### **Brisbane City Council**

# Annual Operational Plan Progress and Quarterly Financial Report

September 2025



### **TABLE OF CONTENTS**

OVERVIEW AND BASIS OF PREPARATION	3
SECTION 1 - QUARTERLY FINANCIAL REPORT	4
Financial results	5
Statement of comprehensive income	9
Statement of financial position	10
Statement of changes in equity	11
Statement of cash flows	12
SECTION 2 - ANNUAL OPERATIONAL PLAN PROGRESS REPORT	13
Program 1 - Transport for Brisbane	14
Program 2 - Infrastructure for Brisbane	16
Program 3 - Sustainable City	19
Program 4 - Future Brisbane	22
Program 5 - Community and the Arts	25
Program 6 - Customer Services	27
Program 7 - City Governance	29
SECTION 3 - COMMERCIAL BUSINESS UNITS	31
Transport for Brisbane	32
City Parking	33

### **OVERVIEW AND BASIS OF PREPARATION**

This report has been prepared to meet the reporting requirements of the *City of Brisbane Regulation 2012* (the Regulation) and relates to the 2025-26 financial year.

Amounts included in this report are year to date figures rounded to the nearest thousand (\$000) or millions (\$m) or billions (\$bn) unless otherwise stated. Amounts may not add to the correct subtotals or totals due to rounding.

#### **Section 1 - Quarterly Financial Report**

The Quarterly Financial Report represents a special purpose financial report prepared specifically to meet the requirements of the Regulation and is not required to be audited. This report includes the statements of comprehensive income, financial position, changes in equity and cash flows for the period ended September 2025. The recognition and measurement requirements of the Australian Accounting Standards have been applied in preparing the quarterly financial report. For additional information, refer to the notes to Council's general purpose financial statements for the year ended 30 June 2025.

### **Section 2 - Annual Operational Plan Progress Report**

The Annual Operational Plan progress report is a written assessment of Council's progress towards implementing the 2025-26 Annual Operational Plan (Annual Plan). Council's operations are focussed on achieving the strategic directions through the Annual Plan, delivered via the projects and services of Council's programs.

This section includes the financial results at the program level in relation to the annual budget. This also reports on significant highlights and updates for each program during the period.

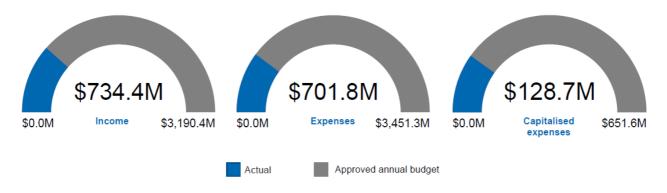
#### **Section 3 - Commercial Business Units**

This section provides the Annual Performance Plan report for Council's commercial businesses units including Transport for Brisbane and City Parking, as required by the Regulation. Transport for Brisbane commercial business includes the activities in the Transport for Brisbane and other programs in Section 2. City Parking forms part of the Infrastructure for Brisbane program in Section 2.

SECTION	1 - QUART	ΓERLY FIN	IANCIAL	REPORT

### **FINANCIAL RESULTS**

Council's unaudited financial report for the period ended September 2025 is shown on pages 9 to 12.



#### **Income**

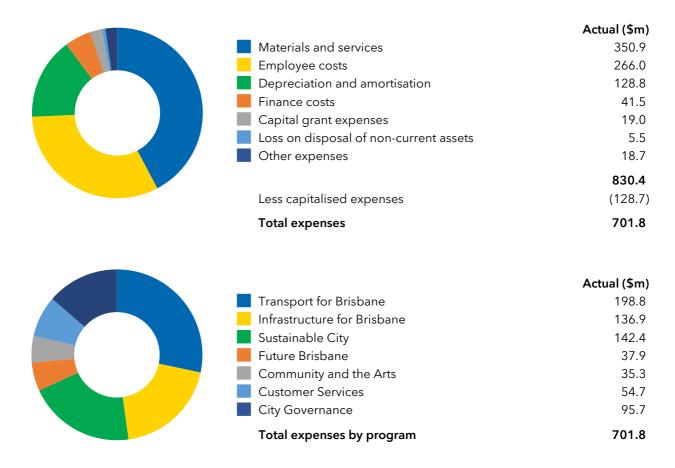
Council's income is below budget during the period mainly due to the following which are expected to materially align with the annual budget at the end of the financial year.

- Timing of grants and subsidies revenue mainly relating to the Australian Government Financial Assistance Grant, partly offset by earlier than anticipated grants and subsidies revenue from the Queensland Reconstruction Authority.
- Timing of dividends.



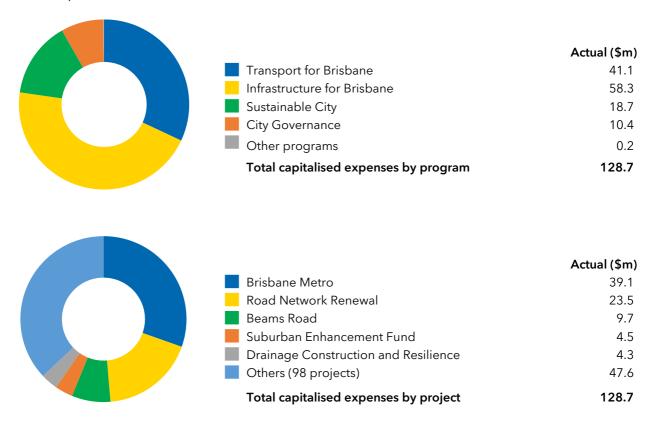
### **Expenses**

Council's expenses are below budget during the period mainly due to timing of expenses relating to the transfer of Brisbane Metro project assets to third parties. This is expected to be adjusted in the next budget review.



### **Capitalised expenses**

Council's capitalised expenses are below budget during the period mainly due to timing and lower than anticipated capitalised expenses in the Infrastructure for Brisbane and City Governance programs (refer to section 2).



### Financial position overview

Council's net assets increased by \$14.4 million compared to June 2025, mainly in accumulated surplus as a result of an increase in net result for the period. Refer to statement of financial position on page 10.

### Measures of financial sustainability

Financial sustainability ratios provide Council with insights about its liquidity and operational efficiency. The following ratios for the year are prepared in accordance with the requirements of the *City of Brisbane Regulation 2012* and the *Financial Management (Sustainability) Guideline 2024* (Guideline).

Measures of financial sustainability	Actual
Financial capacity	
Council controlled revenue <sup>1</sup>	67.7%
Population growth <sup>1</sup>	0.6%
Operating performance	
Operating surplus ratio	7.2%
Operating cash ratio	24.7%
Liquidity	
Unrestricted cash expense cover ratio	5.2 months
Asset management	
Asset sustainability ratio	56.7%
Asset consumption ratio	80.9%
Asset renewal funding ratio <sup>1</sup>	85.4%
Debt servicing capacity	
Leverage ratio	5.3 times

<sup>&</sup>lt;sup>1</sup> Unaudited measure that is reported for contextual purposes only. All other ratios will be audited at the end of the financial year.

The population growth ratio has been calculated using population data from prior years in accordance with the Guideline. The above ratios exclude the impact of service concession arrangements.

### STATEMENT OF COMPREHENSIVE INCOME

For the period ended September 2025		Approved annual budget	Actual September
	Actual \$000	2025-26 \$000	2024 \$000
	4000		<del></del>
Income			
Rates and utility charges	401,962	1,625,656	376,834
Less discounts and rebates	(11,653)	(47,128)	(11,452)
	390,309	1,578,528	365,382
Grants and subsidies	25,319	240,625	53,033
Developer contributions	17,203	163,723	11,452
Other contributions and donations	8,054	256	1,870
Fees and charges	72,813	257,874	57,828
Public transport revenue	120,237	500,321	121,404
Interest revenue	3,690	8,050	2,146
Other revenue	96,753	441,053	99,795
	344,069	1,611,902	347,528
	734,378	3,190,430	712,910
Expenses			
Employee costs	266,029	989,288	256,719
Materials and services	350,899	1,732,303	444,724
Depreciation and amortisation	128,758	542,985	124,094
Finance costs	41,528	179,339	37,931
Loss on disposal of non-current assets	5,469	49,114	8,660
Capital grant expenses*	18,990	558,715	-
Other expenses	18,746	51,236	14,306
	830,419	4,102,980	886,434
Less capitalised expenses	(128,668)	(651,647)	(259,123)
	701,751	3,451,333	627,311
Net result	32,627	(260,903)	85,599
Other comprehensive income			
Items that will not be reclassified to net result			
Increase (decrease) in asset revaluation surplus	(16,193)	973,760	(458)
Movement in cash flow hedge reserve	(2,068)		518
S	(18,261)	973,760	60
Total comprehensive income	14,366	712,857	85,659
•		•	

<sup>\*</sup>Transfer of Brisbane Metro project assets to the Queensland Government or other third parties.

### STATEMENT OF FINANCIAL POSITION

As at 26 September 2025		Approved annual budget	Actual
	Actual \$000	2025-26 \$000	June 2025 \$000
Current assets			
Cash and cash equivalents	272,592	217,234	144,061
Receivables	76,988	95,503	76,345
Inventories	25,299	27,057	23,881
Derivative financial instruments	4,205	-	6,272
Other current assets	120,612	86,567	115,739
Assets classified as held for sale	-	-	8,790
	499,696	426,361	375,087
Non-current assets			
Investment in associate	2,158,143	2,158,143	2,158,143
Other investments	226,738	218,148	223,176
Property, plant and equipment	41,229,036	41,943,119	41,244,005
Intangible assets	116,133	77,968	120,024
Lease right of use assets	439,490	395,134	447,077
Superannuation defined benefit plan	15,928	17,292	16,042
	44,185,468	44,809,804	44,208,467
Total assets	44,685,164	45,236,165	44,583,554
Current liabilities			
	444 020	241 714	20/ 107
Payables Other financial liabilities	464,828 218,611	361,716 153,883	394,187 139,611
Lease liabilities	70,573	76,531	70,111
Provisions	224,794	229,986	226,350
Service concession liabilities	61,031	61,680	61,031
Other current liabilities	114,852	130,198	121,946
Other current hubilities	1,154,689	1,013,994	1,013,236
Non-current liabilities			
Payables	11,483	8,809	11,483
Other financial liabilities	2,949,703	3,034,483	2,982,645
Lease liabilities	551,422	497,059	560,786
Provisions	135,641	143,809	135,607
Service concession liabilities	1,534,390	1,498,918	1,545,825
Other non-current liabilities	39,613	3,947	40,115
	5,222,252	5,187,025	5,276,461
Total liabilities	6,376,941	6,201,019	6,289,697
Net community assets	38,308,223	39,035,146	38,293,857
Community equity			
	23 440 404	24 449 074	23 405 477
Asset revaluation surplus	23,469,484	24,468,076	23,485,677
Cash flow hedge reserve	4,204	- 14 E/7 070	6,272
Accumulated surplus	14,834,535	14,567,070	14,801,908
Total community equity	38,308,223	39,035,146	38,293,857

### STATEMENT OF CHANGES IN EQUITY

For the period ended September 2025	Asset revaluation surplus \$000	Cash flow hedge reserve \$000	Accumulated surplus \$000	Total \$000
Balance at beginning of year Net result	23,485,677	6,272	14,801,908 32,627	38,293,857 32,627
Other comprehensive income	(16,193)	(2,068)	-	(18,261)
Balance at period end	23,469,484	4,204	14,834,535	38,308,223

For the approved annual budget June 2026	Asset revaluation surplus \$000	Cash flow hedge reserve \$000	Accumulated surplus \$000	Total \$000
Balance at beginning of year Net result	23,494,316	-	14,827,973 (260,903)	38,322,289 (260,903)
Other comprehensive income  Balance at year end	973,760 24,468,076	-	14,567,070	973,760

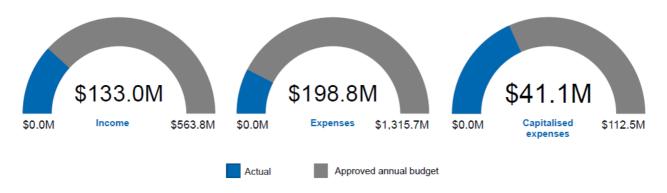
For the year ended June 2025	Asset revaluation surplus \$000	Cash flow hedge reserve \$000	Accumulated surplus \$000	Total \$000
Balance at beginning of year	22,536,917	2,714	14,488,684	37,028,315
Net result Other comprehensive income	948,760	- 3,558	314,101 (877)	314,101 951,441
Balance at year end	23,485,677	6,272	14,801,908	38,293,857

### **STATEMENT OF CASH FLOWS**

For the period ended September 2025		Approved annual budget	Actual September
	Actual \$000	2025-26 \$000	2024 \$000
Cash flows from apprating activities			
Cash flows from operating activities			
Receipts Rates and utility charges	451,611	1,576,524	430,080
Fees and charges	72,681	244,517	57,854
Public transport revenue	131,168	500,321	132,441
Contributions, donations, grants and subsidies	17,680	109,846	44,528
Goods and Services Tax received from Australian Taxation Office	27,202	-	31,981
Interest revenue	3,273	8,050	2,284
Dividends and participation returns received	15,000	140,859	13,800
Other receipts	50,985	237,149	62,104
<u>-</u>	769,600	2,817,266	775,072
Payments			
Employee costs	270,947	979,207	259,473
Materials and services	387,166	1,780,010	475,141
Finance costs	41,528	174,732	37,931
Other payments	12,989	38,408	11,332
N. 19. 1	712,630	2,972,357	783,877
Less capitalised expenses	(128,668)	(651,647)	(259,123)
-	583,962	2,320,710	524,754
Net increase in cash from operating activities	185,638	496,556	250,318
Cash flows from investing activities			
Proceeds from sale of non-current assets	11,469	80,725	2,499
Payments for non-current assets	(128,668)	(651,647)	(259,123)
Receipts for capital contributions, donations, grants, subsidies and other capital revenue	33,202	235,667	65,109
Net decrease in cash from investing activities	(83,997)	(335,255)	(191,515)
Cash flows from financing activities			
Net proceeds from working capital facility	79,000	-	5,000
Proceeds from borrowings	-	200,000	-
Repayment of borrowings	(32,942)	(134,346)	(27,725)
Lease liabilities principal payments	(19,165)	(76,452)	(19,070)
Net increase (decrease) in cash from financing activities	26,893	(10,798)	(41,795)
Net increase in cash and cash equivalents held	128,532	150,503	17,008
Cash and cash equivalents at beginning of year	144,061	66,731	67,444
Cash and cash equivalents at period end	272,593	217,234	84,452
=	2,2,0,0	217,204	01,102

## SECTION 2 - ANNUAL OPERATIONAL PLAN PROGRESS REPORT

### PROGRAM 1 - TRANSPORT FOR BRISBANE



### **Program financial results**

Income is below budget during the period mainly due to timing of public transport revenue in the Transport Operations outcome. This is expected to be adjusted in the next budget review.

Expenses are below budget during the period mainly due to the following.

- Timing of expenses in the Public Transport outcome mainly relating to capital grants expenses. This is expected to be adjusted in the next budget review.
- Timing of expenses in the Transport Operations outcome mainly relating to bus and Metro services and maintenance activities. This is expected to materially align with the annual budget at the end of the financial year.

Capitalised expenses are above budget during the period mainly due to accelerated capitalised expenses in the Public Transport outcome mainly relating to the Brisbane Metro project. This is expected to materially align with the annual budget at the end of the financial year.



### Highlights and updates on program outcomes from the Annual Operational Plan

Outcome	Highlights and updates
Transport Operations	<ul> <li>Signed new service contracts with Translink, to operate Metro and core bus services for the next 2 years.</li> <li>Commenced bus and Metro service operations through the new Adelaide Street tunnel.</li> </ul>
	<ul> <li>Carried 22 million passengers on bus and Metro services.</li> <li>Facilitated more than 996,000 e-mobility trips in the quarter.</li> <li>Continued rollout of e-mobility parking hubs with 18 hubs installed in the quarter.</li> </ul>

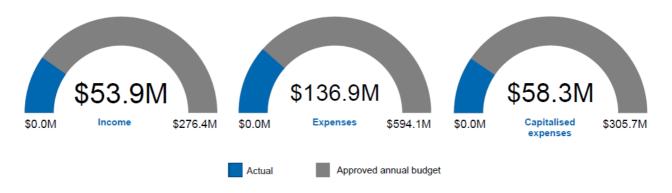
#### **Outcome**

### Highlights and updates

#### **Public Transport**

- Exceeded 1.1 million off-peak trips for Brisbane's seniors on buses and ferries in the quarter.
- Exceeded 1.7 million passengers on ferry services, with July being one of the busiest months on record.
- Commenced handover inspections for CityCat 31, Mirbarpa II, the 10th Generation 4 CityCat.
- Awarded contracts for major maintenance works at Riverside ferry terminal and Merthyr Road ferry facility.
- Completed construction of 3 bus stops that were partially funded through the Queensland Government's Public Transport Accessible Infrastructure Program.
- Completed design of 4 bus stops; commenced/continued design of 8 additional bus stops.
- Completed testing and commissioning of Adelaide Street tunnel.
- Completed South Brisbane road resurfacing and cycleway upgrades, Melbourne Street portal gates at the entry to the Southeast busway, Queensland Museum forecourt upgrade, and majority of plaza upgrades at Buranda busway station.
- Received endorsement and certification for Brisbane Metro Inner City Infrastructure Works project, by the Infrastructure Sustainability Council with a Leading Rating score of 82.86 points under the v1.2 Design Rating Scheme.

### PROGRAM 2 - INFRASTRUCTURE FOR BRISBANE



### **Program financial results**

Income is above budget during the period mainly due to earlier than anticipated revenue relating to infrastructure charges. This is expected to materially align with the annual budget at the end of the financial year.

Expenses are below budget during the period mainly due to the following.

- Timing of expenses in the Manage City Assets outcome relating to depreciation expenses. This is expected to be adjusted in the next budget review and materially align with the annual budget at the end of the financial year.
- Partly offset by a reallocation from capitalised expenses to expenses in the Roads and Network
  Management outcome mainly relating to the Beams Road, Active Transport Infrastructure and
  Transport Structures Renewal projects (refer offset in capitalised expenses). This is expected to be
  adjusted in the next budget review and materially align with the annual budget at the end of the
  financial year.

Capitalised expenses are below budget during the period mainly due to the following.

- Timing and lower than anticipated capitalised expenses in the Roads and Network Management outcome mainly relating to the Road Network Renewal, Open Level Crossing Contribution, Toowong Upgrade Projects and Safer School Precincts projects. This is expected to be adjusted in the next budget review and materially align with the annual budget at the end of the financial year.
- Timing of capitalised expenses in the Manage City Assets outcome mainly relating to the Council Contributions to Developer Constructed Works project. This is expected to materially align with the annual budget at the end of the financial year.
- A reallocation from capitalised expenses to expenses in the Roads and Network Management outcome mainly relating to the Beams Road, Active Transport Infrastructure and Transport Structures Renewal projects (refer offset in expenses). This is expected to be adjusted in the next budget review and materially align with the annual budget at the end of the financial year.



### Highlights and updates on program outcomes from the Annual Operational Plan

Outcome	Highlights and updates
Roads and Network Management	<ul> <li>Supported 29 schools who hosted approximately 290 weekly active travel days from July 2025 to September 2025.</li> <li>Delivered 36 riding skills workshops and guided rides across Brisbane.</li> <li>Commenced sponsorship of TRACTION for 2025-26 to deliver bike build workshops to 48 young people from Brisbane schools and 32 newly arrived Queenslanders from Multicultural Australia.</li> <li>Progressed repair of Story Bridge gantry rail connections with 2 gantries fully repaired by the end of September 2025.</li> <li>Completed the Story Bridge Footpath Safety Works (the netting).</li> <li>Commenced concept design investigation work on the Coronation Drive bridge replacement.</li> <li>Completed 68 Level 1 inspections of retaining walls.</li> <li>Awarded contract to remediate Adelaide Street retaining wall with site works starting in October 2025.</li> <li>Completed community engagement on the Indooroopilly Bikeway.</li> <li>Completed footpath and bikeway renewal works at 9 locations across Brisbane, with 4 projects currently in progress and designs underway for a further 12.</li> <li>Completed kerb and channel works at 15 locations across Brisbane to a total of 3,086 metres, as part of the Road Network Renewal project.</li> <li>Completed resurfacing works at 74 (as well as one large failure repair) road locations across Brisbane, as part of the Road Network Renewal project.</li> <li>Progressing construction of carpark and intersection upgrade at Illaweena Street, Stretton, within the District Projects program.</li> <li>Continued detail design of Hamilton Road and Spence Road intersection, Eight Mile Plains.</li> <li>Progressed delivery of Wynnum Road and Hemmant-Tingalpa intersection upgrade and scheduled the construction of a number of other projects for delivery.</li> <li>Commenced designs for 2026-27 Black Spot projects and assessment for shortlisting of Black Spot 2027-28 project nominations.</li> <li>Completed one cable and pit refurbishment replacing end of life cable, pits, upper mounting assemblies</li></ul>
Maintain the City	<ul> <li>Completed reactive maintenance on 15,569 potholes.</li> <li>Completed 338 minor footpath maintenance jobs.</li> </ul>
Manage City Assets	<ul> <li>Continuing work to strengthen asset management through an integrated approach that supports sustainable outcomes across the city.</li> </ul>

Outcome	Highlights and updates
	<ul> <li>Continuing work to effectively manage Council's corporate real estate portfolio in line with operational and strategic needs.</li> </ul>
Brisbane Infrastructure Services	<ul> <li>Continuing to deliver professional services across project management, engineering and environmental disciplines, while providing quality quarry materials for Brisbane's road network and managing an efficient fleet.</li> </ul>

### PROGRAM 3 - SUSTAINABLE CITY



### **Program financial results**

Income is above budget during the period mainly due to the following.

- Earlier than anticipated grants and subsidies revenue mainly relating to Tropical Cyclone Alfred and Associated Rainfall and Flooding (TCAARF) from the Queensland Reconstruction Authority. This is expected to materially align with the annual budget at the end of the financial year.
- Partly offset by timing of contributions revenue mainly relating to stormwater developer contributed assets. This is expected to materially align with the annual budget at the end of the financial year.

Expenses are below budget during the period mainly due to the following.

- Timing of expenses in the Biodiversity, Urban Forest and Parks outcome mainly relating to the Delivering Iconic Parks for Brisbane project, Wipe Out Weeds project, parks depreciation, Victoria Park maintenance and bushland management activities. This is expected to materially align with the annual budget at the end of the financial year.
- Timing of expenses in the Open Space Management outcome mainly relating to parks operations, roadside landscape maintenance, trees and parks maintenance and stormwater treatment asset maintenance and rehabilitation activities. This is expected to materially align with the annual budget at the end of the financial year.
- Partly offset by:
  - Accelerated expenses in the Safe and Resilient City outcome mainly relating to disaster management activities for TCAARF. This is expected to be adjusted in the next budget review.
  - Accelerated expenses in the Drainage Infrastructure and Catchment Resilience outcome mainly relating to open and enclosed stormwater drainage maintenance activities. This is expected to materially align with the annual budget at the end of the financial year.

Capitalised expenses are below budget during the period mainly due to the following.

- Timing of capitalised expenses in the Biodiversity, Urban Forest and Parks outcome mainly relating to the Toohey Road Wildlife Crossing, Delivering Sports Parks for Brisbane, Delivering New Parks for Brisbane, Maintaining Suburban Parks and the Brisbane Botanic Gardens Mount Coot-tha Enhancements projects. This is expected to materially align with the annual budget at the end of the financial year.
- Timing of capitalised expenses in the Moving Brisbane Towards Zero Waste outcome mainly relating to the Brisbane Landfill Remediation project. This is expected to materially align with the annual budget at the end of the financial year.
- Timing of capitalised expenses in the Sustainable Water Management outcome mainly relating to the Oxley Creek Transformation project. This is expected to materially align with the annual budget at the end of the financial year.
- Partly offset by accelerated capitalised expenses in the Drainage Infrastructure and Catchment Resilience outcome mainly relating to the Stormwater Infrastructure project. This is expected to materially align with the annual budget at the end of the financial year.

	Actual (\$m)
Moving Brisbane Towards Zero Waste	67.8
Biodiversity, Urban Forest and Parks	28.0
Drainage Infrastructure and Catchment	26.9
Resilience	
Open Space Management	25.1
Safe and Resilient City	4.8
Other strategies	8.5
Total expenses by outcome (expenses and capitalised expenses)	161.1

### Highlights and updates on program outcomes from the Annual Operational Plan

Outcome	Highlights and updates
Sustainable and Resilient Community	<ul> <li>Provided over 6,534 free native plants to Brisbane's residents, schools, clubs, citizenship ceremonies and community groups.</li> <li>Welcomed 32,691 visitors to Brisbane's 3 environment centres - Karawatha Forest, Downfall Creek and Boondall Wetlands, with 6,958 visitors also participating in various Community Engagement Programs.</li> <li>Hosted 3,188 students in environment centre school's programs.</li> <li>Facilitated 65,600 FloodWise Property Report downloads by residents and industry and 1.18 million views of Council's Flood Awareness Maps.</li> </ul>
Low Carbon and Clean Environment	<ul> <li>Secured over \$2.4 million in grant funding under the Australian Government Community Energy Upgrades Fund to support projects that will reduce Council's carbon footprint and operating costs.</li> </ul>
Biodiversity, Urban Forest and Parks	<ul> <li>Harvested 3,360 stems through the koala fodder plantation, generating 336 meals for koalas in care.</li> <li>Conducted 8 planned burns across 167.16 hectares of Council conservation reserves to manage bushfire hazard.</li> <li>Completed 35.8 kilometres of track and trail maintenance as part of Council's bushfire risk mitigation activities.</li> <li>Treated 687 Red Imported Fire Ant nests on Council controlled land.</li> <li>Installed 6 wildlife escape hatches in Carindale and Kuraby to support the safe movement of koalas and other native animals.</li> <li>Delivered 5 park projects with a further 2 projects in progress (as listed in the Suburban Works Program).</li> <li>Completed works to repair the lagoon at City Botanic Gardens.</li> <li>Continued planning for the Wynnum Manly Lota Foreshores and Kedron Brook Vision and Master Plan projects.</li> <li>Commenced construction for the Rocks Riverside Park waterplay upgrade.</li> </ul>
Sustainable Water Management	<ul> <li>635 face-to-face and 355 online kindergarten students participated in Creek Neighbours.</li> <li>Over 500 residents participated in 15 platypus awareness events to increase community knowledge about platypus conservation and waterway health.</li> </ul>

Outcome	Highlights and updates
Drainage Infrastructure and Catchment Resilience	<ul> <li>Continued the Pallara Stormwater Infrastructure project including planting over 67,000 plants.</li> <li>Completed 3 stormwater drainage projects and progressed a further 24 projects (as listed in the Suburban Works Program).</li> </ul>
Open Space Management	<ul> <li>More than 5,684 hectares of grass was cut across over 1,961 parks.</li> <li>More than 1,270 street and park trees planted and more than 4,850 street and park trees pruned across the city.</li> <li>Completed 6,208 proactive park services and 3,772 proactive landscape services. This included infrastructure maintenance, cleaning, litter removal, gardening to improve functionality, amenity and safety.</li> <li>Maintained more than 458 stormwater treatment assets to improve the quality of stormwater entering waterways.</li> </ul>
Moving Brisbane Towards Zero Waste	<ul> <li>Diverted approximately 14,400 tonnes of recyclables from landfill through household yellow lid bins and self-haul at the Resource Recovery Centres.</li> <li>Delivered 74,476 new green lid bins to eligible households through the Green Waste Recycling Service project.</li> <li>Diverted more than 26,500 tonnes of green waste from landfill through household green lid bins and self-haul at the Resource Recovery Centres. This is a 4.8% increase in volumes in comparison to the same period last year.</li> <li>Received more than 12,800 visitors at Council's Treasure Troves at Acacia Ridge and Geebung.</li> </ul>
Safe and Resilient City	<ul> <li>Participated in 8 community engagement events, delivering all-hazards disaster preparedness messaging.</li> <li>Produced and launched 12 educational videos on severe weather preparedness, helping residents understand local risks and take practical steps to stay safe.</li> <li>More than 230,000 residents registered for free Brisbane Severe Weather Alerts.</li> </ul>

### PROGRAM 4 - FUTURE BRISBANE



### **Program financial results**

Income is above budget during the period mainly due to earlier than anticipated fees and charges from development applications. This is expected to materially align with the annual budget at the end of the financial year.

Expenses are below budget during the period mainly due to the following.

- Timing of expenses for activities in the Approving Quality Buildings and Infrastructure outcome. This is expected to materially align with the annual budget at the end of the financial year.
- Partly offset by a reallocation from capitalised expenses to expenses in the Enhancing Brisbane's Liveability outcome mainly relating to the Better Suburbs Places and Spaces project. This is expected to be adjusted in the next budget review (refer offset in capitalised expenses).

Capitalised expenses are below budget during the period mainly due to a reallocation from capitalised expenses to expenses in the Enhancing Brisbane's Liveability outcome mainly relating to the Better Suburbs - Places and Spaces project. This is expected to be adjusted in the next budget review (refer offset in expenses).



### Highlights and updates on program outcomes from the Annual Operational Plan

Outcome	Highlights and updates		
Planning for a Growing City	<ul> <li>Adopted 3 packages of amendments to the <i>Brisbane City Plan 2014</i>.</li> <li>Commenced a new Suburban Renewal Precinct Plan for Alderley Centre.</li> </ul>		

### Outcome Highlights and updates

- Progressed Stones Corner and Wynnum Centre Suburban Renewal Precinct Plans.
- Provided submissions to the Queensland Government on the draft Queensland Housing Code and the Queensland Productivity Commission Construction Productivity Inquiry.

### **Enhancing Brisbane's Liveability**

- Delivered artworks on approximately 21 Traffic Signal Boxes, 2 Energex Padmount Transformers and one MUX box as part of the Artforce Brisbane Program.
- Continued the Outdoor Gallery program with the delivery of the Craig
   & Karl: Rear Vision exhibition comprising 39 artworks.
- Completed the Better Suburbs Places and Spaces streetscape improvement project at Ryans Road, Nundah.
- Completed first stage of community engagement for the Better Suburbs - Places and Spaces streetscape improvement project at Lambert Road, Indooroopilly.
- Completed design work to support installation of additional creative lighting within Caxton Street.
- Held 5 Independent Design Advisory Panel meetings.

#### Approving Quality Buildings and Infrastructure

- Provided high quality development services including assessment of 1,026 development applications and completion of:
  - 1,020 referral agency responses, including siting variation referrals
  - 269 planning and development certificates
  - 8,207 plumbing inspections at 3,315 sites
  - 415 operational work and compliance assessment applications.
- Responded to 2,818 phone enquiries on a range of topics such as subdivision, secondary dwellings and multiple dwellings.
- Held 9 Talk to a Planner events at various locations across Brisbane with 117 consultations.

### Growing Brisbane's Economy

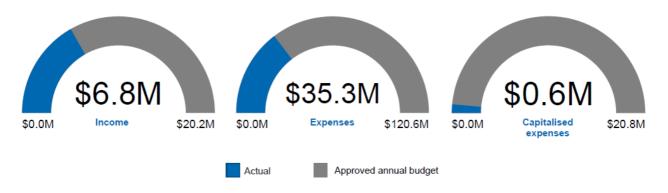
- Reached 82% of pre-Covid average pedestrian movements in Queen Street Mall, the best quarter since October to December 2023 (also 82%)
- Delivered *Shops that Shine*, visual merchandising guide for retail businesses.
- Held 5 events at the Suburban Business Hub, Nundah.
- Held 3 suburban and one online business capability workshop for Brisbane businesses.

### Transforming Brisbane's Inner City

- Engaged with 250 businesses in the Queen Street and Valley Malls, and Fortitude Valley Precinct to enhance customer service experience and achieve specific business outcomes.
- Conducted 2,972 public engagements in the Queen Street and Valley Malls to address public safety and improve the public amenity.
- Conducted 63 public safety campaigns in the Queen Street and Valley Malls with Queensland Police Service to address stakeholder/business concerns, improve the public amenity and support the nighttime economy.
- Curated and delivered 6 activations, supporting businesses and the local economy in the Valley Malls.
- Introduced new cleaning technology to improve public amenities in the Valley Malls.
- Delivered markets across 50 trading days in the Queen Street Mall and City precinct.

Outcome	Highlights and updates
Brisbane as a Global City	<ul> <li>Coordinated 10 inbound international delegations, arranged 16 courtesy calls and high-level meetings with visiting dignitaries to discuss best-practice and knowledge exchange and opportunities for Brisbane.</li> <li>Welcomed the Mayor of Kobe and a 37-member delegation (including business and assembly representatives) from 22 to 24 July 2025 to celebrate the 40th anniversary of our Sister City relationship.</li> </ul>
Brisbane Economic Development Agency	<ul> <li>Delivered 19 workshops and 15 mentoring sessions with 669 event attendees.</li> <li>Secured 11 national and international business events, anticipated to generate \$18.9 million in economic activity and support 117 full-time equivalent (FTE) jobs in the local economy.</li> <li>Supported the delivery of 6 major events, generating over \$94.9 million in economic activity and supporting 2,927 FTE jobs in the local economy.</li> </ul>

### PROGRAM 5 - COMMUNITY AND THE ARTS



### **Program financial results**

Income is above budget during the period mainly due to higher than anticipated grants and subsidies revenue relating to the Community Facilities Local Roads and Community Infrastructure Program. This is expected to be adjusted in the next budget review.

Expenses are above budget during the period mainly due to higher than anticipated expenses in the Provide Community Services outcome. This is expected to be adjusted in the next budget review.

Capitalised expenses are below budget during the period mainly due to timing of capitalised expenses in the Build the Community Facilities Network outcome relating to the Community Leased Facilities project. This is expected to materially align with the annual budget at the end of the financial year.



### Highlights and updates on program outcomes from the Annual Operational Plan

Outcome	Highlights and updates
Build the Community Facilities Network	<ul> <li>Commenced partnership with Grange Thistle Football Club and the Queensland Government to deliver facility upgrades, including access that is compliant with <i>Disability Discrimination Act 1992</i> requirements and installation of artificial fields.</li> <li>Continued work at Mitchelton Youth Club. This disaster recovery project is being delivered in partnership with the Queensland Government.</li> </ul>

#### **Outcome**

#### Highlights and updates

### Provide Community Services

- Hosted 5 events at Riverstage with more than 21,200 attendees.
- Achieved more than 7,140 individual bookings with more than 137,400 attendees across 27 community halls.
- More than 296,300 visitors attended City Hall.
- Delivered more than 2,237 scheduled health and fitness sessions with more than 24,607 participants through Council's Active and Healthy Program.
- Hosted more than 17,700 attendees at the Lord Mayor's City Hall Concerts.
- The Lord Mayor's Photograph Awards 2025 received 1,768 entries celebrating 100 years of Greater Brisbane.
- The second of the Lord Mayor's Safer Suburbs Grants opened for applications to provide funding to support Council Community Facility lessees strengthen security at their clubs.

### PROGRAM 6 - CUSTOMER SERVICES



### **Program financial results**

Income is above budget during the period mainly due to higher than anticipated fees and charges relating to parking infringements. This will continue to be monitored throughout the year.

Expenses are above budget during the period mainly due to the following.

- Higher than anticipated expenses in the Public Safety outcome mainly relating to parking infringements and city amenity activities. This is expected to be adjusted in the next budget review and will continue to be monitored throughout the year.
- Partly offset by lower than anticipated expenses in the Customer Experience outcome mainly relating to recent upgrades and extended useful life of contact centre systems for customer service delivery activities. This is expected to be adjusted in the next budget review and will continue to be monitored throughout the year.

Capitalised expenses during the period are on track against budget.

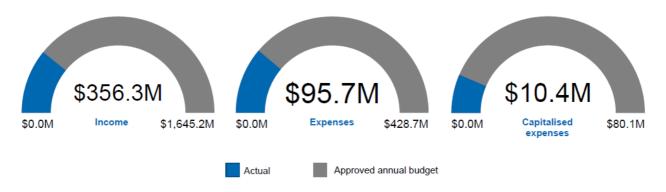


### Highlights and updates on program outcomes from the Annual Operational Plan

Outcome	Highlights and updates
City Libraries	<ul> <li>Achieved more than 1.4 million visits to Council's Libraries.</li> <li>Facilitated more than 2.3 million loans and downloads from library collections and resources.</li> <li>Successfully delivered the 2025 Gold Star and Little Stars Reading Club Program, with more than 6,000 participants.</li> </ul>

Outcome	Highlights and updates
Customer Experience	<ul> <li>Approved 111 filming applications through the Business Hotline.</li> <li>Promoted 80 not-for-profit organisations, community and cultural events and awareness campaigns by lighting up Council assets.</li> <li>More than 21,600 site visits to Your City Your Say online engagement platform since 1 July 2025.</li> <li>Customers who contacted Council rated their consultant interaction as 9.2 out of 10 from 2,820 surveys received.</li> </ul>
Community Health	<ul> <li>Completed more than 1,100 Eat Safe food safety audits.</li> <li>Provided more than 3,710 vaccinations to more than 1,380 clients at Council's community immunisation clinics.</li> <li>Treated more than 12,320 mosquito breeding sites through the ground control program.</li> </ul>
Public Safety	Removed 20,538 graffiti tags.

### PROGRAM 7 - CITY GOVERNANCE



### **Program financial results**

Income is below budget during the period mainly due to the following which are expected to materially align with the annual budget at the end of the financial year.

- Timing of grants and subsidies revenue relating to the Australian Government Financial Assistance Grant and partly offset by timing of grants from the Queensland Reconstruction Authority.
- Timing of dividends revenue and rates revenue relating to commercial properties and partly offset by timing of interest and other revenue.

Expenses are below budget during the period mainly due to the following.

- Timing of expenses in the Financially Sustainable City outcome mainly relating to disposal of property, plant and equipment and reconstruction of assets impacted by TCAARF. This is expected to materially align with the annual budget at the end of the financial year.
- Timing of expenses in the Enabling and Enhancing Council outcome mainly relating to digital and information technology projects and activities. This is expected to materially align with the annual budget at the end of the financial year.

Capitalised expenses are below budget during the period mainly due to the following.

- Lower than anticipated capitalised expenses in the Financially Sustainable City outcome mainly relating to the Corporate Accommodation Program. This is expected to be adjusted in the next budget review.
- Timing of capitalised expenses in the Financially Sustainable City outcome mainly relating to the reconstruction of assets impacted by TCAARF. This is expected to materially align with the annual budget at the end of the financial year.
- Timing of capitalised expenses in the Enabling and Enhancing Council outcome mainly relating to digital and information technology projects. This is expected to materially align with the annual budget at the end of the financial year.



### Highlights and updates on program outcomes from the Annual Operational Plan

All figures referred to in the table below are for the period ended September 2025 unless otherwise specified.

# Outcome Leading and Governing the City

#### Highlights and updates

- Supported the administration and functioning of 7 Council meetings,
   42 Standing Committee meetings and 9 Civic Cabinet meetings.
- Processed 95 Right to Information applications.
- Promoted key city-wide initiatives to residents as part of the Brisbetter campaign - including Active and Healthy and destination parks and playgrounds such as Bradbury Park.
- Produced and distributed the Council budget edition of Living in Brisbane, highlighting for residents Council's 2025-26 budget announcements and projects.
- Led the coordination, assessment and leveraging of 21 sponsorships maximising value for Council, the sponsored organisation and the wider community.
- Produced and distributed the July-September quarterly print edition alongside monthly online editions of *Business in Brisbane*, highlighting Council support, grants, opportunities and events to help Brisbane business owners thrive.
- Coordinated the development and publication of the 2024-25 Annual Report, charting Council's achievements over the past financial year and progress towards delivering its vision.
- Held 34 events in the first quarter including 4 citizenship ceremonies and 12 courtesy calls.
- Celebrated the following milestones for Brisbane: 8/9th Battalion
   Freedom of Entry, National Flag Day, 100+ Club morning tea, as well as
   Sister Angela Mary Doyle's 100th Birthday with Keys to the City.
- Conducted 2 major mailouts including Welcome to Brisbane to an estimated 12,000 people and Active School program mailout with an estimated 300 letters sent.

### Financially Sustainable City

- Provided 321,112 owner occupier rate payers with a \$60 on-time payment rates annual discount.
- Supported 41,037 pensioners through provision of rates rebates valued at \$7.1 million.
- Provided rates support to 877 not-for-profit organisations through partial rebates valued as \$0.5 million.

### **Enabling and Enhancing Council**

- Selection of a Council employee as a finalist for the Queensland Training Awards in the categories of 'Harry Hauenschild Apprentice of the Year' and 'Aboriginal and Torres Strait Islander Student of the Year'.
- River City Pride, Council employees, families and allies joined the Brisbane Pride Rally and March in September, demonstrating support for the LGBTIQ+ community and contributing to Council's Australian Workplace Equality Index accreditation through Pride in Diversity.
- Approval of Council's new Sexual Harassment and Gender-Based Harassment Prevention Plan with actions including Respect at Work training for all Council employees.

			DI IOINIE CO II	
SECTIO	WI 3	COMMERCIAL	DITCINIECCIT	NIITC
	-		DUJINEJJ U	

### TRANSPORT FOR BRISBANE

### **Objectives**

The objective of Transport for Brisbane is to provide frequent, reliable, comfortable and safe services for our passengers.

### Performance measures and non-financial targets

For the period ended September 2025	Actual
Bus patronage - number of passengers carried	22.0 million
Ferry patronage - number of passengers carried	1.7 million

Council is on track in achieving the non-financial targets for the year:

- mean customer satisfaction with bus services of not less than 6.5
- mean customer satisfaction with CityCat and ferry services of not less than 7.0.

### **Financial summary**

For the period ended September 2025	Ар	Approved annual budget	
· 	Actual \$000	2025-26 \$000	
Income	185,565	751,815	
Expenses	171,802	710,400	
Surplus before tax	13,763	41,415	
Less income tax equivalent	3,997	12,424	
Surplus after tax	9,766	28,991	

Transport for Brisbane income and expenses for National Competition Policy (NCP) activities are reported mainly in the Transport for Brisbane program.

Income is below budget during the period mainly due to timing of public transport revenue. This is expected to be adjusted in the next budget review

Expenses are below budget during the period mainly due to timing of operational expenses relating to bus and Metro services and maintenance activities. This is expected to materially align with the annual budget at the end of the financial year.

### **CITY PARKING**

### **Objectives**

City Parking's objective is to meet customer needs and contribute to both liveability and economic outcomes by delivering accessible and reliable parking services.

### Non-financial targets

For the period ended September 2025	Actual
Average number of vehicles per bay per day in King George Square Car Park	1.65
Average number of vehicles per bay per day in Wickham Terrace Car Park	0.87

### **Financial summary**

For the period ended September 2025	Approved annual budget	
	Actual \$000	2025-26 \$000
Income	2,201	10,378
Expenses	2,577	10,608
Deficit before tax	(376)	(230)
Less income tax equivalent	-	-
Deficit after tax	(376)	(230)

City Parking income and expenses for NCP activities are reported mainly in the Infrastructure for Brisbane program.

Income is below budget during the period mainly due to lower than anticipated vehicle turnover. This will continue to be monitored throughout the year.

Expenses during the period is on track against budget.