

# Welcome to your Brisbane City Council library

## Conditions of Entry and Engagement



*Dedicated to a better Brisbane*

Brisbane City Council Library Services provide a welcoming and safe environment for the community. These Conditions of Entry and Engagement have been developed to ensure the safety and security of staff and library users.

By entering the library, you agree to the following terms and conditions:

1. Staff and library users are to be treated with respect and courtesy at all times.
2. Library facilities, equipment and property must be treated with due care.
3. Library users must abide by all signage and notices and follow reasonable directions given by library or security staff.
4. Library users must leave the facility if requested by library or security staff.
5. Parents and caregivers accompanied by children 11 years and under must ensure that they are supervised at all times, and comply with these Conditions of Entry and Engagement.
6. Library users are responsible for the safety of their own belongings that are brought into the library. Please do not leave any personal items unattended at any time.
7. The use of audio or visual recording devices is not permitted in the library without written approval from Brisbane City Council.
8. Only registered assistance animals are permitted in the library.
9. Library users must not:
  - (a) bring bicycles, drones, scooters, skateboards or other large objects into the library.
  - (b) smoke, vape or consume alcohol or illicit drugs in the library.
  - (c) behave in an aggressive, offensive, abusive, threatening or violent manner.
  - (d) be disrespectful or discriminatory towards any other person.
  - (e) display offensive or objectionable material such as pornography, expressions of racial hatred or representations of violence.
  - (f) canvass for any purpose or distribute advertisements, petitions or other notices.
  - (g) make excessive noise, or
  - (h) disrupt other library users or library operations.
10. Library staff reserve the right to refuse entry to any person who is seeking to bring an item into the library that is deemed, in the absolute discretion of the library staff, to be dangerous or prohibited.
11. If you are behaving in an unacceptable manner, library staff may give you a warning or direct you to leave. If your unacceptable behaviour is particularly serious, in the sole discretion of staff, you may be banned from entering one or more libraries or using library services for a period of time or permanently.
12. Brisbane City Council staff and security staff have the right to ask you to leave the facility or cease your unacceptable behaviour if you do not comply with these Conditions of Entry and Engagement. Dangerous or unlawful behaviour will be reported to the Queensland Police Service
13. To the maximum extent permitted by law, Brisbane City Council is not liable for any injury, damage or loss (including consequential loss) that you, or any other person may suffer in connection with these Conditions of Entry and Engagement and your attendance at the library except to the extent that the injury, damage or loss was caused by a wilful or negligent act or omission of Council.