



Dedicated to a better Brisbane

Pathways out of Homelessness Program

Current Pathways Recipient	Project Summary
Beyond DV Ltd	The Pathways to HOPE Project promotes financial independence for women recovering from domestic violence through mentoring, goal setting, career coaching, financial counselling, and pathways to Certificate III training and/or employment.
Brisbane Housing Company	The Home and Health Project addresses the hidden health needs of Brisbane's most vulnerable people living in community housing to significantly reduce the number of failed tenancies in Bric Housing and Brisbane Housing Company (BHC) properties. The Project utilises the expertise of specialist mobile health provider, One Bridge, to provide bespoke and place-based health services, including education, assessment, referral and advocacy into the wider health system. This assists residents with complex health needs to access equitable health care and ensures they engage in appropriate physical and mental health supports to sustain their tenancy and not exit into homelessness or unstable housing.
Brisbane Youth Service Inc.	The Positive Transitions Project supports young people to transition from supported housing case management to living autonomously in the community. This specialist service innovation provides the post-intervention "next step" to prevent vulnerable, previously homeless, young people from returning to homelessness by focusing on strengthened participation in employment, education and community support networks. Delivered from a trusted youth homelessness service provider and in collaboration with employers, employment agencies, education providers and community services, this project meets the identified gap and demonstrated need for supported transition from youth homelessness services.



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Community QLD Ltd.	<p>The Sustaining Tenancies at Risk project establishes a targeted and coordinated approach to delivering support services to the most vulnerable tenants. Through an assessment of clients at first point of contact at the Homelessness Hubs, Community and Micah identify clients most at risk and link them to Support Co-ordination/Case Management for referral to external services and/or intake into Community specialist support services. Housing providers also refer tenants who have been breached and are at risk of a failed tenancy for rapid wrap-around support to remedy the presenting issue. Once settled, the tenant is supported to access the employment pathway program to build capacity to secure employment and access more long-term housing options.</p>
Institute for Urban Indigenous Health	<p>The First Nations Tenancy Support Project provides a trauma-informed, client-centred and culturally specific early intervention model to support vulnerable First Nations people and families who experience or are at risk of homelessness to prepare for, establish and maintain their tenancy. The Project provides a comprehensive range of health and social support and community connection programs and services, provided in-kind by the UIIH Network clinics and regional services. Collaboration with the Brisbane Zero steering committee and other project partners also provides advocacy, support, referral and connection to culturally safe services to assist First Nations people in establishing, maintaining and enhancing their tenancies so as not to exit into homelessness or unstable housing.</p>
Micah Projects Ltd	<p>The Towards Home Project provides intensive integrated health, housing, employment and community support through assertive outreach. This is achieved by: 1) providing case management and proactive outreach daily, starting with people sleeping in CBD and inner-city suburbs, 2) strengthening the partnership with housing providers to coordinate and increase access to supportive housing, and 3) supporting people to sustain their tenancy through access to community and health services whilst in housing.</p>



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Youth Advocacy Centre	The Positive Moves Project provides a wrap-around youth and family advocacy support program for young people living in Brisbane aged 16–19 years who are experiencing or at risk of homelessness, have mental health challenges (e.g., trauma), and have interaction with the justice system to transition to stable housing solutions and navigate access to community support. The Project also collaborates with Tenants QLD to develop and distribute young people-friendly tenancy advice information.

Previous Pathways Recipients	Project Summary
139 Club Ltd (3rd Space)	The iAM project began as an innovative three-year project targeting Brisbane residents experiencing homelessness. 3rd Space staff worked with their visitors (including those referred from established and collaborative network of agencies) and determined personal identification needs, applying for any missing identification documents. iAM stored the identification documents physically/digitally and provided an integrated portal which supported visitors to apply for services and housing and to move out of homelessness. iAM continues to provide an essential service and a basis for trust for further assistance to break the cycle of homelessness.
Annerley Baptist Church	The Community Connection and Belonging project addressed the issue that homelessness doesn't just require finding someone physical accommodation. Hope, purpose, and belonging are also essential. This project provided an integrated, holistic model of service provision and collaborative, community-based responses that built capacity of people to find and maintain secure housing. It supported people as people and walked alongside them, provided community friendship and support and assisted people to address the complex barriers to maintaining secure housing. A Community Connections Manager role provided professional case management expertise and recruited, trained and supported volunteers to not just find housing but help people create a home and sense of belonging in their community.



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Foodbank QLD Ltd	The Pronto ERP Project installed a digital warehousing system to manage stock and enable a 'click and collect' service for charity partners. The project addressed food insecurity and reduced the amount of time charity partners spent waiting to collect food at Foodbank's Warehouse.
Lawright QLD	The Passport project empowered 60 vulnerable people to resolve their own financial issues with the assistance of a financial counsellor and provided training to 150 staff from partner community agencies. The financial counsellor regularly visited the 10 Homeless Persons Legal Centres – BYS, Micah Projects, New Farm Neighbourhood Centre, Ozcare, 3rd Space and Roma House.
Mission Australia	The Housing Older Women (HOW) project supported older women (aged 55 and over) who were at risk of, or experiencing, homelessness to avoid or exit homelessness as soon as possible. Older women are the fastest growing homeless cohort in Australia, and their experience of homelessness is unique. Australia's ageing population and high housing costs, combined with a significant gap in wealth accumulation, means that many older women first experience homelessness late in life. This project employed a Community Engagement Support Worker to provide direct support, build sector capacity, and contribute to the evidence base of this unique group. The project used existing housing supply to provide housing for older women.



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Mount Gravatt Community Centre Inc.	The HOPE project used existing link workers to connect homeless people to the drop-in centre at “Bernies” which offered amenities such as showers, laundry and kitchen facilities. Bernie’s also offered computer facilities, and job and housing clubs, which provided practical help and assistance in connecting with job and housing vacancies.
Murri Watch Aboriginal and Torres Strait Islanders Corporation	The First Steps project supported Murri Watch to employ an Indigenous Outreach Support Worker (identified position) to provide essential ongoing case management and support services that were culturally appropriate to assist Indigenous people to transition successfully from supported accommodation into independent living. The project filled a vital gap in support services by providing a continuum of support for clients transitioning out of homelessness during the critical early stages of life in independent living. Through regular follow up and support, the Outreach Support Worker assisted Indigenous people to build the community, social and service supports they needed to sustain their tenancies and break the cycle of homelessness.