Brisbane City Council is regularly called upon to help residents when parked or stopped vehicles are restricting local access and traffic flow. This fact sheet will help you identify where vehicles can legally park and what Council can do to help when vehicles are affecting local access.

Frequently asked questions

**How do I know if a vehicle is parked illegally near or across my driveway?**

Drivers must not park across a driveway or prevent access to a property.

Council will issue warnings or fines where appropriate. However, if the problem occurs regularly, please complete the 'Parking Issue Register Form' and return to Council to assess the most effective solution to address the problem.

Cars are always parked out the front of my house. Is this legal?

Unless there are No Stopping signs or lines in place, parking on the street is legal. However, if the car is parked across your driveway, preventing access, on a yellow line or disobeying official parking signs, you can phone Council on (07) 3403 8888 to report the problem.

Cars often block my driveway because the distance between my driveway and my neighbour’s driveway is too small for parking. Is this legal?

It is the driver’s responsibility to ensure their vehicle fits in the available space. If a vehicle is blocking your driveway, contact Council immediately on (07) 3403 8888 to report the problem. Council can issue warnings or fines where appropriate. If the problem occurs regularly, complete the ‘Parking Issue Register Form’ and return to Council to assess the most effective solution.

**How close can cars park to an intersection?**

A driver must not stop or park their vehicle within:

- 20 metres of a signalised intersection, unless otherwise signed
- 10 metres of a non-signalised intersection, unless otherwise signed.

At a T-intersection, a driver is allowed to park along the continuous road, unless otherwise signed or indicated.

If vehicles are regularly parking too close to an intersection, record each incident in your ‘Parking Issue Register Form’ and return to Council to assess the most effective solution.
Cars park on both sides of the road which means only one car can fit through at a time. Is this legal?

Motorists can park on both sides of the road but they must leave at least three metres of clear roadway between their vehicle and other parked vehicles, dividing strips, traffic islands or unbroken dividing lines.

If vehicles are preventing access or traffic flow, contact Council immediately on (07) 3403 8888 to report the problem.

Some motorists park on the footpath to allow cars to drive along the street. This is illegal and motorists may be issued with a warning or fine.

What happens if cars are preventing the garbage truck from emptying my garbage bins?

All motorists must leave at least three metres of clear roadway beside their vehicle. This will allow large vehicles, such as waste collection vehicles, to access local streets. If the waste collector cannot access your bin with the mechanical arm due to vehicles parked along the street, the bins will be emptied manually.

If your bins are not emptied by 4.30pm on collection day, call Council on (07) 3403 8888.

Did you know? • Motorists can stop briefly in, or across, a driveway when they are picking up and dropping off passengers, except where ‘No Stopping’ restrictions are in place.
• Parking on a footpath or nature strip is prohibited.

Get to know your signs

No Stopping and No Parking signs and lines help traffic flow, ease congestion and enhance safety for motorists, pedestrians and cyclists.

Always check the signs and lines before parking your vehicle or before reporting illegally parked vehicles.

No Stopping signs

No Stopping signs prohibit stopping and parking along a section of road at any time unless stated.

No Stopping signs – restricted times

No Stopping signs prohibit stopping and parking along a section of road during the times and/or days shown on the signs. Parking and stopping outside these times is permitted.

No Parking signs

No Parking Zones are similar to Loading Zones. Vehicles may stop for up to two minutes to drop-off or pick-up goods or passengers. The driver must remain within three metres of the vehicle while stopped in these zones.

Yellow No Stopping lines

Yellow lines have the same meaning as a No Stopping sign and prohibit stopping and parking along a section of road at any time.

Next steps – reporting illegally parked cars to Council

If vehicles are illegally parked phone Council on (07) 3403 8888 to report the problem. Please provide the vehicle’s details and the time of day the incident is occurring.

If the problem occurs regularly, complete the ‘Parking Issue Register Form’ and record the time, date and details of how the car is affecting traffic flow or local access. Once you have completed the form, return to Council to investigate the problem.

For more information on:

• residential parking visit www.brisbane.qld.gov.au or call Council on (07) 3403 8888
• Queensland road rules visit www.tmr.qld.gov.au/roadrules or phone 13 23 80
• Queensland Police visit www.police.qld.gov.au or phone 13 14 44 for general enquiries or 13HOON (13 46 66) to report hooning
• neighbourhood disputes resolution phone (07) 3239 6007 or 1800 017 288.