



Welcome to Brisbane

Brisbane is a safe and vibrant 24-hour city. Our friendly and welcoming attitude, beautiful subtropical lifestyle and culturally diverse population, makes us a great city to visit and live in. It is Australia's third largest capital city and is a popular destination for visitors from all over the world.

Like in any big city, crime does happen. The safety of all residents and visitors is a major priority for Brisbane City Council and Queensland Police Service. It's important that young people, in particular, take their own personal safety seriously.

You need to be aware of your personal safety at all times and take steps to be aware of risks. This brochure and two short videos have been developed to provide some simple yet important advice on helping you and your friends keep safe and enjoy all that our great city has to offer.

The safety videos can be viewed at

www.brisbane.qld.gov.au/safety

Frequently asked questions

Q. I am out at night and feel like I am in danger, what should I do?

A. Try to get out of the situation as soon as possible. If you can find a safe place with other people around such as a restaurant, convenience store or service station, go inside and ask for help. If you are threatened or attacked yell for help as loudly as you can. Call the police on 000 immediately.

Q. I feel nervous speaking English on the phone, can I still call 000?

A. If you can't speak English you can call 000 and ask for 'Police', 'Fire', or 'Ambulance'. Once connected you need to stay on the line and a translator will be organised. Only call 000 if the matter is of a life endangering or critical nature. An interpreter will assist in the relay of the required information.

Q. Does it cost money to call 000?

A. It is free to call 000. You can call 000 without phone credit and for free from a public phone. The interpreting service is provided at no cost to the caller provided the matter is life endangering or critical. False calls or hoax complaints can result in interpreting costs being recouped.

Q. I had my wallet stolen earlier today but am not in any danger now. Who can I call to report the crime?

A. To report a non-emergency crime, call Policelink on 131 444 but if you feel like you are in any danger, please call 000 immediately.

For more information about staying safe in Brisbane:

- visit www.brisbane.qld.gov.au/safety
- visit www.police.qld.gov.au
- for non-urgent matters call **Policelink** on **131 444**.

To speak to an interpreter call the Translating and Interpreting Service (TIS) on **131 450** and ask to be connected to **Brisbane City Council** on **(07) 3403 8888**.

Staying safe in Brisbane



Simple yet important advice on helping you, your family and friends keep safe and enjoy Brisbane.

Brisbane City Council
Information
GPO Box 1434
Brisbane Qld 4001

Paper from responsible sources



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For more information
visit www.brisbane.qld.gov.au
or call (07) 3403 8888

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Dedicated to a better Brisbane

Simple safety tips

Simple safety tips that can help reduce your risk of being a victim of crime.

Preparing for a night out

Heading out tonight? Make sure you...

- ✓ Charge your mobile phone.
- ✓ Tell someone where you are going and when you'll be back.
- ✓ Organise safe transport to and from your destination.
- ✓ Identify safe locations along your route such as a friend's house, local shop or anywhere you feel safe.
- ✓ Keep any valuable items including cash and tablet devices out of sight.
- ✓ Avoid excessive drinking, be careful around intoxicated groups and avoid confrontation.



There are lots of positive steps you can take to enjoy Brisbane and stay safe.

1. Be aware

- ✓ Stay alert to your surroundings at all times.
- ✓ Remove your headphones and be aware of those around you.

2. Be smart

- ✓ Choose safe routes in well-lit, populated areas with lots of other people around.

3. Be prepared

- ✓ Before you head out, plan how you will get there and how you will get back. Identify safe locations along the route such as a friend's house, local shop or café.

4. Trust your instincts

- ✓ If you feel unsafe, uncomfortable or feel something just isn't right, get out of the situation straight away.

5. Be heard

- ✓ If you are threatened or attacked, shout as loudly as you can. Yell for help and make a lot of noise to draw attention to yourself.

6. Report it

- ✓ If you are a victim of crime or are in danger, contact the police on 000. Remember, the police are here to help you.

While there are a lot of things you can do to help protect your safety, there are also places, behaviours and activities that can increase your risk and should always be avoided.

- ✗ Don't carry large amounts of cash or display how much money you have in your purse or wallet.
- ✗ Don't take short cuts through dark streets or isolated parks.
- ✗ Don't get into a vehicle or go anywhere with someone you don't know or don't feel comfortable with.
- ✗ Don't listen to music with headphones in while you are out and about. Be aware of your surroundings.
- ✗ Don't travel alone especially at night. On public transport, try to sit near other passengers or near the bus or train driver.
- ✗ Don't drink to a level where you are no longer in control.

