and activities | On track |
| Improved Council facility and park use and user satisfaction | Monitor closely |
| Maintained community satisfaction with access to housing, employment and recreation spaces | On track |
| Majority of residents find Brisbane a great place to live | On track |

#### Strategic focus areas for future years

* Visitation to Council facilities remains impacted by the ongoing effects of the pandemic, and the 2022 floods.
* Not-for-profit organisations that occupy Council's community facilities play a key role in supporting delivery of important cultural, recreation and sporting services that are integral to the fabric of our community.

Council will continue to work closely with and provide support to these organisations, that have experienced abnormal operations, increasing costs, and pressured and time poor volunteers trying to acquire funding and resourcing support, at the same time the needs of their customers have increased.

* Council’s focus on flood repairs and remediation will have an impact on how we prioritise new and city-shaping projects and infrastructure. Council will continue to balance the need to return our city to the liveability expectations of our community, while also re-planning significant and new infrastructure projects to support our growing population.

### Our well-managed city

Council provides strong leadership and governance for the city and is committed to delivering effective, efficient and valued services to the community.

#### Medium-term (five year) highlights

* Extended the life of on-street parking technology by five years through minor enhancements, refurbishment and other efficiencies
* Maintained Contact Centre customer satisfaction above 94% since 2018-19
* Supported employees and leaders to complete 220,642 online and face-to-face training courses since 2017-18
* Remained financially sustainable with a strong credit rating and neutral outlook

| Indicators of progress | Status |
| --- | --- |
| Majority of residents agree Council does a good job of managing the city | On track |
| Majority of customers report positive experiences in dealing with Council | On track |
| Maintain long-term financial sustainability | Monitor closely |
| Improved performance in governance, risk and compliance metrics | On track |
| Improved performance in metrics related to our people | On track |

#### Strategic focus areas for future years

* Optimising Council’s use of technology, being agile and remaining committed to innovation will ensure Council can keep delivering services in an increasingly complex and changing environment. Digital transformation across many of Council’s services will support this, including in areas such as parking services, where Council is partnering with the Queensland University of Technology on the iMOVE research project to improve the overall parking experience.
* Council must continue to attract and retain high performing talent in an increasingly competitive market, at the same time as meeting business and service delivery constraints. This is achieved through considering innovative and agile approaches to how Council adapts its offerings to employees, in a competitive and resource constrained environment. New initiatives, including flexibility for in field based jobs and technology to support hybrid teams, will ensure recruiting appeal, so Council can and meet service expectations.
* Funding the recovery and restoration of our assets as a result of the 2022 floods must be through partnership across all levels of government. Investment will be balanced with our existing priorities and a focus on 'Build Back Better', which will enhance how the services and assets that support our community function during disaster events and protect Council's long‑term financial sustainability.

### Our inclusive city

Council is committed to creating a diverse, inclusive and accessible city, where everyone feels they belong. This means investing in infrastructure, programs and facilities that support people of all ages, abilities and backgrounds to travel, work, live, enjoy and connect with all Brisbane has to offer.

As COVID-19 restrictions eased and allowed communities to slowly reconnect, heavy rainfall and flooding challenged Brisbane residents yet again. Council responded promptly with financial and on-the-ground assistance for those in need, while still continuing other important programs, events and initiatives to foster connection and celebration of our diverse communities, including young people, Aboriginal and Torres Strait Islander peoples, residents with a disability and many more.

#### Engaging and celebrating Brisbane's young people

Council is committed to providing opportunities for young people to learn, grow and flourish as part of the Brisbane community. Brisbane Youth Week is an annual celebration and showcase for young people from 12-25 years of age, and provides opportunities for young people to share ideas, attend live events, workshops, activities and forums. In 2021-22, 2500 people attended more than 150 Youth Week events including Indigenous Games Day at New Farm Park, open days with live performances from young people at Visible Ink Youth Hub and a youth-led festival in Bracken Ridge.

In 2021-22, we also engaged 62 students in Year 10 as part of the 2022 Lord Mayor’s Youth Advisory Council. Students participating in this program act as representatives of their school and community and are a voice to raise and share ideas that affect young people. So far this year, students have presented eight Inclusive Brisbane project ideas directly to the Lord Mayor.

#### Listening and responding to our residents

Council uses feedback gathered through community engagement to create, shape and improve local services that matter to our community. In 2021-22, Council engaged more than 31,500 residents on more than 60 projects, including the Ferry Network Review.

#### Ferry Network Review feedback highlights

* Most respondents travel by ferry for leisure and sightseeing
* Service frequency was identified as a key area for improvement
* Availability of both express and standard services is important

#### Improving accessibility on the Brisbane Metro

Throughout 2021-22, Council continued to progress improved accessibility outcomes on the Brisbane Metro. Through meaningful engagement with the accessibility sector, Council increased the number and size of the mobility aid bays from two to three, and increased the number of priority seats from two to 10. The result is a completed pilot Metro vehicle that supports Council's Vision to deliver a class-leading, inclusive and accessible public transport system.

#### Connecting communities through libraries

Council’s libraries continue to be a safe and welcoming place for the community to connect and learn through a wide range of information formats – from books, to newer and more unconventional methods.

To encourage residents to learn about a different side of their Brisbane community, Council launched the immersive Human Library program. The program allows residents to borrow a person instead of a book and learn about Brisbane’s diverse community through safe and open dialogue.

We also introduced adult reading sessions that encourage open discussion, social connections and inclusion for all, including those living with or experiencing dementia.

* Delivered more than 10,000 library programs and outreach activities in-library, online and into communities

#### Responding to Aboriginal and Torres Strait Islander community needs, issues and aspirations

Council is committed to working collaboratively with Aboriginal and Torres Strait Islander communities to value and uphold their important contributions to our city.

Feedback was invited from community Elders, Traditional Custodians, community organisations, residents and peak bodies such as Reconciliation Queensland to develop Council’s first Reconciliation Action Plan. The Plan outlines actions and deliverables that further develop relationships, respect and opportunities.

Council also introduced Jarjum storytime events as part of the popular First 5 Forever children’s literacy program. The program celebrates Aboriginal and Torres Strait Islander culture with children five years and younger through stories, songs, rhymes and interactive play.

#### Rallying together in times of need

As the Omicron wave of the COVID-19 pandemic unfolded, we continued to assist community lessees with more than three months in rent relief, and more than $200,000 in rates rebates for Brisbane’s not-for-profit organisations.

To support those in need to recover from the 2022 flood, Council delivered a flood recovery financial assistance package, including a 30-day rates deferral for all ratepayers and a $250 rates rebate for impacted ratepayers.

* Registered more than 15,000 Mud Army 2.0 volunteers
* Supported 502 SES volunteers who responded to 4262 requests for assistance
* Invested $4.7 million to improve accessibility at eight community facilities
* Continued streaming services across cemeteries for guests unable to attend in person
* Engaged more than 3700 people through Pathways out of Homelessness Grant funded projects
* Continued implementation of 62 actions from *A City for Everyone: Inclusive Brisbane Plan 2019-2029*

### Our sustainable city

As the most biodiverse capital city in Australia, Brisbane residents enjoy an abundance of greenspace, clean air and a shared commitment to sustainability that has twice earned us the accolade of Australia’s Most Sustainable City. Council is a leader in sustainability and for decades has worked hard to improve the performance of our own operations, while delivering initiatives to encourage residents and businesses to reduce their carbon footprint and contribute to a more sustainable future for our city.

The 2022 rainfall and resulting flooding was an acute reminder of the effects climate change can have on a local scale. Council responded immediately, while continuing to mitigate long-term effects by investing in electric transport options, supporting residents to reduce household waste and energy consumption, as well as protecting and enhancing our natural habitat.

#### Electrifying our transport network

Council continued to invest in new ways to electrify our transport network and reduce our city’s carbon footprint.

Design is underway for a one-megawatt solar installation at the new Brisbane Metro depot in Rochedale. This will be Council’s largest solar project to date, capable of generating enough energy to power 280 Brisbane households for a year.

After a successful trial, the electric bus on the City Loop service was made permanent. This will reduce Council’s greenhouse gas emissions by an estimated 141 tonnes each year.

We also kicked off e-mobility bayside trials in Sandgate/Shorncliffe and Wynnum/Manly, helping residents to leave their cars at home and use accessible, clean and green active transport to enjoy their local area.

* Provided 2937 free charges for electric vehicles at King George Square car park
* Increased e-mobility ridership by 81% since 2020-21

#### Protecting Brisbane's koala population

With 2021-22, we welcomed the success of the Koala Research Project led by researchers from the University of Queensland. Funded by Council as part of a $1.2 million multi-year commitment, researchers used comprehensive searching, GPS trackers and onsite vet assessments to stop the spread of the deadly chlamydia infection throughout the Belmont Hill Reserve koala colony. The colony was at immediate risk of local extinction, but has now rebounded with a healthy population and successful breeding in the wild.

#### Energy efficient Council and community

A low carbon future requires meaningful partnership and action by all members of the community, including government, business, and residents. Council invests in several programs to support the Brisbane community to reduce their carbon emissions and save on bills.

* Installed two new biogas engines at the Brisbane Landfill, bringing the total to seven, which capture and convert methane into renewable electricity which can offset more than 14,000 tonnes of emissions each year, or 4580 cars
* Supported 181 Brisbane clubs to reduce their water and energy use through the Resilient Clubs Support Program
* Continued the next phase of the Brisbane Carbon Challenge, supporting 18 champion households who reduced their emissions by more than 50%

#### Food waste recycling

In Brisbane, more than a quarter of household general waste is food waste, which equates to almost 100,000 tonnes every year. To support Brisbane’s journey to zero waste, Council launched the Food Waste Recycling Service pilot in March 2022. Eight green waste collection routes support the free pilot, which allows households to dispose of food scraps directly into their green waste recycling bins for processing into valuable compost. Council will use the pilot findings to define the opportunities for reducing food waste in Brisbane.

#### Nurturing the next generation of environmental stewards

Brisbane’s young people play an important role in the future health and protection of our natural environment. In 2021-22, Council launched the new Creek Neighbours Online program – a free, educational program designed to connect kindergarten students, their families and the community to their local creek catchment. The online resources compliment face-to-face sessions and enables the program to reach all Brisbane kindergartens.

#### Responding to severe weather events

In the weeks and months following the flooding, Council responded with immediate support while planning for our city’s future.

**Providing immediate support**

* Cleared more than 3300 streets and collected more than 75,000 tonnes of waste within 23 days of the flood, through Operation Collect.
* Restored 46 high-profile playgrounds ready for the Easter School Holidays, and returned all impacted War memorials to service, including access for the veterans in time for Anzac Day Commemoration events.
* Undertook 1500 surveys of waterway condition. Erosion is significant in some areas and cleaning, inspection and repairs are ongoing.

**Planning for the future**

* Updates to flood model mapping with new flood level data are underway, including awareness and planning tools. This vital information will ensure the Brisbane community can stay up to date and mitigate future risks.
* Since February, Council has helped 28 homes to improve their resilience through the Flood Resilient Homes Program.

### Our prosperous city

Despite entering the third year of the pandemic, and experiencing rain and flooding that inundated homes and businesses across the city, Brisbane’s economy has continued to respond to ongoing challenges with inspiring resilience and strength.

Council continued to provide support and encourage growth through the new Small Business Roundtable, parking rate relief, the new Brisbane app, and tailored support for women and the tourism industry. We restored our city’s transport and infrastructure networks rapidly in the wake of the floods, and invested in improvements to support business and industry move people, goods and services around the city quickly and efficiently.

The future is bright for our city, and as we look forward to hosting the Brisbane 2032 Olympic and Paralympic Games, Council is committed to maximising the significant economic benefits on offer for residents and businesses.

#### Getting you home sooner and safer

##### Across our road network

In 2021-22, Council progressed work on major road projects to support residents, visitors and businesses in moving around the city safely and efficiently.

We started construction of the Moggill Road Corridor Upgrade project – Stage 1 Indooroopilly Roundabout Upgrade.

We completed the design and commenced early works for the Beams Road Upgrade project, which once complete, will improve road safety, reduce congestion and improve travel time and reliability.

We also upgraded intersections and traffic signals through nine congestion busting projects, providing an estimated 67,706 hours in collective travel time savings for motorists each year.

##### Indooroopilly Roundabout Upgrade benefits

* Improved safety for road users and pedestrians
* Improved traffic flow and reduced travel times
* Upgraded shared pedestrian and cycle paths
* Creating a greener space through new landscaping

#### Becoming a host city for the Olympic and Paralympic Games

As Brisbane secured the rights to host the Brisbane 2032 Olympic and Paralympic Games, Council proudly sponsored the Olympics Live activation event at South Bank Parklands. In addition to widespread local, national and international awareness, Parkland visitors watched the live-streamed announcement, direct from Tokyo, Japan and celebrated alongside the Prime Minister, Premier, Lord Mayor and the rest of the world.

The Brisbane 2032 Host City team will help achieve sustainable, long-term outcomes through the Games and maximise the opportunities possible for our city.

#### Revitalising the local economy

The pandemic continued to place pressure on Brisbane’s economy throughout 2021-22, with multiple lockdowns, continued border restrictions and the evolving pandemic adding fresh challenges to the way we live and do business while maintaining public safety.

##### Supporting small business

The Small Business Roundtable was established to continue the work of the Economic Recovery Taskforce. Made up of high-powered representatives from a wide range of local industries, the Roundtable will identify opportunities and initiatives to help Brisbane businesses grow and succeed.

* Supported 54 local business owners through the $250,000 inaugural Women in Business Grant
* Encouraged people to return to the CBD and support local retailers and businesses through parking rate relief

##### Designing a prosperous city

The City Centre Master Plan - Stage 1 was released following community engagement. The Plan aims to revitalise the local economy by boosting activity and increasing the appeal of the city centre, and identifies priority actions that will focus on making the city welcoming, connected, animated and beautiful. It also unlocks future potential to plan for our Brisbane 2032 Olympic and Paralympic Games legacy, signified by the launch of the Inner Spark engagement project.

##### Reinvigorating Brisbane’s tourism industry

The tourism industry has been one of the worst hit by the pandemic. To support local tourism businesses in the wake of relaxed border restrictions, Council delivered a new destination brand for Brisbane, and launched always-on, year-round domestic destination marketing activities. This included 'Summer Always', celebrating Brisbane's endless Summer feeling and 'Here's to Adventure', highlighting adventure opportunities and events available throughout the Brisbane region.

##### Backing our creative sector

* Spent more than $13 million with social enterprises
* Facilitated 118 business mentoring sessions through the Brisbane Business Hub
* Supported 15 entrepreneurs through the Maker Entrepreneurship program and showcased nine artists and 26 makers through Suburban Business Hub in Nundah

#### Restoring our transport network

In the weeks and months following the flood, Council worked hard to get our transport network back up and running as quickly as possible. Following the flooding in February, Council:

* Repaired more than 17,000 potholes within four weeks
* Returned bus operations to normal services in just 36 hours
* Opened almost 75% of flood-impacted bikeways within five weeks
* Restored 60% of ferry terminals within three months, with the remaining anticipated to be back in service in late 2022 and early 2023

### Our liveable city

Council strives to make Brisbane a liveable city by delivering new public and active transport to keep pace with our growing population, creating enriching learning opportunities through libraries, protecting and enhancing greenspace, and investing in exciting new leisure and recreation precincts that align with our future vision for the city.

In the wake of the floods, Council focused on protecting community health and safety while ensuring important community facilities and services were supported to continue their invaluable contribution to our city’s liveability. Events, activities and venues welcomed back bigger crowds as we celebrated our city’s resilience and perseverance, and the people and places that make Brisbane great.

#### Exploring through the Brisbane app

The free Brisbane app, powered by Brisbane City Council, aims to support local businesses in the wake of the pandemic by encouraging residents and visitors to uncover local lifestyle businesses, places, events and experiences. Users can explore places, events and create unique guides for the perfect Brisbane day (or night) out.

* More than 220,000 app downloads
* More than 4100 businesses registered in the app

#### Connecting and enhancing lifestyle destinations through the Green Bridges program.

Throughout 2021-22, Council made exciting headway on the Green Bridges program.

Construction started on the Kangaroo Point bridge. The Green Bridge is set to deliver a unique riverside dining experience, with procurement currently underway to attract high-end operators for potential bridge and landing dining spaces.

The Breakfast Creek Green Bridge detailed design was completed, with the bridge successfully integrated with one of Brisbane’s most sensitive heritage areas. We also awarded the construction contract, and work is set to commence in mid-2022.

#### Making it easier to access lifestyle and leisure opportunities

Despite the flood damage seen across our active transport networks, Council continued to deliver new infrastructure to support residents and visitors to enjoy our enviable outdoor lifestyle. The now complete Norman Creek Bikeway - Hanlon Park underpass allows continuous travel along the Norman Creek Bikeway without the need to cross a road from Tarragindi to Woolloongabba.

Work was also completed on the new Howard Smith Wharves ferry terminal and South Bank ferry terminal upgrade, using local resources and materials. The Howard Smith Wharves ferry terminal enables easy access to the vibrant leisure and dining precinct through high frequency services until late evening seven days a week.

#### Upgrading libraries for our growing city

Council completed the Carindale Library extension and Inala Library refurbishment, providing new and refurbished spaces to read, learn, work and connect. The Carindale Library extension includes a new maker space where library users can access equipment, technology and programs supporting creative skill development in areas such as sewing, craft and design.

As technology continues to shape the way we live, work and interact, libraries play an important role in providing free and inclusive access to these resources. The new Podcasting Project provides free access to podcasting equipment and learning programs in three library branches including Brisbane Square, Indooroopilly and Sunnybank Hills libraries.

#### Investing in greenspace for tomorrow

Victoria Park / Barrambin was opened to the public in July 2021, allowing residents and visitors to explore the 64 hectares of open space, rolling green hills and expansive city views. Extensive maintenance and rejuvenation works have been completed, including removal of golf course infrastructure and habitat restoration.

The Victoria Park Draft Master Plan will be released for community engagement in the second half of 2022 and will integrate requirements to support the park’s use as a temporary venue for equestrian cross country and BMX freestyle events in the Brisbane 2032 Olympic and Paralympic Games.

* Opened Victoria Park / Barrambin to the public
* Welcomed 47,000 visitors to Botanica: Contemporary Art Outside
* Delivered 441 free or low-cost health and fitness activity sessions to more than 56,590 participants.

#### Protecting Brisbane's livability

##### Supporting community facilities

Community facilities were among some of the hardest hit during the 2022 floods. To ensure Brisbane’s community clubs continue to thrive for years to come, Council provided a one-off $5000 payment to 312 community organisations which operate from within a Council-leased facility to make their facilities safe, clean up, and return to operations as soon as possible.

* Completed safety inspections on 100 community facilities to ensure they were safe to reopen
* Completed urgent repairs on 16 community facilities following the floods

##### Prioritising health and safety

Before and during the severe weather and flooding, Council rapidly shared essential safety information with the community across a variety of channels such as early warning alerts, community service announcements and media updates, website and social media. These informed residents of road closures, waste collection options, public transport updates and more.

* More than 1.4 million people visited Council’s website during the course of the event – the most monthly users ever recorded
* Treated 2400 mosquito breeding sites

### Our well-managed city

Council ensures Brisbane is a well-managed city by delivering effective, efficient and valued services for the community. Through strong leadership, governance, integrity and accountability, Council adheres to legislation, policies, processes and practices, and safeguards our financial sustainability for the future. We invest in people, processes and technology to continually improve the customer experience and make our operations more efficient.

In 2021-22, we mobilised our organisation to rapidly respond to and protect our community and employees against emerging risks caused by the ongoing pandemic and February floods. Our dedicated staff continue to prove our resilience and agility, harnessing opportunities from change and business disruption.

#### Continually improving the customer experience

Council’s new customer vision, *Our Community Experience 2022-2026* will guide how we will work with Brisbane communities to deliver a modern and adaptable customer experience. Beyond delivery of core services, Council will ensure that everyone in Brisbane experiences our commitments of community, connection and care.

Embracing technology is a key aspect of how Council continues to meet customer expectations. Council introduced new interactive digital mapping tools that make it easier to share information with residents. So far, the technology has been used to improve the neighbourhood planning process, allowing residents to use a simple address search to see what is proposed for their property.

* Launched virtual tours for 27 of Council’s community halls
* Introduced new self-service borrowing feature in the BNELibraries app
* Achieved 94% overall satisfaction with Contact Centre service

#### Building a smart, connected city

Council invests in innovative solutions to make city operations more efficient and improve outcomes for our residents. We commenced delivery of an automated tree inspection and management system to improve oversight and management of Brisbane’s precious natural habitat.

We also leveraged bin sensor technology in the CBD to make bin-emptying schedules more efficient and support Council in keeping Brisbane clean and welcoming for everyone.

In partnership with the Queensland University of Technology, we also commenced the three-year iMOVE project, which aims to improve the overall parking experience through research, improved pricing strategies and the adoption of digital technologies.

#### Our People

##### Supporting our workforce during difficult times

Council prioritises the wellbeing of our staff to enable them to be there for our community when they need it most. Throughout lockdowns and flood disruptions, we maintained safe work environments by quickly implementing the latest public health and safety directives, deploying mental health support and tailoring flexible and alternative working arrangements.

##### Attracting and retaining the best talent

Council’s employment programs support us in attracting the right people to deliver our vision for Brisbane. More than 310 participants accessed apprenticeships, graduate programs, Council’s DisABILITY ACTION at WORK program and more.

Council is committed to providing benefits that matter to our employees and continues to support employee work/life balance. Through ongoing improvement of supporting ICT systems, such as Learning Management Solution, Council continues to expand our hybrid workforce’s ability to connect, collaborate and deliver positive outcomes for the city in exciting new ways.

* Implemented new employee emergency SMS broadcast system
* Received more than 12,500 job applications with more than 1700 successful candidates appointed
* Council employees completed more than 40,975 online and in-person training courses

##### Planning our future workforce

Through three key themes, Council’s organisational workforce plan identifies the current and future capabilities of our people and provides a long-term blueprint to ensure we have the workforce to deliver our vision for Brisbane.

* **Talent mobility**: Creating an agile workforce that can meet changing business needs in real time
* **Adaptive learning**: Prioritising learning to respond to the changing nature of work and deliver key business outcomes.
* **Diversity**: Fostering engagement, collaboration, innovation and creativity through a diverse and inclusive workforce.

#### Critical customer support

During the floods that occurred throughout Brisbane in 2022, our Contact Centre was the central point for customers who needed or were offering help. With an influx of calls, it was all hands-on deck. In addition to this the Customer Services team:

* established telephone queues for the Mud Army 2.0 Coordination Centre
* provided 24/7 representation in the Local Disaster Coordination Centre to ensure the most up to date information for our community
* managed over 950 weather event related requests for assistance
* implemented outbound call campaign, 'Operation Reach Out' to assist residents affected by the floods
* implemented a second outbound call campaign to 258 community lease holders to offer support with grant writing to fund facility repairs due to flood impacts
* kept connection with over 1400 residents in need to provide the best support available
* answered 4303 calls for assistance through the State Emergency Services queue.

### Program 1: Transport for Brisbane

Transport for Brisbane will deliver Australia’s most modern public and active transport, including the Brisbane Metro to move people efficiently and sustainably.

#### What we do

* Promote sustainable travel choices
* Plan and design the active transport network
* Provide active transport infrastructure
* Maintain public and active transport partnerships
* Provide high quality bus and ferry services
* Develop public transport strategies and plans
* Provide intermodal facilities
* Deliver Brisbane Metro
* Deliver the Green Bridges program

#### Overview

Council is committed to providing and growing a coordinated, citywide network of public and active transport options to ensure our community can travel safely, efficiently and sustainably.

By delivering on a strong plan now, as guided by the *Transport Plan for Brisbane – Strategic Directions*, Council is improving quality of life for residents while ensuring the city has the service capacity and infrastructure to meet the needs of future generations.

An effective transport network provides lifestyle choices for the community, opportunities to reduce congestion, and delivers economic, social and environmental benefits.

Council will continue to grow Brisbane’s public and active transport network and encourage more people to travel sustainably. It will also continue to deliver world-class public transport services, which means more buses for the suburbs, fewer cars on the road, quicker and more comfortable trips and more integrated travel options for residents and visitors.

#### Medium-term (five-year) highlights

* Expanded the active transport network to almost 475 km of off-road bikeway and shared paths since 2017-18
* Delivered 1696 bus stop upgrades to meet accessibility standards since 2017-18
* Grew Cycling Brisbane program membership by 41% since 2017-18

#### Performance – key results and achievements

##### Active Transport

Brisbane provides an extensive network of safe, convenient, and connected pathways, bikeways and bike lanes, including on-road and off-road infrastructure to enable residents and visitors to easily move around the city. This helps to reduce traffic congestion and contributes to a healthier, sustainable, and more accessible city.

**Key results for 2021-22**

* Progressed the Green Bridges program, including.
* completed the Green Bridges program business case
* awarded a contract to design and construct the Kangaroo Point Green Bridge and commenced construction
* completed the detailed design for the Breakfast Creek Green Bridge and awarded a contract to start construction
* completed consultation on the West End Green Bridge
* Constructed 4.3 km of missing footpath links to support students, teachers, parents and carers to travel safely to and from school.
* Continued to grow the Cycling Brisbane program to encourage more of the Brisbane community to ride more often, including:
* increased program membership to more than 30,840 cyclists
* delivered 242 bike skills and maintenance sessions and 44 guided rides for a range of ages and abilities, with 27% of these to teach children to ride, and 68% of attendees said they intend to ride more after their session
* trialled 20 electric scooter skills workshops, attracting 165 participants
* sponsored Bicycle Queensland to develop two communication campaigns which aimed to promote respectful behaviour between active transport users and encourage people to ride their bike to work
* sponsored local not-for-profit organisation Traction to facilitate 18 bike building and maintenance workshops for 174 vulnerable youth across Brisbane
* partnered with 17 local businesses to provide incentives, discounts, and benefits to the members of Cycling Brisbane.
* Continued to work with schools across the city as part of the Active School Travel program, increasing the number of primary-aged students travelling to school by walking, riding a bike or scooter, catching public transport or carpooling. During the 2021 school year:
* 37 Brisbane schools with more than 18,500 students participated
* students attended 379 scooter and 235 bike skills sessions
* 83% of surveyed parents reported that their child’s road safety knowledge had improved since participating in the program
* more than 300 students participated in a new Walk to School Clean Up with Council’s Litter Prevention team.
* Completed the 12-month trial of the CityLink Cycleway in key locations across the CBD. The cycleway will provide separated green cycle lanes to encourage even more residents, visitors and commuters to use sustainable modes of transport to and within the CBD.
* Completed construction of the Norman Creek Bikeway, Hanlon Park shared path, Wakerley Bikeway, Minnippi Parklands shared path (funded by the Australian Government) and CityLink Kangaroo Point Green Bridge connection.
* Installed three new bike parking racks to meet demand at key locations of West End, Albion and Norman Park.
* Completed a shared pathway safety upgrade project at Bowen Terrace, Fortitude Valley, which addressed a conflict area between Howard Smith Wharves lift users and cyclists.

##### 1.2 Public Transport

Public transport reduces road congestion, contributes to the city’s environmental goals and makes it easier and more enjoyable to travel around Brisbane. World-class public transport means more services for the suburbs, fewer cars on the road, quicker and more comfortable trips and more travel options for residents.

**Key results for 2021-22**

* Achieved significant milestones on the Brisbane Metro project, including:
* completed the design and manufacture of the pilot Metro vehicle, including improved accessibility through an increase in the number and size of mobility aid bays, and more priority seating
* completed the charging infrastructure to support testing of the pilot Metro vehicle
* commenced extensive testing of the Australian-first battery electric pilot vehicle
* completed Council's program of early works and commenced Brisbane Move (contracted) early works in South Brisbane
* commenced major construction works including the Adelaide Street tunnel, King George Square bus station, end-of-trip charging facilities at the Brisbane Metro depot, Ernie’s Roundabout at the Royal Brisbane and Women’s Hospital and Countess Street at Petrie Terrace
* finalised the detailed design for Cultural Centre station and Buranda busway station upgrades and end-of-trip facility at UQ Lakes station
* completed the final phase of procurement for technology and systems that will support Metro operations, including the Brisbane Metro Management System and Systems Integration packages
* opened the Brisbane Metro Information Centre on Adelaide Street in the CBD.
* Continued to deliver accessible ferry terminals and services including:
* delivered the new Howard Smith Wharves ferry terminal, using local resources and materials. This is the latest ferry terminal addition to the network since Milton in 2015
* delivered the upgrade of the South Bank ferry terminal, using local resources and materials. This project created a more efficient travel experience for customers by amalgamating services from the former South Bank 1 and 2 terminals, and South Bank 3 terminal
* finalised the detailed design and received development approval for both Dockside and Mowbray Park ferry terminal upgrades.
* Delivered 27 bus stop upgrades to improve amenity and accessibility, including seat and shelter installations.
* Continued to deliver high-quality customer experiences on the public transport network through scheduled bus services and tailored services including:
* the Blue CityGlider from West End to Teneriffe, offering services over an 18-hour period and extending to 24-hour operation on weekends. The service carried more than 1.8 million passengers
* the Maroon CityGlider from Ashgrove to Coorparoo, stopping at locations including Caxton Street, Suncorp Stadium, the Cultural Centre, South Bank, QPAC and The Gabba. The service carried more than 830,000 passengers.
* Continued to ensure Brisbane’s bus fleet is one of the most modern in Australia through the successful trial of four electric buses on the Brisbane City Loop. The free City Loop service will continue to operate as a dedicated electric bus service
* Subsidised delivery of more than 3.16 million bus services, transporting more than 46.3 million passengers.
* Provided 3.1 million free senior off-peak trips on buses and ferries.
* Facilitated the delivery of more than 130,000 CityCat, CityFerry and CityHopper services, transporting more than 1.8 million passengers on the river.
* Engaged more than 20,000 customers through the Ferry Network Review and responded to feedback through customer experience improvements including:
* a new CityCat services timetable with 59 additional all-stops CityCat trips each week
* integrating CityHopper and Cross River ferry services with the new Howard Smith Wharves terminal, including late evening services, seven days a week.
* Launched two new generation double-decker CityCats, ‘Barrambin II’ and ‘Mooroolbin II’, the first to have a shade sail on the top deck. Both vessels were built by local shipbuilder Aus Ships Group Pty Ltd.
* Delivered 29,000 Personalised Public Transport trips via maxi-cabs in nine service areas across Brisbane, providing a transport link to residents in areas with limited public transport options.

#### Responding to the severe weather and flooding across our active and public transport networks

We worked hard to ensure people could still access transport options for travel and leisure.

* Restored more than 170 km of impacted bikeways in partnership with City Standards program.
* Investigated immediate to long-term restoration solutions to reinstate connectivity of the active transport network, including planning, designing and implementing detours and links for our major bikeways.
* Assessed and restored the bus stop network within one month of the floods.
* Collaborated with Maritime Safety Queensland and the Queensland Government to undertake a significant program of land and waterbased debris clean-ups across the ferry network.
* Once flood waters had receded and access became safe throughout March, Council quickly restored services to four ferry terminals by 4 April, and an additional nine ferry terminals by 19 May 2022. Restorations across the remaining terminals are anticipated to be completed in late 2022 or early 2023, subject to detailed work programs and weather.

#### Ferry Terminal *Disability and Discrimination Act* compliance

Council continues to upgrade Brisbane’s ferry terminals to improve accessibility in line with disability standards and requirements.

|  |  |
| --- | --- |
| Year | Percentage |
| 2013-14 | 20% |
| 2014-15 | 40% |
| 2015-16 | 64% |
| 2016-17 | 64% |
| 2017-18 | 64% |
| 2018-19 | 68% |
| 2019-20 | 72% |
| 2020-21 | 78% |
| 2021-22 | 91% |

#### Annual e-mobility trips

Since Council introduced Brisbane’s first shared e-scooters in 2018, e-mobility trips continue to grow.

|  |  |
| --- | --- |
| Year | Trips |
| 2018-19 | 1,316,008 |
| 2019-20 | 1,493,647 |
| 2020-21 | 1,807,226 |
| 2021-22 | 3,271,773 |

* Partnered with 17 local businesses to provide incentives and discounts to the members of Cycling Brisbane
* Constructed 4.3km of missing footpath links to support students, carers and teachers to travel to and from school
* Launched two new generation double-decker city cats, Barrambin II and Mooroolbin II
* Engaged more than 20,000 customers through the Ferry Network Review
* Commenced testing of the pilot metro vehicle

### Program 2: Infrastructure for Brisbane

Brisbane’s transport network enables the safe, efficient and sustainable movement of people, goods and services. This program continues to build smoother streets, tackle traffic congestion and improve safety.

#### What we do

* Plan and design the transport network
* Build, improve and maintain the transport network
* Operate the transport network
* Enhance parking management

#### Overview

The planning, development and operation of Brisbane’s transport network is guided by the *Transport Plan for Brisbane – Strategic Directions* and implemented by the Infrastructure for Brisbane program.

The program is responsible for delivering Council’s ongoing commitment to plan, develop, maintain and operate Brisbane’s transport network, and make it easier for residents and visitors to move around our city.

It supports the safe, efficient and sustainable movement of people, goods and services around our city through a high-quality integrated transport network. Infrastructure for Brisbane also works to reduce traffic congestion and improve safety on the city’s road network through:

* major road and intersection upgrades
* local road improvements
* adopting and encouraging use of new technologies
* increasing road network access to the city’s industrial precincts for high productivity, heavy vehicles, which will reduce the number of trucks on the city’s road network.

#### Medium-term (five-year) highlights

* Extended the life of on-street parking technology by five years through minor enhancements, refurbishment and rationalisation
* Constructed 73 congestion busting projects since 2017-18
* Where SAMs have been installed, they have reduced the number of speeding motorists by 40.5% since 2017-18

#### Performance – key results and achievements

##### 2.1 Roads and Transport Network Management

Brisbane’s transport network enables the safe, efficient and sustainable movement of people, goods, and services. This program builds smoother streets and tackles traffic congestion.

**Key results for 2021-22**

* Conducted 11,000 traffic investigations in response to requests from the community.
* Delivered 1900 minor road modifications including signs and line markings to improve road safety and amenity.
* Constructed nine congestion busting projects with upgrades to intersections and traffic signals, providing an estimated 67,706 hours in travel time savings for motorists each year.
* Provided enhanced safety and travel around schools by:
* delivering six infrastructure improvements to enhance access and safety for those travelling to and from schools
* installing 30 permanent Speed Awareness Monitors (SAMs) at schools to improve motorist awareness of reduced School Zone speed limits
* delivering new School Zones with enhanced signage at two schools, and 73 enhanced School Zone pavement treatments at 41 schools, to provide a safer road environment.
* Constructed six priority improvement projects to enhance access and safety on local road networks.
* Delivered 12 Wildlife Awareness Monitors (WAMs) to improve motorist awareness of wildlife on roads and improve safety.
* Rotated SAMs 510 times across a network of more than 800 locations to improve motorist awareness of speed limits.
* Enhanced four suburban corridors providing improved access, connectivity and safety for all road users.
* Completed eight corridor studies, feasibility and concept designs to identify potential future projects to reduce congestion and improve road safety, at locations including:
* Rode Road (Webster Road to Parton Street), Chermside West/McDowall
* Bowen Bridge Road (Butterfield Street to O’Connell Terrace), Bowen Hills
* Butterfield Street, Bowen Hills
* Hamilton Road (Spence Road to Gympie Road), Wavell Heights
* Learoyd Road (Gooderham Road to Watson Road), Acacia Ridge
* Meadowlands Road (Dairy Swamp Road Corridor), Carina.
* Provided strategic transport advice on neighbourhood plans to ensure that resulting development can be supported by existing and/ or planned transport infrastructure, including:
* Nathan, Salisbury, Moorooka Neighbourhood Plan
* Eight Mile Plains Gateway Neighbourhood Plan
* Bridgeman Downs Neighbourhood Plan.
* Provided strategic transport advice for Economic Development Queensland priority development area infrastructure requests and 750 development applications.
* Monitored traffic flow and mitigated congestion on the transport network via the Congestion Reduction Unit by:
* installing 10 Mid-block Bluetooth detectors to supplement vehicle movement data between intersections and assist in monitoring travel times
* installing pedestrian countdown timers at 29 intersections, bringing the total to 640 intersections, or 64% of all Council signalised intersections
* assessing 12,000 road closure applications to mitigate adverse effects on the road network
* assessing 7000 heavy vehicle route applications to minimise impacts on the road network
* building a new road corridor permits system to accept and process various application types and monitor the impacts of major projects and developments.
* delivering 53 infrastructure and refurbishment upgrades and 39 minor modification work projects for traffic signals
* Started construction of the Moggill Road Corridor Upgrade project - Stage 1 Indooroopilly Roundabout Upgrade. Once complete, the project will improve safety, congestion and connectivity for pedestrians and cyclists through an overpass for Coonan Street traffic over Moggill Road.
* Completed the design and commenced early works for the Beams Road Upgrade project. Once complete, the project will improve safety and connectivity and access for cyclists and pedestrians.
* Commenced construction of the Rochedale Road and Priestdale Road intersection upgrade project in Rochedale to signalise the existing roundabout and provide dedicated pedestrian/cyclist crossings, improving safety and connections for students of five nearby schools.
* Completed upgrades to major intersections to improve traffic flow and safety for all road users at:
* Norris Road and Barbour Road Intersection, Bracken Ridge
* Chelsea Road and Rickertt Road Intersection, Ransome
* Jephson Street and Sherwood Road, Toowong
* Boundary Road and Skepper Street Access, Ellen Grove.
* Commenced upgrades to major intersections to improve traffic flow and safety for all road users at:
* Newnham Road and Wecker Road, Mount Gravatt East/Mansfield
* Melton Road and Hows Road, Nundah
* Kelvin Grove Road and Blamey Street, Kelvin Grove
* Edinburgh Castle Road and Colac Street, Wavell Heights.
* Completed construction on pedestrian crossing projects to improve connectivity and safety for all road users at:
* River Terrace signalised pedestrian crossing, Kangaroo Point
* Pickering Street signalised pedestrian crossing, Enoggera.
* Completed construction of Black Spot projects at:
* Adelaide Street and Wharf Street, Brisbane City
* Boundary Road, Formation Street and Tile Street, Wacol
* Sir Fred Schonell Drive and Coldridge Street, St Lucia.
* Completed intersection project designs to improve traffic flow and safety for all road users at:
* Ellison Road and Kirby Road, Aspley
* Enoggera Road and Moran Street, Alderley
* Fig Tree Pocket Road and Kenmore Road, Fig Tree Pocket.
* Completed the design of four Black Spot projects:
* Hamilton Road and Bilsen Road, Wavell Heights
* Rudyard Street and Forest Lake Boulevard, Forest Lake
* Adelaide Street and Creek Street, Brisbane City
* Rosemary Street and Biota Street, Inala.
* Assessed rain and flood damage to city assets including roads, bridges, culverts, retaining walls and riverwalks, and completed minor and temporary repair works.

##### 2.2 Parking Management

Parking Management delivers safe, accessible and reliable parking services that support liveability and economic outcomes by improving access to inner city communities, activities, businesses and services.

**Key results for 2021-22**

* Issued 26,718 digital parking permits to Brisbane residents and businesses, and 311 commercial vehicle permits to customers.
* Completed the replacement of paper receipts with a digital option, reducing maintenance costs and the environmental impact of paper-based receipts.
* Continued to roll out new parking technology, including improved management, infringement issuing and asset systems.
* Provided $3.9 million of free on-street parking between 9 February and 4 April 2022 to help local businesses recover from the impacts of COVID-19 and the floods.
* Assessed and responded to damage to 77 parking meters across the city. Of these, 30 were replaced, 20 were repaired and operating by 4 April and 27 zones are now operational via mobile phone app.
* Partnered with the Queensland University of Technology to commence the three-year iMOVE project, which seeks to improve the overall parking experience in the city through research, improved pricing strategies and adoption of digital technologies.
* Continued the design and development of a Kerbside Asset Information System for parking signs and lines to provide real time data. This helped with parking data strategy, analysis capabilities and asset lifecycle management.
* Continued support and management of Council’s parking mobile payment service with contactless parking payment methods.

#### Speed Awareness Monitors (SAMs) rotations

SAMs provide an effective method for helping reduce motorists speeds. To help improve safety outcomes, Council rotates mobile SAMs to target priority areas across Brisbane.

|  |  |
| --- | --- |
| Financial Year | Number of monitor rotations |
| 2013-14 | 108 |
| 2014-15 | 131 |
| 2015-16 | 292 |
| 2016-17 | 305 |
| 2017-18 | 323 |
| 2018-19 | 473 |
| 2019-20 | 593 |
| 2020-21 | 482 |
| 2021-22 | 510 |

#### Parking permits issues

In addition to traditional paper parking permits, Council provides access to digital permits to reduce costs and paper use, and offer an improved customer experience.

|  |  |
| --- | --- |
| Financial year | Number of permits issued |
| 2013-14 | 29,685 |
| 2014-15 | 11,870 |
| 2015-16 | 27,428 |
| 2016-17 | 33,083 |
| 2017-18 | 36,644 |
| 2018-19 | 25,967 |
| 2019-20 | 20,317 |
| 2020-21 | 30,910 |
| 2021-22 | 29,685 |

#### 

* Conducted 11,000 traffic investigations in response to requests from the community
* Constructed nine congestion-busting projects
* Delivered 12 Wildlife Awareness Monitors
* Waived $3.9 million worth of on-street parking fees to support local business recovery.

### Program 3: Clean, Green and Sustainable City

Brisbane will be recognised by residents and visitors as a sustainability leader and having an enviable lifestyle with a reputation for being clean, green and sustainable.

#### What we do

* Engage and partner with the community
* Deliver environment and liveability initiatives for an informed and resilient community
* Protect and restore natural habitats and diverse ecosystems
* Ensure Council remains a carbon neutral organisation
* Protect the community and the environment from contaminated land
* Facilitate koala and biodiversity research and protection
* Enhance and protect green spaces and waterways
* Grow and improve Brisbane’s parks and conservation network
* Deliver the Victoria Park / Barrambin project
* Plant, protect and maintain trees in our parks and on our streets
* Build flood resilience and maintain flood management assets

#### Overview

Council preserves, protects and restores Brisbane’s diverse natural areas and rich biodiversity, while integrating the city’s urban and natural environments. Council is committed to maintaining the city’s clean air and the restoration of urban forests to provide shade and cooling for a healthy and active community and continues to help manage the risk of flooding to create a more resilient city.

The program supports inclusive, well-connected and engaged communities through the delivery of accessible and well‑designed parks and gardens, and community activities that encourage residents and visitors to embrace our environment and a sustainable way of living.

#### Medium-term (five-year) highlights

* Installed 388 kW of solar system capacity at 18 community leased facilities as part of the Resilient Clubs Support Program
* Achieved six years as a certified carbon neutral organisation
* Increased the area of urban parks by 1.3% or 85 ha since 2017-18

#### Performance – Key results and achievements

##### 3.1 Sustainable and Resilient Community

A sustainable and resilient community is key to Brisbane’s liveability, now and for future generations.

Council supports the Brisbane community to be resilient and delivers awareness and behaviour change products, tools and services that encourage community members to protect their homes and the city’s natural environment from flood, drought and bushfire events.

**Key results for 2021-22**

* Empowered more than 7800 volunteers and partners to deliver bushland and waterway improvements through Council’s Community Conservation Partnerships program, resulting in 3517 ha of bushland and waterways being retained or restored.
* Provided 42,211 free native plants to Brisbane’s residents, schools, clubs and community groups.
* Hosted more than 70 students from over 30 schools in the Lord Mayor’s Young Environmental Leadership Network, which engages and supports schools to be cleaner and greener.
* Delivered the Green Heart Fair in partnership with the Brisbane Sustainability Agency, with an estimated 15,000 people attending Victoria Park / Barrambin for the event, and reached more than 135,000 people through Green Heart Fair’s social media channels.
* Hosted more than 300 students from two schools in the Future BNE Challenge.
* Delivered 50 Community Conservation Assistance projects in partnership with the community in locations containing high ecological value.
* Distributed more than $300,000 to 61 recipients via the Lord Mayor’s Community Sustainability and Environmental Grants.
* Captured 2022 flood level data to update Council’s flood risk management information, including flood modelling, mapping, awareness and planning tools.
* Facilitated more than 1 million FloodWise Property Report downloads by residents and industry, and more than 3.1 million visits to Council's flood information website.
* Published 134 monitoring results for water quality at popular river and waterway access locations.

##### 3.2 Low Carbon and Clean Environment

Council maintains carbon neutrality and remains one of Australia’s largest carbon neutral certified organisations. Council manages its environmental performance and aims for a healthy environment and consistently clean air. Council focuses on its operations to ensure we are a sustainable organisation.

**Key results for 2021-22**

* Maintained a carbon neutral status for Council operations in accordance with the Climate Active Carbon Neutral Standard for Organisations.
* In partnership with Brisbane Sustainability Agency, assisted 18 champion households to reduce their household emissions through the Brisbane Carbon Challenge tailored action plans. These households reduced their emissions by more than 50%.
* Commenced design of a one-megawatt solar installation on the Brisbane Metro Depot, Rochedale. The proposed installation will produce around 1533 MWh of electricity annually, which is equivalent to the electricity consumed by 280 Brisbane households each year.
* Installed 388 kW of solar systems on 18 community leased sites through the Resilient Clubs Support Program.
* Purchased 42,000 MWh of renewable energy and 403,595 carbon offsets, to negate carbon emissions from business operations in 2021-22. Initiatives supported through offsets include projects delivered by Aboriginal and Torres Strait Islander communities undertaking biodiversity and habitat improvement.
* Undertook 100 environmental audits of businesses and industries to proactively prevent pollution.
* Undertook 555 inspections to resolve residential, commercial and industrial pollution complaints and investigated 116 pollution incidents to prevent or minimise land and water contamination impacts.
* Completed contaminated land soil testing investigations to enable safe community use at six Habitat Brisbane sites and two community garden sites.
* Conducted ongoing environmental monitoring and maintenance of Council’s 156 closed landfill sites.
* Conducted ongoing planning and design of future remediation works for contaminated sites.

##### 3.3 Biodiversity, Urban Forest and Parks

Council protects, enhances and celebrates the rich diversity, health and resilience of our open space, habitats, streetscapes, plants and wildlife. Brisbane’s parks, open space and waterways reflect our subtropical lifestyle and are accessible to all members of our community. Parks and natural areas are attractive, functional and provide recreation, heritage, cultural, social and ecological benefits to the city. Trees along streets, footpaths and bikeways provide shade for the city, cooling suburbs and enhancing our rich biodiversity.

**Key results for 2021-22**

* Following the floods, 46 high-profile parks and playgrounds were restored in time for Easter school holidays and Anzac Day Commemoration events.
* South Bank Parklands and Roma Street Parklands retained The Green Flag Award for the eighth consecutive year.
* Acquired and protected more than 5.7 ha of significant habitat through the Bushland Acquisition Program and rehabilitated 63.9 ha through Council’s Environmental Offsets program.
* Welcomed more than 129,000 visitors at Brisbane’s three Environment Centres.
* Installed nest-boxes and other habitat infrastructure to support wildlife breeding and nesting opportunities.
* Provided $408,810 in funding for the Koala Research Project supporting University of Queensland researchers to successfully re-establish a healthy koala colony at Belmont Hills Reserve that was at risk of local extinction.
* Installed wildlife movement infrastructure in Mt Crosby, Carina and Carindale to help native wildlife move safely across roads.
* Undertook 245 vegetation condition audits to assess the health of Brisbane's natural habitat areas.
* Managed more than 2000 ha of natural areas and Council land to reduce the impact of weeds through the Wipe Out Weeds program.
* Continued efforts to ensure Moreton Island remains cane toad-free, with the deployment of detection dogs, collaboration activities with stakeholders, and environmental DNA testing of water bodies.
* Managed more than 30 permanent flying fox camps across the city.
* Delivered tree planting and landscaped garden beds along major city roads and commercial areas across eight suburbs through the Greener Suburbs project.
* Completed improvement works at three conservation reserves to enhance the visitor experience, including:
* Loop Walking Track at Eildon Hill Reservoir, Windsor
* a new walking track entry signage, site map and community information at Stephens Mountain, Greenslopes
* car park safety and accessibility improvements at Mt Gravatt Outlook Reserve, Mt Gravatt.
* Completed the Wally Tate Park upgrade project, including a new public amenities building, clubhouse, new and upgraded cricket fields and new car park, picnic shelters and pathways.
* Completed a new scooter track and pathways at The Common Park, Coorparoo.
* Completed the new Vera Canale Park (formerly Chalk Street Park), Lutwyche, including new playground, kick-about space, picnic facilities, pathways, planting, shade trees, fitness equipment and bike repair station.
* Progressed work on Victoria Park / Barrambin, including:
* opened the park to the community on 1 July 2021 following the closure of the golf course
* completed extensive maintenance and rejuvenation works, including removal of golf course infrastructure, tree trimming and habitat restoration
* progressed the *Victoria Park Draft Master Plan*, which will be released for community engagement in late 2022. The plan includes consideration of the temporary venue requirements for the Brisbane 2032 Olympic and Paralympic Games
* progressed consultation and design work for park elements, such as Spring Hill Common, the Urban Pump Track, furniture, shelters and new amenities.
* Delivered upgrades at parks, including:
* playground, picnic facility and accessibility enhancements at Grinstead Park, Alderley
* skate and scooter facilities, and a bike skills loop track at Shand Street Park, Stafford
* new pathways, an inspiring nature-themed play space, and additional park furniture at Davies Park, West End
* new accessible toilets, change rooms and storage area at Heathwood Park, Heathwood
* safety and accessibility improvements at New Farm Park, New Farm.
* Completed park upgrades in high-growth suburbs to ensure facilities meet community needs, including:
* planting, park furniture and bollard installation at Springfield Street Park, MacGregor
* new shelter and seats, bike repair station, and upgrades and accessibility improvements to existing park infrastructure at Oakman Park, Taringa.
* Opened six new playgrounds at:
* Blackwood Street Park, Rochedale
* Gus Davies Park, Bald Hills
* Keralgerie Park, Morningside
* Nudgee Waterhole Reserve, Nudgee
* Thrush Street Park, Inala
* Windsor Sports and Community Park Playground, Windsor.
* Confirmed 79 Vegetation Protection Orders on private vegetation including 73 individual and six groups of Significant Landscape Trees within the Nathan, Salisbury, Moorooka Neighbourhood Plan area.
* Placed 205 Vegetation Protection Orders on private vegetation and protected another 177 individual and eight groups of Significant Landscape Trees and 25 ha of vegetation in response to community requests.

##### 3.4 Sustainable Water Management

The management of our water supply, waterways and stormwater improves the city’s liveability, enhances natural ecosystems, and helps to make the city resilient to extreme weather events. Brisbane will continue to be prepared for the impacts of a varied and changing climate with a management approach that empowers a resilient community, natural environment and built form during times of flood and drought.

**Key results for 2021-22**

* Commenced desilting and recovery works across more than 300 km of the enclosed drainage network that was impacted by the floods.
* Installed 30 additional smart water meters across 20 Council assets. Monitoring from July to September 2021, identified over 45 instances of unusual water use, leading to repair of leaks and process changes, which resulted in saving 78 mega-litres of water and $375,000 in water bills during that quarter.
* Continued the Creek Neighbours program, which aims to educate children and their families about Brisbane’s waterways and nurture the next generation of environmental stewards, including:
* hosting 616 students from 11 kindergartens in the face-to-face program
* launching an online program, Creek Neighbours Online, to compliment the face-to-face program and help more kindergarten classes access the program.
* In partnership with EcoMarines, delivered the Brisbane City Council Waterways Event 2022 to 35 primary schools, teaching students about Brisbane’s waterways and wetlands.
* Progressed the $100 million Oxley Creek Transformation project, including:
* constructed the Archerfield Wetlands Discovery Trail and wetlands lookout
* constructed and opened three new Warril Parkland shared walking and off-road cycling trails totalling three kilometres
* released the final Graceville Riverside Parklands Precinct Plan
* partnered with the Oxley Creek Catchment Association to deliver waterway litter clean-up initiatives within the Oxley Creek corridor
* actioned monthly water quality sampling of Oxley Creek
* partnered with Birds Queensland and Birds Southernlife Queensland to undertaken seasonal bird surveys within Archerfield Wetlands.
* Completed the Hanlon Park Rejuvenation project at Stones Corner. The project revitalised the Norman Creek waterway and surrounding environment with more trees and natural spaces, and increased recreation and social opportunities through new amenities, public artworks and bikeway connection.
* Completed erosion protection works at Cowan Cowan, Moreton Island, to enhance the natural beach recovery processes.
* Assisted 79 Brisbane households through Council’s Flood Resilient Homes Program, in partnership with Brisbane Sustainability Agency, to help residents to prepare for and recover from overland flow flooding events.
* Completed desilting works at Widdop Street, Nudgee (Schultz Canal) to improve and maintain the conveyance of creek flow.
* Conducted 964 residential building and 748 high-risk development site inspections for compliance with erosion and sediment control standards.
* Undertook annual waterway condition monitoring and reporting at 52 locations across the city.
* Utilised environmental DNA monitoring to detect the presence of platypus in Moggill, Pullen Pullen, Albany and Shelly Creeks, and a native water rat, rakali, in Enoggera, Moggill, Oxley and Pullen Pullen creeks. The data helps to understand and protect Brisbane’s native species populations and improve the natural habitat.
* Delivered drainage construction and rehabilitation works at 37 locations, including:
* Ashgrove Avenue, Enoggera
* Clarendon Street, East Brisbane
* Harold Street, Virginia
* Milsom Street, Norman Park
* Naroo to Devonhill Streets, The Gap.

#### Floodwise Property Report downloads

|  |  |
| --- | --- |
| Financial year | Number of downloads |
| 2016-17 | 530,139 |
| 2017-18 | 617,960 |
| 2018-19 | 596,031 |
| 2019-20 | 612,233 |
| 2020-21 | 754,787 |
| 2021-22 | 1,018,379 |

#### Flood awareness map views

|  |  |
| --- | --- |
| Financial Year | Number map views |
| 2015-16 | 481,042 |
| 2016-17 | 462,401 |
| 2017-18 | 454,520 |
| 2018-19 | 453,189 |
| 2019-20 | 496,673 |
| 2020-21 | 628,788 |
| 2021-22 | 950,119 |

The Flood Awareness Maps and FloodWise Property Report are used extensively by residents and businesses in Brisbane. Throughout 2021-22, there were 950,119 views of Flood Awareness Maps and over 1 million downloads of property specific FloodWise Property Reports. There was a spike during the February floods with the peak being 84,000 downloads on Sunday, 27 February. Before that weekend, the average number of downloads per day was 2079.

* Achieved 93% satisfaction for Green Heart Fair at Victoria Park / Barrambin
* Welcomed 129,000 visitors across Brisbane's three environment centres
* Rescued and transported more than 8700 sick or injured animals through the RSPCA Native Animal Ambulance Service
* Detected platypus in four urban creeks across Brisbane
* Opened Victoria Park / Barrambin to the public
* Installed 30 additional Smart Water Meters across 20 Council assets

### Program 4: Future Brisbane

The Future Brisbane program provides planning and growth management to ensure our city remains prosperous and well-designed, with a distinctive subtropical character. The program leverages the region’s climate and lifestyle to ensure Brisbane remains a great place to work, live and relax.

#### What we do

* Coordinate city and regional planning and infrastructure planning
* Design and deliver initiatives to enhance local identity
* Plan and deliver local precinct projects
* Provide development assessment services
* Promote and protect city character
* Maintain and provide public artwork

#### Overview

As our city grows, Council is carefully planning to maintain the character of our city and suburbs. Through the *Brisbane City Plan 2014* (City Plan) we focus development on maintaining friendly and liveable places for generations to come and retain Brisbane's distinct subtropical character. We want our city to be well‑designed, economically prosperous and to remain a great place to work, live and relax.

Council plans for economic, employment and population growth, while enhancing lifestyle opportunities by recognising and protecting heritage and character buildings, parks and the natural environment.

Council is dedicated to engaging with the community to plan for our future and retain our city’s unique character.

#### Medium-term (five-year) highlights

* Assessed an average of 4666 development applications per year
* Delivered 18 Village Precinct Projects since 2017-18, and kicked off engagement and planning on another four
* Attracted an average of 630 attendees per year to Talk to a Planner events since 2017-18

#### Performance – key results and achievements

##### 4.1 Planning for a Growing City

Council is ensuring Brisbane remains a great place to live, work and relax. While our city continues to grow we are maintaining the character of our suburbs and focusing development around transport nodes and employment hubs. Delivery of a modern and responsive land use planning and development framework recognises the aspirations of our residents in the context of the South East Queensland (SEQ) region.

**Key results for 2021-22**

* Provided support and feedback to the Council of Mayors (SEQ) on strategic land use policy to advocate for regional outcomes and promote Brisbane’s interest in the region.
* Progressed research into housing for Brisbane including implications of the changing residential housing market and changes in demand for housing types and locations.
* Released *Our Productive City: Brisbane’s Industrial Future*, a draft strategy to maximise our industrial land and ensure industrial precincts evolve in the future.
* Provided continued review and feedback for the Queensland Government Growth Monitoring Program about Brisbane’s alignment with *South East Queensland Regional Plan 2017* *(ShapingSEQ)*.
* Adopted two major amendments to City Plan to:
* update mapping, including heritage, pre-1911 buildings and traditional building character overlays
* reflect the outcomes of the Camp Hill zone survey to change the zone to the Character residential zone and the Low density residential zone
* make it easier for new developments to include rooftop gardens.
* Adopted one minor amendment to City Plan to include updates to overlays and zone mapping to reflect development approvals and State Planning Policy mapping updates.
* Progressed three major amendments to City Plan, which will result in:
* implementation of actions from the *Brisbane Industrial Strategy 2019*
* streamlining the provision of parks
* protecting new Local heritage places and updating guidance to help owners and managers make sound decisions about conserving and managing Local heritage places
* zoning 54 ha of Emerging community land to Low density residential
* updating building and site design provisions for residential development
* supporting the delivery of universal housing.
* Adopted one planning scheme policy amendment to City Plan to update the Infrastructure design planning scheme policy and ensure that the city’s infrastructure meets industry best practice and required Australian standards.
* Completed two submissions on Queensland Government plans for priority development areas to advocate for positive outcomes for the Brisbane community.
* Adopted the first amendment to the Local Government Infrastructure Plan (LGIP) and Long-Term Infrastructure Plans (LTIP) in City Plan to guide future infrastructure investment and delivery by Council and the development industry, and provide clarity to the community on Council’s infrastructure priorities.
* Completed Council’s first five-year LGIP review to ensure the continued relevancy, accuracy and currency of Council’s statutory infrastructure plan.
* Executed 13 infrastructure agreements to enable the delivery of key infrastructure assets to support growth and incentivise strategically identified land uses totalling $7.8 million.
* Provided infrastructure charges reduction incentives for aged care and other community purpose developments by eligible community organisations, totaling $1.5 million.
* Prepared and published, in accordance with Queensland legislation, monthly releases of Council’s Infrastructure Charges Register, quarterly releases of Council’s Trunk Infrastructure Information Report, and the annual release of Council’s Infrastructure Charges Information Report.
* Commenced the Inner-City Framework to articulate an overarching strategic framework for the inner city that will guide future infrastructure delivery, community visioning and precinct planning such as the *City Centre Master Plan*.
* Released the *City Centre Master Plan – Stage 1* to revitalise the local economy by boosting activity and increasing the appeal of the city centre to residents, businesses, students and visitors.
* Commenced engagement with key stakeholders to seek transformative ideas that will help to shape the future of Brisbane’s inner city.

##### 4.2 Enhancing Brisbane’s Liveability

Council is committed, in collaboration with the community, to its award-winning neighbourhood planning, urban and suburban renewal and urban design activities to facilitate vibrant liveable communities supported by a strong economy and local jobs. The resulting outcomes promote the efficient use and alignment of new and existing infrastructure and public assets, which builds upon community aspirations and values.

**Key results for 2021-22**

* Progressed work on Village Precinct Projects, including:
* completing three projects at Manly Harbour, Ashgrove and Paddington
* commencing construction at Coorparoo and Camp Hill
* launching four new projects at Boondall, Mansfield, Upper Mount Gravatt and Milton, including community engagement kiosks and online surveys.
* Delivered two creative lighting projects at Oxford Street, Bulimba and Mowbray Park, East Brisbane.
* Progressed one permanent artwork at Brisbane Botanic Gardens, Mt Coot-tha.
* Continued sponsorship of the Brisbane Street Art Festival.
* Continued the Outdoor Gallery program, showcasing three major artwork exhibitions comprising of 119 artworks.
* Delivered *Botanica: Contemporary Art Outside* at the City Botanic Gardens, showcasing a diverse and inclusive public program with nine new site-specific artwork installations, activations, workshops and tours, and attracting more than 47,000 people.
* Delivered the Artforce Brisbane program, with 87 traffic signal boxes and 12 Energex pad-mounted transformers painted, and celebrated the winners at the annual Artforce awards event.
* Maintained Council’s significant Public Art Collection including 62 minor artwork restorations.
* Continued the BNE Local and Liveable program delivering temporary public space activation across three locations at Racecourse Road, Ascot, Corrie Street, Chermside, and Hanlon Park, Stones Corner.
* Progressed the draft Living Streets Design Guide, an action of the *Design-Led City Strategy*, to provide guidance on the design of streetscapes and building interfaces.
* Progressed four Neighbourhood Plans, including:
* community engagement on the draft Bridgeman Downs Neighbourhood Plan
* community engagement on and preparing the draft Eight Mile Plains Gateway Neighbourhood Plan for adoption
* investigations to prepare the draft Nathan, Salisbury, Moorooka Neighbourhood Plan
* completing the draft Sandgate District Neighbourhood Plan for adoption.
* Supported the Better Suburbs Initiative Board in investigating opportunities for renewal of Brisbane’s suburbs.

##### 4.3 Approving Quality Development

*Brisbane City Plan 2014* is Council’s plan for future development in Brisbane. It guides how land in Brisbane can be used and developed and is a significant tool to guide the city’s growth and foster economic development. Building and development in Brisbane is assessed in accordance with the City Plan and seeks to retain and enhance Brisbane’s subtropical lifestyle, prosperity, maintain the character of our suburbs and protect our unique heritage, character and safety.

**Key results for 2021-22**

* Provided high-quality assessment services to 4884 development applications.
* Provided guidance and advice to applicants on the Brisbane Green Building Incentive Policy.
* Continued to provide efficient and effective development regulation including completion of:
* 3885 Siting Variation applications
* 1478 Planning and Development Certificates
* 50,571 plumbing inspections
* 1498 operational work and compliance assessment applications
* 2570 audit inspections ensuring conditions of development approvals are complied with during construction.
* Responded to 30,000 telephone enquiries on a range of topics such as carports, house extensions, multiple dwellings and subdivisions.
* Held 58 Talk to a Planner events at various locations across Brisbane with 446 attendees.
* Implemented new initiatives and improvements to a range of existing planning and building services such as:
* a new enquiry service to support development applications resulting from the 2022 floods
* making Siting Variations available in Development.i
* improvements to Prelodgement Services, Risksmart and Council's dedicated town planning phone support team, the Planning Information Office
* Maintained and enhanced Brisbane’s heritage and traditional building character including:
* the Heritage Advisory Committee reviewed 18 proposed Local Heritage Places, including 11 nominations for Local Heritage Place listings on the Heritage overlay
* delivering a new Local Heritage Place trail in Salisbury and refreshing a trail in the City Centre
* commencing essential repair and maintenance processes for three Local Heritage Places.
* Responded to 826 heritage enquiries, including conservation and maintenance advice on Local Heritage Places, heritage requirements, heritage trail and other enquiries of a heritage nature.
* Started investigation of a General Exemption Certificate under the *Queensland Heritage Act 1992* to streamline the maintenance and promote use of Brisbane’s Local heritage places.

#### Development applications lodged

Factors such as low interest rates, COVID-19 pandemic recovery efforts and population growth have played a role in influencing the spike of development applications across the last two years.

|  |  |
| --- | --- |
| **Financial Year** | **Number of applications** |
| 2013-14 | 4425 |
| 2014-15 | 4100 |
| 2015-16 | 4484 |
| 2016-17 | 4504 |
| 2017-18 | 4358 |
| 2018-19 | 4298 |
| 2019-20 | 4257 |
| 2020-21 | 4958 |
| 2021-22 | 4884 |

#### Plumbing investigations completed

While COVID-19 restrictions limited the number of inspections able to be completed in 2020-21, new application methods have also improved efficiencies to reduce the need for as many in‑person inspections.

|  |  |
| --- | --- |
| **Financial year** | **Number of investigations** |
| 2013-14 | 40,678 |
| 2014-15 | 43,800 |
| 2015-16 | 51,279 |
| 2016-17 | 55,891 |
| 2017-18 | 58,515 |
| 2018-19 | 58,231 |
| 2019-20 | 51,960 |
| 2020-21 | 44,694 |
| 2021-22 | 50,571 |

* Reviewed 42 local heritage place nominations
* Welcomed 47,000 visitors to *Botanica: Contemporary Art Outside*
* Showcased 119 artworks through the outdoor gallery program

### Program 5: Lifestyle and Community Services

Council will continue to create new lifestyle and leisure opportunities to benefit all residents and visitors to our city.

#### What we do

* Ensure community resources, services and facilities are accessible and inclusive
* Create active and healthy opportunities for the community
* Support festivals and events that celebrate community spirit
* Coordinate activities and services for high-need communities
* Encourage thriving arts and culture
* Support community, sport, recreation and cultural clubs and facilities
* Manage city venues
* Provide libraries and library services to our informed community
* Preserve and maintain City Hall and King George Square precinct
* Provide cemeteries and crematorium services
* Deliver community engagement activities
* Deliver high-quality customer service and experience

#### Overview

Brisbane is a vibrant, 24/7, liveable and inclusive city with opportunities for all residents, workers and visitors to participate in cultural and recreational activities which foster inclusion and stronger communities.

The Lifestyle and Community Services program ensures that everyone in Brisbane can access relevant community resources, services and facilities. Opportunities are created for residents to be active, informed and involved in the community. Council supports and hosts citywide and locally focused facilities, events, festivals and activities that celebrate and strengthen our quality of life and community spirit.

We enable opportunities for residents to access information and learning, recreation, sporting artistic and cultural pursuits, and coordinate activities and services for high-need communities.

The program is delivered in partnership with other government stakeholders, businesses and not‑for‑profit organisations.

#### Medium-term (five-year) highlights

* Increased gourmet food truck approvals by 168% since 2017-18
* Increased the number of customers engaged annually to have their say by 42,456 (or more than x12) since 2017-18
* Maintained Contact Centre customer satisfaction above 94% since 2018-19
* Partnered to increase attendance at Brisbane Festival by 15.4% since 2017-18

#### Performance – key results and achievements

##### 5.1 Thriving Arts and Culture

A community that is innovative, creative and provided with opportunities to actively participate in the cultural life of our city.

**Key results for 2021-22**

* The Lord Mayor's Photographic Awards received 2496 entries and introduced the LaVonne Bobongie Award, in recognition of LaVonne’s contribution to Brisbane as an artist and advocate of First Nations country, community and identity.
* More than 14,000 people attended the weekly Gathering program in Queen Street Mall, showcasing Aboriginal and Torres Strait Islander arts and cultural performances.
* The Lord Mayor's Seniors Christmas Parties hosted 11,310 seniors across 10 daytime and three evening events, representing an 18% increase in attendance compared to 2020-21.
* Increased attendance at the Lord Mayor’s Christmas Carols by 39% from 2020, with more than 4800 people enjoying the 2021 event at Riverstage.
* More than 25,000 people enjoyed the weekly Lord Mayor’s City Hall Concerts.
* Hosted 92 Bands in Parks concerts at parks across Brisbane, with 23,000 attendees.
* Delivered 90 events across 10 Brisbane suburbs as part of the BrisAsia Festival 2022, with more than 20,000 attendees. All events were at 100% capacity, and many sold out before opening.
* Showcased 12 local artists who are recognised nationally and internationally through the Indigenous Art Program, featuring guided tours of the Outdoor Gallery, workshops and artist talks.
* Delivered 16 Outdoor Cinema in the Suburbs events, with more than 5520 attendees.
* Delivered Valley Fiesta over three days with more than 20,000 people attending 56 acts across 21 live music venues in Fortitude Valley.
* Provided funding support for 171 signature city, suburban, multicultural and sponsored festivals and events across Brisbane, with more than 1.9 million residents and visitors in attendance.

##### 5.2 Libraries for an Informed Community

Brisbane’s libraries provide access to information and opportunities for learning, recreational reading and cultural activities. They are integral to an inclusive, liveable and prosperous city.

**Key results for 2021-22**

* Completed the Carindale Library extension, with 460 square metres of new space to read, learn, work and connect, including a flexible program space, quiet rooms and a new maker space.
* Delivered the Inala Library refurbishment, with improved community spaces including a new meeting room, vibrant new spaces for children and adults, upgraded seating and study areas and new self-service returns shelving.
* Progressed the new Everton Park Library project and continued planning for the Zillmere Library refurbishment.
* Hosted 3.7 million visits to Council libraries.
* Provided and managed more than 9.3 million loans and downloads from the library collection, including more than 3 million digital loans and downloads.
* Delivered more than 10,000 library programs and outreach activities in-library, online and into communities, including the introduction of new programming across early literacy, technology learning and programs which support a diverse and inclusive city.
* Hosted more than 15,000 residents at the First 5 Forever children’s storytime sessions in parks across Brisbane through Council’s Pop-up Library.
* Introduced the new customer self-service borrowing feature to the Brisbane Library app, which has been downloaded by over 96,000 users.
* Launched the second media conversion station at Chermside library, supporting residents to digitise VHS tapes, slides and cassettes.
* Maintained access to all 33 libraries during the floods, and redeployed the mobile library to provide services at the Sleeman Evacuation Centre.

##### 5.3 Active and Healthy Community

Brisbane is an active and healthy city with high‑quality facilities and programs providing a range of lifestyle and leisure opportunities.

**Key results for 2021-22**

* Delivered 5441 free or low-cost health and fitness activity sessions to more than 56,590 participants of all ages in more than 100 parks through the Active Parks program.
* Delivered the Growing Older and Living Dangerously (GOLD) and GOLD‘n’Kids programs to more than 47,600 participants across 3761 activity sessions.
* Provided 583 school holiday activity sessions to 4323 young people aged up to 17 years through the Chillout program.
* Partnered with the Heart Foundation to implement the Heart Foundation Walking program, with more than 24,650 residents taking part in 7400 scheduled walks.
* Provided funding and coaching support to help 183 community organisations implement water and energy efficiency initiatives under the Resilient Clubs Support Program.

##### 5.4 Inclusive Brisbane

Brisbane is an inclusive city in which diversity is valued and all Brisbane residents, regardless of ability, background or circumstance, are able to fully enjoy living, working or visiting.

**Key results for 2021-22**

* Implemented 10 actions and commenced a further 52 actions from *A City for Everyone: Inclusive Brisbane Plan 2019-2029*, such as:
* partnering with Museum of Brisbane to provide audio, Auslan, sensory-sensitive and accessible experiences through the ‘100 Views of Brisbane’ exhibition
* partnering with community organisations to deliver training to residents from diverse cultural backgrounds about being prepared for natural disasters and events.
* Invested more than $4.7 million to improve the accessibility of eight community facilities, including:
* a new accessible toilet with shower, accessible car park and connected access paths and improved entrances at Algester Guides, Timberland Park, Algester
* upgrading an existing public toilet block to provide a unisex accessible toilet at Lower Kangaroo Point Cliffs Park, Kangaroo Point.
* More than 27,000 one-way passenger trips were booked through Council Cabs.
* Delivered two Homeless Connect events in November and May, where more than 1290 guests accessed a range of free services, including health checks, haircuts, meals, food hampers, clothing, housing assistance and COVID-19 vaccinations.
* Provided $1 million in grant funding to seven recipients through the Pathways out of Homelessness Grant Program to provide new, innovative and sustainable solutions to address the growing issue of homelessness.
* Enrolled 62 Year 10 students in the 2022 Lord Mayor’s Youth Advisory Council.
* Partnered with Aboriginal and Torres Strait Islander communities to draft Council’s first Reconciliation Action Plan, building upon Council’s *Indigenous Aspirations Strategy*.
* Hosted 1612 free Brisbane Greeters tours, welcoming 1868 guests.
* Facilitated Youth Week 2022, with more than 150 events and activities, 2500 young people engaged and 45 partnerships with community groups.
* Partnered with four Aboriginal and Torres Strait Islander community organisations to deliver the Black Diamonds Community Partnership Assistance Scheme which hosted eight activities and 580 participants.

##### 5.5 Community Sport, Recreation and Cultural Facilities

Brisbane residents have access to a broad range of well-managed, high-quality community facilities that provide safe and diverse sporting, recreational, social and cultural opportunities.

* Facilitated more than 9.3 million loans and downloads from the library collection
* Received more than 23,730 individual bookings for the 27 hireable community halls
* Achieved 94% overall satisfaction with Council's Contact Centre service

**Key results for 2021-22**

* Assisted 560 community facility lessees during the ongoing pandemic by providing three months of rent relief from January to March 2022.
* Provided 302 community facility lessees with emergency funding to support clean-up and provide immediate recovery relief for damage caused by the February floods.
* Provided $1.9 million in grants to 104 not-for-profit organisations to deliver new projects and activities, and maintain, improve and develop community facilities under the Lord Mayor’s Better Suburbs Grants.
* Completed stage one of the new Witton Barracks Community Hub.
* Continued to maintain the safety and amenity of community facilities, including:
* structural and roof repairs at Wests Juniors Australian Football Club, Red Hill Community Club and Jindalee District Australian Football and Netball Club
* building improvements at three community facilities, including Taringa Rovers Soccer Club and Wise Foundation, City Botanic Gardens
* maintenance of the heritage listed Brisbane Powerhouse to ensure it remains a primary centre for live arts and contemporary performing arts.
* Continued to maintain the safety and useability of community sports fields and hard courts by:
* conducting electrical safety audits on approximately 161 community leased sports fields and completing electrical safety works at 143 of these in partnership with the Australian Government
* completing turf remedial works and condition testing at 550 sports fields across Brisbane
* delivering major sports field remediation works including drainage improvements, new turf and irrigation at four sports fields including Giffin Park, Coorparoo and Emerson Park, Grange.
* Delivered hardcourt refurbishment works including resurfacing courts at the Salisbury Recreation Reserve in partnership with the Australian Government.
* Commenced delivery of a new clubhouse at Brisbane Metropolitan Touch Association, Whites Hill Reserve, Camp Hill and refurbishment of the heritage listed Paddington Substation in partnership with the Australian Government.

##### 5.6 City Icons and Venues

Council’s iconic City Hall is fundamental to the city’s identity, government, cultural and community life. City Hall is a heritage building that Council has preserved for current and future generations. Brisbane’s city venues provide the community with access to a range of cultural and recreational facilities that contribute to the active, cultural and educational lives of Brisbane residents.

**Key results for 2021-22**

* Hosted more than 312 civic and community events at City Hall and King George Square, including:
* City Hall lunchtime concerts
* Lord Mayor's Seniors Christmas Parties
* Christmas light projection
* Dance for Daniel
* Anzac Day Parade
* National Sorry Day Ceremony
* Queens Ball
* In Concert with The Force.
* The Museum of Brisbane held 5850 City Hall tours with 13,472 people attending, 11,483 people attended clock tower and organ tours.
* Completed renovations in City Hall’s basement community space, which is occupied by the 50 Plus Centre.
* Received more than 23,700 individual bookings for the 27 hireable community halls across the city a 30% increase from 2020-21.
* Launched virtual tours for 27 community halls, providing an inclusive and accessible experience for residents to virtually walk-through facilities and view the rooms and services available via Council’s website.
* Completed hall upgrades, including:
* heritage restoration, kitchen, amenity and lighting upgrades at Hamilton Town Hall, Hamilton
* advanced audio-visual system upgrade at Sandgate Town Hall, including lighting, streaming equipment, stage drapes and hearing system.
* Completed partial refurbishment of several community halls and facilities including interior improvements at Sandgate Town Hall, Annerley Hall, Wynnum Municipal Hall, and Toombul Shire Hall.
* Hosted more than 3.71 million visitors at Council’s 22 pools, representing a 18.9% increase since 2017-18. This included more than 1 million people participating in learn to swim, squads and school programs
* More than 65,000 patrons attended more than 1180 shows in the Cosmic Skydome at the Sir Thomas Brisbane Planetarium, representing a 23% increase since 2020-21.
* More than 97,000 people attended events at the Riverstage.
* More than 56,000 golfers played rounds at the St Lucia Golf Links.
* Completed accessibility and improvement works at Sandgate Aquatic Centre, Sandgate, Centenary Pool, Spring Hill and Colmslie Aquatic Centre, Morningside.
* Commenced construction of the new Minnippi Golf Course.

##### 5.7 Brisbane City Cemeteries

Operate cemeteries, crematoria, non-denominational chapels, memorial walls and gardens.

**Key results for 2021-22**

* Continued to maintain and manage more than 200 ha of lawn and gardens across 12 cemeteries.
* Continued to provide funeral streaming services for guests who were unable to attend services in person.
* Developed future burial and ashes memorial areas across Council’s cemeteries.

##### 5.8 Community Engagement

Council engages customers to better understand their needs and provides opportunities for residents to actively and meaningfully participate in decisions that affect their lives and the future of Brisbane. Council recognises the importance of engaging with customers and the community to understand who they are, what they want, and how they value Council’s products and services.

**Key results for 2021-22**

* Supported 60 community and stakeholder engagement activities and events, engaging with more than 11,500 people through face-to-face and online forums.
* Continued to provide Council's online engagement hub, Your City Your Say, encouraging the community to get involved and engage with Council, through more than 24,100 online visits and more than 940 new registrations.
* Maintained high satisfaction ratings from customers, including:
* 88% of our customers said they received timely service from Council
* 74% of our customers agreed working with Council was easy
* 84% of our customers told us Council delivered a quality outcome for them
* 86% overall satisfaction with Council's service
* 34,990 customers chose to provide us feedback on their experiences with Council when they interacted with us.

##### 5.9 Customer Service Delivery

This service promotes proactive customer focused behaviour to build capability across Council so employees in every role and at every level of the organisation are energised and proud to work with customers.

Activities in this service include:

* delivering a customer focused learning and development program
* identifying, analysing and prioritising areas of customer dissatisfaction and customer focus issues
* identifying options for improved customer and business solutions
* developing, reviewing and refreshing channel management strategies and channel migration.

**Key results for 2021-22**

* Approved 419 filming approvals through the Business Hotline.
* Promoted 219 not-for-profit organisations, community and cultural events and awareness campaigns by lighting up Council assets, such as the Daniel Morcombe Foundation – Day for Daniel, and Queensland Police Service National Police Remembrance Day.
* Supported more than 115 commercial activities in parks to activate our city.
* Issued 51 Gourmet Food Trucks approvals.
* Council’s Contact Centre maintained high satisfaction ratings for customers, including:
* 94% overall satisfaction with the service provided by the Contact Centre consultant
* 98% told us consultants provided courteous service
* 96% agreed consultants were knowledgeable with the information provided
* 94% of customers agreed it was easy to get in contact with Council
* 86% of customers said Council took a sincere interest in helping them
* 83% of customers thought Council were open and honest in our dealings with them.
* Provided critical customer support during the 2022 severe weather and flooding.

#### Organisations supplied by lighting up a Council asset

Council promotes not-for-profit organisations, community and cultural events and awareness campaigns by lighting up Council assets.

|  |  |
| --- | --- |
| **Financial year** | **Number of Council assets** |
| 2017-18 | 154 |
| 2018-19 | 154 |
| 2019-20 | 182 |
| 2020-21 | 190 |
| 2021-22 | 219 |

#### Active and healthy program participants

Council’s Active and Healthy program offers a range of activities to support residents with opportunities to get active. Participation continues to exceed pre-pandemic levels.

|  |  |
| --- | --- |
| **Financial year** | **Number of participants** |
| 2013-14 | 78,590 |
| 2014-15 | 89,116 |
| 2015-16 | 92,800 |
| 2016-17 | 111,700 |
| 2017-18 | 127,489 |
| 2018-19 | 130,200 |
| 2019-20 | 99,100 |
| 2020-21 | 138,890 |
| 2021-22 | 133,177 |

* Supported more than 1290 guests through two Homeless Connect events
* Provided $6.2 million in grants to 1801 recipients
* Provided 302 community facility lessees with emergency flood recovery funding.

### Program 6: City Standards, Community Health and Safety

Brisbane is an inclusive, sustainable, prosperous, and liveable city and Council is committed to ensuring it is recognised as a customer focused organisation that is dedicated to the health, safety and amenity of Brisbane’s growing community.

#### What we do

* Maintain roads, footpaths and bikeways
* Manage domestic animals
* Provide animal rehoming services
* Minimise the impacts of mosquitos, rodents and other pests
* Provide community health and immunisation services
* Maintain amenity, streetscapes and open spaces
* Manage waste streams
* Reduce waste to landfill by offering world-class waste services
* Maintain public safety
* Manage and remove graffiti

#### Overview

The health and safety of Brisbane residents and visitors is of great importance to Council. To provide a city that is safe and healthy, Council offers a diverse range of services including immunisation for infants, children and seniors, as well as maximising amenity and safety in our public spaces and facilities. The program enforces food safety requirements to protect public health, as well as administering animal management legislation to promote responsible pet ownership.

By undertaking regular maintenance activities on roads, footpaths, bikeways, parks and open spaces, Council ensures Brisbane is liveable, safe and easy to get around.

Keeping Brisbane’s streets, public places and waterways litter-free remains a priority. Brisbane’s waste is managed in a holistic and sustainable way with resource recovery opportunities maximised, with Brisbane residents embracing waste avoidance and resource recovery and recycling initiatives.

In a subtropical climate, it is vital to provide effective programs to control mosquitoes and other pests that carry diseases which can affect humans. Council also delivers pest management services to minimise the impact that nuisance pests have on the community’s enjoyment of Brisbane’s outdoor lifestyle.

#### Medium-term (five-year) highlights

* Increased the amount of green waste diverted from landfill each year by approximately 12% since 2017-18
* Maintained the proportion of Brisbane food businesses rated 3 EatSafe stars or above at over 82% since 2016-17, and increased by 2% since 2017-18
* Increased the number of infants vaccinated each year at Community Immunisation Clinics by 2.5% since 2017-18

#### Performance – key results and achievements

##### 6.1 Maintaining the City

Assist residents and visitors to move smoothly around the city by undertaking maintenance and rehabilitation on our roadways, footpaths, and bikeways. Council also monitors parking regulations to ensure a fair allocation of kerbside space and smooth traffic flows at peak hours.

**Key results for 2021-22**

* Delivered 81 new concrete footpaths across Brisbane.
* Maintained approximately 450 km of bikeways across Brisbane.
* Completed planned maintenance across approximately 76,390 m2 of road pavement and reactive maintenance for more than 103,341 potholes.
* Completed repairs to existing kerb and channel with more than 730 jobs completed and more than 11,207 m of kerb and channel maintained.
* Cut 20,089 ha of grass across roadsides and verges
* Graded 601,446 km of unpaved roads.
* Replaced more than 25,000 traffic and road signs.
* Supported Council’s response to the floods by:
* repairing a record of more than 17,000 potholes in the first four weeks after the event
* inspecting and making safe 4000 park, bikeway and street lights
* inspecting, cleaning, making safe and formally opening 175 km, or almost 75%, of flood impacted off-road bikeway across Brisbane within two weeks of the event
* using technology such as e-bikes and cameras to survey footpath damage and inform repair planning and scheduling
* assessing and relocating hazardous flood-affected vehicles.

##### 6.2 Open Space Management

Council will efficiently manage our open spaces by conducting routine maintenance on trees, parks and waterways.

**Key results for 2021-22**

* Serviced 2187 parks including:
* 1488 park audit inspections
* 1079 playground inspections
* 3418 inspections across key park assets such as basketball courts, skate bowls and BMX tracks
* 1700 inspections of public barbecues
* 2564 inspections on parks switchboards.
* Received and actioned 10,005 customer requests for minor maintenance works for parks.
* Planted 15,502 trees and removed 8383 dying or potentially dangerous trees.
* Completed 34,406 tree trims and 8715 branch pick ups.
* Delivered eight community street tree planting events including two Cooling our Community events.
* Completed more than 26,990 services across more than 2400 roadside landscape sites.
* Cut more than 59,590 ha of grass across Council parks.
* Supported Council’s response to the floods by:
* completing 1300 damage assessments over eight weeks, across parks to inform rehabilitation works such as cleaning and replacement of park facilities
* inspecting 34 pontoons, nine jetties and 28 boat and canoe ramps for flood damage, resulting in repair to 27 minor-to-moderately damaged pontoons.

##### 6.3 Managing and Reducing Brisbane's Waste and Litter

Brisbane’s waste and resource recovery activities are managed in a holistic and sustainable way. Resource recovery opportunities are maximised, and innovative waste solutions explored. Waste minimisation behaviours are adopted, and reuse initiatives embraced. Council will continue to ensure that Brisbane’s streets, public spaces and waterways are litter-free.

**Key results for 2021-22**

* Diverted more than 70,000 tonnes of recyclables from landfill through household yellow top bins.
* Improved residents’ access to compost bins and worm farms by issuing more than 3000 rebates to residents.
* Collected approximately 17,000 tonnes of material via the Annual Kerbside Large Item Collection service, representing an increase of approximately 40% on prior years.
* Upgraded public place recycling infrastructure to increase capacity by 2880 litres across Brisbane.
* Diverted approximately 38,000 tonnes of green waste from landfill through Council’s fortnightly green waste recycling service. There are currently more than 126,000 households registered for the service.
* Launched the Food Waste Recycling Service pilot across approximately 6000 households already registered for Council’s green waste service.
* Welcomed more than 44,000 visitors across the Geebung and Acacia Ridge Treasure Troves, where approximately 500 tonnes of reusable goods were diverted from landfill.
* Facilitated online training to 1094 early learning educators through the Waste Smart Kindy program.
* Attracted more than 39,815 downloads of the Brisbane Bin and Recycling app, with customers accessing the app more than 682,360 times.
* Improved waste minimisation practices at the Brisbane landfill, including capturing and converting methane into renewable energy.
* Hosted 61 local community clean-up events, with volunteers contributing more than 8443 hours to picking up litter across Brisbane.
* Delivered cleansing activities at malls, major streets and public spaces across Brisbane.
* Partnered with the Economic Development program to improve efficiencies in bin-emptying schedules using bin sensor technology.
* Supported Council’s response to the 2022 flood by:
* clearing more than 3300 streets and collecting more than 75,000 tonnes of waste within 23 days of the flood through 'Operation Collect'
* working with contractors to provide temporary food waste bins, temporary dump sites and emergency 24-hour landfill operations
* extending Resource Recovery Centres opening hours for residents for free self-haul of flood-related waste. More than 20,000 residents dropped off 8000 tonnes of hazardous waste from March to April.

##### 6.4 Managing Animals

Council facilitates and promotes responsible pet ownership across Brisbane.

**Key results for 2021-22**

* Registered more than 112,480 dogs, an increase of 15% compared to annual registrations in 2013-14.
* Attended 678 parks, dog parks, foreshore areas and community events to engage and educate residents about responsible pet ownership.
* Reunited 1750 lost pets with owners, and rehomed 1410 animals at Council’s two Animal Rehoming Centres in Willawong and Warra.
* Microchipped more than 1000 cats and more than 200 dogs.
* Provided emergency flood support including housing an increased number of surrendered and stray or wandering dogs, kennelling pets for flood-impacted residents and providing support to Ipswich City Council.

##### 6.5 Community Health

Council protects and enhances the health of Brisbane’s residents.

**Key results for 2021-22**

* Delivered an extensive immunisation program, providing convenient vaccination services to reduce incidence of disease, including:
* vaccinated 7321 residents through 454 community immunisation clinics, including 131 free tetanus vaccinations in response to the floods
* delivered more than 560 free tetanus vaccinations to Mud Army 2.0 volunteers.
* Responded to 1070 food-related public health and safety complaints.
* Conducted 6264 inspections of Brisbane food businesses, resulting in:
* 95% of licensed food businesses being rated three stars and above
* 43 successful prosecutions of *Food Act 2006* breaches.
* Supported flood-impacted food businesses by:
* providing a factsheet detailing flood recovery information such as food and waste disposal, cleaning and drying of buildings and personal hygiene and safety
* standing up Specialist Environmental Health Officers to provide one-on-one support and advice to food businesses over the weekend when flooding occurred.
* Responded to 125 requests for health-related permits or technical advice for businesses such as beauty salons and tattoo and body piercing studios.
* Waived $2.5 million in food business licensing fees to assist Brisbane’s economic recovery from the pandemic.
* Carried out 876 inspections on 632 properties to ensure compliance with pool safety laws, resulting in 70% of Brisbane pools achieving compliance with pool safety standards.
* Delivered mosquito and pest services, including:
* monitoring and managing more than 2400 ground-based mosquito breeding sites and treating 2590 ha of saltmarsh breeding sites through three aerial treatments to reduce the risk of mosquito-borne illness
* standing up the South East Queensland Council's Mosquito Task Force to support information sharing and coordination during the floods and the coinciding Japanese Encephalitis outbreak
* treating 1400 additional sites during the floods
* replacing quad bikes with tracked all-terrain-vehicles and electric buggies to improve sustainability outcomes and increase program efficiency.

##### 6.6 Public Safety

Supports Council in making Brisbane a city that is safe for residents, businesses and visitors.

**Key results for 2021-22**

* Provided frontline responses via the Rapid Response Group to 15,588 high-risk community complaints and incidents, including 2585 reports related to the floods.
* Responded to more than 94,559 complaints relating to city safety.
* Responded to more than 150 amenity complaints on issues such as waste bins, shopping trolleys and unkempt properties.
* Invested $3.2 million into Council’s Taskforce Against Graffiti to ensure the timely removal of graffiti vandalism across the city.
* Provided intelligence to Queensland Police Service for the prosecution of 150 offenders for 1324 graffiti and vandalism related offences.
* Conducted more than 1000 proactive patrols and educational engagement with Brisbane schools, including 1500 education engagements with drivers using school zones.
* Responded to more than 1200 school safety zone complaints.

#### Number of registered dogs in Brisbane

With a growing pet population across the city, Council initiatives and engagement with the community have successfully maintained high rates of dog registration.

|  |  |
| --- | --- |
| Financial year | Number of registered dogs |
| 2013-14 | 97,518 |
| 2014-15 | 99,068 |
| 2015-16 | 101,005 |
| 2016-17 | 103,560 |
| 2017-18 | 107,328 |
| 2018-19 | 106,975 |
| 2019-20 | 107,999 |
| 2020-21 | 111,306 |
| 2021-22 | 112,487 |

#### Tonnes of green waste diverted from landfill

Through initiatives such as removing the establishment fee on new green waste services and introducing the new Food Waste Recycling Service pilot, the amount of green waste diverted from landfill continues to grow.

|  |  |  |
| --- | --- | --- |
| **Financial year** | **Tonnes of green waste** | |
| 2013-14 | | 14,722 |
| 2014-15 | | 18,846 |
| 2015-16 | | 20,303 |
| 2016-17 | | 21,694 |
| 2017-18 | | 24,600 |
| 2018-19 | | 24,700 |
| 2019-20 | | 28,874 |
| 2020-21 | | 31,730 |
| 2021-22 | | 38,000 |

* Repaired a record of more than 17,000 potholes within four weeks of the 2022 floods
* Diverted more than 70,000 tonnes of recyclables from landfill
* Managed more than 2400 ground-based mosquito breeding sites
* Registered more than 112,480 dogs.

### Program 7: Economic Development

Council is building Brisbane’s economy and creating new and innovative jobs, while strengthening the city’s reputation as a global lifestyle, business and investment destination.

#### What we do

* Support Brisbane to be Australia’s most small business-friendly city
* Support the attraction and retention of investment and jobs
* Support local precincts and small-to-medium business activities
* Provide precinct management for the CBD and Fortitude Valley
* Implement *Brisbane's Economic Development Plan 2012-2031*
* Ensure the long-term economic development of Brisbane
* Promote Brisbane as a desirable place to work, operate a business and visit
* Explore new data and technology solutions to make the city more prosperous
* Monitor Brisbane’s economy across a range of indicators

#### Overview

Council is building Brisbane’s economy and creating new and innovative jobs, while strengthening the city’s reputation as a global lifestyle, business and investment destination.

To ensure Brisbane can meet its full potential for economic growth and job creation, this program will continue to focus on small business development and bringing skilled workers and visitors to Brisbane.

Building data literacy, ensuring digital readiness and encouraging innovation is vital for a strong, resilient economy. The program will continue Council’s focus on data and analytics, to understand more about our city, identify opportunities for improvement and enhance our services.

#### Medium-term (five-year) highlights

* Supported 7273 businesses through the Brisbane Business Hub since opening in 2020-21
* Delivered and supported approximately 4800 events and 11,000 performances in Brisbane’s city centre since 2017-18
* 130 businesses have progressed through tourism growth programs since 2017-18

#### Performance – key results and achievements

##### 7.1 Growing Brisbane’s Economy

Facilitate strategies and activities to attract new business investment and generate new and innovative jobs for Brisbane.

**Key results for 2021-22**

* Hosted 61 attendees at the Lord Mayor’s Business Forum.
* Hosted 130 attendees at eight Lord Mayor’s Business Excellence Workshops and sessions.
* Convened eight Small Business Roundtables, established to continue the work of the Economic Recovery Taskforce and revitalise Brisbane’s economy in the wake of the pandemic.
* Convened four economic industry roundtables to gain insight into the issues and opportunities for the Brisbane economy.
* Supported the Maker Entrepreneurship program, conference and four workshops to assist Brisbane creative makers to develop business skills and grow the maker economy.

##### 7.2 Enabling Economic Growth

In the face of rapid population growth, changing economic conditions and technological advancements, Council will ensure that appropriate projects are identified and prioritised, and that Council’s regulatory frameworks and policies are responsive and enabling.

**Key results for 2021-22**

* Monitored and reported on the state of Brisbane’s economy, using indicators such as unemployment, underemployment, job advertisements and social payments.
* Analysed the economic impacts of the pandemic and Brisbane’s recovery.
* Published research and data to support Brisbane businesses to make data driven decisions, including:
* more than 1385 free datasets through Council’s Open Data website, including neighbourhood planning, traffic management and land use code definitions
* the 2022 Brisbane Economic Profile, which provides an up-to-date overview of the city’s key economic and demographic statistics including population, employment and businesses
* the Benchmarking in Brisbane document, which provides an overview of Brisbane’s performance across a range of indicators including economic growth, lifestyle offerings, trade links and innovation.

##### 7.3 Thriving Suburbs and Business

Build an enterprise culture to enable businesses to develop skills and networks to drive growth and activate local business areas.

**Key results for 2021-22**

* Delivered coaching to 10 Brisbane social enterprises to support them to grow and develop their business model.
* Delivered the Maker Entrepreneurship program for 15 Brisbane entrepreneurs.
* Continued the Suburban Business Hub at Nundah as a free space for coworking, meetings and workshops for businesses
* Delivered two Local Business Partnership Initiatives in Mt Gravatt Central, Mt Gravatt and Oxford Street, Bulimba.
* Matched eight pop up shops to vacant spaces through the Pop-up Shop Program Grant.
* Supported 11 shopfront improvements for Brisbane businesses through the Suburban Shopfront Improvement Grants program.

##### 7.4 Delivering World Class Economic Precincts

Support Brisbane’s key high economic growth locations by facilitating the strategic planning and activation of these key precincts to maximise their potential for economic success.

**Key results for 2021-22**

* Progressed the Queen Street Mall (QSM) Albert Street amenity greening project which provides a high-quality bathroom amenity with substantial green space and seating for public use.
* Completed a new irrigation system in QSM to deliver a greener, more sustainable and water efficient mall.
* Upgraded the CitySafe Network Management System and CitySafe Operations Centre, including a new video wall and new mobile working devices for Queensland Police Service operations and investigations.
* Installed pedestrian counters to identify pedestrian movements throughout the Valley Malls (VM).
* Logged, monitored and provided an effective response and management service across 19,847 incidents in the CBD and Fortitude Valley precincts including:
* activated CitySafe speakers 1709 times to proactively deter crime and anti-social behaviour
* responded to 859 police requests for CitySafe CCTV footage
* Customer Liaison Officers responded to 6153 local law matters.
* Managed markets and delivered 1103 events in QSM, VM and surrounding areas
* Held 233 events in VM including:
* Moon Festival
* Christmas in the Valley
* Lunar New Year
* Valley Record Store Day.
* Marketing continued to be an essential element in the positioning of VM, including management of the MyValley.com.au website and @myvalleybne Instagram account which provide day-to-day promotional tools to support local traders in the precinct including:
* 54 published articles and 429 businesses featured
* 1131 events listed to support local business activations
* 317 @myvalleybne Instagram and social media posts, and growing the community by 11% to 5751 followers
* 178 business listings.
* Delivered a revised 2021 Christmas program, including a pre-recorded Lighting of the Christmas Tree, the Lotto by Golden Casket City Hall Lights, Santa’s Stable and a deconstructed version of the Christmas parade, Christmas on Queen.
* Delivered Dine BNE City and Sea to the City, supporting 68 CBD restaurants and bars through the promotion of more than 100 special dining offers targeting locals and regional visitors to help drive sales.
* Implemented the Shop BNE City campaign to support QSM retailers through curating and promoting exclusive offers across three days of activation.
* Delivered a winter destination campaign to drive the local visitor economy supporting CBD retailers across accommodation, dining and experience packages during the winter period.
* Delivered the free Brisbane’s Breakfast of Champions event in King George Square in July 2021 to generate engagement with Brisbane’s 2032 Olympic and Paralympic Games proposal.
* Delivered Coffee & Comedy, a partnership with Brisbane Comedy Festival, to drive foot traffic to retail stores and encourage City exploration.
* Promoted local CBD operators in a local advocacy communication campaign which aimed to reconnect locals to the precinct and encourage visitation back to the city centre.
* Continued to support CBD retail recovery through a social media campaign featuring ambassadors, media partnerships and promoting an average of seven retailers per week.

##### 7.5 Brisbane Economic Development Agency

Brisbane Economic Development Agency (Brisbane EDA) will deliver a range of programs that drive economic recovery, create employment, help local businesses navigate economic change and opportunity, and strengthen the Brisbane brand.

**Key results for 202-22**

**Economic Recovery and Revitalisation**

* Delivered 138 workshops to 4300 business attendees at the Brisbane Business Hub. Workshops were facilitated by 120 experts on topics such as finance, marketing, social media, legal services, mental health, social enterprise and the not-for-profit sector.
* Provided one-on-one mentoring to 118 businesses at the Brisbane Business Hub, including supporting more than 50 flood-affected businesses with recovery workshops on managing cash flow, flood grant application support and mental health resilience.
* Delivered the inaugural Women in Business Grant program, providing $250,000 to support 54 local business owners to thrive.
* Delivered the 16th Lord Mayor’s Business Awards with 12 categories and 550 guests in attendance at City Hall.

**Industry Growth and Trade**

* Generated $348.7 million in economic activity, created 472 new full-time equivalent jobs and supported 2770 full-time equivalent jobs.
* Established a MedTech industry program to promote Brisbane talent and position Brisbane as a key contributor to innovation and development globally.
* Continued delivery of the Future Food program generating $68.9 million in economic activity, including the delivery of the Global Markets and Investor Readiness Program which supported 15 companies with 12 from Brisbane and an additional three from across wider South East Queensland.
* Continued delivery of the Proptech program, generating $9.1 million in economic activity and supporting 16 businesses to grow and scale up.

**Visitor Economy and Destination Marketing**

* Delivered $72 million in economic activity across, business and major events which supported 2106 full-time equivalent jobs within the economy.
* Delivered a new destination brand for Brisbane and launched an always-on major destination campaign to attract regional visitors to Brisbane.
* In partnership with six local councils, delivered the Best of Brisbane Region Experience Operator Support Program to 42 tourism operators to enhance the quality of tourism destination and experience offerings.
* Secured a $1 million National Australia Day Council grant to celebrate Brisbane, with two events attracting 754 new citizens and 1700 guests, and 12 local businesses providing event products and services.
* Delivered the Indigenous Relationship Building Program including 12 activities and involving 32 businesses to build cultural awareness and connectedness with First Nation groups.
* Supported the delivery of eight significant business events, including the World of Drones and Robotics Congress 2021, the largest drone Congress in the Asia-Pacific region.
* Secured 44 new business events for future years including:
* ALIA Festival of Landscape Architects 2022
* International Population Conference 2025
* World Conference on Timber Engineering 2025.
* Secured 29 new major events including:
* Torian Pro CrossFit 2022
* Rugby Australia Wallabies vs England 2022
* Queensland Championship Cup featuring Aston Villa Football Club vs Leeds
* United Football Club 2022
* Australian Indoor Hockey Championship 2023
* Supported the delivery of 20 major events across 2021-22, generating $67.2 million in economic activity.

#### Delegate days secured for future business events

Through event bids, Brisbane EDA and partners work to secure business event-related visitation to Brisbane, known as 'delegate days'. The forward nature of business event bidding means events and visitors have already been secured for the city through to 2026.

|  |  |
| --- | --- |
| Financial year | Number of delegate days |
| 2013-14 | 127,925 |
| 2014-15 | 88,270 |
| 2015-16 | 100,295 |
| 2016-17 | 118,981 |
| 2017-18 | 164,141 |
| 2018-19 | 185,212 |
| 2019-20 | 100,912 |
| 2020-21 | 123,929 |
| 2021-22 | 109,760 |

#### Overnight visitation expenditure in Brisbane

The impact of the pandemic on Brisbane’s visitor economy continues to be significant, however as at March 2022\*, the Brisbane region’s overnight visitor spend had improved on prior years, following a 46.1% decline in 2020-21 and 16.4% in 2019-20. Brisbane has the largest visitor market share and is the largest employer of tourism industry workers in Queensland.

|  |  |
| --- | --- |
| Financial year | Overnight visitor spend |
| 2013-14 | 4,858,000,000 |
| 2014-15 | 5,387,300,000 |
| 2015-16 | 5,370,000,000 |
| 2016-17 | 6,106,100,000 |
| 2017-18 | 6,913,200,000 |
| 2018-19 | 7,561,600,000 |
| 2019-20 | 6,320,200,000 |
| 2020-21 | 3,404,700,000 |
| 2021-22 | 3,701,000,000\* |

* Supported 42 tourism operators through tailored customer service and mentoring programs
* Provided access to more than 1385 free datasets through Council's Open Data website
* Matched 8 pop-up shops to vacant spaces through the Pop-up Shop Program grant
* Hosted 4300 attendees at 138 Business Hub workshops.

### Program 8: City Governance

Council provides strong leadership and governance for the city. Our organisation is well managed, innovative and financially sustainable, supported by a future focused workforce, committed to delivering effective, efficient and valued services to the community*.*

#### What we do

* Provide support for elected representatives
* Promote community involvement in civic administration
* Manage regional and international relations
* Sustainably manage Council’s finances and assets
* Coordinate Council’s economic response to COVID-19
* Provide corporate governance, risk management and legal services
* Manage organisational services including human resources, procurement and support service functions
* Maintain and enhance Council’s information, processes and technology
* Deliver clear, consistent and accessible communications to the city
* Coordinate disaster prevention, preparedness, response and recovery

#### Overview

Effective city governance helps ensure Brisbane remains a well-managed city and contributes towards its ongoing prosperity, sustainability, liveability and inclusivity.

The City Governance program ensures Council is an accountable, effective and transparent local government that practises strong financial management and corporate governance to deliver outcomes which serve Brisbane’s community.

The program provides effective city governance by developing an organisation that is flexible, adaptive and future-focused, in which employees have the commitment and capability to deliver value for money community and customer services.

#### Medium-term (five-year) highlights

* Remained financially sustainable with a strong credit rating and neutral outlook
* Supported employees and leaders to complete 220,642 online and face-to-face training courses since 2017-18
* Increased the number of women in executive roles by 23.5% since 2017-18
* Invested more than $4.8 billion with local businesses since 2017-18, now exceeding the annual target of 80%

#### Performance – key results and achievements

##### 8.1 Civic Administration and Representation

Council is an accountable and open government that provides effective civic representation, community participation and corporate governance.

**Key results for 2021-22**

* Continued to support multicultural communities and foster diversity in Brisbane by:
* hosting the Lord Mayor’s Multicultural Business Dinner and Awards in October 2021, which was attended by more than 500 of Brisbane’s multicultural community members and business leaders and raised funds to support the delivery of the Lord Mayor’s Multicultural Scholarship Program
* hosting 26 multicultural and business leaders at four Lord Mayor’s Multicultural Round Table meetings
* providing more than 70 scholarships and mentoring placements through the Lord Mayor’s Multicultural Business Scholarship Program and Mentoring Scheme
* recognising key cultural and religious days of significance.
* Engaged with the community by responding to Lord Mayoral correspondence.
* Hosted more than 96 civic events including the 2022 Australia Day Citizenship Ceremony which welcomed 800 new citizens and was the largest citizenship ceremony in Queensland with 3000 in attendance.

##### 8.2 Regional and International Relations

As Host City of the Brisbane 2032 Olympic and Paralympic Games, Council manages effective regional and international relations by partnering with community, business and other levels of government to represent and advance the interests of Brisbane.

**Key results for 2021-22**

* Collaborated with Queensland and Australian governments to secure the rights to host the Brisbane 2032 Olympic and Paralympic Games.
* Coordinated and leveraged major sponsorship of the Australian Olympic Committee’s Olympics Live Activation to build excitement and achieve widespread local, national and international awareness of Brisbane’s successful awarding of the Games.
* Established the Brisbane 2032 Host City Team to help Council achieve sustainable, long-term outcomes to benefit Brisbane in the lead up to and long after the 2032 Games.
* Participated in the Beijing 2022 Winter Olympic Games observer program, which provided firsthand insight into Games operations and the Olympic experience.
* Received admittance as a member of the World Union of Olympic Cities. This membership will allow Council to leverage the learnings and experiences of previous Games’ host cities and build critical international networks.
* Hosted and commenced project planning with key Games stakeholders, including delegates from the International Olympic Committee, Australian Olympic Committee and International Federation for Equestrian Sports.
* Maintained strong relationships with Brisbane’s sister cities despite the ongoing impacts of COVID-19. This included facilitating introductions, best-practice exchanges and business meetings. Brisbane is also working with the Japanese city of Kobe on the new Bonsai House project at Mt Coot-tha.
* Celebrated three significant sister city anniversaries in 2022 – Daejeon, South Korea (20th anniversary), Kaohsiung, Taiwan (25th anniversary) and Shenzhen, China (30th anniversary).
* Hosted the 2021 Asia Pacific Cities Summit from 8 to 12 September 2021. The event was held in a ‘special edition’ hybrid format for the first time and featured 100 speakers and presenters. More than 715 delegates participated from 74 cities, including 51 mayors and deputy mayors and 87 exhibitors.
* Promoted Brisbane by coordinating a delegation to Expo 2020 Dubai. The visit included high‑level industry meetings to explore trade and investment opportunities for Brisbane as well as attending the Australian Sports Symposium and Technology Showcase, which highlighted the road towards the Brisbane 2032 Olympic and Paralympic Games.
* Matched seven local businesses with seven tertiary students through the 2022 International Internship Program. The program supports students to grow their employment skills through a four-week paid internship.

##### 8.3 Financially Sustainable Organisation

Council is a financially sustainable organisation with the resources and capacity to meet the current and future needs of the city.

**Key results for 2021-22**

* Delivered a flood recovery financial assistance package which included:
* the deferral of April quarter rates notices for one month (excluding commercial properties which had already received their notices)
* direct support for flood-impacted and rain inundated ratepayers including a $250 rates rebate and payment extensions for more than 18,000 eligible ratepayers of up to 90 days
* a one-off payment of $5000 to assist community organisations which operate from or within a Council leased or licensed community facility in making their facilities safe, clean-up or conduct minor repairs.
* Continued to support those in need, providing a JobSeeker rebate of $250 and a pensioner rebate of up to 40% for more than 51,000 pensioners.
* Supported eligible not-for-profit organisations and eligible kindergartens with $1.4 million in rates rebates.
* Raised more than $151,000 in donations to the Lord Mayor’s Charitable Trust via the rates payment process. The Trust supports charities that improve the wellbeing of vulnerable members of the Brisbane community.
* Facilitated 20 successful grant applications, securing more than $55 million in external funding for Council projects.
* Delivered a balanced budget for the 2022-23 financial year.
* Maintained Council services by efficiently managing 197 Council buildings, while mitigating impacts of COVID-19 and the floods.

##### 8.4 Capable and Efficient Council

Council is enabled by effective and efficient organisational services that provide value for money outcomes for the community, supported by a capable and talented workforce.

**Key results for 2021-22**

* Exceeded Council’s annual target to spend more than $7 million directly with social enterprises by achieving a total spend of more than $13.7 million in 2021-22.
* Enhanced the Better Brisbane Proposal processes by increasing engagement opportunities and improving assessment timeframes resulting in 12 proposals being trialled and two direct engagements.
* Supported opportunities for local business and industry to supply goods and services to Council through a regular program of supplier forums and commitment to buy local, resulting in 83% of Council’s procurement spend being invested with local suppliers, exceeding the target of 80%.
* Continued to place substantial effort into mitigating key supply chain risks relating to a combination of major events including the pandemic, floods, and other global pressures.
* Delivered the Organisational Workforce Plan to ensure an optimised, capable workforce, with a future focus on talent mobility, adaptive learning and workforce diversity.
* In recognition of Council's reputation as a great place to work, the Australian Association of Graduate Employers awarded Council 22nd place in Australian Top Graduate Employers 2022. Council was the only local government employer recognised by the Association.
* Continued to maintain a safe work environment for Council’s workforce and their families through the pandemic by ensuring effective response to all public health directives. This included:
* timely response to and implementation of public health directives across a diverse workforce of more than 9000 employees
* tailoring of Flexible Work Agreements and daily work arrangements in response to public health directives and employee needs
* rapid and active deployment of mental health support
* regular review and updating of COVIDSafe measures in line with the evolving situation to limit potential workplace exposure.
* Provided support and ensured a safe work environment for Council’s workforce throughout and following the 2022 floods by:
* identifying, managing and mitigating risks associated with flood recovery activities
* transitioning to alternative working arrangements such as remote working where it suited business needs
* deploying essential information quickly via the new employee SMS emergency broadcast system
* providing practical support surrounding fatigue management and risks related to flood hazards.
* Successfully delivered community employment programs to more than 310 participants. This included apprenticeships, pre-trade work experience, traineeships, cadetships, tertiary work experience, graduate and emerging capabilities programs, as well as Council’s DisABILITY ACTION at WORK program.

##### 8.5 Informed and Engaged City

Council provides clear, consistent and accessible communication to increase the community’s awareness of Council’s plans, projects, programs and services.

**Key results for 2021-22**

* Successfully launched the Brisbane app to aid in the city’s economic recovery from the pandemic, with more than 220,000 total downloads and 4100 businesses listed in the app.
* Celebrated and supported the announcement of Brisbane as Host City of the Brisbane 2032 Olympic and Paralympic Games, with media coverage achieving more than $41 million in advertising space value and eclipsing Council’s average organic social media activity reach, engagement and positive sentiment.
* Engaged with more than 7.5 million users through Council’s website and grew Council’s social media community (Facebook, Instagram, Twitter, LinkedIn and TikTok) by 6.8% to a total following of approximately 780,000.
* Delivered more than 300 communication campaigns and projects such as Brisbetter, BrisAsia Festival and Botanica, to support the city’s economy and encourage residents to explore the breadth of lifestyle and leisure opportunities across Brisbane.
* Supported Brisbane community initiatives through Council's sponsorship of more than 96 projects and community events to the value of $1.6 million.
* Supported Council’s response to the floods by ensuring residents were informed of flood hazards, service disruptions, community assistance measures and recovery initiatives.
* Delivered 10 editions of *Living in Brisbane* and 11 *Business in Brisbane* e-newsletters while growing the following on our dedicated Business in Brisbane Facebook group by more than 11.5%.

##### 8.6 Information and Communications Technology

Council embraces digital technologies to maintain and enhance its information, processes and systems while enabling data driven insights to improve decision making and customer experience.

**Key results for 2021-22**

* Consistent with Council’s cloud computing strategy, progressed to the final phase to decommission two Council-owned data centres, which house Council’s ICT hardware. This has reduced Council's investment and provides the ability to control operating costs and an agile integration platform, which support Council’s ICT Cloud-based services.
* Provided real-time mapping to help inform decision making for key events and initiatives including:
* clean-up progress mapping and interactive Flood Awareness Maps to support the flood response
* interactive mapping to communicate City Plan amendments
* more than 1000 Open Data spatial layers allowing significant community access to Council data (such as assets, facilities and infrastructure information).
* Published 439 new datasets to the Open Data website including City Plan amendments, flood awareness maps and parking clearways.
* Implemented new technologies and processes to reduce the risk of malicious activity impacting Council’s ICT infrastructure, protecting important business processes and sensitive information.
* Established a robotic process automation pipeline to automate 16 Council business processes by December 2022. Once complete, the improvements will save more than 900 work hours per month, that can be redirected to other value-adding work.
* Completed the digitisation and registration of all historical linen plans stored at City Archives.
* Launched the ICT Recovery Hub to help mitigate potential disruptions and facilitate the return to service for Council’s critical business and community services, in the event of a major disruption or crisis.
* Upgraded Council’s field radio communications platform across buses, ferries, fleet and field employees.

##### 8.7 Safe and Resilient City

Council contributes to a safe and resilient city through coordinated prevention, preparedness, response and recovery for disaster and emergency management.

**Key results for 2021-22**

* More than 12,500 new subscribers signed up to Council’s Early Warning Alert service, now reaching a total subscriber audience of approximately 173,000.
* Coordinated Council’s response to the severe weather and flooding by:
* standing up and operating the Local Disaster Coordination Centre 24/7 for a three week period
* issuing 75 severe weather warnings, 285 creek flooding alerts and two customer alerts regarding broader flood risk to Early Warning Alert Service subscribers
* supporting Brisbane State Emergency Services Unit to respond to 4262 requests across Brisbane including boat evacuations, leaking roofs, storm damage and overland flow inundation assistance and sandbag deliveries, with 502 active member volunteers contributing more than 13,000 hours over a 20-day period.
* Conducted 15 disaster management exercises with internal and external stakeholders to validate plans and procedures.
* Developed new evacuation plans for focused hazard and geographic areas, increasing preparedness and community resilience.
* Implemented a new community engagement model for Culturally and Linguistically Diverse Communities to increase preparedness among diverse communities.
* Established a new partnership with Radio 4EB to bridge the gap in radio communications for up to 50 language groups.
* Conducted ‘all hazards’ engagement at the Brisbane Home Show in September 2021 ahead of the summer storm season. Council partnered with OzHarvest to run ‘emergency kitchen’ cooking demonstrations, helping Brisbane residents prepare for natural disasters while reducing food waste.
* Celebrated three significant Sister City anniversaries
* Raised more than $151,000 in donations to the Lord Mayor's Charitable Trust
* Spent more than 80% of Council's procurement spend with local suppliers
* Delivered community employment programs to 310 participants
* Grew Council's social media community by 6.8% to a total following of approximately 780,000
* Published 439 new datasets to the Open Data website.

#### Subscribers to Council's Early Warning Alert Service

Subscription to Council's free Early Warning Alert Service continues to grow. The service provides advanced warning for severe weather or other public safety advice.

|  |  |
| --- | --- |
| Financial year | Number of subscribers |
| 2012-13 | 78,000 |
| 2013-14 | 87,000 |
| 2014-15 | 109,000 |
| 2015-16 | 125,000 |
| 2016-17 | 142,000 |
| 2017-18 | 150,000 |
| 2018-19 | 155,000 |
| 2019-20 | 160,000 |
| 2020-21 | 163,000 |
| 2021-22 | 173,000 |

#### Investing more with local businesses

Council continues to invest in the local economy through the Buy Local initiative. Council’s procurement spend with Brisbane and South East Queensland businesses is now exceeding the target of 80%. Local businesses looking to become suppliers to Council or to tender for work can find guidance on Council’s website.

|  |  |
| --- | --- |
| Financial year | Council's procurement spend with Brisbane and South East Queensland business |
| 2017-18 | $818,000,000 |
| 2018-19 | $920,000,000 |
| 2019-20 | $1,031,000,000 |
| 2020-21 | $949,000,000 |
| 2021-22 | $1,153,000,000 |

### Business Unit: City Parking

City Parking’s objective is to meet customer needs and contribute to both liveability and economic outcomes by delivering value for money, accessible and reliable parking services.

#### What we do

* Manage King George Square and Wickham Terrace car parks
* Provide safe, secure, clean, and reliable car parking services to all customers
* Manage and maintain advanced off-street parking management systems
* Provide ongoing sustainable maintenance programs to meet legislation and compliance requirements

#### Overview

Parking is a key element in managing transport outcomes for Brisbane by providing balanced travel options when visiting the inner city. City Parking ensures options are available to customers to meet their needs, offering parking time and price incentives to complement public and active transport options.

City Parking manages Council’s off-street car parks at King George Square and Wickham Terrace. In this role City Parking:

* provides competitive car parking rates and services to all customers
* ensures a customer-focused approach to service
* partners with Council programs to ensures Council’s assets are maintained
* partners with third parties to support the business and provide services for the customers
* provides and maintains modern parking management systems.

#### Medium-term (five-year) highlights

* Hosted 9495 electric vehicles for free charging in King George Square car park since 2017-18

#### Annual operations report

**Key Results for 2021-22**

* Provided parking for 538,592 vehicles at King George Square or Wickham Terrace car parks.
* Increased the number electric vehicle charging points in King George Square car park from 6 to 10.
* Provided free electric vehicle charging for 2937 vehicles at King George Square car park.
* Across both Council car parks:
* 119,874 drivers used the special evening rates of $5
* 5401 motorcyclists utilised the special rate of $8
* 119,329 drivers used the special weekend rates
* 36,807 drivers used the special early bird rates
* 19,713 drivers used the special 15-minute free option
* 13,065 off-street transactions were paid via CellOPark mobile app
* Continued design and development of a new off-street car park management system and infrastructure for Councils two off-street car parks (King George Square and Wickham Terrace).

#### Financial and non-financial targets

City Parking monitors the rates of parking bay use across both off-street facilities to inform financial and non-financial performance.

* Recorded an average of 2.03 vehicles per bay per day at King George Square car park.
* Recorded an average of 0.77 vehicles per bay per day at Wickham Terrace car park.

#### Notional capital structure and surpluses

City Parking’s notional capital structure is by way of equity funding from Council. Surpluses are treated in accordance with Council’s dividend policy for business units after the application of the requirements of the Tax Equivalent Regime (TER) with any TER income tax remitted to Council.

#### Major investments

Major investments in 2021-22 included the upgrade to the King George Square car park ventilation system, funded by Program 8. The existing system has been in place since the car park was built in the 1960s. This upgrade not only improves the system from a functional, performance and energy efficiency outcome, but proactively addresses any future risk to avert failure of the ventilation system which may result in the closure of the car park.

#### Service Quality

City Parking will provide accessible, reliable and competitive services which contribute to the liveability of the city and support the CBD economy.

**Key Results for 2021-22**

* Continued to offer discounted weekend, evening and early bird rates providing affordable, reliable parking to support local businesses and the economy.
* Continued to provide comprehensive ongoing maintenance programs to ensure the car parks are well maintained, safe and reliable.
* Maintained car parking hardware such as boom gates, automated pay machines and licence plate recognition cameras to provide competitive services, ease of access and reliability of parking systems.
* Continued to partner with third party vendors such as CellOPark and UbiPark to provide paperless receipting and digital options to enhance customer experience.

#### Other reportable information

**Decisions from Council**

* To assist during COVID-19 lockdown periods throughout the year, Council offered a flat rate of $5.00 per day in the off-street car parks to support essential workers and local businesses. Council also offered 50% off all off-street parking rates, as part of flood relief package in February for a period of three weeks. This decision was to encourage people to return to the CBD and support local retailers and businesses.

#### Drivers utilizing weekend discount parking rates

With COVID-19 restrictions easing and more people returning to the CBD, weekend parking at Council car parks improved on 2020-21 levels.

|  |  |
| --- | --- |
| Financial year | Number of weekend parking use |
| 2014-15 | 90,545 |
| 2015-16 | 119,320 |
| 2016-17 | 135,767 |
| 2017-18 | 150,130 |
| 2018-19 | 149,431 |
| 2019-20 | 123,062 |
| 2020-21 | 111,123 |
| 2021-22 | 119,329 |

#### Customers who used King George Square free electric charging station

With the addition of four more charging stations at King George Square to meet demand, Council is now able to facilitate more electric vehicle charges than ever before.

|  |  |
| --- | --- |
| Financial year | Number of electric charging station uses |
| 2014-15 | 554 |
| 2015-16 | 710 |
| 2016-17 | 1080 |
| 2017-18 | 1457 |
| 2018-19 | 1936 |
| 2019-20 | 1831 |
| 2020-21 | 1334 |
| 2021-22 | 2937 |

* Increased the number of electric stations in King George Square Car Park from 6 to 10
* Provided parking for 538,592 vehicles at King George Square and Wickham Terrace Car Parks
* 19,713 drivers benefited from the special 15-minute free option.

### Business Unit: Transport for Brisbane

Transport for Brisbane is one of the largest bus operators in Australia and Brisbane’s major provider of public transport, with the objective to provide frequent, reliable and safe services more often, and at the most comfortable standard possible for our passengers. The business includes the provision of CityCat and ferry services, Personalised Public Transport, and overseeing e-mobility schemes. The business aims to deliver high-quality public transport services with a focus on customer service and sustainable transport options for residents and visitors to Brisbane.

#### What we do

* Deliver bus services including scheduled network passenger services, school services and charter and event transport services
* Deliver CityCat and ferry services
* Oversee e-mobility and CityCycle schemes
* Deliver Personalised Public Transport
* Partner with government agencies and third parties in the delivery and management of transport services

#### Overview

Council is focused on providing safe and efficient travel options through the delivery of integrated, functional and coordinated citywide active transport and public transport options. Effective, alternative transport options provide lifestyle choices for the community, opportunities to reduce congestion and deliver economic, social and environmental benefits.

Council aims to provide these alternative travel options through investment in public and active transport, adopting and encouraging use of new technologies, as well as implementing awareness and behaviour change programs to encourage more people to engage with active transport options. Transport for Brisbane delivers Australia’s most modern public and active transport, including the future operation of Brisbane Metro, for efficient and sustainable movement of people.

Council will continue to invest in growing Brisbane’s transport networks and services and delivering world class public transport.

#### Medium-term (five-year) highlights

* Facilitated an increase in e-mobility ridership of 148% since introducing the first shared e-scooters in 2018

#### Financial and non-financial targets

* Achieved an average customer satisfaction rating of 7.2 out of 10, against a target of 7.4 for bus services.
* Achieved an average customer satisfaction rating of 7.7 out of 10, against a target of 8 for CityCat and ferry services.

#### Notional capital structure and surpluses

Transport for Brisbane’s notional capital structure is via equity funding from Council. Surpluses are treated in accordance with Council's dividend policy for Business Units after the application of the requirements of the Tax Equivalent Regime (TER) with any TER income tax remitted to Council.

#### Major investments

Major investments in 2021-22 included:

* delivery of two next generation double-decker CityCats
* investing $1.7 million in bus safety upgrades
* delivery of 18 articulated Blue CityGlider buses.

#### Annual operations report

**Key results for 2021-22**

* Transported more than 48 million passengers on bus and ferry services.
* Completed bus upgrades across Council’s bus fleet, ensuring all buses are fitted with fire suppression, CCTV, digital radios, driver protection barriers, telematics, and improved emergency exits.
* Extended the operating hours of the Spring Hill Loop on night services and weekends.
* Provided services to 442,903 patrons attending sporting and cultural events around the city.
* Successfully completed the 12-month electric bus trial. As a result, the City Loop route will permanently operate as a dedicated electric bus service.
* Completed the first phase of recruitment for Brisbane Metro operators to enable testing of the pilot vehicle.
* Replaced 18 rigid buses with articulated buses on the Blue CityGlider service throughout 2021-22.
* Managed changes to the bus network during Brisbane Metro construction activities to minimise disruptions to bus operations for our customers.
* Undertook a ferry network review which included comprehensive community engagement. Implemented Ferry Network Review actions, including new timetables to improve the customer experience and connecting services to the upgraded South Bank terminal and new Howard Smith Wharves terminal.
* Worked in partnership with third-party providers to introduce 800 shared e-bikes to Brisbane and 2400 e-scooters.
* Worked with third-party providers to commence e-mobility bayside trials in Sandgate/Shorncliffe and Wynnum/Manly.
* Introduced an e-mobility safe night precinct trial in the Brisbane CBD and Fortitude Valley to improve rider safety.
* Mitigated flood impacts to bus and ferry services and supported recovery efforts by:
* managing the safe reduction and restoration of bus services. Key services resumed operating just 36 hours after the peak of the severe weather, and within two weeks the entire network was fully operational
* returning ferry services in a three-stage approach with cross-river routes reinstated in Stage 1. Bulimba to Teneriffe commenced 4 April 2022 and interim cross-river service Guyatt Park to West End commenced 11 April 2022
* transporting Mud Army 2.0 volunteers to flood affected suburbs across Brisbane
* implementing two temporary public transport services to operate while ferry services remained on a reduced timetable. These temporary services include the P233 bus route which runs between Apollo Road and the City, and a Personalised Public Transport ‘hail and ride’ service operating between Northshore Hamilton and Teneriffe.

#### Service quality

Transport for Brisbane will provide exceptional responsive customer service with a commitment to Zero Harm. The organisation strives to be a consistently high performing transport provider through a culture which is positive, professional and performance driven.

**Key results for 2021-22**

* Achieved a TransLink customer satisfaction index of 4.36 out of a possible rating of 5.00 for buses.
* Achieved a TransLink customer satisfaction index of 4.51 out of a possible rating of 5.00 for ferries.
* Transported more than 48 million passengers on bus and ferry services
* Delivered 18 high-capacity articulated buses on the Blue CityGlider service
* Successfully completed the 12-month electric bus trial

#### Annual Blue CityGlider patronage

Despite the impacts of the pandemic and the 2022 floods, patronage for the popular Blue CityGlider service remains strong.

|  |  |
| --- | --- |
| Financial year | Number of Blue CityGlider patrons |
| 2013-14 | 2,179,043 |
| 2014-15 | 2,182,807 |
| 2015-16 | 2,400,522 |
| 2016-17 | 2,605,604 |
| 2017-18 | 2,812,500 |
| 2018-19 | 3,005,918 |
| 2019-20 | 2,334,568 |
| 2020-21 | 1,803,868 |
| 2021-22 | 1,819,530 |

#### Annual ferry patronage

As more ferry terminals resume operation following the 2022 floods, ferry patronage is expected to grow and stabilise to pre-pandemic levels.

|  |  |
| --- | --- |
| Financial year | Number of ferry patrons |
| 2013-14 | 6,184,093 |
| 2014-15 | 5,074,910 |
| 2015-16 | 5,480,317 |
| 2016-17 | 5,393,584 |
| 2017-18 | 5,423,223 |
| 2018-19 | 5,128,492 |
| 2019-20 | 3,919,985 |
| 2020-21 | 2,627,993 |
| 2021-22 | 1,801,561 |

## Section 5: Corporate Governance

**In this section:**

* Code of conduct
* Risk management
* Internal audit
* Ethical conduct
* Security
* Brisbane City Council Audit Committee
* Queensland Audit Office
* Complaints management
* Right to Information and Information Privacy access requests
* National Competition Policy

Council recognises transparent, accessible and timely reporting as a key element of good governance. Council also plans and discloses particular matters through key mechanisms of corporate governance including the Corporate Plan, Annual Plan and Budget and the Annual Report in accordance with the *City of Brisbane Act 2010* (the Act) and the *City of Brisbane Regulation 2012* (the Regulation)*.*

### Code of Conduct

In accordance with the *Public Sector Ethics Act 1994*, Council’s Code of Conduct was refreshed in 2019.

The Code of Conduct includes the Queensland Public Sector ethics principles and values for public sector entities and public officials. It is available to all employees on Council’s corporate intranet and in hard copy on request.

Council employees are supplied with a copy of the Code of Conduct with their letter of offer and terms and conditions of employment. As part of the induction process, employees receive initial training and education in ethics principles and values for public officials, as well as their obligations under the Code of Conduct.

Ongoing training is provided via an online Code of Conduct training module and face-to-face sessions are provided on request by work areas, or in response to an identified need. Employees are required to undertake compulsory Code of Conduct refresher training every two years.

Council’s Code of Conduct is available for inspection and download by members of the public on Council’s corporate website.

Council’s administration procedures and management practices are prepared by officers having proper regard to the *Public Sector Ethics Act 1994*, the ethics obligations of public officials, and the Code of Conduct.

### Risk management

Council has established a risk management framework that supports the consistent and transparent identification, management and monitoring of risks. Policies, procedures and other tools provide instruction on how risk management is performed across Council.

Council’s risk management framework is based on International Standard ISO 31000:2018.

Council regularly reviews and updates its risk management framework.

Council’s corporate risk profile identifies risks that may impact on Council’s ability to deliver its key strategic or service delivery objectives. The corporate risk profile is regularly reviewed by the Corporate Risk Management Committee.

Each Council division has established division and branch level risk profiles that enable the identification, management and monitoring of risks that may affect that area’s ability to deliver services and/or achieve objectives. Risk profiles have also been established for specific operational areas including, but not limited to, safety and program or project risks.

Council’s risk management practices contribute to the city’s liveability and sustainability by avoiding, mitigating and managing risks that may affect the community and visitors.

Effective risk management practices also contribute to the city’s economic growth by aiding the successful delivery of major infrastructure projects.

### Internal audit

Assurance Services delivers Council’s internal audit function. It provides an independent appraisal function to all levels of management within Council for the review of systems of control and the quality of the performance of these systems. Reviews provide independent assurance and advice to managers so that Council’s policies, operations, systems and procedures meet appropriate standards of effectiveness, efficiency, propriety, and compliance with relevant internal policies, regulatory requirements and good business practice, while adequately recognising and managing risk.

Assurance Services operates in accordance with the Brisbane City Council Internal Audit Charter, which was endorsed by the Audit Committee in 2020-21 in accordance with the Act and the Regulation. The Internal Audit Charter authorises appropriate access to all functions, records, property and personnel within Council, as well as direct access to the Audit Committee Chair and independent members of the Brisbane City Council Audit Committee.

Internal Audit applies a risk-based approach to strategic planning, assignment planning, fieldwork and reporting, and works closely with the corporate risk management function to ensure appropriate coverage across Council.

During 2021-22, Internal Audit completed 26 reviews across all divisions and provided advice to managers on a range of matters.

For 2021-22, the Chief Internal Auditor provided the CEO with an opinion on the effectiveness of Council’s system of internal control, stating:

*“The reviews undertaken by Assurance Services in 2021-22 did not indicate any systemic breakdown of internal controls that would preclude management or the Audit Committee from relying on Council’s key internal controls.*

*From the 26 reviews undertaken by Assurance Services, a range of issues and actions were raised for which management took action to correct and mitigation strategies were implemented. In addition, the Queensland Audit Office has not raised any material control deficiencies.*

*Accordingly, based on the work performed by Assurance Services and other information available to me, I conclude that there is an effective system of internal control across Council’s operations.”*

In accordance with international standards for the Professional Practice of Internal Auditing, a Quality Assessment Review of Assurance Services is carried out on a five-yearly basis, with the next review scheduled in 2024.

### Ethical conduct

Ethical Standards provides proactive advice and assistance to Council management on the control of fraud and corruption. The branch investigates reported or suspected instances of fraud and other serious crime and misconduct in Council and maintains a focus on raising awareness of Council values and fostering ethical behaviour.

Ethical Standards received a total of 538 individual matters during the period 1 July 2021 to 30 June 2022. Following assessment, 27 complaints were considered to be Crime and Corruption Commissionrelated. Of the 538 individual matters, 337 required advice or assistance from Ethical Standards, while the remaining 174 matters were deemed to require formal investigation or action by Ethical Standards.

In 2021-22 Ethical Standards continued to work closely with Employee Relations to ensure a collaborative, proactive approach to driving Council’s ethical standards. This included the delivery of information sessions on Council’s Code of Conduct and integrity in the workplace across the organisation, while also coordinating and delivering inductions for Council executives regarding ethical behaviour.

In 2021-22, Ethical Standards proactively strengthened the application of relevant Council policies and procedures through considered, holistic advice.

### Security

Corporate Security provides security risk management advice, governance and support to all areas of Council, covering security strategies, planning, project delivery and staff security awareness.

Corporate Security is responsible for advising management on appropriate strategies and actions related to the security of the organisation’s physical assets and personnel. Corporate Security works alongside all other Council staff as well as the Queensland Police Service and Queensland and Australian Government departments.

Corporate Security provides security design for Council facilities and major projects and is responsible for managing Council’s security-related contracts.

In 2021-22, Corporate Security continued to undertake security risk reviews of Council sites, assist with security concerns around public events, provide security advice for Council asset projects, manage peaceful assembly applications, investigate reported security incidents and upgrade Council’s security-related systems. These activities support the organisation to maintain a safe and secure environment for staff and the community.

### Brisbane City Council Audit Committee

Council’s Audit Committee has oversight and advisory responsibilities under the Brisbane City Council Audit Committee Charter and pursuant to section 201 of the Regulation, including reviewing and providing recommendations in respect of the following matters:

* the internal audit plan for the current financial year
* the internal audit progress report for the internal auditing for the preceding financial year
* a draft of Council’s financial statements for the preceding financial year before the statements are certified and given to the Queensland Auditor-General
* the Queensland Auditor-General’s audit report and Queensland Auditor-General’s observations report about the Council’s financial statements for the preceding financial year.

The Audit Committee has responsibilities regarding risk management, business continuity, governance and internal control, compliance, internal audit, external audit financial statements and reporting.

The Chair of the Audit Committee is independent of Council. During 2021-22, the Audit Committee membership comprised of:

* Gail Jukes, independent Chair (previously independent Member appointed June 2020)
* Peter Scott, independent Member (appointed 1 October 2021)
* Michael Willis, independent Member (appointed 1 October 2021)
* Paul Shipperley, independent Member (previously independent Chair appointed December 2014, retired 31 December 2021)
* Catherine de Ruyter de Wildt, independent Member (retired 4 August 2021).

A representative of the Queensland Audit Office has a standing invitation to attend Audit Committee meetings.

In addition, the following Council officers have standing invitations to attend each Audit Committee meeting as management representatives:

* Chief Executive Officer
* Divisional Manager, City Administration and Governance
* Divisional Manager, Organisational Services
* Chief Internal Auditor, Assurance Services, City Administration and Governance
* Chief Financial Officer, Corporate Finance, Organisational Services.

The Audit Committee meets at least four times a year, with authority to convene additional meetings as required to consider financial statements and annual planning matters as well as any other matters of significance to the Committee.

The Audit Committee undergoes an annual structured self-assessment as part of its strategy for maintaining the highest standards of professional practice. In addition, the Chair of the Audit Committee submits an annual report to the Establishment and Coordination Committee (E&C) confirming accountability against the Audit Committee Charter and including an overview of key improvements made during the reporting period.

### Queensland Audit Office

The Queensland Audit Office (QAO) continued to provide independent audit services to Council during 2021-22. QAO supports the Queensland Auditor-General in providing Parliament with an independent assessment of the financial management of public sector entities. The Auditor‑General certifies Council’s Annual Financial Statements and, in order to do so, continuously reviews and assesses the internal control environment surrounding Council’s financial practices.

QAO liaises closely with Council’s Corporate Finance and Assurance Services branches and provides input to Brisbane City Council’s Audit Committee.

### Complaints management

In excess of 1.29 million contacts were made with Council over the course of the 2021-22 financial year. Of these, a small proportion may be classified as complaints about roads, footpaths, neighbourhood issues, transport timetables, library hours, infringement notices and similar, or the performance of Council in addressing such complaints.

Council is committed to managing customer feedback and ensuring all complaints are dealt with in the most effective and efficient manner. Council has developed processes for dealing with complaints in key areas which, together with the Complaints Management Policy, form Council’s complaints management framework. Council deals with complaints at the local level where possible and, in some cases, provides an avenue for independent review.

Council’s Complaints Management Policy does not preclude customers approaching any of Council’s political representatives directly with a complaint, or with any other kind of feedback. Council’s customers may also, at any time, refer their matter of concern to an external agency, such as the Queensland Ombudsman or the Crime and Corruption Commission.

Under the *Human Rights Act 2019* (the HR Act), Council also has responsibilities to ensure human rights are considered when delivering services, making decisions and developing policies. The HR Act outlines 23 human rights including right to life, property rights, privacy and reputational rights, cultural rights and the right to freedom of expression.

A copy of the complaints management policy is available on Council’s corporate website.

#### Administrative action complaints

Council has developed a procedure for dealing with and resolving administrative action complaints. A copy of this procedure is available on Council’s corporate website. This not only ensures consistency and fairness in assessing and resolving complaints about administrative actions, but also enhances the community’s confidence in Council’s complaint handling process.

Section 179 of the Regulation requires Council to report on its performance in resolving administrative action complaints.

At the start of the 2021-22 financial year, 529 administrative action complaints were carried over from the previous year. Of these three remain open at the end of 2021-22.

A total of 4015 administrative action complaints were received during the 2021-22 financial year. Of the combined figure of 4544, 3931 administrative action complaints were resolved during the financial year. Of the above, 613 complaints are still to be resolved.

#### Office of the Disputes Commissioner

The Office of the Disputes Commissioner is an independent office within Council that reviews

second-stage appeals about infringement notices issued by Council. The Office of the Disputes Commissioner is responsible for ensuring fair outcomes without the need for appeals to progress to court.

The Office of the Disputes Commissioner also contributes to the improvement of Council services by identifying systemic issues and making recommendations to the relevant areas of the organisation.

The Office of the Disputes Commissioner can waive or uphold infringement notices regarding:

* parking
* malls
* animals
* pools
* signage
* environment
* vegetation
* water.

During 2021-22, 1437 appeals were lodged with the Office of the Disputes Commissioner. A total of 1369 appeals were processed within the 2021-22 financial year, including appeals carried over from 2020-21.

There are 81 appeals to be carried forward to 2022-23.

### Right to Information and Information Privacy access requests

Processing of Right to Information (RTI) and Information Privacy (IP) access applications is prescribed by the *Right to Information Act 2009*, the *Right to Information Regulation 2009* and/or the *Information Privacy Act 2009* and the *Information Privacy Regulation 2009*.

In the 2021-22 financial year, Council received 527 RTI and IP access applications.

The estimated salary cost for processing these applications was $718,763.02. This includes $702,763.02 in labour costs for RTI unit employees, plus $15,811.06 for other officers throughout Council who have searched for and provided documents.

### National Competition Policy

In April 1995, the Australian Government and all states and territories agreed to the implementation of a National Competition Policy (NCP). The NCP represents a commitment from governments to reduce restrictions to competition to enhance the overall efficiency of Australia’s economic performance. At the local government level, the underlying philosophy is to improve service delivery efficiency and reduce costs to both government and the community through competitive neutrality, while removing any competitive advantage enjoyed by Council purely due to its nature.

Business activities identified as significant under thresholds set by legislation need to be either commercialised or have full cost pricing applied to them, under the NCP principles.

In addition, the Code of Competitive Conduct needs to be applied to smaller business activities.

#### Competitive neutrality complaints

Complaints may be made only about business activities to which competitive neutrality principles apply, such as where business activities have been subjected to corporatisation, commercialisation, full-cost pricing or the Code of Competitive Conduct. Only competitors or prospective competitors may make complaints.

Under the Regulation, complaints may be made in writing to Council or to the competition authority. If Council receives a complaint, it must pass the complaint on to the competition authority. The competition authority must investigate and report on the complaint. The report must be given to Council, and Council must decide by resolution whether to implement the recommendations in the competition authority’s report.

Council is not aware of any competitive neutrality complaints received in 2021-22.

#### Annual review of business activities

Each year, Council is required to identify new significant business activities which may be subject to the NCP, undertake public benefit assessments and consider the application of competitive neutrality principles.

As required under the City of Brisbane Act 2010, an annual review of Council’s larger business activities was conducted. No new significant business activities were identified for the financial year.

Council did not apply the Code of Competitive Conduct to any additional smaller business activities by resolution in 2021-22.

#### Annual resolution

After its review, Council resolved to apply the following:

Commercialisation to two significant business activities:

* Transport for Brisbane
* City Parking.

Full-cost pricing to these significant business activities as part of City Standards (previously Field Services) in Council:

* Waste and Resource Recovery Services
* Civil Construction and Maintenance Operations
* Public Space Operations (formerly Urban Amenity)
* Brisbane City Cemeteries.

Code of Competitive Conduct to these business activities:

* City Projects Office
* Golf courses
* Riverstage
* Asset Portfolio Management.

**Significant business activities and application of competitive neutrality principle**

Council’s Annual Financial Statements for 2021-22 contain details in relation to Council’s significant business activities and the application of the competitive neutrality principle.

#### Tax equivalents

Transport for Brisbane and City Parking completed returns under the State Tax Equivalents regime as commercialised business activities of Council.

## Section 6: Disclosures

**In this section:**

* Councillor remuneration
* Councillor expenses
* Councillor attendance
* Councillor conduct
* Councillor advisors
* Executive remuneration
* Overseas travel
* Registers kept by Council
* Grants to community organisations
* Lord Mayor's Community Fund

### Councillor remuneration

Council has adopted a Councillor Remuneration Policy in accordance with sections 230-235 of the *City of Brisbane Regulation (2012)*. Under the policy, Councillor remuneration is determined by the Independent Councillor Remuneration Tribunal (the Tribunal). Every four years, the Tribunal reviews Councillor remuneration and sets a base salary payable to all Councillors with differential rates of salary awarded to different classes of office. Council adopts annual percentage movements between the review periods as set out by the Queensland Independent Remuneration Tribunal.

As at 30 June 2022, the base rate of salary for Councillors is $168,259. The key positions with differentiated rates of salary are the Lord Mayor receiving 165%, the Deputy Mayor receiving 130%, the Chair of Council and Civic Cabinet Chairs receiving 125%, and the Leader of the Opposition receiving 110% of the base salary.

Superannuation contributions for Councillors must at least meet prevailing federal superannuation guarantee legislation, set at 10% in 2021-22. Council provides an additional contribution of two per cent, bringing the total rate of Councillor superannuation to 12%.

Certain Councillors receive an Expense of Office allowance.

* The Lord Mayor receives an Expense of Office allowance of $99,767.
* The Deputy Mayor, Chair of Council, Civic Cabinet Chairs and the Leader of the Opposition each receive an Expense of Office allowance of $20,320.

**Total Remuneration 2021-22**

| **Councillor** | **Base salary** | **Superannuation** | **Total remuneration\*** |
| --- | --- | --- | --- |
| Lord Mayor Adrian Schrinner | $270,368.55 | $32,444.30 | $302,886.85 |
| Krista Adams | $213,015.51 | $25,561.92 | $238,577.43 |
| Greg Adermann | $163,859.25 | $19,663.11 | $183,522.36 |
| Adam Allan | $204,823.62 | $24,578.79 | $229,402.41 |
| Lisa Atwood | $162,955.37 | $19,554.64 | $182,510.01 |
| Jared Cassidy | $180,244.32 | $24,107.58 | $201,873.48 |
| Kara Cook | $163,859.25 | $19,663.11 | $183,522.36 |
| Peter Cumming | $163,859.25 | $19,663.11 | $183,522.36 |
| Fiona Cunningham | $204,823.62 | $27,057.09 | $229,402.41 |
| Tracy Davis | $199,871.74 | $26,162.76 | $223,856.35 |
| Steve Griffiths | $163,859.25 | $19,663.11 | $183,522.36 |
| Fiona Hammond | $163,859.25 | $19,663.11 | $183,588.37 |
| Vicki Howard | $204,825.17 | $24,578.98 | $229,404.15 |
| Steven Huang | $144,918.03 | $17,390.16 | $162,308.19 |
| Sarah Hutton | $163,859.25 | $19,663.11 | $183,588.37 |
| Nicole Johnston | $163,859.25 | $19,663.11 | $183,522.36 |
| Sandy Landers | $163,859.25 | $19,663.11 | $183,522.36 |
| James Mackay | $163,859.25 | $19,663.11 | $183,522.36 |
| Kim Marx | $204,823.62 | $24,578.79 | $229,402.41 |
| Peter Matic | $163,859.25 | $19,663.11 | $183,654.37 |
| David McLachlan | $204,823.62 | $24,578.79 | $229,402.41 |
| Ryan Murphy | $204,823.62 | $24,578.79 | $229,513.41 |
| Angela Owen | $163,859.25 | $19,663.11 | $183,522.36 |
| Jonathan Sri | $163,859.25 | $19,663.11 | $183,522.36 |
| Charles Strunk | $163,859.25 | $19,663.11 | $183,522.36 |
| Steven Toomey | $165,477.09 | $19,857.25 | $185,334.34 |
| Andrew Wines | $204,823.62 | $24,578.79 | $229,774.41 |

*\*Total remuneration includes any travel allowances paid during 2021-22.*

### Councillor expenses

Council has adopted an Expenses Reimbursement Policy for Councillors in accordance with section 237 of the Regulation.

Council’s policy considers the needs of Councillors to be equipped with adequate and appropriate facilities to enable them to represent their ward and the City of Brisbane. Additionally, Council’s policy recognises that Councillors should not be financially disadvantaged when carrying out the requirements of their role, and should be fairly and reasonably reimbursed in accordance with statutory requirements and community expectations. Any party political activities undertaken by Councillors will not be reimbursed.

The following table outlines the total expenses incurred by Councillors under the policy between 1 July 2021 and 30 June 2022. This includes expenses from an allocated Ward Office budget, travel, professional development and Council business-related home and mobile telephony and data costs.

**Total expenses incurred by each Councillor during 2021-22**

| Ward | Councillor | Total expenses |
| --- | --- | --- |
| Lord Mayor | Adrian Schrinner | $175,076.00 |
| Bracken Ridge | Sandy Landers | $69,360.90 |
| Calamvale | Angela Owen | $71,170.84 |
| Central | Vicki Howard | $75,123.50 |
| Chandler | Ryan Murphy | $68,013.78 |
| Coorparoo | Fiona Cunningham | $70,441.95 |
| Deagon | Jared Cassidy | $70,725.00 |
| Doboy | Lisa Atwood | $67,009.34 |
| Enoggera | Andrew Wines | $61,809.41 |
| Forest Lake | Charles Strunk | $70,961.39 |
| Hamilton | David McLachlan | $61,358.65 |
| Holland Park | Krista Adams | $68,604.55 |
| Jamboree | Sarah Hutton | $68,166.21 |
| MacGregor | Steven Huang | $63,175.07 |
| Marchant | Fiona Hammond | $68,652.46 |
| McDowall | Tracy Davis | $68,887.55 |
| Moorooka | Steve Griffiths | $69,299.26 |
| Morningside | Kara Cook | $69,589.45 |
| Northgate | Adam Allan | $71,144.04 |
| Paddington | Peter Matic | $69,724.57 |
| Pullenvale | Greg Adermann | $66,693.15 |
| Runcorn | Kim Marx | $71,230.98 |
| Tennyson | Nicole Johnston | $67,705.04 |
| The Gabba | Jonathan Sri | $74,480.30 |
| The Gap | Steven Toomey | $68,540.73 |
| Walter Taylor | James Mackay | $73,504.62 |
| Wynnum Manly | Peter Cumming | $68,766.95 |

#### Facilities

Councillors are provided with an appropriately equipped Ward Office distinct from their residence, in which to conduct their work on behalf of Council and their constituents. Standard equipment is provided for each office. In addition, Council provides an area close to the Council Chamber for use by all Councillors. Council also provides Civic Cabinet Chairs’ offices, a Leader of the Opposition office, a Deputy Mayor office and a suite of rooms for the Lord Mayor.

#### Motor vehicle

Councillors are provided with or entitled to the use of a fully maintained Council vehicle with a total dollar value of up to and including:

* Lord Mayor - $72,000
* Leader of the Opposition and Civic Cabinet Chairs - $50,000
* Other Councillors - $44,000.

### Councillor attendance

Council meetings include Ordinary Council Meetings, Special Council Meetings and meetings of Council's Standing Committees.

More information on Council’s Standing Committees and Civic Cabinet Chairs is available in section two (pages 13-27) of this report.

#### Number of Council meetings and Special Council meetings attended out of the number of meetings held

| Councillor | Total meetings attended (out of 33 held) |
| --- | --- |
| Lord Mayor Adrian Schrinner | 31 |
| Krista Adams | 30 |
| Greg Adermann | 31 |
| Adam Allan | 31 |
| Lisa Atwood | 21 |
| Jared Cassidy | 31 |
| Kara Cook | 28 |
| Peter Cumming | 31 |
| Fiona Cunningham | 23 |
| Tracy Davis | 31 |
| Steve Griffiths | 29 |
| Fiona Hammond | 27 |
| Vicki Howard | 31 |
| Steven Huang | 27 |
| Sarah Hutton | 30 |
| Nicole Johnston | 30 |
| Sandy Landers | 31 |
| James Mackay | 31 |
| Kim Marx | 23 |
| Peter Matic | 29 |
| David McLachlan | 29 |
| Ryan Murphy | 26 |
| Angela Owen | 29 |
| Jonathan Sri | 31 |
| Charles Strunk | 30 |
| Steven Toomey | 31 |
| Andrew Wines | 31 |

#### Number of Committee meetings attended out of the number of meetings held

| Councillor | Establishment and Coordination Committee | City Planning and Economic Development Committee | City Planning and Suburban Renewal Committee | City Standards, Community Health and Safety Committee | City Standards Committee | Community, Arts and Nighttime Economic Committee | Councillor Ethics Committee | Economic Development and Brisbane 2032 Olympic and Paralympic Games Committee | Environment, Parks and Sustainability Committee | Finance, Administration and Small Business Committee | Finance and City Governance Committee | Infrastructure Committee | Public and Active Transport Committee | Transport Committee | Total |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Total meetings held** | **40** | **2** | **23** | **2** | **23** | **25** | **0** | **23** | **25** | **2** | **23** | **25** | **2** | **23** | **238** |
| Lord Mayor Adrian Schrinner | 37\* |  |  |  |  |  |  |  |  |  |  |  |  |  | **37** |
| Krista Adams | 38 | 2 |  |  |  |  |  | 17\* |  |  |  |  |  |  | **57** |
| Greg Adermann |  |  |  |  | 17 |  |  | 17 |  |  |  |  | 2 |  | **36** |
| Adam Allan | 39 |  | 18\* |  |  |  | 0 |  |  | 2 |  |  |  |  | **59** |
| Lisa Atwood |  | 1 | 11 |  |  |  |  |  |  | 1 | 14 |  |  |  | **27** |
| Jared Cassidy |  |  |  |  |  |  |  | 17 | 19 |  |  |  | 2 | 14 | **52** |
| Kara Cook |  | 2 | 15 |  |  | 2 |  | 15 |  |  |  |  |  |  | **34** |
| Peter Cumming |  |  |  | 1 | 17 | 18 |  |  |  |  |  |  |  |  | **36** |
| Fiona Cunningham | 27 |  |  |  |  |  |  |  | 0 |  | 16\* |  |  |  | **43** |
| Tracy Davis | 39 |  |  | 1 |  |  | 0 |  | 19\* |  |  |  |  |  | **59** |
| Steve Griffiths |  |  |  |  |  | 16 |  |  | 19 |  |  | 16 |  |  | **51** |
| Fiona Hammond |  | 2 | 16 |  |  |  |  |  |  |  |  | 17 |  |  | **35** |
| Vicki Howard | 39 |  |  |  |  | 19\* |  |  |  |  |  |  |  |  | **58** |
| Steven Huang\*\* | 4 |  |  |  |  |  |  | 17 |  | 2 | 17 |  | 2 | 17 | **59** |
| Sarah Hutton | 2 |  |  | 2 | 15 |  |  | 15 |  |  |  | 17 |  |  | **51** |
| Nicole Johnston |  |  |  | 2 | 17 |  |  |  |  |  |  |  |  |  | **19** |
| Sandy Landers | 1 |  |  |  |  | 19 |  |  | 19 |  |  |  |  |  | **39** |
| James Mackay | 1 |  |  |  |  | 19 |  |  | 18 |  |  |  |  |  | **38** |
| Kim Marx | 29 |  |  | 2 | 16\* |  |  |  |  |  |  |  |  |  | **47** |
| Peter Matic |  | 2 | 16 |  |  |  | 0 |  |  |  |  | 19 |  |  | **37** |
| David McLachlan | 6 |  |  |  |  |  |  |  | 16 |  |  | 2 |  | 20 | **44** |
| Ryan Murphy | 32 |  |  |  |  |  |  |  |  |  |  |  | 2 | 14\* | **48** |
| Angela Owen\*\*\* | 5 |  |  |  |  |  |  |  |  | 2 | 21 |  | 2 | 21 | **51** |
| Jonathan Sri |  |  |  |  |  |  |  |  |  | 2 | 20 |  | 2 | 21 | **45** |
| Charles Strunk |  | 2 | 18 |  |  |  |  |  |  | 2 | 20 | 19 |  |  | **61** |
| Steven Toomey\*\*\*\* | 9 |  |  | 2 | 17 | 19 |  |  |  |  |  |  |  |  | **47** |
| Andrew Wines | 32 |  |  |  |  |  |  |  |  |  |  | 17\* |  |  | **49** |

*\* Civic Cabinet Chair of respective Committee.*

*\*\* Councillor Huang acted as Civic Cabinet Chair for Finance and City Governance from 17 August 2021 to 14 September 2021 whilst Councillor Cunningham was on parental leave from the Civic Cabinet Chair position. Councillor Huang has chaired the Finance and City Governance Committee meetings on four occasions as Acting Civic Cabinet Chair.*

*\*\*\* Councillor Owen acted as Civic Cabinet Chair for Transport from 7 December 2021 to 22 February 2022 whilst Councillor Murphy was on parental leave from the Civic Cabinet Chair position. Councillor Owen has chaired the Transport Committee meetings on four occasions as Acting Civic Cabinet Chair.*

*\*\*\*\* Councillor Toomey acted as Civic Cabinet Chair for City Standards from 16 May 2022 whilst Councillor Marx was on leave from the Civic Cabinet Chair position. Councillor Toomey has chaired the City Standards Committee meetings on four occasions as Acting Civic Cabinet Chair.*

### Councillor conduct

#### Complaints about Councillor conduct

The *Local Government Act 2009* (LGA) sets out the process to be followed if Council receives a complaint, or if the Office of the Independent Assessor (OIA) refers a complaint received about the conduct or performance of a Councillor in carrying out their official duties. This process assists in providing transparency and accountability through good governance and holds Councillors accountable for upholding standards of behaviour.

A complaint about the conduct of a Councillor must be submitted to the OIA, who will assess the complaint and determine the category of the allegation. In order of least to most serious, the categories of complaint are unsuitable meeting conduct, inappropriate conduct, misconduct and then corrupt conduct.

The Regulation requires Council to report on the following each financial year:

| Regulation requirement for Council to report | Number of instances reported | | |
| --- | --- | --- | --- |
| Number of orders made under section 150AH(1) of the LGA. | | 0 |
| Number of decisions, orders and recommendations made under section 150AR(1) of the LGA. | | 0 |
| Number of complaints referred to the OIA under section 150P(2)(a) of the LGA by Council entities. | | 7 |
| Number of matters notified to the Crime and Corruption Commission under section 150P(3) of the LGA. | | 0 |
| Number of notices given to the OIA under section 150R(2) of the LGA. | | 0 |
| Number of notices given to the OIA under section 150S(2)(a) of the LGA. | | 0 |
| Number of decisions made by the OIA to dismiss a complaint about the conduct of a Councillor under section 150W(1)(a), (b) or (e), section 150X(a)(ii) or take no further action section 150Y(b) of the LGA. | | 37 |
| Number of referral notices given to Council under section 150AC of the LGA that are accompanied  by a recommendation mentioned in section 150AC(3)(a) of the LGA. | | 0 |
| Number of occasions where information was given to the OIA under section 150AF(4)(a) of the LGA. | | 0 |
| Number of occasions Council asked another entity to investigate the suspected inappropriate  conduct of a Councillor under chapter 5A, part 3, division 5 of the LGA. | | 7 |
| Number of applications heard by the Councillor Conduct Tribunal under chapter 5A, part 3, division 6 of the LGA about whether a Councillor engaged in misconduct or inappropriate conduct under the LGA. | | 6 |

Councillors for whom a decision, order or recommendation was made under sections 150L(2), 150AH(1) and 150AR(1) of the LGA were as follows.

| **Councillor** | **Description of the unsuitable meeting  conduct, misconduct, inappropriate conduct or disorderly conduct** | **Summary of the decision, order or recommendation** |
| --- | --- | --- |
| Nicole Johnston | The Councillor continued to fail to comply with a request to take remedial action for unsuitable meeting conduct during the Council meeting on 22 February 2022. | The Chair of Council ordered the Councillor's unsuitable meeting conduct and reprimand to be noted in the minutes of this meeting, in accordance with s21(8) *Meetings Local Law 2001.* |
| Krista Adams | The Councillor continued to fail to comply with a request to take remedial action for unsuitable meeting conduct during the Council meeting on 8 March 2022. | The Chair of Council ordered the Councillor's unsuitable meeting conduct and reprimand to be noted in the minutes of this meeting, in accordance with s21(8) *Meetings Local Law 2001*. |
| Steve Griffiths | The Councillor continued to fail to comply with a request to take remedial action for unsuitable meeting conduct during the Council meeting on 8 March 2022. | The Chair of Council ordered the Councillor's unsuitable meeting conduct and reprimand to be noted in the minutes of this meeting, in accordance with s21(8) *Meetings Local Law 2001*. |
| Nicole Johnston | The Councillor continued to fail to comply with a request to take remedial action for unsuitable meeting conduct during the Council meeting on 15 March 2022. | The Chair of Council ordered the Councillor's unsuitable meeting conduct and reprimand to be noted in the minutes of this meeting, in accordance with s21(8) *Meetings Local Law 2001*. |
| Nicole Johnston | The Councillor continued to fail to comply with a request to take remedial action for unsuitable meeting conduct during the Council meeting on 15 March 2022. | The Chair of Council ordered the Councillor's unsuitable meeting conduct and reprimand to be noted in the minutes of this meeting, in accordance with s21(8) *Meetings Local Law 2001*. |
| Nicole Johnston | The Councillor displayed unsuitable meeting conduct during the Council meeting on 15 March 2022 and failed to comply with a direction from the Chair to leave the Council meeting. | The Chair of Council ordered the Councillor's unsuitable meeting conduct and reprimand to be noted in the minutes of this meeting, in accordance with s21(8) *Meetings Local Law 2001*.  After failing to comply with the Chair’s order, the Chair issued an order that the Councillor be removed from the meeting, in accordance with section 21(9) of *Meetings Local Law 2001*. |
| Steve Griffiths | The Councillor continued to fail to comply with a request to take remedial action for unsuitable meeting conduct during the Council meeting on 15 June 2022. | The Chair of Council ordered the Councillor's unsuitable meeting conduct and reprimand to be noted in the minutes of this meeting, in accordance with s21(8) *Meetings Local Law 2001*. |

### Councillor advisors

Section 198 of the Act requires Council to disclose information about the appointment and remuneration of Councillor Advisors for each Councillor.

| Councillor | Total number of Councillor Advisor appointments  during 2021-22 | Total remuneration (base salary plus superannuation)  of Councillor Advisors for 2021-22 | Total FTE of Councillor Advisors as at 30 June 2022 |
| --- | --- | --- | --- |
| Lord Mayor Adrian Schrinner | 14 | $1,787,047.85 | 9 |
| Krista Adams | 4 | $115,386.14 | 2 |
| Greg Adermann | 0 | Nil | 0 |
| Adam Allan | 4 | $214,875.90 | 1 |
| Lisa Atwood | 0 | Nil | 0 |
| Jared Cassidy | 4 | $439,736.88 | 3 |
| Kara Cook | 1 | $104,624.93 | 1 |
| Peter Cumming | 1 | $99,112.72 | 1 |
| Fiona Cunningham | 3 | $248,783.38 | 2 |
| Tracy Davis | 1 | $193,660.00 | 1.6 |
| Steve Griffiths | 0 | Nil | 0 |
| Fiona Hammond | 0 | Nil | 0 |
| Vicki Howard | 4 | $216,469.95 | 2 |
| Steven Huang | 0 | Nil | 0 |
| Sarah Hutton | 0 | Nil | 0 |
| Nicole Johnston | 0 | Nil | 0 |
| Sandy Landers | 0 | Nil | 0 |
| James Mackay | 0 | Nil | 0 |
| Kim Marx | 5 | $173,487.99 | 0\* |
| Peter Matic | 0 | Nil | 0 |
| David McLachlan | 3 | $48,729.01 | 1 |
| Ryan Murphy | 4 | $250,547.45 | 2 |
| Angela Owen | 0 | Nil | 0 |
| Jonathan Sri | 0 | Nil | 0 |
| Charles Strunk | 1 | $104,756.40 | 1 |
| Steven Toomey | 0 | $24,813.52 | 1.6\* |
| Andrew Wines | 3 | $202,444.20 | 2 |

*\*Councillor Marx was on leave as at 30 June 2022. The FTE for the Civic Cabinet Chair position are recorded against Councillor Toomey, who was acting in the position as at 30 June 2022.*

### Executive remuneration

Section 198 of the Act requires Council to report the remuneration of senior management.

The Act defines senior management as consisting of the Chief Executive Officer (CEO) and senior executive employees.

The below indicates the total fixed remuneration being paid to the CEO and direct report employees as defined in Council’s Organisational Chart. The total fixed remuneration for these eight executive service employees for 2021-22 is $4.33 million. Total fixed remuneration for these employees represents the sum of salary and superannuation.

|  |  |
| --- | --- |
| Range | CEO and direct reports |
| $400,000 - $499,999 | 4 |
| $500,000 - $599,999 | 2 |
| $600,000 - $699,999 | 1 |
| $700,000 - $799,999 | 1 |

The below indicates the total fixed remuneration being paid to Branch and Group Manager employees as defined in Council’s organisational chart. The total fixed remuneration for these   
40 employees for 2021-22 is $11.94 million. The fixed remuneration for these employees represents the sum of salary and superannuation.

|  |  |
| --- | --- |
| Range | Branch/Group Managers |
| $200,000 - $299,999 | 23 |
| $300,000 - $399,999 | 15 |
| $400,000 - $499,999 | 1 |
| $500,000 - $599,999 | 1 |

### Overseas travel

Section 180 of the Regulation requires Council to report on any overseas travel made by a Councillor or Council employee in an official capacity during the financial year.

| Name | Dates | Position | Destination | Purpose | Cost |
| --- | --- | --- | --- | --- | --- |
| Adrian Schrinner | 19 July to  25 July 2021 | Lord Mayor | Tokyo, Japan | Attended the Opening Ceremony of the 2021 Olympics and IOC meetings | **Total - $283.19** (Accommodation) |
| Colin Jensen | 19 July to 25 July 2021 | Chief Executive Officer | Tokyo, Japan | Attended the Opening Ceremony of the 2021 Olympics and IOC meetings | **Total - $980.13** Accommodation - $283.19 Personal Allowance - $350 Meals - $346.94 |
| Colin Jensen | 31 January to 15 February 2022 | Chief Executive Officer | Beijing, China | Attended the Winter Olympic and IOC meetings as representatives of the Future Host Observer Programme | **Total - $16,697.08**  Airfares - $6939.72 Accommodation - $7899.45 Meals - $1057.91  Personal Allowance - $800.00 |
| Dyan Currie | 31 January to 15 February 2022 | Chief Planner and Brisbane 2032 Host City Lead | Beijing, China | Attended the Winter Olympic and IOC meetings as representatives of the Future Host Observer Programme | **Total - $16,174.86**  Airfares - $6939.72 Accommodation - $7899.45 Meals - $275.90  Personal Allowance - $800.00  Other - $259.79 |
| Andrew Wines | 26 February to 2 March 2022 | Councillor and Civic Cabinet Chair, Infrastructure Committee | Dubai, United Arab Emirates | Represented Brisbane City Council at the Expo 2020 Dubai showcase program | **Total - $10,317.37**  Airfares - $8322.45 Accommodation - $1715.92 Personal Allowance - $279.00 |
| Krista Adams | 21 May to 26 May 2022 | Councillor, Deputy Mayor and Civic Cabinet Chair Economic Development and the Brisbane 2032 Olympic and Paralympic Games Committee | Athens, Greece | Represented Council at the World Union of Olympic Cities for a series of meetings with members, to discuss the Olympic legacy and long-term opportunities available to Brisbane through hosting the 2032 Olympic and Paralympic Games | **Total - $10,466.10**  (Airfares) |
| Rebecca Arnaud | 21 May to 26 May 2022 | Brisbane 2032 Host City, Legacy and Precinct Planning Manager | Athens, Greece | Represented Council at the World Union of Olympic Cities for a series of meetings with members, to discuss the Olympic legacy and long-term opportunities available to Brisbane through hosting the 2032 Olympic and Paralympic Games | **Total - $12,029.59**  Airfares - $11,380.60  Meals - $24.42 Accommodation - $0  Personal Allowance - $250 Taxis - $358.42  Laundry -$7.56  Internet - $8.59 |
| Dyan Currie | 19 June to 15 July 2022 | Chief Planner and Brisbane 2032 Host City Lead | Lausanne, Switzerland and Paris, France | Attend meetings, workshops and inspections to share knowledge between Host Cities | **Total - $26,579.73**  Airfares - $13,921.00 Accommodation - $12,176.35 Personal Allowance - $800.00 Taxis - $112.04  Other - $518.17 |

### Registers kept by Council

Section 182 of the Regulation requires Council to provide a list of registers kept by Council for the financial year. Council maintains registers in accordance with its requirements under current state legislation and regulation and local laws.

#### Legislative and regulatory requirements

*Animal Management (Cats and Dogs) Act 2008*

* Dog registry.

*Building Act 1975* and *Building Regulation 2006*

* Register of budget accommodation buildings for which development approval has been given and a random inspection conducted every three years
* Register of exemptions granted from fencing outdoor swimming pools
* Register of section 251 notices given
* Register of designated floor hazard areas

*City of Brisbane Act 2010* and *City of Brisbane Regulation 2012*

* Reportable and material loss register
* Register of cost-recovery fees
* Asset register
* Local laws register
* Roads map and register
* Delegations register
* Lobbyist register
* Register of business activities to which the competitive neutrality principle applies
* Register of interests (maintained by the CEO) of (a) Councillors, (b) senior contract employees, and (c) a person who is related to a Councillor or senior contract employee.
* Register of interests (maintained by the Lord Mayor) of (a) the CEO, and (b) a person who is related to the CEO

*Environmental Offsets Act 2014*

* Register of offset conditions

*Environmental Protection Act 1994*

* Section 540 Register

*Biosecurity Act 2014*

* Register of biosecurity orders

*Local Government Regulation 2012*

* Councillor Conduct Register

*Planning Act 2016* and *Planning Regulation 2017*

* Register of designations made by Council
* Register of exemption certifications
* Adopted Infrastructure Charges register
* Private Certifier Application register

*Plumbing and Drainage Act 2018* and *Plumbing and Drainage Regulation 2019*

* Register of greywater use and on-site sewerage facilities
* Register of permits and inspection certificates
* Register of testable backflow prevention devices
* Register of show cause and enforcement notice

*Queensland Heritage Act 1992*

* Register of local heritage

*Statutory Bodies Financial Arrangements Act 1982*

* Register of Treasurer approvals

*Sustainable Planning Act 2009 (repealed)*

* Register of development applications made to Council under the repealed *Sustainable*

*Planning Act 2009*

* Register of requests for compliance services under the *Sustainable Planning Act 2009*

#### Local Laws

*Animals Local Law 2017*

* Register of impounded animals

*Meetings Local Law 2001*

* Register of attendance at Council meetings

*Natural Assets Local Law 2003*

* Register of protected vegetation

### Grants to community organisations

Council’s grant programs help fund local not-for-profit community groups to deliver projects and services that make Brisbane a better place to live, work and relax. In 2021-22, the Lord Mayor's Better Suburbs Grants program was introduced to support not-for-profit community organisations to deliver projects and activities across the city and to maintain, improve and develop community facilities.

In response to the floods, Council quickly delivered the Community Facility Disaster Relief Payment Program, providing $5000 donation payments to community organisations operating from Council leased or licensed facilities impacted by the event to help make facilities safe, clean-up, conduct minor repairs and to return to operation.

The Lord Mayor's Community Sustainability and Environmental Grants program provides funding to groups and individuals across Brisbane to carry out projects that improve Brisbane's natural environment and sustainability.

In 2021-22, more than $6.5 million in grants were allocated to the city’s community groups to help them build on Brisbane’s lifestyle and to assist in recovery from the 2022 severe weather and flooding.

#### Community Grants

| Grant program | | Description | Funding per project | Total funding  in 2021-22 |
| --- | --- | --- | --- | --- |
| Lord Mayor’s Better Suburbs Grants, Community Support Category | Supports not-for-profit community organisations to deliver projects and activities across the city that respond to local community needs, improve community facilities and build organisational capacity. | | Up to $10,000 | $814,399.64 |
| Lord Mayor’s Better Suburbs Grants, Community Facility Category | Supports not-for-profit community organisations to improve, develop and maintain community facilities. Funding can be used for both the planning and design, and construction, phases of projects. | | $10,000 to $200,000 | $1,077,332.84 |
| Community Facility Disaster Relief Payment Program | Emergency payments to community organisations operating from Council leased or licensed facilities impacted by the 2022 floods to assist in their recovery. | | $5,000 | $1,560,000.00 |
| Housing Support Program | Provides community organisations with funds to deliver projects or services that respond to the housing and social needs of homeless people in Brisbane's inner north. | | $2000 to $10,000 | $19,090.91 |
| Pathways out of Homelessness Grant Program | Enables new, innovative and sustainable solutions to address the growing community issue of homelessness. The final payments to projects approved for three-year funding were released in 2021-22. | | Up to a total of $450,000 over three years; or $20,000 to $200,000 for one year. | $1,000,000.00 |
| Lord Mayor’s Community Fund | Each Councillor is allocated $35,000 for community projects undertaken within their ward. The Lord Mayor is also allocated $35,000 for community projects that involve multiple wards. | | $250 to $10,000 | $943,792.62 |
| Seniors Celebration Donation | Supports senior citizen groups towards the cost of activities such as social outings and Christmas parties. | | $100 to $300 | $120,020.00 |
| Community Support Funding Program | Provides financial assistance to community groups facing financial hardship and providers of affordable housing in the form of a credited percentage of their annual rates paid in the previous financial year. | | Varies | $290,000.00 |
| Creative Sparks Grants Program | Supports artists, arts workers and producers who live and work in Brisbane, to ensure the city develops as a centre of creative activity. | | Up to $10,000 | $258,870.00 |
| Lord Mayor’s Creative Fellowships | Supports Brisbane artists, arts workers, cultural workers or creative producers wishing to develop and expand their careers in the arts or cultural sector. | | Up to $10,000 for individuals, $30,000 for organisations | $101,588.25 |
| Historical Organisation Assistance Grant Program | Provides financial assistance to help cultural heritage and historical organisations to operate and maintain their facilities. 2021-22 was the first year of a multi-year grant funding period. | | $2000 to $10,000 per annum | $62,000.00 |
| Lord Mayor’s Helen Taylor Research Award for Local History | Supports history students and independent researchers undertaking history or heritage projects which have a focus on informing or educating the public about local history or heritage. | | One award of $22,000 | $22,000.00 |

#### Lord Mayor's Community Sustainability and Environment Grants Program

| Grant program | Description | Funding per project | Total funding in 2121-22 |
| --- | --- | --- | --- |
| Cultivating Community Gardens Grants | Provide funding to local non-profit community groups and organisations to establish, develop and maintain community gardens on Council-owned and other land. | $1000 to $2500 | $38,161.34 |
| Native Wildlife Carers Grants | Provide financial assistance to groups and individuals involved in rehabilitating and releasing orphaned, sick and injured native wildlife within the Brisbane City Council area. | $500 to $5000 | $61,831.68 |
| Environmental Grants | Provide funding to community based groups and non-profit organisations to undertake environmental initiatives that address local or citywide community environmental issues. | Minimum $1000. Up to $8000 for operational and administrative expenses. Up to $20,000 for environmental projects. | $118,237.15 |
| Sustainability Grants | Provide assistance to non-profit organisations to undertake actions to support the reduction of energy consumption and greenhouse gas emissions of their facilities. | $1000 to $10,000 | $81,414.23 |

#### Lord Mayor’s Community Fund

In accordance with regulations, funds available to community groups through the Lord Mayor’s Community Fund are set at a prescribed amount for discretionary funds. This is 0.1% of general rates revenue in the preceding financial year, resulting in a total allocation of $945,000.

In 2021-22, each Councillor was allocated $35,000 for community projects undertaken within their ward. The Lord Mayor was allocated $35,000 for community projects that involve multiple wards.

##### Lord Mayor - Councillor Adrian Schrinner

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Brisbane Maharashtra Mandal Inc. | Hall hire, security and advanced audiovisual equipment for Hope 2022 - BRIMM Musical event | 8/11/2021 | $1007.00 |
| Care Kits for Kids Qld Inc | Purchase of back packs for Care Kits for Brisbane children in care or crisis | 17/08/2021 | $2000.00 |
| Community mental health support | Movie extravaganza for disadvantaged children in Brisbane 2021 | 16/11/2021 | $1920.00 |
| Community mental health support | Mental health movie day for children with special needs in Brisbane | 23/05/2022 | $1746.20 |
| Divya Jyoti Jagrati Sansthan (Qld) Inc. | Venue hire for Bhartiya Nav Varsh (Indian New Year) | 29/03/2022 | $1500.00 |
| Drug Awareness & Relief Foundation (Australia) | Underprivileged/Special Needs Children’s Movie Day 2021 | 19/10/2021 | $1800.00 |
| Drug Awareness & Relief Foundation (Australia) | Underprivileged/Special Needs Children's Movie Day 2022 | 31/03/2022 | $1980.00 |
| Enoggera District Stamp Club Inc | Venue hire for the Northside Stamp Fair | 22/12/2021 | $352.00 |
| Federation of Indian Communities of Queensland Inc. | Photographer, sound and technician for Australia-India Day Celebrations 2022 | 22/12/2021 | $700.00 |
| Filipino Australian Foundation of Qld Inc. | Band and catering for 25th Anniversary Dinner | 13/09/2021 | $2200.00 |
| Indian Council of Australia, Queensland Inc. | Room hire for International Women’s Day Celebration | 4/03/2022 | $1000.00 |
| Kenyans in Queensland Inc. | Venue hire for celebration of Kenya's Independence Day | 15/11/2021 | $935.00 |
| Mainland Chinese Society of Queensland Inc. | Catering for 19th Brisbane Chinese Culture & Arts Festival 2021 | 4/11/2021 | $1500.00 |
| Malayalee Association of Qld Inc. | Christmas Celebration 2021 | 29/11/2021 | $1000.00 |
| Malayalee Association of Qld Inc. | Hall hire, printing, flyers and miscellaneous for Onam 2021 | 6/09/2021 | $2000.00 |
| No. 23 Squadron Association RAAF (Qld) Inc. | Air Force Centenary Celebration 2021 | 5/08/2021 | $2500.00 |
| Papermakers and Artists Qld Inc. | Creative writers fees for Wetlands Wanderings Booklet Project | 4/11/2021 | $1540.00 |
| Queensland Blue Light Association Inc. | Disadvantaged children’s movie day Brisbane 2022 | 10/02/2022 | $1500.00 |
| Rosies Youth Mission Inc. | Purchase of tablecloths for events | 10/02/2022 | $618.80 |
| Rotary Club of Toowong | Underprivileged children’s movie day 2021 | 17/08/2021 | $2100.00 |
| Southside Community Craft Circle | Purchase of balls of wool to make clothes, toys, blankets and other items for children in care or crisis and the homeless | 17/08/2021 | $495.00 |
| Stationery Aid Ltd | Purchase of office equipment | 10/02/2022 | $1600.00 |
| Submarines Association of Australia Queensland Branch Inc. | Catering for Christmas Part | 19/10/2021 | $330.00 |
| The Australian Chinese Club Inc. | Hire of additional microphones and walkie talkies as well as advertising for Singing Concert 2021 | 10/12/2021 | $676.00 |
| The Filipino Australian Foundation of Qld Inc. | Room hire for Charity Queen Fundraising Event | 4/03/2022 | $2000.00 |

##### Bracken Ridge Ward - Councillor Sandy Landers

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Aspley Memorial Bowls Club | Open Day 2022 | 1/02/2022 | $1000.00 |
| Baptist Church Bracken Ridge | Bracken Ridge Carols Spectacular | 25/10/2021 | $5000.00 |
| Bracken Ridge State School P&C Association | Community Christmas Under the Stars | 25/10/2021 | $3000.00 |
| Bracken Ridge Uniting Church | Installation of lighting for multicultural murals | 8/10/2021 | $2500.00 |
| Brisbane Maratha Warriors Cricket Club | Multicultural Sports Award and Lord Ganesha Festival | 14/09/2021 | $467.50 |
| Emergency Services Motorcycle Association Fire Qld | Purchase of additional equipment for pipes and drums band | 16/09/2021 | $2500.00 |
| Emergency Services Motorcycle Association Fire Qld | Purchase of equipment and uniforms for the pipes and drums band | 14/02/2022 | $1000.00 |
| Guide Dogs Queensland Ltd | Open Day 2022 | 18/05/2022 | $3799.89 |
| Jabiru Community, Youth and Children's Services Association Inc. | Zillmere Festival | 20/10/2021 | $2900.00 |
| Kurbingui Sporting Association Inc. | Purchase of boxing equipment | 18/03/2022 | $1418.45 |
| Morth Smooni Jacobite Syrian Orthodox Church Inc. | Community safety and personal development seminar | 29/09/2021 | $250.00 |
| Punjabi Cultural Association of Queensland Inc. | Vaisakhi and Harvest Festival Celebrations | 2/02/2022 | $3300.00 |
| Ridge Hills United Football Club Inc. | Hire of jumping castle and fireworks for Presentation Day 2021 | 29/09/2021 | $3729.16 |
| Sandgate Art Society Inc. | 4017 Bayside Open Studios event | 30/08/2021 | $2000.00 |
| Sandgate Art Society Inc. | Easter Art Show | 30/03/2022 | $2135.00 |

##### Calamvale Ward - Councillor Angela Owen

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| 1000 Tales Co-op Ltd | Printing of one hundred booklets “Our Story, Our Culture, Our People” – stories from residents of Calamvale Ward | 18/08/2021 | $1100.00 |
| Acacia Ridge Meals on Wheels Inc. | Catering for Volunteers' Christmas Luncheon | 2/11/2021 | $250.00 |
| Calamvale Leopards Junior Australian Football Club Inc. | 20th Anniversary Presentation Party | 5/08/2021 | $1500.00 |
| Calamvale Leopards Junior Australian Football Club Inc. | Seating upgrade | 23/03/2022 | $1078.00 |
| Calamvale Runners Community Services Group Inc. | Purchase of computer equipment | 22/03/2022 | $1647.80 |
| Calamvale Runners Community Services Group Inc. | Purchase of marquee | 6/06/2022 | $735.91 |
| Calamvale Ward Office | Supporting community Street Serenade sausage sizzles | 14/09/2021 | $500.00 |
| Calamvale Ward Office | Citizenship Ceremony September 2021 | 2/09/2021 | $3718.12 |
| Calamvale Ward Office | Christmas in the Park | 3/12/2021 | $700.00 |
| Calamvale Ward Office | Citizenship Ceremony, 22 January 2022 | 13/01/2022 | $438.65 |
| Calamvale Ward Office | Purchase of two roll-away stages for Ward and community events | 23/03/2022 | $4117.00 |
| Calamvale Ward Office | Calamvale Student Leader Summit | 23/05/2022 | $1136.36 |
| Calamvale Ward Office | First Aid for International Yoga Day | 8/06/2022 | $346.50 |
| Distinguished Citizens Society International of Queensland Australia Inc. | Advertising and hall hire for Badminton Competition 2021 | 22/10/2021 | $454.55 |
| Federation of Indian Communities of Queensland Inc. | Venue hire for Australia-India Day Celebrations 2022 | 14/01/2022 | $1000.00 |
| Federation of Sri Lankan Organisations of Queensland Inc. | Stage hire for Sri Lanka Day 2021 | 6/10/2021 | $1650.00 |
| Guajarati Association of Queensland Inc. | Navratri event | 7/06/2022 | $1000.00 |
| Indian Cultural & Sports Club Inc. | Stage hire for Queensland Diwali | 22/10/2021 | $1500.00 |
| Islamic Society of Queensland Inc. | Temporary fence hire for the Summer Mela Carnival | 3/12/2021 | $750.00 |
| Kairali Brisbane Inc. | Venue hire for Kairali Cultural Event - Onam 2021 - Varna Vismayam | 3/08/2021 | $1400.00 |
| Kannada Sangha Queensland Inc. | Combined Diwali and Rajyotsava Day | 2/11/2021 | $500.00 |
| Malayalee Association of Qld Inc. | Purchase of shuttles for Badminton Indian Open | 14/01/2022 | $2000.00 |
| Organisation of Hindu Malayalees Queensland Inc. | Navaratri Festival | 14/10/2021 | $500.00 |
| Pallara State School P&C Association | Community Art Show | 12/04/2022 | $1575.20 |
| Stretton State College P&C Association | Community Quiz Night | 17/12/2021 | $1320.00 |
| The Scout Association of Australia Queensland Branch Inc. - Algester Scout Group | Purchase of bell tents | 2/11/2021 | $2289.27 |
| The Sri Lanka Sports Association of Queensland Inc | Venue hire for 14th Anniversary Celebration Annual Dinner Dance and Presentation Ceremony | 12/05/2022 | $550.00 |
| Tricolours Cricket Club Inc. | Development of a website | 13/12/2021 | $632.50 |
| University of Queensland Taiwanese Australian International Student Association | Taiwan Night Market 2022 | 12/05/2022 | $610.00 |

##### Central Ward - Councillor Vicki Howard

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Access Arts Ltd | Artists exhibition and community engagement at Brisbane Powerhouse | 12/11/2021 | $2000.00 |
| Brisbane Lesbian and Gay Pride Choir Inc. | Purchase of musical equipment | 13/10/2021 | $1500.00 |
| Brisbane Philharmonic Association Inc. | 2022 Concert Series: Brisbane Philharmonic Orchestra presents Ensemble Cherubim | 14/02/2022 | $1000.00 |
| Brisbane Pride Inc. | Catering for Memorial Garden event | 20/08/2021 | $500.00 |
| Brisbane Probus Club Inc. | Purchase of two laptops with carry bags and projector | 2/08/2021 | $2059.20 |
| Brisbane Seniors Online Association Inc. | Promoting Brisbane Seniors Online to over 50’s in Central Ward | 5/07/2021 | $700.00 |
| Central Ward Office | Hire of space for Ruckus Fest 2021 | 5/07/2021 | $1000.00 |
| Central Ward Office | Citizenship Ceremony September 2021 | 6/09/2021 | $373.07 |
| Central Ward Office | Community, Holy Trinity and Red Cross hampers for those in hardship | 12/11/2021 | $1000.00 |
| ChaplainWatch Inc. | Deposit for hire of venue for 20th Birthday Celebration | 18/08/2021 | $1000.00 |
| ChaplainWatch Inc. | ChaplainWatch Purple and White Ball 2022 | 12/11/2021 | $1000.00 |
| Churches of Christ Housing Services Ltd | Transportation for Spring Hill Neighbourhood Day within Central Ward | 20/04/2022 | $500.00 |
| Cycling Without Age Australia Inc. | Purchase of tandem tricycle | 14/06/2022 | $2145.02 |
| Footprints Community Ltd | Venue hire for Art Exhibition | 19/07/2021 | $1500.00 |
| Global Organization of People of Indian Origin | Catering for Celebrating Women High Tea | 27/04/2022 | $1000.00 |
| Latin American Community of Australia (Qld) Inc. | Stage hire for Brisbane Fiesta Latina 2021 | 13/10/2021 | $1000.00 |
| Lions Club of Teneriffe Inc. | Purchase of BBQ and accessories | 10/05/2022 | $957.26 |
| Many Genders One Voice | Catering for Trans Community Awards evening | 29/07/2021 | $1000.00 |
| National Seniors Australia - New Farm | Purchase of office equipment | 31/08/2021 | $923.89 |
| Older Women's Network (Queensland) Inc. | Hire of audiovisual equipment for 26th National Conference | 29/07/2021 | $1000.00 |
| Queensland and Northern New South Wales Lions Medical Research Foundation | Visual hire and technical support for Fundraising Gala Dinner | 30/09/2021 | $1000.00 |
| Queensland Gymnastic Association Inc. | Venue hire for largest fitter for life class during seniors month | 30/09/2021 | $1000.00 |
| Queensland Shakespeare Ensemble Inc. | Purchase of portable lifting platform to improve accessibility to Shakespeare in the Park performances | 29/07/2021 | $1500.00 |
| Queensland Shelter Inc. | Dillabah Gardens Art Exhibition | 24/11/2021 | $500.00 |
| Red Nose Ltd | Venue hire for service before Walk to Remember event | 9/08/2021 | $1000.00 |
| Rotary Club of New Farm | Purchase of canvas boards for New Beginnings Art Program | 19/07/2021 | $1000.00 |
| Royal Historical Society of Queensland Inc. | Purchase of iPad, cover and tripod | 29/07/2021 | $953.00 |
| St Brigid's Dinner Committee Queensland | St Brigid's Annual Dinner 2022 | 12/11/2021 | $1000.00 |
| St Paul's Presbyterian Church | Hire of Guide for Spring Hill History Walk | 19/07/2021 | $350.00 |
| Submarines Association of Australia Queensland Branch Inc. | Purchase of poppies to place on plaques | 18/08/2021 | $278.56 |
| Submarines Association of Australia Queensland Branch Inc. | Hire of audio equipment for Anzac Day Dawn Service | 15/02/2022 | $1000.00 |
| The Scout Association of Australia Queensland Branch Inc. - Brisbane Central | Refreshments at the Sandakan Memorial Service, New Farm Park, 2022 | 18/08/2021 | $260.00 |
| Tibetan Community Queensland Inc. | Purchase of costumes for traditional dance performances in Brisbane City | 9/08/2021 | $1000.00 |
| Tibetan Community Queensland Inc. | Celebration of Awarding of Nobel Peace Prize to His Holiness Dalai Lama | 12/11/2021 | $1000.00 |
| Valley Hearts | Purchase of furniture | 30/08/2021 | $1000.00 |

##### Chandler Ward - Councillor Ryan Murphy

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| AusCycling Ltd | Purchase of balance bikes, coaching equipment and uniforms for Stride2Ride program | 8/12/2021 | $4000.00 |
| Belmont State School P&C Association | Community Movie Under the Stars event | 27/10/2021 | $1475.00 |
| Belmont State School P&C Association | ARTrageous Laser Light Show | 25/05/2022 | $1500.00 |
| Bonsai Society of Queensland Inc. | Table coverings for Annual Show | 23/07/2021 | $2000.00 |
| Brisbane Multiple Birth Association (Southside) Inc. | Reptile demonstration at 44th Birthday Community Event | 6/07/2021 | $900.00 |
| Chandler Ward Office | King of Coops Skate Competition | 22/09/2021 | $454.55 |
| Chandler Ward Office | Hire of jumping castle for Cops 'n' Robbers Park Run 2021 | 22/09/2021 | $490.91 |
| Chandler Ward Office | Bridgnorth Street Park Playground Opening | 22/04/2022 | $2789.02 |
| Citipointe Christian College Parent Connect | Hire of Good Times Band for Community Bush Dance 2021 | 9/08/2021 | $1045.00 |
| Damini Women's Association of Qld Inc | Connecting with Light and Colours Event | 16/09/2021 | $1375.00 |
| Damini Women's Association of Qld Inc. | Connecting with Arts and Cultures event | 19/01/2022 | $2200.00 |
| Eastern District Orchid Society Inc. | Advertising for Spring Show 2021 | 21/07/2021 | $922.20 |
| Gateway Church | Purchase of smart television or mobile stand for children's and youth activities | 21/07/2021 | $1000.00 |
| INO Projects Ltd | Flyers, fundraising BBQ and hire of equipment for the inaugural community launch of the Extraordinary Initiative | 21/07/2021 | $2000.00 |
| INO Projects Ltd | Purchase of food items for Christmas Hampers for families in need | 20/09/2021 | $2500.00 |
| Jewish Educational Institute Chabad House Brisbane Inc. | Entertainment, dreidel spinning tops and advertising for Chanukah at Westfield Carindale | 18/11/2021 | $750.00 |
| Lions Club of Brisbane Camp Hill Carindale Inc. | Australia Day Citizenship Ceremony | 12/01/2022 | $742.50 |
| Mangrove Housing Ltd | Distribution of Christmas hampers for tenants event | 17/11/2021 | $700.00 |
| Mansfield State School P&C Association | Hire of inflatable games, security barricades and event furniture for Twilight Markets | 25/08/2021 | $1500.00 |
| Mt Gravatt East Primary P&C Association | Hire of Beefa’s Bush band, outdoor lights and lit signage for community bush dance | 21/07/2021 | $1600.00 |
| OPSO (Older People Speak Out) Organisation Inc | Technology for Older People & Older People Speak Out Event | 9/09/2021 | $253.52 |
| Queensland Koala Society Inc. | Purchase and installation of two rainwater tanks for native fauna and koala food tree plantation | 21/07/2021 | $1500.00 |
| Queensland Rifle Association Inc. | Purchase of ride-on mower to maintain Australian Centenary War Memorial | 3/06/2022 | $955.10 |
| St Gabriel's Anglican Church Carindale | Hire of jumping castle, baby animal farm and pony rides for Community Spring Fair 2021 | 25/08/2021 | $1245.00 |
| The Brisbane Orchid Society Inc. | Hall hire for 48th Annual Orchid Show | 23/03/2022 | $1102.20 |

##### Coorparoo Ward - Councillor Fiona Cunningham

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Brisbane Maharashtra Mandal Inc. | Venue hire, cleaning, sound system hire and COVID safe provisions for BRIMM Ganesh Festival 2021 | 23/08/2021 | $2200.00 |
| Brisbane Tamil School P&C | 36th Annual Community Cultural Concert (Kalai Vizha) | 23/09/2021 | $1500.00 |
| Camp Hill Local Chaplaincy Committee of Scripture Union Queensland | Audio and lighting equipment hire for Community Christmas Carols and Fun Day | 30/09/2021 | $1500.00 |
| Cancer Patients Foundation Ltd | Face to face workshop as part of the “Look Good Feel Better” program at Greenslopes | 26/07/2021 | $1000.00 |
| Canossa Kindergarten P&F Association | Catering for annual community Sip and Shop | 20/10/2021 | $1275.00 |
| Care Kits for Kids Qld Inc. | Purchase of tables for new Community Care Hub | 21/06/2022 | $1929.00 |
| Carina Carindale and District Basketball Club Inc | Website design | 30/09/2021 | $500.00 |
| Coorparoo Juniors Australian Football Club Inc. | Purchase of changeroom treatment tables | 14/10/2021 | $858.00 |
| Coorparoo Primary P&C Association | Coorparoo Community Family Fun Day | 14/10/2021 | $1000.00 |
| Coorparoo Primary P&C Association | Community Movie Night | 20/06/2022 | $1412.50 |
| Coorparoo Ward Office | Hire of toilets and catering for Street Serenade | 6/09/2021 | $250.00 |
| Coorparoo Ward Office | King of Coops Skate Competition | 22/09/2021 | $1818.18 |
| Coorparoo Ward Office | Coorparoo Carols for a Cause | 26/11/2021 | $500.00 |
| East Brisbane Croquet Club Inc. | Irrigation upgrade | 15/12/2021 | $1639.00 |
| Eastern Suburbs District Rugby League Football Club Inc. | Community Christmas Carols 2021 | 24/11/2021 | $5081.85 |
| Harty Street Community Kindergarten and Preschool Association Inc | Purchase of outdoor physical and social play equipment | 19/07/2021 | $1309.93 |
| Indian Council of Australia Queensland Inc. | Hall hire for International Day of Yoga Celebration 2022 | 15/05/2022 | $700.00 |
| Kannada Sangha Queensland Inc. | Divali and Rajyotsava Function | 13/09/2021 | $1500.00 |
| Kannada Sangha Queensland Inc. | International Youth Day | 13/09/2021 | $1500.00 |
| Malayalee Association of Qld Inc. | Flower carpet for Onam 2021 | 8/09/2021 | $1000.00 |
| Mobile Active Recreation and Creative Community Art Space Inc. | Purchase of equipment for mobile digital art studio | 30/09/2021 | $300.00 |
| Mt Carmel Primary School P&F Association | Community 80th Anniversary Fun Day | 23/07/2021 | $1100.00 |
| Organisation of Hindu Malayalees Queensland Inc. | Hire of PA system for Navaratri Celebration | 14/10/2021 | $450.00 |
| Our Stones Corner | Purchase of marquee for community display | 8/06/2022 | $1221.00 |
| Queensland Telugu Association Inc. | Hall hire for Vijaya Dashami, Deepavali Celebrations and Christmas | 14/10/2021 | $500.00 |
| Stepping Stone Clubhouse Inc. | Installation of carpet tiles and ramp to eliminate trip hazard | 10/08/2021 | $1454.55 |
| Woodturners Society of Queensland Inc. | Website development | 26/07/2021 | $1500.00 |

##### Deagon Ward - Councillor Jared Cassidy

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Artrageous Sandgate Community Arts Centre Association Inc. | Purchase and installation of CCTV cameras | 12/05/2022 | $388.27 |
| Be Uplifted Inc. | Purchase of computer | 26/10/2021 | $1135.00 |
| Boondall Kindergarten Association Inc. | Purchase of Australian native stingless beehive and educational material on how to keep it | 31/08/2021 | $529.00 |
| Boondall Synchronized Ice Skating Club Inc. | Nova It's Springtime Skating Gala | 13/09/2021 | $512.50 |
| Brighton District Soccer Club Inc. | Fireworks for Annual Gala Day | 19/08/2021 | $2000.00 |
| Deagon Ward Office | Sandgate Youth Festival | 22/09/2021 | $3786.73 |
| Deagon Ward Office | Carols By the Bay | 18/11/2021 | $711.75 |
| Deagon Ward Office | Pool Party and Movie | 18/11/2021 | $2850.00 |
| Deagon Ward Office | Australia Day Citizenship Ceremony | 18/11/2021 | $4896.57 |
| Jabiru Community Youth and Children's Services Association Inc. | Zillmere Festival 2021 | 21/09/2021 | $3018.00 |
| Polynesian Vaá Alo Outrigger Canoe Club Inc. | Purchase of marquee for community outrigger program | 31/08/2021 | $1788.46 |
| Punjabi Cultural Association of Queensland Inc. | Vaisakhi and Harvest Festival Celebrations 2022 | 16/12/2021 | $3000.00 |
| Sandgate and Districts Chamber of Commerce Inc. | Jingle All The Bay | 10/11/2021 | $1000.00 |
| Sandgate Art Society Inc. | 4017 Bayside Open Studios event | 19/08/2021 | $1465.20 |
| Sandgate Kids Early Education Inc. | Purchase of water and sand table for centres in Sandgate | 19/08/2021 | $502.32 |
| Sandgate Primary P&C Association | Art hanging system for Community Art Show | 31/08/2021 | $572.73 |
| Shorncliffe Pottery Club Inc. | Hire of panels for hanging exhibition entries for Expressions Exhibition 2021 | 31/08/2021 | $1560.00 |
| Shorncliffe Primary P&C Association | Hire of rides and snow cone machine for Spring Fling 2021 | 19/08/2021 | $1613.47 |
| St Vincent De Paul Society Queensland | Purchase of Christmas Hampers for families in need in the Deagon and Sandgate area | 19/08/2021 | $2100.00 |
| The Salvation Army North Brisbane | Purchase of Coles and fuel cards for community members in need | 31/08/2021 | $1000.00 |
| Volunteer Marine Rescue Brisbane Inc. | Carols by the Creek | 13/09/2021 | $570.00 |

##### Doboy Ward - Councillor Lisa Atwood

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| All Gauge Model Railway Club Inc. | Annual Christmas Party | 26/11/2021 | $1000.00 |
| Balmoral Cycling Club Inc. | Support of Balmoral Cycling Club’s Metropolitan Championships and Junior and Women's Tour 2022 | 24/02/2022 | $2857.80 |
| Balmoral Little Athletics Centre Inc. | Purchase of treatment table and first aid kit | 26/11/2021 | $712.00 |
| Bonsai Society of Queensland Inc. | Sewing of canvas screens for regular exhibitions | 22/02/2022 | $1100.00 |
| Cannon Hill Kindergarten & Community Pre-school Association Inc. | Revised entry and office layout to improve safety for staff and children | 18/05/2022 | $4300.00 |
| Cannon Hill Kindergarten & Community Pre-school Association Inc. | Additional funding for revised entry and office layout to improve safety for staff and children | 9/06/2022 | $2272.73 |
| Care Kits for Kids Qld Inc. | Thank you function for volunteers | 15/10/2021 | $385.00 |
| Carina Carindale and District Basketball Club Inc. | Website design and functionality | 26/11/2021 | $2000.00 |
| Carina Meals on Wheels Inc. | Afternoon Tea to Go for clients | 23/09/2021 | $1670.00 |
| Carina Senior Citizens Club Inc. | Christmas Concert and lunch | 3/12/2021 | $2750.00 |
| Eastern District Orchid Society Inc. | Spring Show 2021 | 15/09/2021 | $990.00 |
| Friends of Tingalpa Cemetery Heritage Group | Decoration Day Fete, October 2021 | 23/09/2021 | $1210.00 |
| Malayalee Association of Qld Inc. | Court hire fees for the Open Cup 2022 | 22/04/2022 | $739.40 |
| Mangrove Housing Ltd | Christmas Hamper Event | 26/11/2021 | $500.00 |
| Mayfield State School P&C Association | Purchase of community portable sound equipment | 15/10/2021 | $1660.00 |
| Sixty & Better Cannon Hill Association Inc. | Catering for Breast Cancer Morning Tea | 26/11/2021 | $750.00 |
| Southside Community Craft Circle | Purchase and installation of rubber matting for gymnasium | 15/10/2021 | $495.00 |
| Thompson Estate Eastern Suburbs Athletic Club Inc. | Purchase and installation of rubber matting for gymnasium | 15/10/2021 | $1080.20 |
| Tingalpa & District Kindergarten Association Inc. | Replacement of electric blinds | 26/11/2021 | $6016.68 |
| Y-Care (South East Queensland) Inc. | Purchase of eight raised garden beds, tools and soil for Community and Sensory Garden | 24/02/2022 | $2511.19 |

##### Enoggera Ward - Councillor Andrew Wines

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Alderley Kindergarten Association Inc. | Purchase of laptop | 13/10/2021 | $1400.00 |
| Care Kits for Kids Qld Inc | Purchase of elastic and servicing of sewing machines and overlockers for volunteers | 18/08/2021 | $770.00 |
| Lions Club of Brisbane Bunya Inc. | Mitchelton Carols In The Park | 13/10/2021 | $2500.00 |
| Mitchelton Special P&C Association | 50th Anniversary Celebration | 11/11/2021 | $609.32 |
| Mitchie Day Club | Hire of exercise physiologist for classes | 8/07/2021 | $2660.00 |
| Newmarket Primary P&C Association | Urban Bush Bash - Community Fun Run in Banks Street Reserve | 15/07/2021 | $3191.99 |
| Northey Street City Farm Association Inc | Purchase of café tables and chairs | 15/07/2021 | $2386.50 |
| Rotary Club of Ashgrove The Gap Inc. | Carols by Candlelight Concert and Fireworks | 11/10/2021 | $2698.30 |
| Rotary Club of Brisbane Inner North Inc | Wilston Village Christmas Festival | 21/09/2021 | $5448.30 |
| Rotary Club of Mitchelton Inc. | Blackwood Street Halloween Festival | 9/08/2021 | $5000.00 |
| St Vincent De Paul Society Queensland | Christmas hampers for families in need in the Mitchelton area | 27/07/2021 | $1000.00 |
| St William's Catholic Primary School P&F Association | Upgrade of Mackillop Centre sound system | 18/08/2021 | $2335.59 |
| The Creche and Kindergarten Association Ltd | Carving of wooden snake into timber seat at Oakleigh Community Kindergarten | 5/07/2021 | $5000.00 |

##### Forest Lake Ward - Councillor Charles Strunk

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Brisbane Performing Arts Challenge Inc. | Brisbane Performing Arts Challenge Event 2022 | 3/12/2021 | $2000.00 |
| Church of The Nazarene Inala Inc. | Fifth Annual Community Christmas Celebration | 29/11/2021 | $1000.00 |
| Citipointe West Marketplace | Distribution of Christmas hampers to those in need | 10/12/2021 | $2000.00 |
| Elevate Church | Catering for free Community Christmas Lunch | 24/11/2021 | $1000.00 |
| Forest Lake Community House Association Inc. | Pruning and cutting of trees to make grounds safe and improve facilities | 26/05/2022 | $2200.00 |
| Forest Lake Junior Australian Football Club Inc. | End of Year Trophy Night | 6/09/2021 | $1486.05 |
| Forest Lake Ward Office | Jazz by the Lake | 12/08/2021 | $6669.00 |
| Forest Lake Ward Office | End of Year Community Event | 24/11/2021 | $909.09 |
| Hakka Association of Queensland Australia | Advertising and sound equipment hire for Parkinson Multicultural and Dragon Boat Festival | 10/02/2022 | $1000.00 |
| Hub Community Projects Inc. | Tai Chi and learning to sew workshops | 9/11/2021 | $2000.00 |
| Inala Elders Aboriginal and Torres Strait Islanders Corporation | Purchase of television for waiting room | 7/06/2022 | $746.98 |
| Mates Community Club | Hall hire for sports and arts | 13/10/2021 | $1200.00 |
| Oxley Golf Club Inc. | Fireworks for Mini Golf Course Grand Opening Event | 9/08/2021 | $1600.00 |
| Sri Lanka Buddhist Monastery (Brisbane) Inc. | Purchase and installation of air conditioning unit for Monastery Canteen | 17/12/2021 | $2000.00 |
| St Vincent De Paul Society Queensland | Purchase and installation of storage cabinets for the Inala Support Centre | 29/10/2021 | $1788.88 |
| Tamil Association (Qld) Inc. | Fireworks for Deepavali 2021 - Festival of Lights | 9/08/2021 | $1000.00 |
| The Salvation Army (Qld) Property Trust | Purchase of nonperishable food items and seasonal items for Christmas Food Hampers for those in need | 2/12/2021 | $1000.00 |
| Swaminarayan Mandir Vasna Sanstha (SMVS Australia) Trust | Purchase of grocery items for weekly meal give away at Forest Lake 2021 | 8/09/2021 | $1000.00 |
| Swaminarayan Mandir Vasna Sanstha (SMVS Australia) Trust | Purchase of mobile sound equipment for events | 27/01/2022 | $750.00 |
| The Vietnamese Senior Citizens Association Qld Inc. | Catering for monthly gatherings | 6/09/2021 | $1650.00 |
| Wolston Park Centenary Cricket Club Inc | End of season presentation | 24/01/2022 | $2000.00 |

##### Hamilton Ward - Councillor David McLachlan

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| The Community Place Inc. | Family and Community Long Table Dinner | 14/07/2021 | $2340.90 |
| Brisbane Seniors Online Association Inc. | Promotion of Brisbane Seniors Online to over 50’s in Hamilton Ward | 14/07/2021 | $770.00 |
| Eagle Junction State School P&C Association | Hire of rides for Kalinga Colour Dash 2021 | 24/07/2021 | $1500.00 |
| Brisbane Inferno Football Club | Hire of pitch for establishment of club | 27/08/2021 | $1980.00 |
| St Vincent De Paul Society Queensland | Purchase of laptop and mouse for Clayfield Conference | 12/08/2021 | $1817.00 |
| Office of the Honorary Consul of Germany | Let´s Sauerkraut! Event | 13/09/2021 | $1100.00 |
| HeartKids Ltd | Brisbane Two Feet and a Heartbeat Walk in Clayfield | 26/08/2021 | $695.45 |
| Hamilton Anglican Parish | St Augustine's Christmas Carols 2021 | 22/09/2021 | $4200.00 |
| The Queensland Women's Historical Association Inc. | Purchase of computer equipment | 21/09/2021 | $4281.20 |
| Returned & Services League of Australia (Queensland Branch) Clayfield Toombul Sub‑Branch | Open Day 2021 | 12/10/2021 | $5424.65 |
| WWILD – Sexual Violence Prevention Association Inc. | Purchase and installation of ceiling fan and fitout and installation of dishwasher | 19/10/2021 | $2470.40 |
| St Augustine's Anglican Church | Hire of marquee for Community farewell for Reverend Marian Free | 4/11/2021 | $1415.80 |
| Pinkenba Community Association Inc. | Catering for Community Christmas Get Together for Pinkenba Residents | 15/11/2021 | $550.00 |
| Down Syndrome Queensland Ltd | Community Carnival | 11/02/2022 | $1150.00 |
| St Margaret's P&F Association Inc. | MAYO Arts Festival | 30/05/2022 | $2786.91 |
| The Corporation of the Trustees of the Roman Catholic Archdiocese of Brisbane - Parish Grants | Purchase and installation of CCTV cameras for Our Lady of Victories church and surrounds | 13/05/2022 | $2163.00 |
| The Community Place Inc. | Purchase of yarn and fabric for crochet and sewing groups | 2/06/2022 | $354.69 |

##### Holland Park Ward - Councillor Krista Adams

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| 3Fs Community Club | Community Christmas celebrations | 26/10/2021 | $330.00 |
| Annerley-Stephens History Group Inc. | Expenses for the Women of Stephens: Local History Conference | 6/09/2021 | $1100.00 |
| Annerley-Stephens History Group Inc. | Printing 300, 220 page books of conference proceedings | 20/04/2022 | $500.00 |
| Annerley-Stephens History Group Inc. | OzScot Highland Dancing Competition | 13/11/2021 | $1000.00 |
| Bonsai Society of Queensland Inc. | Purchase of materials to make screens for Annual Show | 14/07/2021 | $1000.00 |
| Brisbane Tamil School P&C | 36th Annual Cultural Concert (Kalai Vizha) | 13/10/2021 | $1000.00 |
| Celtic Council of Australia (Queensland) Inc. | Pan Celtic Friendship Day | 20/04/2022 | $1100.00 |
| Community Living Association Inc. | Church hall hire for Reading and Writing Group at Holland Park | 11/03/2022 | $1000.00 |
| Guides Queensland - Wellers Hill Group | Purchase of stackable chairs for guide hut | 17/09/2021 | $1000.00 |
| Holland Park & District Meals on Wheels Inc. | Catering for Volunteer Christmas Party | 13/11/2021 | $1950.00 |
| Holland Park Hawks Football Club Inc | Purchase and installation of security cameras | 30/05/2022 | $4624.57 |
| Holland Park High P&C Association | 50th Anniversary Celebrations and Twilight Markets | 25/10/2021 | $1000.00 |
| Holland Park High P&C Association | Hire of rides for Community Recognition Day | 19/03/2022 | $1000.00 |
| Holland Park Ward Office | Movie in the Park, Tarragindi, 25 March 2022 | 11/03/2022 | $500.00 |
| Holland Park Ward Office | Catering for launch of binoculars at Mt Gravatt Lookout | 20/04/2022 | $545.45 |
| Mott Park Kindergarten Association Inc. | Purchase of computer system | 13/11/2021 | $1000.00 |
| Mount Gravatt East Primary P&C Association | Community Bush Dance 2021 | 25/10/2021 | $849.01 |
| Mount Gravatt Primary P&C Association | Purchase of BBQ items for sausage sizzle on Election Day | 17/05/2022 | $645.00 |
| Mt Gravatt Community Kindergarten Inc. | Hire of animal farm and bush band for annual Community Bush Dance 2021 | 14/07/2021 | $927.50 |
| Mt Gravatt Community Kindergarten Inc. | Purchase of Sand and Water Sensory Centre, toys and waterway with water wheels | 17/06/2022 | $1405.98 |
| Probus Club of Coorparoo Inc. | Printing and distribution of flyers throughout the community to advertise the organisation | 30/05/2022 | $550.00 |
| Probus Club of Holland Park Inc | Purchase of additional loudspeaker with tripod and extension cable | 7/07/2021 | $440.13 |
| Rotary Club of Sunnybank Hills Inc. | Design and printing of event flyer for Rotary Multicultural Festival and Car Show Shine | 19/01/2022 | $1500.00 |
| Southside Uniting Church | Animal petting zoo and safety bollards for Community Christmas Carols | 27/10/2021 | $900.00 |
| St Agnes Netball Club Inc. | Trophies for End of Year Awards Day | 6/09/2021 | $500.00 |
| St Agnes Netball Club Inc. | Purchase of trophies | 17/06/2022 | $1000.00 |
| St Agnes P&F Association | Family Movie Night | 7/07/2021 | $1000.00 |
| St Agnes P&F Association | Community Mini Mudder Fundraiser 2021 | 13/10/2021 | $500.00 |
| St Agnes P&F Association | Hire of band for community bush dance | 12/05/2022 | $900.00 |
| St Elizabeth's Ekibin P&F Association | Fete 2021 | 7/07/2021 | $1000.00 |
| St Joachim's P&F Association C | Community BBQ | 26/10/2021 | $550.00 |
| The Rotary Club of Wishart Inc. | New sign holders to show categories of books for the Community Book Sale | 20/04/2022 | $700.00 |
| Union Pacific Model Railroad Club Inc. | Purchase of defibrillator | 13/10/2021 | $1000.00 |
| Wellers Hill Bowls Club Inc. | Purchase of gas heaters for picnic area | 11/06/2022 | $982.36 |
| Wellers Hill Primary P&C Association | Community Family Fun Night | 21/03/2022 | $500.00 |
| Women Empowerment and Leadership Association Ltd | Food catering for workshops | 13/10/2021 | $500.00 |

##### Jamboree Ward - Councillor Sarah Hutton

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Centenary Branch Little Athletics Centre Inc. | Purchase of performance board and catering for Trophy Presentation Day | 11/04/2022 | $1100.00 |
| Centenary Craft Circle | Advertising banners for Yarn Bombing in the Park | 6/05/2022 | $385.00 |
| Centenary Knitting, Crochet & Sewing Circle | Christmas Break-up Party | 18/11/2021 | $250.00 |
| Darra Uniting Church | Darra Community Christmas Lights and Carols | 18/11/2021 | $1000.00 |
| Federation of Sri Lankan Organisations of Queensland Inc. | Sri Lanka Day 2021 | 13/10/2021 | $1000.00 |
| Forest Lake Junior Rugby League Football Club | Catering for Presentation Day | 26/09/2021 | $550.00 |
| Forest Lake Junior Rugby League Football Club | Purchase of paint to paint inside club house | 17/12/2021 | $880.00 |
| Good News Lutheran School P&F Association | Hire of rides for annual Fete and Book Fair 2022 | 9/06/2022 | $1007.67 |
| Jamboree Ward Office | Face Painting for Street Serenades at Carole Park | 3/09/2021 | $300.00 |
| Jamboree Ward Office | Coffee for Darra Street Tree Planting | 3/09/2021 | $454.55 |
| Jamboree Ward Office | Dog's Breakfast event | 7/09/2021 | $1756.91 |
| Jamboree Ward Office | Street library and noticeboard | 10/09/2021 | $350.00 |
| Jamboree Ward Office | The Jamboree Cup - a charitable walking event | 16/09/2021 | $470.50 |
| Jamboree Ward Office | Seniors Movie Morning during Seniors Week | 28/09/2021 | $1309.09 |
| Jamboree Ward Office | Catering for Seniors movie during Seniors Week | 12/10/2021 | $256.54 |
| Jamboree Ward Office | Coffee for Ellen Grove Street tree planting | 14/10/2021 | $454.55 |
| Jamboree Ward Office | Catering for Pushing Barriers End of Year Luncheon | 15/10/2021 | $500.00 |
| Jamboree Ward Office | Sports Networking Event | 21/10/2021 | $383.60 |
| Jamboree Ward Office | Dive In Movie Night | 19/11/2021 | $4744.28 |
| Jamboree Ward Office | Christmas with your neighbours | 30/11/2021 | $800.00 |
| Jamboree Ward Office | Neighbourhood Watch Community Event | 2/12/2021 | $318.18 |
| Jamboree Ward Office | Jamboree Community Christmas Party | 7/12/2021 | $2175.90 |
| Jamboree Ward Office | Frank Holland Bridge Renaming Ceremony | 17/02/2022 | $275.00 |
| Jamboree Ward Office | Purchase of defibrillator and first aid kit for community use | 25/02/2022 | $2124.94 |
| Jamboree Ward Office | Hire of deck chairs and bean bags for Movie in the Park, Darra | 25/02/2022 | $1100.00 |
| Jamboree Ward Office | Jamboree BMX Competition | 18/03/2022 | $1445.95 |
| Jamboree Ward Office | Movie in the Park, Darra, April 2022 | 21/04/2022 | $300.00 |
| Jamboree Ward Office | Catering for Anzac Day Memorial Services | 22/04/2022 | $454.55 |
| Jamboree Ward Office | World Environment Day | 3/06/2022 | $828.79 |
| Jindalee Districts Australian Football and Netball Club Inc. | Catering for Jindalee Jags 50th Anniversary Celebration | 22/10/2021 | $1000.00 |
| New Guinea Volunteer Rifles and Papua New Guinea Volunteer Rifles Ex-members Association Inc. | Catering for 70th Anniversary Luncheon | 17/09/2021 | $550.00 |
| Oxley Bowls Club | Hire of children’s rides and equipment for Oxley Community Festiva | 25/04/2022 | $1000.00 |
| Probus Club of Mt Ommaney Inc. | Probus Day Morning Tea celebration | 3/08/2021 | $275.00 |
| Rocks Community Garden Inc | Community Calendar | 26/11/2021 | $605.00 |
| Rotary Club of Jindalee Inc. | Repair of the anti graffiti ute gearbox | 6/05/2022 | $1100.00 |
| St Catherine's United Football Club Inc. | Replacement of field gates | 11/11/2021 | $1805.00 |
| Vietnamese Community in Australia Queensland Chapter | Children’s Moon Festival 2021 | 3/09/2021 | $1000.00 |
| Wolston Park Centenary Cricket Club Inc. | Purchase of two petrol grass trimmers | 22/12/2021 | $689.00 |

##### MacGregor Ward - Councillor Steven Huang

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Beijing Club Australia Inc. | Catering for performers at the Singing Concert 2021 | 9/12/2021 | $1000.00 |
| Brisbane South Netball Inc | Uniform kit, drink bottles, equipment bags and strapping for Wildcats Netball Boys Academy | 12/10/2021 | $880.00 |
| Community Sports Mentoring & Coaching Ltd | Three by three competition | 21/10/2021 | $1100.00 |
| Federation of Indian Communities of Queensland Inc. | Australia-India Day Celebrations 2022 | 20/01/2022 | $500.00 |
| FLAJ Sound of Classic | Equipment hire for Rochedale Community Music Concert | 27/09/2021 | $1362.00 |
| Lions Club of Brisbane MacGregor Inc. | Australia Day Citizenship Ceremony | 12/10/2021 | $830.36 |
| MacGregor State School P&C Association | Community Movie Night 2021 | 22/07/2021 | $3635.00 |
| Malayalee Association of Qld Inc. | Food for Christmas Function 2021 | 23/11/2021 | $250.00 |
| Mt Gravatt Bowls Club Inc. | Catering for Ladies Six-A-Side Competition | 25/08/2021 | $1000.00 |
| Mt Gravatt Community Centre Inc. | Painting of storage shed | 23/09/2021 | $1000.00 |
| Mt Gravatt Junior AFL Club Inc. | Purchase of training equipment and uniforms to develop AFL participation for girls | 12/10/2021 | $1000.00 |
| Queensland Chinese United Council | Brisbane Chinese Festival 2021 | 8/09/2021 | $2000.00 |
| Rackley Swim Team Inc. | Purchase of two marquees and BBQ | 1/09/2021 | $2087.92 |
| Rackley Swim Team Inc. | End of Season Awards Presentation Evening for the Hibiscus swim team | 23/05/2022 | $2250.00 |
| Rochedale Junior Australian Football Club Inc. | Rochedale Ravens portable shade gazebos | 23/05/2022 | $2000.00 |
| St Catherine's P&F Association | Purchase of two BBQs for community events | 13/08/2021 | $2198.68 |
| Sunnybank Junior Rugby Club Inc. | Purchase of three metre by three metre marquee | 9/12/2021 | $500.00 |
| The AusOriental Inc. | Brisbane in Sunshine concert | 23/09/2021 | $1573.00 |
| The Rotary Club of Wishart Inc. | Australia Day Citizenship Ceremony 2022 | 23/11/2021 | $1886.50 |
| The Scout Association of Australia Queensland Branch Inc. - Brisbane First Chinese Scout Group | Purchase of four medium first aid kits | 13/06/2022 | $395.27 |
| Universal Education & Multicultural Exchange Association Inc. | Banner, certificate, photography and stationery for Australia Day Citizenship Ceremony | 20/01/2022 | $900.00 |
| Universal Education & Multicultural Exchange Association Inc. | Queensland Women's Week Celebrations | 10/03/2022 | $363.00 |
| Warrigal Road Primary P&C Association | Warrigala 2021 | 14/07/2021 | $2000.00 |
| Wishart Primary P&C Association | Purchase of marquees | 14/07/2021 | $3000.00 |
| World Arts & Multi‑Culture Inc. | Brisbane Taiwan Film Festival 2021 | 1/09/2021 | $605.00 |
| World Arts & Multi‑Culture Inc. | Catering for Multicultural Festival to celebrate Harmony Week 2022 | 9/02/2022 | $600.00 |

##### Marchant Ward - Councillor Fiona Hammond

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| All Saints Anglican Church Chermside | Purchase of defibrillator | 26/11/2021 | $1000.00 |
| Anglican Parish of Stafford | Purchase of woodworking equipment for Men's Shed | 10/11/2021 | $1000.00 |
| Brisbane Kerala Cultural Community Inc. | Annual Day with Christmas celebration | 10/09/2021 | $500.00 |
| Brisbane North Retirees Inc. | Purchase of laptop computer | 12/08/2021 | $1000.00 |
| Brisbane School of Iberian Swordsmanship | Hall hire for Carranza Cup 2022 | 27/01/2022 | $297.00 |
| Chermside & Districts Historical Society Inc. | Development of website | 16/06/2022 | $2158.90 |
| Chermside Kedron Community Church | Purchase and installation of shade structure for toddler’s playground | 10/11/2021 | $2000.00 |
| Guides Queensland - Aspley District | Hire of wildlife show for 60th Anniversary Celebrations | 23/02/2022 | $600.00 |
| Kedron Heights Community Kindergarten Association Inc. | Design, labour and materials for Batten Street external wall interactive mural | 14/12/2021 | $2000.00 |
| Lions Club of Brisbane Inner North Inc. | Sausage sizzle for opening of Chalk Street Park, Lutwyche | 1/09/2021 | $500.00 |
| Marchant Park Kindergarten Association | Paddock to Plate Healthy Eating Initiative | 10/09/2021 | $816.36 |
| Marchant Park Kindergarten Association | Purchase and installation of security cameras | 12/11/2021 | $500.00 |
| Marchant United Football Club Inc. | Purchase of uniforms for the over 45s players | 5/05/2022 | $500.00 |
| Marchant Ward Office | Opening of Vera Canale Park, Lutwyche | 1/09/2021 | $2030.00 |
| Marchant Ward Office | Entertainment for Grange Library Totem Pole Renewal | 24/09/2021 | $1020.00 |
| Marchant Ward Office | Frederick Annand Park Fair | 3/11/2021 | $2564.55 |
| Marchant Ward Office | Christmas Morning Teas | 26/11/2021 | $6068.19 |
| Marchant Ward Office | May Fair, Lanham Park, Grange | 7/04/2022 | $5245.00 |
| North Brisbane FC Inc | Purchase of first aid supplies | 13/05/2022 | $1000.00 |
| Returned & Services League of Australia (Queensland Branch) Kedron-Wavell Sub‑Branch Inc | Purchase of portable dust collector | 30/09/2021 | $450.00 |
| St Alphonsa Catholic Community Inc. | Seating arrangements, light and sound for combined Feast and Multicultural Festival 2021 | 14/07/2021 | $1000.00 |
| The Scout Association of Australia Queensland Branch Inc. - Wilston Scout Group | Sausage Sizzle for Grange Library, Lanham Park Totem Pole Renewal Event | 15/09/2021 | $500.00 |
| Three Saints Feast Brisbane Inc. | Hire of children’s activities for Three Saints Festival Brisbane | 12/08/2021 | $1500.00 |
| Warehouse Cricket Association Inc. | Purchase of whipper snipper and blower vacuum for Marchant Park Cricket Grounds | 22/12/2021 | $500.00 |
| Wilston Grange Kindergarten & Pre-School Association Inc. | Aboriginal dance performance for Lark In The Park | 21/04/2022 | $250.00 |

##### McDowall Ward - Councillor Tracy Davis

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Australian School of Meditation and Yoga | Purchase of camera for free online yoga and meditation photos and videos | 27/04/2022 | $500.00 |
| Bengali Society of Queensland | Hall hire for Saraswati Pujo 2022 | 20/09/2021 | $1650.00 |
| Blue Sky Harmony | Purchase of speaker | 20/09/2021 | $1746.20 |
| Bridgeman Baptist Church | Lighting for Christmas Lights 2021 | 11/11/2021 | $4000.00 |
| Brisbane Youth Club | Brisbane Mela Teeyan Da | 15/09/2021 | $4937.24 |
| Broken to Brilliant Ltd | Purchase of banners and brochure holders to raise awareness of charity | 12/08/2021 | $1379.40 |
| Everton Park Kindergarten Association Inc. | Open Day and 60th Birthday Celebrations | 5/05/2022 | $1000.00 |
| Girl Guides Australia - Everton Park Girl Guides | Barefoot bowls and catering for 65th Anniversary Celebration | 20/01/2022 | $1650.00 |
| Girl Guides Australia - Everton Park Girl Guides | Purchase of swags for leaders | 20/01/2022 | $2200.00 |
| Grange Bowmen Inc. | Installation of LED downlights | 19/10/2021 | $1650.00 |
| McDowall Ward Office | Hire of toilets for Movie in the Park, Stafford, October 2021 | 20/09/2021 | $1544.15 |
| McDowall Ward Office | Movie in the Park, Coolabah Crescent Park, Bridgeman Downs | 26/05/2022 | $303.23 |
| Mitchelton Football Club | Replace flood damaged fridge | 26/05/2022 | $3549.37 |
| Northside Christian Football Club Inc. | Purchase of commercial upright food safe display fridge | 7/10/2021 | $3000.00 |
| Punjabi Cultural Association of Queensland Inc. | Hire of chairs, equipment and marquees for Vaisakhi and Harvest Festival Celebrations | 17/01/2022 | $3300.00 |
| Ridley Road Community Men's Shed | Purchase of anti-fatigue mats | 27/04/2022 | $770.00 |
| St Vincent De Paul Society Queensland | Band hire, catering and cleaning fee for Vinnies Vibes | 12/08/2021 | $660.00 |
| Stafford & District Meals on Wheels | Purchase of marquee | 30/07/2021 | $1136.36 |

##### Moorooka Ward - Councillor Steve Griffiths

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Acacia Ridge Meals on Wheels Inc. | Catering for Volunteers Christmas Luncheon | 25/10/2021 | $250.00 |
| Acacia Ridge Primary P&C Association | Community Christmas Carols | 20/10/2021 | $500.00 |
| ADRA Community Care Logan | Hire of musician and entertainment for One Village - Brisbane Samoan Senior Citizens Connect | 17/11/2021 | $250.00 |
| Apostolic Church Australia Trading as Omega International Church | Acacia Ridge Community Christmas Celebration | 26/07/2021 | $1000.00 |
| Brisbane Knights Football Club Inc. | Purchase of first aid kits | 30/05/2022 | $1000.00 |
| Chrome Street Fiesta Inc. | Chrome Street Fiesta 2021 | 8/07/2021 | $4000.00 |
| Community Plus Queensland Inc. | Entertainment for Junction Fest | 27/09/2021 | $500.00 |
| Coopers Plains Primary P&C Association | Hire of jumping castle with staff for Coopers Plains Swap Meet and Car Show Extravaganza | 19/07/2021 | $500.00 |
| Debre Tsehay St George Ethiopian Orthodox Tewahedo Church and Welfare Group Inc. | Purchase of stationery and table games for Youth Group | 20/07/2021 | $1000.00 |
| Debre Tsehay St George Ethiopian Orthodox Tewahedo Church and Welfare Group Inc. | Catering for St George Day and Australia Day Celebrations | 17/12/2021 | $500.00 |
| Diabetic Association of Queensland Ltd | Toilet hire for Annual Griffith Sport Toohey Trail Run | 27/09/2021 | $500.00 |
| Fiji Senior Citizens Association of Qld Inc | Catering for Citizenship Ceremony | 26/10/2021 | $300.00 |
| Forest Place Residents Club Inc. | Establishment of a model railway hobby group | 19/07/2021 | $500.00 |
| Friendship Social Club of Queensland Inc | Community Easter BBQ | 22/02/2022 | $500.00 |
| Heritage Truck Association Australia Inc. | Reprint of Club magazines printed since 2002 and destroyed by flood at Rocklea Showgrounds | 4/04/2022 | $500.00 |
| Hope Brisbane Christian Church Inc. | Hire of petting zoo for Christmas for Kids event | 16/11/2021 | $500.00 |
| Junction Park Primary P&C Association | Equipment hire for Fete 2021 | 12/07/2021 | $500.00 |
| Kairali Brisbane Inc. | Stage hire for Fusion Festival | 4/04/2022 | $500.00 |
| Kenyans in Queensland Inc. | Venue hire for celebration of Kenya's Independence Day 1 | 16/11/2021 | $250.00 |
| Kyabra Community Association Inc. | Murri Kids in the Park | 12/04/2022 | $500.00 |
| MG Car Club of Queensland Inc. | Purchase of defibrillator | 19/07/2021 | $1000.00 |
| Moorooka State School P&C Association | Community Carols | 13/12/2021 | $385.31 |
| Moorooka Ward Office | Purchase of craft materials for Forest Place Residents Club | 8/12/2021 | $350.00 |
| Moorooka Ward Office | Additional lighting for Community Movie Night, April 2022 | 23/03/2022 | $500.00 |
| Moorooka Ward Office | Community Movie Night | 31/05/2022 | $1000.00 |
| No. 23 Squadron Association RAAF (Qld) Inc. | Air Force Centenary Celebration | 13/07/2021 | $500.00 |
| Our Lady of Fatima School P&F Association | Hire of jumping castle for Christmas Concert 2021 | 22/09/2021 | $500.00 |
| Oxley Bowls Club | Hire of children’s rides and equipment for Australia Day Celebrations 2022 | 16/11/2021 | $250.00 |
| Returned & Services League of Australia (Queensland Branch) Salisbury Subbranch Inc. | Tree trimming and maintenance services for Anzac Day | 4/04/2022 | $501.96 |
| Rosies Youth Mission Inc | Purchase and installation of caravan awning for the Annerley hub | 22/03/2022 | $1462.73 |
| Somali Community Association of Queensland | Somali Independence Day Celebrations | 14/07/2021 | $1000.00 |
| Southside Community Craft Circle | Purchase of balls of wool to make clothes, toys, blankets and other items for children in care or crisis and the homeless | 11/08/2021 | $250.00 |
| St David's Neighbourhood Centre | Thrift Shop Open Day and Volunteer Forum | 12/04/2022 | $1000.00 |
| St Pius X P&F Association | Deposit for hire of rides for biannual fete | 22/03/2022 | $500.00 |
| Tamil Association Queensland Inc. | Hall hire for Deepavali - Festival of Lights | 5/08/2021 | $1000.00 |
| The Creche and Kindergarten Association Ltd | Hire of animal farm for Moorooka Community Kindergarten’s Art & Music Festival | 22/09/2021 | $250.00 |
| The Lions Club of Brisbane Moorooka Inc | Hire of activities and rides for Moorooka Family Fun Day 2021 | 26/07/2021 | $3500.00 |
| The Lions Club of Brisbane Moorooka Inc. | Christmas Lights Festival 2021 | 7/10/2021 | $1000.00 |
| The Parish of Our Lady of Fatima | Purchase of dishwasher and coffee machine for fundraising activities | 16/03/2022 | $1000.00 |
| The Third Place Group | Purchase of chairs and tables and circus workshops for youth over Easter | 29/03/2022 | $4500.00 |
| Women Empowerment and Leadership Association Ltd | Women’s Day Workshop for Afghan Women | 28/02/2022 | $500.00 |

##### Morningside Ward - Councillor Kara Cook

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| 4 Voices Global Ltd | Purchase of tee shirts and sweatshirts for community volunteers | 21/07/2021 | $800.00 |
| Balmoral State High School P&C Association | Deposit for "Gone Wild" Drag Queen Bingo community event | 8/07/2021 | $500.00 |
| Bulimba Hockey Club Inc. | Purchase of club uniforms for junior players | 25/08/2021 | $1500.00 |
| Bulimba Uniting Church | Annual lighting of the Christmas Tree | 25/08/2021 | $1500.00 |
| Camp Hill State Infants & Primary School P&C Association | Hire of rides for Family Fun Day | 26/07/2021 | $1000.00 |
| Camp Hill State Infants and Primary School Local Chaplaincy Committee of Scripture Union Queensland | Community Christmas Carols and Fun Day | 19/10/2021 | $1500.00 |
| Faith Works Uniting Community | Christmas Carols Under the Stars | 26/08/2021 | $795.00 |
| Fishability Qld Inc. | Catering and equipment hire for the Colmslie Recreation Reserve Community Fish Off | 25/08/2021 | $800.00 |
| Foodbank Queensland Ltd | Purchase of iPad | 6/10/2021 | $814.55 |
| Morningside Australian Football Club Ltd | Community Comedy for a Cause Night | 16/07/2021 | $800.00 |
| Morningside Australian Football Club Ltd | Hire of display panels, lighting and other items to display artwork for the Indigenous Young Art Gallery | 28/10/2021 | $1100.00 |
| Morningside State School P&C Association | Hire of photo booth for Community Trivia Night | 21/07/2021 | $800.00 |
| Morningside Ward Office | Hocus Pocus in the Park | 31/08/2021 | $7963.64 |
| Morningside Ward Office | Workshop for at risk young people | 31/08/2021 | $1930.35 |
| Morningside Ward Office | Balmoral Park Opening | 9/09/2021 | $783.00 |
| Morningside Ward Office | Princess and Pirates Day | 28/04/2022 | $3747.09 |
| Morningside Ward Office | Coffee for participants of Annual Walk against Domestic and Family Violence | 28/05/2022 | $332.98 |
| Seven Hills State School P&C Association | Sound and lighting hire for Community Trivia Night | 2/08/2021 | $1224.30 |
| The Corporation of the Synod of the Diocese of Brisbane - Camp Hill Norman Park Parish | Purchase and installation of rain water tank in the Annunciation Community Garden | 25/08/2021 | $6109.09 |
| The Sunlight Centre Ltd | Creation of e-book for community events | 25/08/2021 | $1000.00 |

##### Northgate Ward - Councillor Adam Allan

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Anglican Church Parish of St Oswald’s | Purchase of BBQ for Fete 2021 | 9/07/2021 | $544.55 |
| Banyo Kindergarten Association Inc. | Flood Resilience Project 2022 | 31/03/2022 | $750.00 |
| Brisbane Citizens Concert Band Inc. | Purchase of chairs | 28/10/2021 | $1000.00 |
| Centacare | Catering for Disability Action Week Event at Northgate 2021 | 2/09/2021 | $500.00 |
| Community Living Association Inc. | Costume and prop component of the Nundah All Stars Annual Performance | 13/10/2021 | $700.00 |
| Community Living Association Inc. | Catering for Shared Meal Christmas Special Day | 17/11/2021 | $750.00 |
| Community Living Association Inc. | Printing costs of the literacy workshop for the reading and writing group | 31/03/2022 | $300.00 |
| Cystic Fibrosis Queensland Ltd | Purchase and distribution of Volunteer Recognition Hampers | 8/10/2021 | $1536.91 |
| Cystic Fibrosis Queensland Ltd | Bookshop Office Hardware | 25/05/2022 | $633.64 |
| Earnshaw State College P&C Association | Purchase of automated timing system for the swim club | 20/07/2021 | $1500.00 |
| Hendra Pony Club Inc. | Official Show Jumping Day 2022 | 25/01/2022 | $1000.00 |
| Kedron State School P&C Association | Kedron Art Galleria 2021 | 5/07/2021 | $1500.00 |
| Lifecycle Cycling Club Inc. | Purchase of an automated external defibrillator for the Nundah Criterium track | 4/05/2022 | $1000.00 |
| Lions Club of Brisbane Nundah Inc. | Purchase of BBQ | 20/07/2021 | $1000.00 |
| North Brisbane Rugby Union Club Inc. | Playing field maintenance | 28/10/2021 | $1500.00 |
| North East Baptist Church | Audio and sound equipment hire for Community Christmas Carols | 17/11/2021 | $1000.00 |
| Northern Districts Horticultural Society Inc. | Colour on Parade - Annual Flower Show | 4/02/2022 | $997.59 |
| Northern Suburbs Bowls Club Inc. | Purchase of sweeper for bowling greens | 25/08/2021 | $970.20 |
| Northgate State School P&C Association | Community Trivia Night | 25/05/2022 | $599.00 |
| Northgate Ward Office | Banyo Community Christmas and Markets | 26/11/2021 | $1553.85 |
| Northgate Ward Office | Annual Neighbour Day Movie, Nudgee, April 2022 | 25/03/2022 | $3170.00 |
| Northside Connect Inc. | Community Trivia Night | 13/04/2022 | $500.00 |
| Northside Low Vision Support Group Nundah | Transport costs for low vision community members | 23/09/2021 | $440.00 |
| Nundah State School P&C Association | Community Trivia Night | 13/06/2022 | $993.97 |
| Returned & Services League of Australia (Queensland Branch) Nundah Northgate Sub‑Branch Inc. | Hire of PA system for Battle of Milne Bay Memorial service | 23/07/2021 | $600.00 |
| St Alphonsa Catholic Community Inc. | Fireworks for combined Feast and Multicultural Festival 2021 | 9/07/2021 | $1300.00 |
| St Oswald's Anglican Church Banyo | Community Christmas Markets | 29/11/2021 | $572.61 |
| St Vincent De Paul Society Queensland | Purchase of items for Christmas Hampers for those in need in the Nundah area | 20/09/2021 | $560.00 |
| The Creche & Kindergarten Association Ltd | Purchase and installation of flag poles at Kedron Childcare Centre | 25/08/2021 | $1000.00 |
| Valley Hockey Club Inc. | Purchase of sun safe marquee | 25/01/2022 | $1637.68 |
| Virginia State School P&C Association | Hire of petting zoo, land train and teacup ride for Fete 2022 | 23/02/2022 | $2500.00 |
| Virginia United Football Club Inc. | Hire of obstacle course and giant soccer darts for the Female Football Festival | 20/07/2021 | $890.00 |
| Wavell Heights Kindergarten Association Inc. | Catering for Family Fun Day | 23/09/2021 | $500.00 |
| Wavell Heights Kindergarten Association Inc. | Family Fun Day | 4/05/2022 | $1000.00 |

##### Paddington Ward - Councillor Peter Matric

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Bardon State School P&C Association | Community Annual End of Year Concert and Christmas Fair | 17/11/2021 | $1500.00 |
| Bardon State School P&C Association | Annual School Fete - Mayfair | 27/05/2022 | $1076.60 |
| Brisbane West Senior Citizens Centre Inc. | Venue hire for monthly Youth Scratch Nights | 28/03/2022 | $880.00 |
| Guides Queensland – Bardon District Guides | Bardon Guide hut roof repairs | 11/04/2022 | $1500.00 |
| Hands On Art Projects Ltd | Kids Do Art project | 20/06/2022 | $1000.00 |
| Ithaca Creek Primary P&C Association | Art supplies, catering and clean-up for Community Art Soiree | 5/07/2021 | $2575.00 |
| Kelvin Grove State College P&C Association | Purchase of uniforms and gym equipment for FIT Club | 15/06/2022 | $2475.00 |
| Paddington 4064 Ltd | Paddington Christmas Fair and event activation | 19/11/2021 | $3850.00 |
| Paddington Ward Office | Community flood event | 30/05/2022 | $419.42 |
| Rainworth Primary P&C Association | Popcorn stall for Community Rainbow Carnival | 23/07/2021 | $550.00 |
| Raizes Brasileiras | Circus workshops for Brazilian families and the community | 25/01/2022 | $1500.00 |
| Returned & Services League of Australia (Queensland Branch) Toowong Sub‑Branch | Community event for closing of Bicare Bardon | 16/11/2021 | $1692.18 |
| Returned & Services League of Australia (Queensland Branch) Toowong Sub‑Branch | Anzac Day Service 2022 | 22/04/2022 | $6682.79 |
| Rosalie Baptist Church | Hire of band for Flood Recovery Street Party | 19/04/2022 | $900.00 |
| Rotary Club of Paddington Inc. | Australia Day Citizenship Ceremony 2022 | 26/11/2021 | $2975.50 |
| Rotary Club of Toowong | Bardon Community Carols | 26/11/2021 | $2215.00 |
| Snapshot Storytelling | Part rental of Artspace for Paddington Art History Exhibition | 20/06/2022 | $408.00 |
| St Vincent De Paul Society Queensland | Purchase of videoconferencing bundle for Rosalie conference | 8/10/2021 | $500.00 |
| Village Church | Chatty Bench Festival | 15/10/2021 | $600.00 |
| Village Church | Community Christmas Movie | 17/11/2021 | $1000.00 |
| Village Church | Community Meals - Kelvin Grove | 27/05/2022 | $700.00 |

##### Pullenvale Ward - Councillor Greg Adermann

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Bellbowrie Moggill Community Men's Shed Inc. | Purchase timber shelving material and shelf support brackets for manufacture of library bookcases | 10/08/2021 | $825.00 |
| Bengali Society of Queensland | Hire of sound system for Deepavali Celebration | 18/08/2021 | $550.00 |
| Brisbane West Chamber of Commerce | Venue hire for Community Business Event | 18/08/2021 | $550.00 |
| Brookfield Primary P&C Association | Community 150th Anniversary celebrations | 27/07/2021 | $500.00 |
| Brookfield Rural Fire Brigade | Catering for Brookfield Disaster Preparedness Event on 16 October 2021 | 13/10/2021 | $300.00 |
| Brookfield Show Society Inc. | Community Movie Night | 3/03/2022 | $2850.00 |
| Brookfield United Cricket Club | Purchase of square register for Clubhouse and canteen | 22/03/2022 | $1099.00 |
| Coot-Tha MTB Inc. | Purchase of defibrillator and pads for kids | 8/10/2021 | $500.00 |
| Karana Downs and Surrounds Community Garden Hub Inc. | Hire of portable toilets for community workshops and events at Burrun Park | 22/10/2021 | $859.01 |
| Karana Downs Pony Club Inc. | Bunting for Market and Car Boot Sale | 5/10/2021 | $300.00 |
| Kenmore and District Netball Club Inc. | Court hire for player development | 7/02/2022 | $1500.00 |
| Kenmore Cycle Club Inc | Radio communication hire and first aid marshalls for Queensland State Mountain Bike Champions | 13/10/2021 | $1100.00 |
| Kenmore District Junior Australian Football Club Inc. | Purchase of mower | 23/02/2022 | $3300.00 |
| Kenmore Meals on Wheels Inc. | Purchase of items for clients Christmas Hampers | 20/07/2021 | $900.00 |
| Kenmore Uniting Church | Hire and installation of screens and tables for artists to display work at the annual ArtBurst Art and Craft Festival | 16/03/2022 | $1500.00 |
| Kenmore-Moggill Sub‑Branch RSL Inc. | Shell Green Commemorative Cricket Match | 22/04/2022 | $1760.00 |
| Lake Manchester Endurance Riders Club Inc. | Lake Manchester Endurance Ride | 20/07/2021 | $3000.00 |
| Moggill Creek Catchment Management Group Inc. | Promotion of Photography Competition 2021 | 27/08/2021 | $275.00 |
| Moggill Historical Society Inc. | Production of a digital story of the Sugars family, Moggill's first pioneers | 14/02/2022 | $1925.00 |
| Moggill State School P&C Association | Hire of stage and equipment for Annual Mogganza | 20/07/2021 | $1350.00 |
| Mount Crosby State School P&C Association | Community Movie Night | 30/01/2022 | $909.09 |
| Pullenvale Primary P&C Association | Hire of rides for Fair 2021 | 14/07/2021 | $1000.00 |
| Pullenvale Ward Office | Purchase of crockery, cutlery and storage containers for community use | 12/07/2021 | $403.57 |
| Pullenvale Ward Office | Purchase of microphones, mixer and leads for existing PA system for use by community groups | 12/07/2021 | $300.00 |
| Pullenvale Ward Office | Seniors Morning Tea 2021 | 8/10/2021 | $573.60 |
| Pullenvale Ward Office | Australia Day Citizenship Ceremony | 14/01/2022 | $1475.00 |
| Pullenvale Ward Office | Catering at the unveiling of Simon Clark field at the Moggill Football Club | 13/12/2021 | $373.56 |
| Pullenvale Ward Office | Dive In Movie at Bellbowrie Pool | 18/02/2022 | $3677.27 |
| Reason to Thrive Inc. | Purchase of whiteboard and coffee machine for equine assisted learning life-skills programs | 22/12/2021 | $428.00 |
| The Rotary Club of Karana Downs Inc. | Catering, photographer and printing for Australia Day Citizenship Ceremony | 11/01/2022 | $900.00 |

##### Runcorn Ward - Councillor Kim Marx

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Warrigal Road Primary P&C Association | Warrigala 2021 | 5/07/2021 | $2000.00 |
| Cazna Gardens Bolton Clarke | Cazna Show Week | 14/07/2021 | $2050.00 |
| Sunnybank District Baptist Church | Community Carols Under the Stars | 14/07/2021 | $2000.00 |
| World Arts & Multi‑Culture Inc | Venue hire for Australian Citizenship Ceremony | 11/08/2021 | $330.00 |
| Souths Sunnybank Rugby League Football Club Inc. | Fireworks at End of Season Presentation Day | 29/07/2021 | $2000.00 |
| Sunnybank & District Pensioners Club | Catering for Seniors Week celebration | 6/08/2021 | $550.00 |
| SU Chaplaincy | Hire of venue and catering for Karawatha Chaplaincy Community Trivia Night Fundraiser | 6/08/2021 | $2000.00 |
| Southside Community Craft Circle | Purchase of balls of wool to make clothes, toys, blankets and other items for children in care or crisis and the homeless | 6/08/2021 | $250.00 |
| Northwestern Chinese Association of Queensland Inc | Hire of sound equipment for Impression of Harmony Back to Street Community Fete | 31/08/2021 | $330.00 |
| Minds Combined Ltd | Purchase of food items for those in need in Runcorn Ward | 18/08/2021 | $275.00 |
| Sunnybank Parish Care and Concern | Catering for Volunteers Thank You Morning Tea | 1/09/2021 | $1000.00 |
| Scripture Union Australia | Catering for BBQ dinner and breakfast at Community Camp Out | 11/10/2021 | $250.00 |
| Queensland Chinese Philharmonic Choir Inc. | Venue hire for rehearsals | 1/12/2021 | $250.00 |
| Returned & Services League of Australia (Queensland Branch) Sunnybank Sub‑Branch Inc. | Long Tan Replica Cross for Commemoration Service | 28/10/2021 | $4500.00 |
| Runcorn Ward Office | Purchase of banners and tear drop flags for community groups | 14/10/2021 | $679.28 |
| Runcorn Ward Office | Purchase of marquees for community groups | 20/10/2021 | $2968.00 |
| Runcorn Ward Office | Movie in the Park, Runcorn, April 2022 | 1/12/2021 | $2625.91 |
| B4C - Bulimba Creek Catchment Coordinating Committee | Support for Brandon Road Bushcare Group, Runcorn | 15/12/2021 | $250.00 |
| Runcorn Ward Office | Official Opening of Kuraby State School Carpark | 19/01/2022 | $252.72 |
| Minds Combined Ltd | Purchase of banner and equipment to deliver 2022 local projects | 21/12/2021 | $275.00 |
| World Arts & Multi‑Culture Inc. | Venue hire for Australia Day Citizenship Ceremony | 24/01/2022 | $330.00 |
| Runcorn Ward Office | Catering for Australia Day Citizenship Ceremony 2022 | 23/12/2021 | $1396.20 |
| Runcorn Ward Office | Runcorn Ward Family Fun Day | 16/02/2022 | $2500.00 |
| University of Queensland Taiwanese Australian International Student Association | Exhibition fencing for Taiwan Night Market 2022 | 10/05/2022 | $660.00 |
| Brisbane Tongan Community Inc | Pasifika TV and radio project | 23/05/2022 | $4595.80 |

##### Tennyson Ward - Councillor Nicole Johnston

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Anglican Parish of Chelmer Graceville | Hire of children’s rides for Community Christmas Fete | 20/09/2021 | $1000.00 |
| Annerley-Stephens History Group Inc. | Expenses for the Women of Stephens: Local History Conference | 14/07/2021 | $1100.00 |
| Benarrawa Community Development Association Inc. | Elders Care Packages | 7/10/2021 | $500.00 |
| Chelmer Station Community Kindergarten Inc. | Community art project to celebrate 70th Anniversary | 29/07/2021 | $500.00 |
| Chelmer-Graceville Kindergarten Inc. | Purchase of sensory garden supplies including plants, soil and mulch | 11/08/2021 | $500.00 |
| Christ the King School P&F Association | Equipment hire for Community Market Fair 2022 | 4/05/2022 | $1000.00 |
| Community Plus Queensland Inc. | Entertainment for Junction Fest | 27/09/2021 | $500.00 |
| Community Plus Queensland Inc. | Community Connections Project | 4/02/2022 | $1000.00 |
| Corinda Bowls Club Inc | Council Directional Sign to Club | 9/09/2021 | $490.00 |
| Corinda Christian Kindergarten Association Inc. | Purchase of storage shed | 7/12/2021 | $510.00 |
| Corinda Horse and Pony Club Inc | First Aid services and supplies for Equus Terra Special Needs Dressage Weekend | 10/09/2021 | $300.00 |
| Fairfield Christian Family | Stage hire for Christmas Fair 2021 | 12/08/2021 | $1000.00 |
| Fairfield Writers | Catering at launch of anthology by Fairfield Writers | 14/02/2022 | $275.00 |
| Graceville Croquet Club Inc. | Purchase and installation of a trophy display unit | 19/10/2021 | $420.00 |
| Graceville State School P&C Association | African drumming show and magician for Spring Fair 2021 | 2/09/2021 | $950.00 |
| Junction Park Primary P&C Association | Equipment hire for fete | 24/03/2022 | $500.00 |
| Link Vision Inc | Catering for Blind Australian of the Year Awards | 21/10/2021 | $500.00 |
| Milpera High P&C Association | Community breakfast club | 4/02/2022 | $660.00 |
| Oxley Bowls Club | Hire of children’s rides and equipment for Australia Day Celebrations 2022 | 10/11/2021 | $1000.00 |
| Oxley State School P&C Association | BBQ at End of Year Community Concert | 26/11/2021 | $750.00 |
| Oxley Uniting Church | Sound and lighting hire for Carols Under the Stars | 19/11/2021 | $1000.00 |
| Project Linus | Purchase of materials for quilt making to support children who have been victims of domestic violence | 1/11/2021 | $330.00 |
| Returned & Services League of Australia (Queensland Branch) Sherwood Indooroopilly Sub‑Branch Inc | Installation of Vietnam Memorial | 21/07/2021 | $500.00 |
| Returned & Services League of Australia (Queensland Branch) Stephens Sub‑Branch | Anzac Day Memorial Service 2022 | 28/07/2021 | $1100.00 |
| Riverside Christian Church Ltd | Hire of equipment and jumping castle for Christmas Community Carols | 26/11/2021 | $1000.00 |
| Sherwood Community Festival Association Inc. | Hire of children’s rides for Sherwood Community Festival 2021 | 9/07/2021 | $1100.00 |
| Sherwood Community Kindergarten Inc. | Kindy facility maintenance and equipment | 17/11/2021 | $500.00 |
| Sherwood Neighbourhood Centre Inc. | Purchase and installation of secure letter boxes | 21/02/2022 | $689.00 |
| Sherwood State School P&C Association | Hire of stage for fete | 4/11/2021 | $1100.00 |
| Southside Community Craft Circle | Purchase of balls of wool to make clothes, toys, blankets and other items for children in care or crisis and the homeless | 11/08/2021 | $300.00 |
| St Sebastian's P&F Association | Signage and equipment hire for Around the world in one day - Family Fun Day | 15/10/2021 | $1100.00 |
| St Vincent De Paul Society Queensland - Annerley Branch | Purchase of items for Christmas Hampers to distribute to those in need in the Tennyson Ward | 7/12/2021 | $500.00 |
| Staverton Kindergarten Association Inc. | Installation of solar panels | 19/10/2021 | $500.00 |
| Tennyson Residents Association Inc. | Catering for Annual General Meeting | 26/08/2021 | $275.00 |
| Tennyson Ward Office | Hefferan Park Community Planting Day | 16/09/2021 | $578.61 |
| Tennyson Ward Office | Corinda Dog Park Launch and Movie in the Park | 11/10/2021 | $3047.27 |
| Tennyson Ward Office | Fairfield Skateboarding Workshops | 4/11/2021 | $900.00 |
| Tennyson Ward Office | Yeronga Community Christmas Party | 4/11/2021 | $454.55 |
| Tennyson Ward Office | Flood Recovery Assistance | 7/03/2022 | $1000.00 |
| Tennyson Ward Office | Hire of children's entertainment at Sherwood Community BBQ | 16/02/2022 | $500.00 |
| Tennyson Ward Office | Movie in the Park, Yeronga, 19 March 2022 | 17/03/2022 | $350.00 |
| Tennyson Ward Office | Sherwood Bands in the Park | 25/05/2022 | $510.00 |
| Tennyson Ward Office | Supporting Seniors activities including arts & crafts and morning teas | 13/06/2022 | $350.00 |
| The Combined Probus Club of Sherwood Inc. | Probus Day Morning Tea celebration | 28/07/2021 | $275.00 |
| The Corporation of the Synod of The Diocese of Brisbane | Christmas dinner at Yeronga Anglican Church | 15/09/2021 | $450.00 |
| The Graceville Bowls Club Inc. | Gold lettering on seven honour boards | 26/07/2021 | $500.00 |
| The Lions Club of Brisbane Moorooka Inc. | Citizenship Ceremony Australia Day 2022 | 13/10/2021 | $550.00 |
| Western Districts Netball Association Inc. | Purchase of TV screen | 11/08/2021 | $500.00 |
| Yeronga Meals on Wheels Inc. | Catering for Volunteer Christmas Lunch | 2/09/2021 | $500.00 |
| Yeronga Park Kindergarten Association Inc | Purchase of outdoor play equipment | 23/08/2021 | $500.00 |
| Yeronga State High School P&C Association | Purchase of workshop materials for the biennial Community Yeronga Celebrates event | 21/07/2021 | $550.00 |

##### The Gabba Ward - Councillor Johnathan Sri

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Australian School of Meditation and Yoga | Purchase of wireless microphone for Brisbane Wellbeing Day Festival 2021 | 6/10/2021 | $400.00 |
| Brisbane Bicycle Explorers Club | Brisbane Bicycle Film Night | 5/04/2022 | $550.00 |
| Brisbane Seniors Online Association Inc. | Training day for volunteer mentors | 9/07/2021 | $250.00 |
| Champion Sound Ltd | Meanjin Reggae Festival 2021 | 23/09/2021 | $3000.00 |
| Community Friends Ltd | Purchase of freezer for community food distribution | 16/05/2022 | $1546.00 |
| Just Peace Queensland Inc. | Art and Activism in the Nuclear Age Exhibition | 23/05/2022 | $1182.99 |
| Kurilpa Futures (Auspiced by Queensland Ballet Company) | Montague Road Project | 23/05/2022 | $1959.40 |
| Malayalee Association of Qld Inc. | Venue hire for Christmas Event 2021 | 6/12/2021 | $250.00 |
| Malayalee Association of Qld Inc. | Onam 2021 | 9/09/2021 | $500.00 |
| Mercy Community Services SEQ Ltd | Peace and Hope Garden at the Romero Centre | 17/11/2021 | $2000.00 |
| Murri Watch Aboriginal and Torres Strait Islander Corporation | Purchase of stainless steel bench and sink | 28/03/2022 | $1000.00 |
| Ocean Crusaders Foundation Ltd | Brisbane River Clean Up | 20/12/2021 | $1375.00 |
| Possums for Mothers and Babies Ltd | Annual Family BBQ Picnic | 11/10/2021 | $350.00 |
| Queensland Maritime Museum Association | Purchase of LED flood lights to illuminate Bulwer Island Tower | 28/09/2021 | $1500.00 |
| Queensland Ornithological Society Inc. | Catering for Queensland Ornithological Conference 2022 | 9/05/2022 | $500.00 |
| Signal Flare Inc. | Purchase of storage boxes to store goods for BBQs for the homeless and those in need in The Gabba Ward | 9/05/2022 | $446.60 |
| The Gabba Ward Office | Hire of portaloos for Laura Street Festival | 24/08/2021 | $763.64 |
| The Gabba Ward Office | Derby Street Parkland Rejuvenation project | 18/10/2021 | $2000.00 |
| The Gabba Ward Office | Purchase of equipment for Fem Fale | 21/02/2022 | $5265.47 |
| The Gabba Ward Office | Sunfull - Free Live Music for the Community Event | 21/02/2022 | $430.90 |
| The Gabba Ward Office | Kooii in Musgrave Park music and dance | 23/05/2022 | $2000.00 |
| The Gabba Ward Office | Moonrise - Free live music for the Community | 9/05/2022 | $1300.00 |
| The Sideshow Hub Inc. | BlakOut at Bunyapa Park musical event | 15/07/2021 | $880.00 |
| Tibetan Community Qld Inc | Purchase of cultural and educational resources | 28/03/2022 | $1000.00 |
| Voices of Colour Ltd | Community Variety Night | 14/02/2022 | $3000.00 |
| West End Community Association Inc. | West End Film Festival 2021 | 6/08/2021 | $1000.00 |
| West End Community Association Inc. | Hire of Brisbane City Council electrician for Gobo installation for the Stage three of the Breaking Boundaries Art Project | 18/10/2021 | $550.00 |

##### The Gap Ward - Councillor Steven Toomey

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Acts Global Churches Ltd - Rivercity Family Church | The Gap Carols by Candlelight 2021 | 15/11/2021 | $2000.00 |
| Ashgrove Citizens Anzac Day Commemoration Committee | Ashgrove Remembers 2022 | 21/02/2022 | $2750.00 |
| Ashgrove Rangers Athletic Club Inc. | Hire of toilets for cross country race through Honeyeater Park | 10/05/2022 | $1100.00 |
| Brisbane Seniors Online Association Inc. | Promotion of Brisbane Seniors Online to over 50s in The Gap Ward | 7/07/2021 | $413.60 |
| Ferny Grove & Districts Junior Australian Football Club Inc. | Purchase of portable LED scoreboard and timer | 1/09/2021 | $2541.00 |
| Glenella Street Park Bushcare | Ten Year Anniversary Community Day | 1/09/2021 | $1189.00 |
| Mt St Michael's College Ashgrove P&F Association | Centre pieces for tables at Community Mother's lunch 2021 | 7/07/2021 | $550.00 |
| Payne Road State School P&C Association | Hire of cool room for Sunlit Sounds festival | 25/08/2021 | $720.00 |
| Rotary Club of Ashgrove The Gap Inc. | Australia Day Citizenship Ceremony 2022 | 25/11/2021 | $1796.00 |
| Rotary Club of Ashgrove The Gap Inc. | Hire of LED screen for Carols by Candlelight and Fireworks | 18/10/2021 | $2728.00 |
| Shed Happens for Men (The Gap/Ashgrove) Inc. | Community Night | 5/10/2021 | $1100.00 |
| St Andrew’s School P&F Association | Hire of pony rides for Annual Fair | 10/05/2022 | $1000.00 |
| The Gap Creative Inc. | Purchase of removable picture rails for gallery space | 25/08/2021 | $1578.00 |
| The Gap Netball Club Inc. | Purchase of forty hold-all bags, T400 size four netballs and logo transfers | 4/02/2022 | $2134.00 |
| The Gap State School P&C Association | Hire of portable drapes for Annual Community Soiree | 7/07/2021 | $443.25 |
| The Gap Ward Office | Purchase of nesting boxes for Corbie Street Bushcare group | 7/07/2021 | $422.00 |
| The Gap Ward Office | Seniors Morning Tea | 6/10/2021 | $3622.73 |
| The Gap Ward Office | Scone Sunday | 14/10/2021 | $564.55 |
| The Gap Ward Office | Community Networking Event | 22/02/2022 | $1372.72 |
| Trek2Health Ltd | Midnight to Dawn Anzac Service Trek | 20/12/2021 | $3112.00 |
| Valley District Cricket Club Inc. | Cricket Ball funding to assist our Juniors | 15/09/2021 | $2000.00 |
| Yoorala Street Community Garden Inc. | Weather resistant labels to name Orchard trees, plants and BushTucker | 15/09/2021 | $1650.00 |

##### Walter Taylor Ward - Councillor James Mackay

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Bengali Society of Queensland | Soccer equipment and events for the community throughout the year | 10/08/2021 | $500.00 |
| Bengali Society of Queensland | Purchase of tennis rackets for Community Tennis Day | 7/12/2021 | $300.00 |
| Communify Queensland Ltd | Purchase of planter boxes and equipment for Chapel Hill Community Garden | 11/10/2021 | $1500.00 |
| DHH Connections Inc. | Hire of movie screen, projector and popcorn for End of Year Celebration | 9/11/2021 | $275.00 |
| Hands on Projects Ltd | Purchase and installation of planter boxes for the Chapel Hill Community Garden | 19/04/2022 | $1989.04 |
| Indooroopilly State School P&C Association | Purchase of gloves and equipment for community Litter Busters | 24/08/2021 | $346.85 |
| Mandalay Progress Association Inc. | Seniors Christmas Morning Tea | 4/08/2021 | $750.00 |
| Mandalay Progress Association Inc. | Community Christmas Carols | 4/08/2021 | $1265.00 |
| Mandalay Progress Association Inc. | Community Easter event | 9/03/2022 | $330.00 |
| Probus Club of Indooroopilly West Inc. | Purchase of laptop computer | 28/07/2021 | $500.00 |
| Queensland Jewish Kindergarten Association Inc. | Community Fun Day | 21/04/2022 | $1488.00 |
| Returned & Services League of Australia (Queensland Branch) Toowong Sub‑Branch | Printing and mailout of Anzac Day flyers | 21/04/2022 | $1572.95 |
| St Ignatius School P&F Association | Goldicott 2021 | 28/09/2021 | $1650.00 |
| St Lucia Community Association Inc. | Purchase of nesting boxes | 24/09/2021 | $500.00 |
| St Peters Lutheran College Indooroopilly Old Scholars Association | Purchase of marquee | 11/08/2021 | $1086.36 |
| The Creche & Kindergarten Association Ltd | Face painting at Indooroopilly Kindergarten’s 60th Anniversary Open Day | 13/07/2021 | $320.00 |
| Walter Taylor Ward Office | Official dedication of "Operation Ivanhoe" Garden Ceremony | 20/09/2021 | $467.54 |
| Walter Taylor Ward Office | Art Space Toowong Community Christmas Markets | 4/11/2021 | $1445.46 |
| Walter Taylor Ward Office | Music in the Park | 17/11/2021 | $2743.05 |
| Walter Taylor Ward Office | Australia Day Citizenship Ceremony | 17/01/2022 | $2037.69 |
| Walter Taylor Ward Office | Clean Up Australia Day | 14/02/2022 | $454.55 |
| Walter Taylor Ward Office | Purchase of two street libraries | 16/02/2022 | $641.64 |
| Walter Taylor Ward Office | Neighbour Day BBQ | 23/03/2022 | $454.55 |
| Walter Taylor Ward Office | Music in the Park, Toowong, April 2022 | 19/04/2022 | $3916.20 |
| Walter Taylor Ward Office | Monday Fun Day | 16/06/2022 | $3957.09 |
| Walter Taylor Ward Office | Mother's Day Music in the Park | 4/05/2022 | $4358.32 |

##### Wynnum Manly Ward - Councillor Peter Cumming

| Organisation | Purpose | Date of allocation | Amount approved |
| --- | --- | --- | --- |
| Bayside BMX Club Inc. | Purchase and installation of roller shutters | 4/08/2021 | $2500.00 |
| Care Kits for Kids Qld Inc. | Purchase of marquee | 2/08/2021 | $1199.09 |
| Gundala Kindergarten Association | Celebration of Culture in Community | 2/08/2021 | $1000.00 |
| Mangrove Housing Ltd | Purchase of hydraulic tipper trailer | 29/09/2021 | $2200.00 |
| Manly Community Kindergarten Association Inc. | Purchase of laptop | 29/09/2021 | $2079.09 |
| Manly Dragon Boat Club Inc. | Hire of facilitator to create strategic plan for the club over the next five years | 2/08/2021 | $1000.00 |
| Queensland Services Heritage Band Association | Bayside Carols Event | 29/09/2021 | $1021.82 |
| Rotary Club of Port of Brisbane Inc. | Cancellation fees for Community Australia Day Breakfast | 1/10/2021 | $3382.50 |
| Rotary Club of Wynnum & Manly | Rotary Family Fun Day | 10/03/2022 | $3300.00 |
| Savoyards Musical Comedy Society Inc. | Purchase and installation of built in storage cupboard | 1/08/2021 | $1000.00 |
| Savoyards Musical Comedy Society Inc. | Purchase of thermal ticketing machine | 9/06/2022 | $1795.00 |
| St Pete's Pantry | Purchase of catering items for Community Winter Lunch | 21/06/2022 | $538.86 |
| The Scout Association of Australia Queensland Branch Inc. - Wynnum Scout Group | Purchase of laptop computer | 29/09/2021 | $1000.00 |
| Wynnum and District Netball Association Inc. | Purchase of marquee for netball carnivals | 21/04/2022 | $1000.00 |
| Wynnum and District Rugby Union Club Inc. | Purchase of post pads for goal posts | 7/06/2022 | $1000.00 |
| Wynnum Fringe Festival | Hire of fencing, toilets and staging for Wynnum Fringe Festival | 29/09/2021 | $5000.00 |
| Wynnum Manly District Cricket Club | Purchase of bowling machine for training | 7/06/2022 | $1000.00 |
| Wynnum Manly Junior Rugby League Football Club Ltd | Removal and replacement of roof flashing | 20/06/2022 | $2000.00 |
| Wynnum Manly Ward Office | Lota Skate Park Opening | 9/06/2022 | $1090.91 |
| Wynnum Softball Association Inc. | Purchase of computer equipment | 8/06/2022 | $892.73 |
| Wynnum Vikings Australian Football & Sporting Club Inc. | Purchase of line marker for playing fields | 30/05/2022 | $1000.00 |

## Section 7: Annual Financial Statements

The Annual Financial Statements are available in accessible Microsoft Excel format at:

[www.brisbane.qld.gov.au/about-council/council-information-and-rates/news-and-publications/council-annual-plan-and-budget/annual-report-and-financial-statements](http://www.brisbane.qld.gov.au/about-council/council-information-and-rates/news-and-publications/council-annual-plan-and-budget/annual-report-and-financial-statements)

## Section 8: Glossary

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### Glossary

#### A

**A City for Everyone: Inclusive Brisbane Plan 2019-2029:** Council’s plan to make Brisbane accessible and inclusive for people of all ages, abilities and backgrounds.

#### B

**Barrambin**: The Aboriginal name for the area now known as Victoria Park is Barrambin, which means 'windy place'. Barrambin was once a large Aboriginal camp with hunting and fishing in the chain of waterholes and gullies.

**Better Brisbane Proposal**: A Council initiative enabling businesses to submit a proposal to Council that will solve a Brisbane problem, address an opportunity for Brisbane or enhance services that Council provides.

**Black Diamonds Community Partnership Assistance Scheme**: Supports and partners with Aboriginal and Torres Strait Islander community organisations with opportunities to apply for financial assistance to develop and implement sporting, recreation or arts-based events and projects that have a strong cultural focus.

**Brisbane app**: Developed for residents, visitors and local businesses, the Brisbane app is a onestop information source for things to see and do in Brisbane. It encourages users to uncover local lifestyle businesses, places, events and experiences.

***Brisbane City Plan 2014* (City Plan)**: Council’s planning scheme, which sets the framework for the city’s growth and guides how land can be used and developed.

**Brisbane Festival**: A major annual international arts festival across the city, using bridges, landmarks and iconic locations to deliver exhibitions, activities and performances, concluding with Riverfire fireworks on the last day. Along with Queensland Government, Council is a foundation partner (sponsor) of the event.

**Brisbane Industrial Strategy 2019**: Council’s plan to protect Brisbane's supply of industrial land, support future infrastructure and provide a future‑focused, strategic approach to encourage industrial development and investment over time.

***Brisbane Vision 2031* (the Vision)**: Council’s long-term community plan for the city. It details the aspirations for Brisbane’s future and outlines ideas for achieving this vision.

#### C

**Climate Active Carbon Neutral Standard for Organisations**: A national framework which supports and guides businesses as they account for and reduce carbon emissions in their operations. Successful assessment against the standard results in certification that the operations of the organisation have resulted in net zero emissions.

**CO2e**: A unit of measure that compares an outcome (usually in tonnes) to its equivalent volume of carbon emissions.

**Council’s Environmental Offsets program**: Program that helps to balance the impacts of development, infrastructure and buildings by creating, restoring and enhancing existing habitat. Council has several offset restoration sites underway across Brisbane.

**Council of Mayors (SEQ)**: An independent political advocacy organisation to the interests of one of the nation’s fastest growing regions – South East Queensland. Membership consists of 10 Mayors from local governments within the region, supporting its function as a single metropolitan area.

**COVID-19**: In its reference to COVID-19 throughout the Annual Report 2020-21, Council is reflecting on the particular coronavirus which has impacted global health and economies in 2020 and beyond.

**Culturally and Linguistically Diverse (CaLD)**: The wide range of cultural groups represented in the community, acknowledging differences in religion and spirituality, ethnicity and language.

#### D

**DisABILITY ACTION at WORK program**: A fourmonth traineeship to people with disability, that gives participants the skills and confidence to go on to further employment or study following their paid placement with Council.

***Disability Discrimination Act 1992* (DDA):** Specifies obligations of public service providers, including local government, in ensuring that people with a disability have the same fundamental rights as the rest of the community.

#### E

**Establishment and Coordination Committee:** The committee sets the strategic direction for Brisbane as a city and for Council as an organisation. The members of the committee review and make recommendations to full Council on major plans such as Council’s Vision, City Plan, corporate documents and city finances. The Chair of each Council committee is a member of Council’s Establishment and Coordination Committee and the Lord Mayor is the chair of the committee. This committee is also known as Civic Cabinet.

#### F

**February-March 2022 South East Queensland Rainfall and Flood Event (SEQRFE)**: The defined disaster event of severe weather, heavy rainfall and subsequent flooding that occurred from 22 February and throughout March 2022. SEQRFE is also referred to throughout the document as the 2022 floods, and the severe weather and flooding, but all reflect on the same major event that caused significant damage and disruption across the city in 2022.

**Financial sustainability statements**: Statements that contain measures of financial sustainability specified in the City of Brisbane Regulation 2012. Council is required to report its performance and forecasts.

**Flood Awareness Map**: Provides information to support general awareness about the possibility of flooding in a local area. It also provides historic flooding information and information on different sources of flooding.

**FloodWise Property Report**: Provides property specific flood information to enable you to plan and build in accordance with the correct requirements based on the risk and type of flooding.

#### G

**Greater Brisbane:** The greater Brisbane region refers to a coastal plain of about 15,000 square kilometres of land, made up of five different urban centres, including Brisbane City, Ipswich,

Logan City, Moreton Bay and Redland City.

#### I

**Inner Spark engagement project**: A digital and popup initiative encouraging the community to contribute to or provide feedback on big ideas regarding what the city could look like in time for the Brisbane 2032 Olympic and Paralympic Games and beyond.

#### L

***Local Government Infrastructure Plan* (LGIP)**: The plan represents around 1000 future projects worth $2 billion for stormwater, transport, parks and land for community facilities, to deliver new infrastructure from 2016 to 2026. The plan provides developers with an indication of likely infrastructure required as part of any proposed developments, and helps Council plan for the delivery of infrastructure in our growing city.

#### M

**Maker Entrepreneurship program**: A ‘maker’ is someone who creates a tangible item either by design or fabrication. The program provides fully subsidised micro-business training to creative makers looking to grow and ensure the sustainability of their online businesses.

**Mid-block Bluetooth detectors**: A Bluetooth device sensor installed outside the immediate area of a signalised intersection to monitor traffic flow and mitigate congestion.

**Mooroolbin**: The aboriginal name for the 'moorool' or 'long nose' of sand that once stretched along the edge of the river, downstream from Hamilton.

#### S

**Sister Cities:** A long-term partnership between two communities in different countries. A relationship is officially recognised after the highest elected or appointed official from both communities sign off on an agreement to become Sister Cities.

***South East Queensland Regional Plan 2017* (ShapingSEQ):**A regional framework for growth management which sets planning direction for growth, including identifying a long-term sustainable pattern of development which focuses more growth in existing urban areas.

#### T

**Translink:** A division of the Department of Transport and Main Roads with state-wide responsibility for buses, trains, ferries and trams across South East Queensland.

#### W

**Ward**: Brisbane City Council Local Government Area is comprised of 26 wards and Councillors are elected to represent each ward.

#### Z

**Zero Harm:** An internal policy relating to workplace health and safety, promoting a culture where safety is everyone’s responsibility.

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### Contact Details

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#### General Information

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**For deaf, hearing impaired or speech impaired:**

National Relay Service: relayservice.gov.au

**TTY:**

133 677 then ask for (07) 3403 8888

**Speak and Listen:**

1300 555 727 then ask for (07) 3403 8888

**Internet relay:**

iprelay.com.au/call then enter (07) 3403 8888 as the phone number you wish to call

**Video Relay Service:**

relayservice.gov.au   
Skype name ‘ace.vrs’ then ask for (07) 3403 8888

#### Additional Copies

You can download a copy of this report at brisbane.qld.gov.au or contact us on (07) 3403 8888 for more information.

#### Feedback

Feedback on this document is welcome. You can write to us at:

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#### Acknowledgements

#### Council thanks all those who contributed to the development of the Annual Report 2020-21.

#### Language Assistance

For language assistance please call 131 450 then ask for Brisbane City Council on   
(07) 3403 8888.

**Hindi:**

भाषाई सहायता क े लि ए कृपया 131 450 पर फोन करक े ब्रि सब ेन सि ट ी काउंसि ल स े (07) 3403 8888 पर कन ेक्ट कि ए जान े का अन ुरोध कर ें।

**Vietnamese:**

Để được trợ giúp về ngôn ngữ, vui lòng gọi số 131 450 rồi đề nghị được nối máy tới Hội Đồng Thành Phố Brisbane theo số (07) 3403 8888.

**Korean:**

통번역 서비스가 필요하시면 131 450번으로 전화해서 브리 스번 시의회 (Brisbane City Council) 에 (07) 3403 8888번 으로 연결해 달라고 요청하십시오.

**Traditional Chinese:**

如需語言協助，請撥打 131 450 並要求撥打 (07) 3403 8888 轉接布里斯本市政府。

**Simplified Chinese:**

如需语言协助，请拨打 131 450 并要求拨打 (07) 3403 8888 转接布里斯班市政府。

**Arabic:** إذا كنت بحاجة ملرتجم شفهي، فاتصل بخدمة الرتجمة التحريرية

والشفهية عىل الرقم 450 131 واطلب التحدث إىل مجلس مدينة

بريزبن عىل الرقم 8888 3403 07