

Waste Management technical notes

The following technical notes provide additional detail about the application, alteration, calculation and/or withdrawal of Waste Utility Charges, as defined in the Waste Utility Charges section of the Council's Rates Resolution.

For clarity, the following terms are defined;

- "Bulk Bin" means a mobile device for the storage and collection of waste materials, other than an MGB, usually with capacities ranging from 660 litres to 4,500 litres;
- "Mobile Garbage Bin - MGB" means a mobile device for the storage and collection of waste materials, generally known as a wheelie bin, usually with capacities ranging from 140 litres to 360 litres;
- "service" means, specific to services as provided by Waste and Resource Recovery Services, the act of emptying a bin i.e. servicing it. When combined with the standard collection amount a relative quantity of services can be calculated (see below for detail);
- "service provision" means the providing of a bin and the collection (servicing) of that bin;
- "standard collection amount" means either a 240 litre Mobile Garbage Bin or 240 litres of Bulk Bin capacity;
- "standard collection period" means the normal service frequency of a service i.e. weekly (waste bin) or fortnightly (recycling bin, or green waste recycling bin);

Waste Utility Charges

Each financial year, all improved premises in Brisbane are levied Waste Utility Charges to cover the provision of a wide range of essential waste and cleansing services and related infrastructure including, but not limited to:

- Residential and Non-Residential (where provided) waste service provision, collection and disposal,
- Residential recycling provision, collection and processing,
- Residential and Non-Residential (where provided) green waste, collection and processing,
- Street and Park bin provision, collection and disposal for litter and recycling,
- Cleansing of parks and footpaths,
- Street sweeping,
- Litter and illegal dumping enforcement and surveillance, and illegal dumping clean-up,
- Dead animal collection on public land,
- Litter collection and prevention programs,
- Kerbside large items collection and disposal,
- Provision of Resource Recovery Centres, Landfills and other appropriate Waste Management Facilities and
- Marketing and Education for waste management and recycling.
- Relevant costs incurred through the Queensland Governments waste levy.

All relevant Waste Utility Charges and related fees are itemised within the Waste Utility Charges table in Council's current Annual Plan and Budget Book.

Notes and Clarifications

1. Where a Waste Utility Charge exists at an improved property, that property will be entitled to Waste collection, Recycling collection and Green waste recycling collection (if



applicable as per notes 4 and 6) services of the standard collection amount and within the standard collection periods.

2. Where a property requests Waste collection, Recycling collection and/or Green waste recycling collection (if applicable as per point 4 and 6) services and either no Waste Utility Charge or insufficient Charges exist against that property, Charges will be amended as required.
3. The supply of a particular collection service type such as Mobile Garbage Bins or Bulk Bins for any given premise is at the discretion of Council, based on the particulars of the location and premises in question. Council's Manager, Waste and Resource Recovery Services or his/her representative will make these determinations where required and supply and manage all necessary services and infrastructure.
4. All Residential improved premises i.e. those within rating categories 1, 3, 4, 6, 7, 10, 12, 14, 23 and 24 are provided with recycling and green waste recycling services, where possible, as well as waste services. Some improved premises may not have sufficient space or access to allow the provision of recycling and green waste recycling as well as waste. Bins are provided by the Council contractor.
5. Standard collection period - Mobile Garbage Bin services are serviced kerbside once per week for waste and once per fortnight for recycling and green waste recycling. Bulk Bin services are provided as a minimum of once per week for waste and recycling, or as deemed necessary by Council.
6. All Non-Residential improved premises i.e. in all other rating categories than those listed in point 4, do not have recycling services only waste services and green waste recycling services upon request. Bins are provided by the Council contractor. Mobile Garbage Bin services are serviced kerbside once per week for waste. Bulk Bin services are provided as a minimum of once per week for waste or as deemed necessary by Council. Non-Residential improved premises may apply for Council's Business Recycling Service.
7. All Non-Residential improved premises, including improved premises occupied by any State or Commonwealth Government Department, shall be charged and pay for at least one Waste Utility Charge.
8. The number of services for each waste Bulk Bin is calculated by dividing the total volume serviced per week, by 240L. If the deemed capacity is less than a whole number, it shall be rounded up to the next highest whole number.
9. All single dwellings or Community Title Schemes (CTS) properties will be charged a minimum of one Waste Utility Charge, providing a standard collection amount.

E.g. A single dwelling home receives a single charge for the provision of one (1) waste Mobile Garbage bin (140L or 240L) one (1) recycling Mobile Garbage bin (240L) and one (1) green waste Mobile Garbage Bin (240L) where applicable.
10. At Community Title Schemes, the number of Charges will be treated as a shared volume.

E.g. a ten-unit Community Title Scheme would have a shared charge equivalent to ten (10) times a standard collection amount i.e. 10 x 240L or 2400L.

Using this calculation, service entitlement can be calculated. If any premise requires more services than that catered for based on this calculation, any residual charge(s) will be

directed to a Body Corporate or Parent Rates account, or an individual account at that premise if requested by the Body Corporate.

11. At other than Community Title Schemes (non-CTS) these will be charged a minimum of one Waste Utility Charge, however as these premises use a single rate account, the number of Charges will be based the volume of services required, not the number of units.

This charge amount would incorporate the initial charge that all improved premises pay.

12. Due to the complexity and difficulty of service provision and facility maintenance on Moreton Island, there is a separate Moreton Island Waste Utility Charge.

Extra Waste Utility Charges

In some instances, a premise may require more service provision (on the normal Day of Service (DOS) than that catered for in the initial Waste Utility Charge. In these cases, multiple Waste Utility Charges may be levied, e.g. a domestic single unit dwelling that requests two (2) standard 240L Waste Mobile Garbage Bins will be levied two (2) Waste Utility Charges.

Where a premise requires more service provision (on other than the normal Day Of Service) than that catered for in the initial Waste Utility Charge, extra Waste Utility Charges may be levied, e.g. a domestic single unit dwelling requests one (1) standard 240L Waste Mobile Garbage Bin serviced on Monday (DOS) and Friday (Non-DOS) they will be levied one (1) Waste Utility Charge and one (1) Extra Waste Utility Charge.

Additional Waste Utility Charges

In addition to the Waste Utility Charge at an improved premise, an Additional Utility Charge may be levied to a premise for additional optional services provided by Council that are not included in the Waste Utility Charge. For properties that have more than one (1) green waste recycling bin, an additional charge will be applied to the rates account.

Alteration of Waste Utility Charges

- i. Where a request for an alteration to the number of *Waste Utility Charges* represents a permanent change, the charges will be pro-rated for that period from the Waste Utility Charges effective date. Where a request for an alteration is not going to be permanent, there will be a minimum period for which an alteration to the number of charges will be effective of 90 days. The Manager, Waste and Resource Recovery Services has the discretion to waive this charge.
- ii. Where *Waste Utility Charges* are altered for reasons such as improved premises being erected, destroyed, removed or demolished during the financial year, these charges commence from the Waste Utility Charges effective date.
- iii. For an improved premise existing at the commencement of the financial year which has not been previously assessed, the estimated number of services shall for all purposes be a number determined by the Manager, Waste & Resource Recovery Services and the *Waste Utility Charges* shall be payable in respect of the whole of the year unless the Manager otherwise determines.

- iv. For instances where it may be shown that the number of services recorded in respect of any improved premises is erroneous, the correct number shall be substituted, and the *Waste Utility Charges* shall be adjusted accordingly for a period not exceeding 12 months or such date to be determined by the Manager.